

# SECURITY & ENFORCEMENT COMMITTEE

## Meeting Notes

Wednesday, 4 February 2026, 11:00 AM

*Bienville House, 320 Decatur Street, New Orleans, LA 70130*

1. Call to Order, Reading of the Agenda, and Roll Call

The meeting was called to order at 11 AM and the agenda was read into the record.

COMMITTEE MEMBERS			
First Name	Last Name	Present	Absent
Joshua	Grippio		X
Frances	Hegenberger	X	
Jessica	Dietz	X	
Glade	Bilby		X
Jane	Cooper	X	
Steve	Caputo		X
Christian	Pendleton	X	
Maddie	Charleston		X
Alex	Fein		X

INTRODUCTION OF ATTENDEES

GUESTS		
First	Last	Role
Michelle	Courseault	FQMD Executive Director
Shelby	Ursu	FQMD Coordinator
Sgt. John	Castelin	SPPP Coordinator
Cpt. Sammy	Palumbo	NOPD 8 <sup>th</sup> District
Matt	Pincus	UQP
Christine	Bondio	FQMD Board Chair
Frank	Wilder	Resident
Hallie	Feinman	Tulane
Bill	Donkervoiet	Resident
Chase	Brown	NO&CO
Ethan	Ellstead	MACCNO
Edith	Romero	Resident
Erin	Holmes	VCPORA
Gretchen	Byers	VCPORA
Seth	Knudsen	DDD
Bob	Simms	SDT Productions

2. Public Comment

Resident Frank Wilder stated that he was a victim of a bicyclist attacking cars on the corner of Barracks and Royal Street back in November 2025. Mr. Wilder added that he is looking for assistance from the NOPD for video evidence of the incident. Matt Pincus with the Upper Quarter Patrol will speak with Mr. Wilder after the meeting.

3. Committee Chair's Comments & Guest Introductions

Chair Christian Pendleton welcomed the Committee members and guests, wishing everyone a happy and safe Carnival Season.

4. Motion – Consider a motion to approve the previous meeting notes

*Due to a lack of quorum, no action was taken by the Committee at this time.*

5. Discussions

- a. \*2026 Committee Work Plan & corresponding Key Performance Indices

See attached document. Last month, the Committee requested clearer Key Performance Indices (KPIs) for the Law Enforcement Assisted Diversion (LEAD) Program, and the Mobile Crisis Unit. FQMD Executive Director Michelle Courseault noted that the unhoused programs metrics are still in development, as contracts have not been drafted at this point.

The Committee proposed the Mobile Crisis Unit KPIs include:

- Shifts and hours worked
- Calls and referrals
- Outcomes (such as on-scene stabilization or transfers to hospitals or shelters.)

Low Barrier Shelter metrics proposed by the Committee include:

- Tracking bed capacity
- Occupancy rates
- Outcomes for the French Quarter shelter residents.

Jane Cooper recommended potentially using past Odyssey House reporting as a reference for KPIs. The Committee's goal is to finalize the KPIs for homeless services by next month.

Mr. Pendleton recommended the Louisiana State Police (LSP) patrol metrics include:

- Shifts filled
- Hours worked
- Arrests/Apprehensions
- Tows
- Quality-of-life issues

He noted that the officers will work full eight-hour shifts from Thursday through Sunday, 7 PM to 3 AM, adding that the first-quarter data will help the Committee set KPI targets in the future. Captain Hyatt will attend next month's meeting to review the LSP's patrol activities.

Sgt. John Castelin, of the Supplemental Police Patrol Program (SPPP), noted his 2026 KPI revisions for the SPPP:

- Reduced app response time to seven minutes
- Added tracking of parking citations
- Increased citizen contacts to 2,000
- Target of 85% shifts filled.

## 6. Presentations –

### a. \*French Quarter Task Force App – Presented by Bob Simms, SDT Productions

See attached document. Bob Simms of SDT Productions reported that the FQ Task Force app has been undergoing a full overhaul. He reported that the app breaks down into four versions (including two citizen versions for Apple and Android and officer-facing apps) which must all be updated and released simultaneously. He reported that the Android version is currently not functioning, and noted that the updated Android version will require users to delete and reinstall the app upon launch. Mr. Simms stated that beta testing is nearly complete, with launch anticipated after Mardi Gras to avoid disrupting NOPD operations during the busy season. He added that the release will ideally be March 1<sup>st</sup>, pending upon City approval.

The app functions only within the Downtown Development District and the French Quarter boundaries and remains a non-emergency reporting tool per the City agreement (February 2024, running through 2028 with a possible extension to 2029). New features include expanded access for NOPD officers for all call codes, wanted persons and homeless encounter drop-down reporting options, improved descriptive fields, photo and video submission capabilities, and a new “impeding public safety vehicle access” category. Non-registered users must provide a phone number for follow-up. Concerns were raised during the discussion regarding prior payment delays from the City (15 months delay, paid July 2025), contract timing, and resident frustrations, particularly regarding the Android app functionality. Ms. Courseault stated that PR efforts and user guides for residents, officers, and administrators are being prepared to support the launch.

### b. French Quarter Patrols Monthly Reports

- i. Supplemental Police Patrol Program – *deferred to March*
- ii. Upper Quarter Patrol – *deferred to March*

c. Streetlight Repairs

Ms. Courseault reported that the Streetlight Repairs Project has been completed, noting that conversations have been started with the Department of Public Works (DPW) to ensure that all of the FQMD's work is accurately assessed and transferred back to the DPW and the new 311 system.

d. Homeless Services – *(City contracts in development)*

- i. Mobile Crisis Unit
- ii. Referrals to LEAD
- iii. Low Barrier Shelter

7. Updates–

a. Safety & Security Trends in French Quarter - 8<sup>TH</sup> District Crime Stats

See attached document. Sgt. Castelin reported that for the entire month of January, there were only two persons crimes in the French Quarter, with both solved and arrests made. He noted the increased safety of the district, adding that having the National Guard in the French Quarter has been a great crime deterrent. Sgt. Castelin added that, in the last 26 days, there have been zero persons crimes in the district.

- b. Youth on Bourbon Street – Collaboration Efforts with DA's Office – *No new updates were discussed.*
- c. Historic Core – Collaboration Efforts with the Downtown Development District – *No new updates were discussed.*
- d. Nuisance Crime Efforts (Noise, Aggressive Solicitations, Loitering) – *No new updates were discussed.*

Resident Bill Donkervoiet made a public comment, stating that back in August 2025 he was nearly struck by a speeding vehicle while walking from Esplanade Avenue to Decatur Street. Mr. Donkervoiet expressed his concerns regarding the ongoing speeding issues in the French Quarter, noting that he has contacted the Vieux Care Property Owners, Residents, and Associates (VCPORA) as well as Cpt. Sammy Palumbo at the Police Commission Advisory Board about this issue. Sgt. Castelin acknowledged the problem, and informed Mr. Donkervoiet that traffic enforcement has significantly increased through the SPPP (from 200 to nearly 2,000 citations last year). He added that a newly radar-certified sergeant will begin targeted enforcement on North Rampart and Decatur, with another officer soon to be radar-certified. Sgt. Castelin noted that the district currently has only one radar gun and enforcement is manpower-intensive. Residents are encouraged to submit recommended enforcement locations to [info@fqmd.org](mailto:info@fqmd.org).

VCPORA Executive Director, and Vice-Chair of the FQMD Livability Committee, made a public comment, stating that it is encouraging to hear the recent SPPP updates, particularly the reduction in crime and the continued emphasis on traffic safety. Ms. Holmes reported that the key nuisance and quality-of-life issues identified by the VCPORA Board include speeding, vehicles and bicycles traveling the wrong way, aggressive solicitation and harassment, sidewalk obstructions by unhoused individuals, construction impacts near transmission lines, excessive noise (including outward-facing stereos and slingshot vehicles), graffiti, and public vandalism.

8. Motions – Consider a motion to recommend to the Board of Commissioners approval of the 2026 Security & Enforcement Committee Work Plan. – *No action was taken by the Committee due to a lack of quorum.*

9. New Business– To consider and take action upon any other matters that may properly come before the French Quarter Management District Security and Enforcement Committee – *No new business was discussed.*

10. Next Meeting Date

The next scheduled meeting date of the Committee is Monday, March 9<sup>th</sup>, 2026, at 11 AM.

11. Adjournment

**Frances Hegenberger made a motion to adjourn. Ms. Cooper seconded the motion, and the meeting was adjourned at 12:03 PM.**

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## Monitor KPIs of Budgeted Items

- FQ Patrols:
  - NOPD (see attached)
  - Sherriff (see attached)
  - LSP (see attached)
  - Transport Van
- Unhoused:
  - Mobile Crisis Unit Referrals
  - Shelter Beds
- Force Multipliers & Fleet

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## Public Concerns / Strategic Priorities

- Identify top priority list of community safety concerns (for example- mental health / unhoused, noise, aggressive solicitation, speeding, illegal parking).
- Recommend to Government Affairs Committee, 1-2, needing advocacy for ordinance changes.
- Develop & research project concepts to address top 1-2 issues and funding proposals for the late Spring funding cycle for 2027.

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- FQ Patrols:
  - **NOPD** (changes)
    - App Response Time: GOAL → 7 mins (vs. 10)
    - Added: Parking Citations
    - Miles removed, replaced with Hours
    - Citizen Contacts GOAL → 1400 (vs. 700)
    - Business Checks GOAL → 800 (vs. 500)
    - Added: Shifts Filled GOAL → 82% (vs. 75%)
  - **Upper Quarter Patrol** (Changes)
    - Added: Vehicles Towed
  - LSP
    - # of Apprehensions (Wanted Felons)
    - # Enforcement Sweeps
    - # Hours Worked
    - # assists to NOPD / OPSO
  - Transport Van - # transports

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    - Added: # Transport Requests
    - Added: # MCIU Referrals
    - Added: # LEAD Referrals
    - Miles removed, replaced with Hours
  - **Upper Quarter Patrol**
    - Added: # Transport Requests
  - **LSP**
    - # of Apprehensions (Wanted Felons)
    - # Hours Worked
    - # Vehicles Towed
  - **Transport Van** - # transports



# *App Task Force Overview*

## **Citizen Apps (2)**

- ❖ Android
- ❖ iPhone

- Report Crimes & Suspicious Activity
- Submit Pictures
- Receive Push Notifications
- Find Resources

## **Officer App**

- Receive & Respond to:
  - Citizen App Calls
  - Dispatch Calls
  - Self Initiated Calls
- Electronic Timesheets
- Electronic Tripsheets
- GPS iPad Tracking

## **Admin & Mgmt App**

- Shift Management
- Vehicle Assignment
- iPad Assignment
- Call Log Database
- Electronic Timesheets
- Electronic Tripsheets
- GPS Tracking
- Send Out Push Notifications

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## *App Task Force Software*

- **Last Major Update to the Software was 8 years ago**
  - **The Software Code was Current at that Time but is Not Today and We Have to Totally Rewrite All The Apps**
- **The 15-month Delay in Receiving the FQEDD Funding Resulted in a Major Delay in Starting the Update**
- **All 4 Apps Have Been Rewritten and Rehosted and Beta Testing has been on going for the Last Few Weeks. Numerous Updates have been Incorporated and We are Getting Close to Completion.**
- **The 4 Apps Have to be Released at the Same Time**
- **Once Released the Citizens & the Officers will see New Screens and Some Added Functionality**
  - **SDT Will be Providing Updated Instructions for Citizens and Officers**
- **NOPD Has Been Proving Inputs and A Final Review with Them Will be Scheduled.**
- **Officers Cannot Be Dealing with a New System During Mardi Gras so Release Date will be After Mardi Gras.**

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