

Upper Quarter Patrol

PUBLIC SAFETY SERVICES CORP

MONTHLY REPORT – 17 August 2026

Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	2026 Year to Date	2025 Monthly Average
Business Checks	316	187	301	379	411	357	406	2,357	518
Citizen Contacts	27	15	39	22	32	45	34	214	33
NOPD Assists	45	24	38	29	47	36	35	254	26
Subjects Moved	219	118	198	295	316	332	392	1,870	337
Medical (EMS Notified Rendered Aid)	3	2	4	2	3	5	6	25	7

Municipal Arrests- 5
Summons- 3
Felony Arrests- 3
Fugitive Arrests- 2
Traffic Violations- 7
Vehicles Towed- 0
Missing Persons Located - 1
Transport Van Transports- 28

Summary of Month Activities

7/11/2026

On Saturday, July 11th, 2026, at approximately 12:53 PM, Sergeant Loy Madrigal was on vehicle patrol in the 1300 block of Decatur Street when he observed three individuals sleeping on the sidewalk and obstructing pedestrian traffic. Sergeant Madrigal approached the subjects to wake them and restore the public passage. While making contact, Sergeant Madrigal observed one of the subjects, later identified as Francis Ross Jr. (DOB: 02/12/1978), with a clear plastic baggie containing a white crystal-like substance tucked behind his left ear in plain view. Sergeant Madrigal also observed a separate clear plastic bag containing a multicolored wrapped substance lying on the ground within Ross's immediate wingspan where he had been sitting. A small amount of green leafy vegetable matter was also observed on the ground next to him. After Ross awoke, Sergeant Madrigal asked him about the clear plastic baggie tucked behind his ear. Ross immediately removed the baggie, concealed it in his closed fist, and refused to surrender it. Sergeant Madrigal ordered Ross to hand over the suspected narcotics; however, Ross placed the baggie into his mouth and began chewing it in an apparent attempt to destroy evidence. Sergeant Madrigal attempted to detain Ross, but Ross actively resisted by refusing to place his hands behind his back for handcuffing. Sergeant Madrigal maintained control of Ross by pinning him to the ground with his leg while Ross continued resisting. Ross then attempted to stand up and pull away from Sergeant Madrigal's control. Sergeant Madrigal requested immediate assistance over the radio.

NOPD officers responded to assist with the detention. Despite the officers' presence, Ross continued resisting lawful arrest and refused repeated commands. Ross finally complied after an officer displayed a department-issued Taser, at which time he was safely placed into handcuffs without the Taser being deployed. The clear plastic bag containing the multicolored wrapped substance was recovered from the ground within Ross's immediate wingspan. Ross was then transported to the NOPD Eighth District Station for processing. During a more thorough search at the station, Sergeant Madrigal recovered an additional small clear Ziplock bag containing green vegetable matter from Ross's person. Ross admitted the substance was marijuana. The suspected narcotics, excluding the marijuana, were field tested using a NIK field test kit and yielded a positive result for amphetamines. The marijuana was collected and submitted into evidence. During the investigation, Sergeant Madrigal learned that Ross has prior Louisiana convictions involving controlled dangerous substances, including prior convictions for possession of cocaine and other narcotics offenses, reflecting a history of drug-related violations. Ross was advised of his Miranda rights and booked accordingly.

Charges:

- LRS 40:966 – Prohibited Acts, Schedule I (Possession of Marijuana)
- LRS 40:967 – Prohibited Acts, Schedule II (Possession of Amphetamine)
- LRS 14:108 – Resisting an Officer

Summary of Month Activities

7/17/2026

On Friday, July 17th, 2026, at approximately 9:20 PM, Sergeant Madrigal was on vehicle patrol in the area of Bienville Street and Bourbon Street when he was flagged down by individuals reporting a hit-and-run involving a vehicle and a pedestrian. Witnesses provided a description of the suspect vehicle as a cream-white Cadillac Escalade bearing Texas license plate SLV 0068. Sergeant Madrigal immediately began searching the area and located a vehicle matching the description traveling near the intersection of Bienville Street and Burgundy Street. Sergeant Madrigal conducted a traffic stop on the vehicle, which was occupied by five individuals. The driver was advised of the reason for the stop and was detained pending further investigation. Sergeant Madrigal then escorted the vehicle and its occupants to the NOPD Eighth District Station, where the investigation was turned over to NOPD officers. After completing their investigation, NOPD determined there was probable cause to arrest the driver for the hit-and-run incident. The driver was taken into custody by NOPD. Sergeant Madrigal's involvement concluded after assisting with locating, stopping, and transferring the vehicle and occupants to the NOPD for their investigation.

7/25/2026

On Saturday, July 25th, 2026, at approximately 7:40 PM, Sergeant Madrigal and Deputy Alex Berthelot were on vehicle patrol in the 1400 block of Lafitte Avenue when they observed a wanted subject, later identified as Isaac Lee (DOB: 03/02/1982), standing near a bicycle repair shop. Sergeant Madrigal recognized Lee from an NOPD bulletin as being wanted for theft under Item No. F-14981-26. Deputies confirmed his identity, detained him without incident, advised him of his Miranda rights, and transported him to the Eighth District Station for processing. Sergeant Madrigal contacted OPSO Communications, where Deputy Badon confirmed the warrant was active, and NCIC Operator Jennings verified the warrant.

7/27/2026

On Saturday, July 27th, 2026, at approximately 8:10 PM, Sergeant Madrigal was on vehicle patrol in the 800 block of Iberville Street when he was flagged down by a white female, later identified as Joelle Hensell, at the corner of Iberville and Bourbon Streets. Mrs. Hensell advised that her son, Hayden, had become highly intoxicated, exited their vehicle, and walked away southbound on Bourbon Street. She stated she was concerned for his safety because he did not have a cellular phone and feared he would become lost. Sergeant Madrigal accompanied Mrs. Hensell in an attempt to locate her son. After checking the area, Hayden was located in the 600 block of Bourbon Street. He was identified by his mother and appeared to be intoxicated but was not causing any disturbance or committing any criminal offense at the time. Sergeant Madrigal escorted Hayden and Mrs. Hensell back to their vehicle to ensure they were safely reunited. No further police action was required, and the parties left the area without incident.

Summary of Month Activities

7/31/2026

On Friday, July 31st, 2026, at approximately 9:55 PM, Sergeant Loy Madrigal and Detective Neil Madrigal were conducting a traffic stop at the corner of Carondelet Street and Canal Street. While actively engaged in the traffic stop, Sergeant Loy Madrigal heard the sound of an engine revving from the 100 block of Carondelet Street. Sergeant Loy Madrigal stepped into the street to investigate and observed a gray sedan traveling at a high rate of speed toward Canal Street. Believing the vehicle posed an immediate danger to officers and the public, Sergeant Loy Madrigal approached the vehicle on foot and gave the driver loud verbal commands to stop. The driver ignored the commands and continued driving forward. Sergeant Loy Madrigal continued issuing repeated verbal commands while tapping on the hood of the vehicle in an effort to gain the driver's attention and stop the vehicle. The driver continued to ignore the commands and proceeded forward. Sergeant Loy Madrigal then positioned himself directly in front of the vehicle and gave the driver additional visual and verbal commands to stop.

Instead of complying, the driver continued advancing the vehicle toward Sergeant Loy Madrigal, who remained positioned in front of the vehicle. At the same time, Detective Neil Madrigal moved alongside the driver's side of the vehicle and repeatedly ordered the driver to stop while also tapping on the hood of the vehicle in an attempt to gain the driver's attention. As the vehicle continued advancing toward Sergeant Loy Madrigal, creating an imminent threat of serious bodily injury, Sergeant Loy Madrigal drew his duty firearm and pointed it at the driver while continuing to issue loud verbal commands to stop the vehicle. Simultaneously, Detective Neil Madrigal, who remained positioned on the driver's side of the vehicle, also drew his duty firearm and repeatedly ordered the driver to stop. Despite repeated lawful commands from both officers, the driver continued to ignore them and slowly advanced the vehicle toward Sergeant Loy Madrigal.

Recognizing that the driver continued to refuse lawful commands and posed an immediate threat, Sergeant Loy Madrigal broadcast over the radio requesting additional deputies to respond and assist in stopping the vehicle. After several additional commands from Sergeant Loy Madrigal and Detective Neil Madrigal, the driver finally brought the vehicle to a stop and was ordered to exit the vehicle. The driver complied without further incident. Detective Neil Madrigal holstered his duty firearm and safely placed the driver in handcuffs. After Sergeant Loy Madrigal observed that the driver was secured and no longer posed an immediate threat, Sergeant Loy Madrigal holstered his duty firearm and assisted Detective Neil Madrigal with the detention. The subject was advised of his Miranda rights at the scene. The subject was then transported to the Eighth District Station, where he was positively identified as DaQuwan Jackson Payne, Black male, DOB 07/05/2004. The arrested subject was charged with reckless operation of a vehicle and assault on a peace officer.

EUQP Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	2026 Year to Date	2025 Monthly Average
New Complaints	59	66	67	115	109	121	88	625	88
NOPD Assists	34	28	43	67	55	46	77	350	56
Medical	6	0	3	3	2	4	5	23	7
Traffic Violations	3	3	7	7	10	8	18	56	32
Municipal Arrests	1	1	1	4	2	2	2	13	1
State Arrests	1	0	0	1	0	0	1	3	1
Business Checks	73	51	95	79	67	42	61	468	41
Vehicles Towed	0	0	5	2	1	0	1	9	-

Bourbon Promenade

Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	2026 Year to Date	2025 Monthly Average
Calls for Service	34	28	28	33	31	33	41	228	39
Individuals Moved	87	49	74	99	112	139	163	723	92
Summons	1	0	0	3	2	2	3	11	1
Municipal Arrests	2	1	1	2	1	3	4	14	2
State Arrests	2	1	1	2	1	2	1	10	1
Medical	6	3	4	6	4	5	7	35	6
Business Checks	55	31	59	85	96	107	155	588	-