

SECURITY & ENFORCEMENT COMMITTEE

Meeting Notes

Monday, 8 December 2025, 11:00 AM

Bienville House, 320 Decatur Street, New Orleans, LA 70130

1. Call to Order, Reading of the Agenda, and Roll Call

The meeting was called to order at 11:03 AM and the agenda was read into the record.

COMMITTEE MEMBERS					
First Name	Last Name	Present	Absent	Approve 10/27/2025 meeting notes	Approve 10/30/2025 meeting notes
Joshua	Grippe	X		Yes	Yes
Frances	Hegenberger		X	-	-
Jessica	Dietz	X		Yes	Yes
Glade	Bilby	X		Yes	Yes
Jane	Cooper	X		Abstain	Yes
Steve	Caputo	X		Abstain	Abstain
Christian	Pendleton	X		Yes	Yes
Maddie	Charleston		X	-	-
Alex	Fein	X		Yes	Yes

INTRODUCTION OF ATTENDEES:

GUESTS		
First	Last	Role
Michelle	Courseault	FQMD Executive Director
Shelby	Ursu	FQMD Coordinator
Sgt. John	Castelin	SPPP Coordinator
Cpt. Sammy	Palumbo	NOPD 8 th District
KC	Guidry	FMC

2. Public Comment:

Michelle Courseault read a submitted written comment from French Quarter resident Chad Pellerin:

Appearing in abstentia because of long awaited medical appointment at 10:30 a.m. December 8, 2025 at Ochsner Hospital.

Ms Pellerin requests Miss Coursault read her request and may appear after a medical appointment to answer any questions depending on length of the appointment at Ochsner.

Ms Pellerin is not receiving compensation for her request and apologize to members of this Committee for not being present in person.

Public Comment on security meeting 12/8/25

Item : (b) 2026 Work Plan Goals

At an earlier meeting of October 27, the Security Meeting engaged in the noise problem within the Quarter. At that meeting:

“Mr. Duplantis added that there have been issues with loud vehicles on Decatur Street and asked the group if there was anything that could be done with the noise ordinance to curb these issues. He noted that he “would like clarity on what the Supplemental Police Patrol Program (SPPP) officers can and cannot enforce. Sgt. John Castelin replied that the SPPP handles anything non-emergency, but noted that SPPP officers can be flagged down for any concerns, and can alert the correct patrols for anything that is out of their purview. He recommended that Mr. Duplantis utilize the French Quarter Task Force app. “

The Task Force app doesn’t provide a definition of “disturbance” for many Quality of Life issues. And, open drug dealing near homes, escalating drinking brawls, trespassing, and drunken hit and run accidents aren’t just non-emergencies, but constitute crimes.

The definition of “disturbance” should be expanded to include training in surveillance and be further defined on the Task Force App to include:

1. trespassing on private property of residents (a crime)
2. excessive noisy party goers, acting within, and abutting private property later in the 3rd shift
3. drug dealing, on and off site from the perimeter of Bourbon Street into the residential areas
4. open public urination, defecation, etc. which afflict private and commercial owners with blood borne diseases, and cause additional expense for sanitation

5. excessive amplification in automobiles and mobile units of amplification within and throughout the public right of way.

Such “disturbances” should be important in Officer training to provide better surveillance and supervised by the proposed NOPD Supervisor and proposed Overtime Liaison Officers, within a time frame in the 3rd shift between 10 p.m. to 2 a.m. A time change would provide a more appropriate time slot for Bourbon Street, as those crowds often appear in excess after 11 p.m., rather than 9 p.m. to 1 a.m. which is proposed in the 2026 budget. The Overtime Liaison Officers should be bound within a written contract to be confined within the area of the French Quarter Management District, and not the entire area of the 8th District. It should be well understood that dedicated tax revenue spent elsewhere, is illegal.

The French Quarter Management District has turned more attention in recent years to Quality of Life Issues. Its dual source of authority in law, mandates Public Safety as well as Quality of Life as its mission. And, it devoted funds and admirable efforts in that direction to the appreciation of businesses and residents.

The Task Force has sparse training in past efforts for Commissioned Officers to become proactive in their tasks. Some officers, in recent years, mistakenly travel a zone, without giving much attention to observable quality of life issues while traveling, and only respond to a call for service, as proof of data collection. Commissioned Officers should be more proactive, as the law and their salary suggests in the presently proposed budget. Doing less, flies in the face of the Management District’s dual role to provide Quality of life in the French Quarter. Officers should be better trained in surveillance, without being summoned by the App to respond to a call. The proposed budget is woefully lean in training its Commissioned Officers to handle quality of life issues. Apparently the budget sees these efforts not worthy of dedicated taxes from persons who voted for them.

Officers should be required to surveil independently, use his or her training and authority to detain and request a perpetrator to cease unlawful activities. In doing so, the officers will ensure their own and other’s safety.

Irrespective of a noise ordinance, when amplified noise is heard blocks away, common sense should prevail and Commissioned Officers traveling through such an area, have inherent authority to detain and request a noise level be reduced. Noise doesn’t have to be measured if an officer can’t hear a radio signal within 25 feet from a source. Trespassing on private residents are serious intrusions to owners and renters. Stopping to inquire of stoop sitters after 11 pm, only takes a moment of an Officer’s time, and inquire if permission has been given at that home to squat, drink and eat or leave trash. Informing such trespassers that it constitutes a legal prohibition, is well within an Officer’s inherent authority to stop and detain. And, such actions do not mean one can move on to another neighbor’s steps. Transferred movement to a neighbor’s stoop, acts as a deterrent for a resident to call the Task Force for assistance to move loud trespassers off one’s property.

Commissioned Officers may and should be required to view “disturbances,” in a different light, though called “less serious.”

When ignored, “ordinary disturbances” can often enhance to violence. If an item is needed to be reported, data gathering is only secondary to doing a good job as an Officer.

Thank you for consideration, Ms Pellerin

3. Committee Chair’s Comments & Guest Introductions

Chair Christian Pendleton reported that City Council passed the French Quarter Economic Development District 2026 budget last week. He stated that the Committee will need to map out Key Performance Indices (KPIs) for new programs, and revisit old KPIs that may need updating for 2026.

4. Motion – Consider a motion to approve the October 27th, 2025 meeting notes

Glade Bilby made a motion to approve the October 27th, 2025 meeting notes. Joshua Grippo seconded the motion, and it was approved. Jane Cooper and Steve Caputo abstained due to their absence.

5. Motion – Consider a motion to approve the October 30th, 2025 meeting notes

Mr. G. Bilby made a motion to approve the October 30th, 2025 meeting notes. Mr. Grippo seconded the motion, and it was approved. Mr. Caputo abstained.

6. Discussions:

a. 2025 Work Plan Goals Review

See attached document. Mr. Pendleton reviewed the 2025 Committee Work Plan with the group, stating that the Committee has done a great job meeting most of the goals for the year.

b. 2026 Work Plan Goals & Committee Meeting Dates*

See attached documents. The Committee reviewed the 2026 meeting dates and agreed to remove the August meeting from the calendar. Sgt. John Castelin stated that he will share a list of 2026 KPIs for the Supplemental Police Patrol Program at the January Committee meeting. The Committee agreed that they would like to add finding ways to either rewrite or improve the enforceability of the noise ordinance in the French Quarter to the 2026 Work Plan, as well as tracking KPIs for streetlight repairs and the updated Task Force App.

7. Updates – *(KPI reports included in packet)*

a. Louisiana State Police Unit- MOU Updates

Vice-Chair Jessica Dietz reported that all signatures have been collected for the Louisiana State Police (LSP) Memorandum of Understanding. She noted that the LSP patrols will be on Thursdays, Fridays, Saturdays, and Sundays from 8 PM to 4 AM, with two LSP officers per shift.

b. Eighth District Crime Statistics and the Supplemental Police Patrol Program*

See attached document. Sgt. Castelin reviewed the report with the Committee, noting that the 2025 solve rate for the French Quarter is 91%, with the detectives solving every shooting. He added that both persons crimes and property crimes are down for the year. Sgt. Castelin stated that in 2026 he would like to track the quantity of narcotics arrests, and measured amounts of narcotics. Cpt. Sammy Palumbo reported that 40% of the violent crimes in the Eighth District have had the perpetrator identified as an unhoused individual.

i. New Year's Eve Public Safety (National Guard, LSP Presence) & Closures Plan

Cpt. Palumbo reported that the closure plan for New Year's Eve will be similar to what was done for Bayou Classic. He added that this year's Bayou Classic was the most successful, with only one persons crime. Ms. Courseault stated that FQMD staff can publish an updated closure map on the FQMD website and distribute the map to all partner organizations and stakeholders.

c. Upper Quarter Patrol Monthly Report*

See attached document.

i. Transport Van Update

Ms. Dietz reported that the transport van has been effective, noting that there were 32 transports in October and 28 in November. Cpt. Palumbo added that having the transport van has also helped to boost morale for the officers.

d. Travelers Aid Society of Greater New Orleans Monthly Report*

See attached documents.

8. Motions –

- a. Consider a motion to recommend to the Board of Commissioners for approval of the 2026 Security & Enforcement Committee Work Plan and Committee meeting dates, as presented.

**Ms. Cooper noted that the agenda for today's meeting had an error in this motion, noting that the motion should state "recommend to the Board of Commissioners for approval", not the Finance & Development Committee.*

No motion was made by the Committee at this point in time.

9. New Business– To consider and take action upon any other matters that may properly come before the French Quarter Management District Security and Enforcement Committee

Cpt. Palumbo reported that the City is moving forward with the permanent barricades for Bourbon Street, and will be using bond funds that equate to \$1.3M for the procurement. He stated that there is a request for the FQMD to consider providing assistance with funding the labor and installation, pointing out that the bond funds can only be used for the purchase of the physical barricades. Cpt. Palumbo noted that the request is estimated to be \$190K, and added that he was informed that the Department of Public Works will be responsible for the daily deployment of the barricades. He stated that the barricades are expected to be installed by the summer of 2026. Cpt. Palumbo will prepare a written proposal for the Committee as well as more details about the barricades, including crash ratings, diagrams, and photos.

10. Next Meeting Date:

The next scheduled meeting date of the Committee is Monday, January 12th, 2026 at 11 AM.

11. Adjournment

Mr. G. Bilby made a motion to adjourn. Mr. Caputo seconded the motion, and the meeting adjourned at 12:11 PM.

French Quarter

MANAGEMENT DISTRICT

2026 SCHEDULE	Board of Commissioners		Finance & Dev Cmte		Gov Affairs Cmte		Livability Cmte		Security & Enforcement Cmte	
LOCATION	The Historic New Orleans Collection (Williams Research Center)		Bienville House		FQMD Office 400 N. Peters Suite 206		Covenant House of New Orleans		Bienville House	
TIME	2:00 PM		3:00 PM		3:00 PM		3:00 PM		11:00 AM	
CHAIR	Bondio		Fein		Bilby		Gasperecz		Pendleton	
VICE-CHAIR	Gasperecz		Cooper		Pendleton		Holmes		Dietz	
January	1/26/2026		1/22/2026		1/7/2026		1/5/2026		1/12/2026	
February	2/10/2026		2/9/2026				2/2/2026		2/4/2026	
March	3/23/2026		3/19/2026		3/4/2026		3/2/2026		3/9/2026	
April	4/27/2026		4/23/2026		4/8/2026		4/6/2026		4/13/2026	
May	5/27/2026		5/21/2026		5/6/2026		5/4/2026		5/11/2026	
June	6/22/2026		6/18/2026		6/3/2026		6/1/2026		6/8/2026	
July					7/8/2026		7/6/2026		7/13/2026	
August	8/24/2026		8/20/2026		8/5/2026		8/3/2026		8/10/2026	
September	9/28/2026		9/24/2026		9/9/2026		9/8/2026		9/14/2026	
October	10/26/2026		10/22/2026		10/7/2026		10/5/2026		10/12/2026	
November	11/30/2026		11/19/2026		11/4/2026		11/2/2026		11/9/2026	
December	12/16/2026		12/14/2026		12/2/2026		12/7/2026		12/9/2026	

Date	Description
Jan. 1st	New Year's Day
Jan. 19th	Martin Luther King Jr. Day
Feb. 17th	Mardi Gras Day
Apr. 3rd	**Good Friday *floater holiday
May 25th	Memorial Day
Jun. 19th	Juneteenth
Jul. 4th	Independence Day (Friday 7/3/26)
Sept. 7th	Labor Day
Nov. 11th	Veteran's Day
Nov. 26th	Thanksgiving Day
Nov. 27th	**Day After Thanksgiving *floater holiday
Dec. 25th	Christmas

FQMD Office is closed on these holidays.

** Floater Holiday: The FQMD office may be open depending on staff availability

https://frenchquartermanagement-my.sharepoint.com/:b:/g/personal/executivedirector_fqmd_org/IQAgcMAgrjhJS

[JMw1qLqwcD7AaddB2NpomSUoGTGzS4FgKw?e=dY3s13](https://www.youtube.com/watch?v=JMw1qLqwcD7AaddB2NpomSUoGTGzS4FgKw?e=dY3s13)

Security & Enforcement Committee

Public Safety

Work in conjunction with the New Orleans Police Department

- Support NOPD's efforts in reducing crime and improving the quality of life in the French Quarter by supporting force multipliers
- Continue to increase New Orleans Police Department capacity through expansion of the Upper Quarter Patrol and monitor results.
- Support NOPD in the multi-agency illegal vending sweeps through court monitoring and engagement.
- Support Louisiana State Police Troop NOLA in the French Quarter

French Quarter Economic Development District Supplemental Police Patrol Program

- Oversee effective performance of the French Quarter Economic Development District (FQEDD) Supplemental Police Patrol Program
- Implement the FQEDD budget items approved
- Track progress and performance of the FQEDD funded programming with KPI reporting

Security & Enforcement Committee Cont'd

Public Safety - continued



French Quarter Economic Development District Other Public Safety Programs

- Travelers Aid Society of Greater New Orleans - Track the programs with KPI reporting
- Work in conjunction with the Livability Committee with shared oversight of approved budget items
- Monitor the replacement and repairs of lighting to achieve the goal of improving lighting and reducing crime
- Engage DPW on reporting / maintenance updates / issues (311)
- Ongoing procurement and maintenance of SPPP vehicles, as needed

Enforcement

French Quarter Economic Development District Other Public Safety Programs

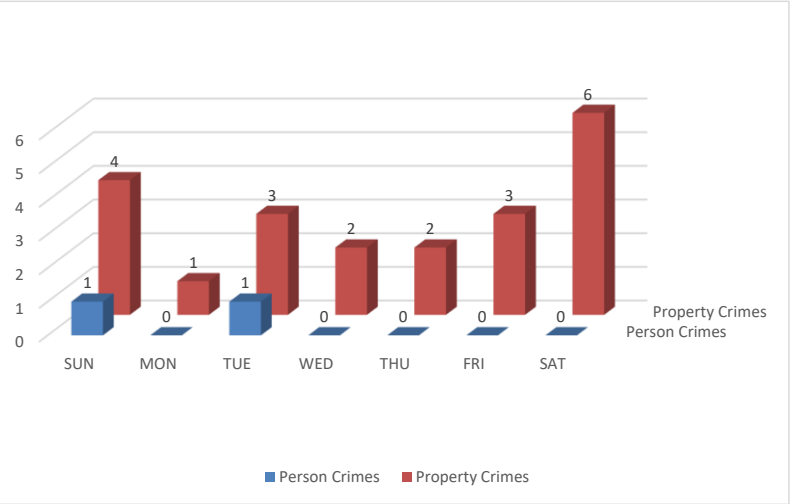
- Monitor Dedicated Code Enforcement Inspector for focused work in the FQEDD with KPI reporting.
- Pursue engagement and support of DPW to ensure parking enforcement is properly in place to legally tow vehicles

- **MONITOR BUDGET ITEMS WITH KPIs** 
SECURITY (SPPP, UQP, Transport Unit, LSP)
PUBLIC SAFETY (Mobile Crisis Unit, Shelter Beds,
Force Multipliers, Fleet Updates)
- **Public / Committee Raised Concern-** Violent & Nuisance
Crimes
- **Public / Committee Raised Concern-** FQ Patrols Training
(Mental Health, Mobile Crisis Unit)
- **Public / Committee Raised Concern-** Community
Awareness (FQ Task Force, Who to call for What) 

Eighth District FQTF Daily UCR Tally

10/26/2025 - 11/01/2025

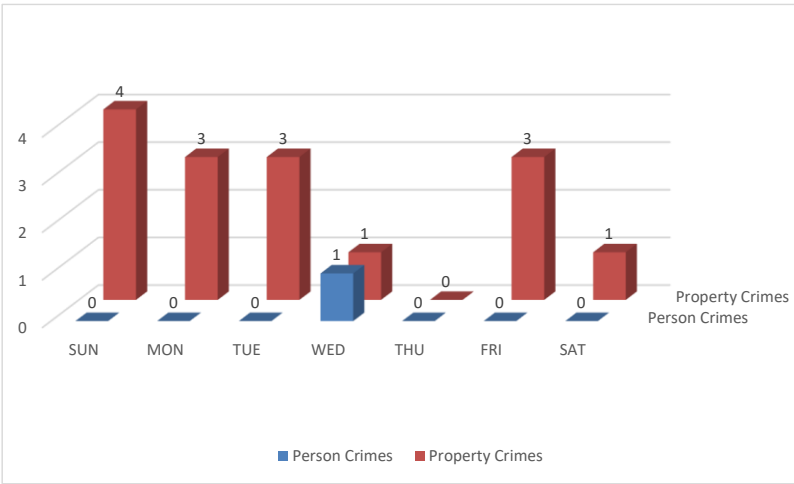
	SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
	10/26	10/27	10/28	10/29	10/30	10/31	11/1			
Homicide	30									
Aggravated Battery	34									
Agg Batt by Cutting	34C									
Agg Batt by Shooting	34S									
Aggravated Assault	37	1						1		1
Aggravated Rape	42									
Armed Robbery	64									
Simple Robbery	65		1					1		1
Property Snatching	65P									
Total Persons	1		1					2		2
Aggravated Burglary	60									
Sumple Burglary	62									
Residential Burglary	62R									
Business Burglary	62B									
Auto Burglary	62C		1				1	2		2
Auto Theft	67A	1						1		1
Theft	67	3	1	1	1	3	5	15		15
Shoplifting	67S		1	1	1			3		3
Total Property	4	1	3	2	2	3	6	21		21
Total	5	1	4	2	2	3	6	23		23



Eighth District FQTF Daily UCR Tally

11/02/2025 - 11/08/2025

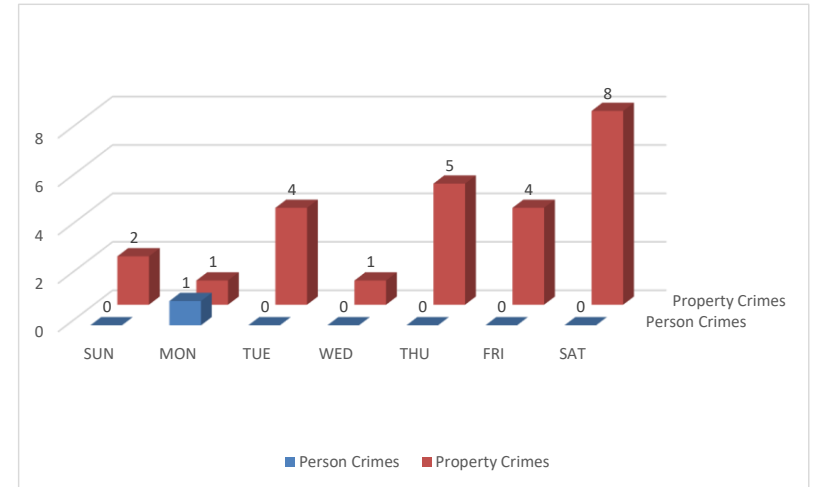
	SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
	11/2	11/3	11/4	11/5	11/6	11/7	11/8			
Homicide	30									
Aggravated Battery	34									
Agg Batt by Cutting	34C									
Agg Batt by Shooting	34S									
Aggravated Assault	37									
Aggravated Rape	42									
Armed Robbery	64									
Simple Robbery	65									
Property Snatching	65P			1				1		1
Total Persons				1				1		1
Aggravated Burglary	60									
Sumple Burglary	62									
Residential Burglary	62R									
Business Burglary	62B									
Auto Burglary	62C	1		1		2		4		4
Auto Theft	67A		1	1		1		3		3
Theft	67	3	1	1	1		1	7		7
Shoplifting	67S		1					1		1
Total Property	4	3	3	1		3	1	15		15
Total	4	3	3	2		3	1	16		16



Eighth District FQTF Daily UCR Tally

11/09/2025 - 11/15/2025

	SUN 11/9	MON 11/10	TUE 11/11	WED 11/12	THU 11/13	FRI 11/14	SAT 11/15	Total	UNF	Total
Homicide	30									
Aggravated Battery	34									
Agg Batt by Cutting	34C									
Agg Batt by Shooting	34S									
Aggravated Assault	37									
Aggravated Rape	42									
Armed Robbery	64	1						1		1
Simple Robbery	65									
Property Snatching	65P									
Total Persons		1						1		1
Aggravated Burglary	60									
Sumple Burglary	62									
Residential Burglary	62R									
Business Burglary	62B									
Auto Burglary	62C				2			2		2
Auto Theft	67A						3	3		3
Theft	67	2		4	1	2	3	17		17
Shoplifting	67S		1		1	1		3		3
Total Property	2	1	4	1	5	4	8	25		25
Total	2	2	4	1	5	4	8	26		26



Eighth District FQTF Daily UCR Tally

11/16/2025 - 11/22/2025

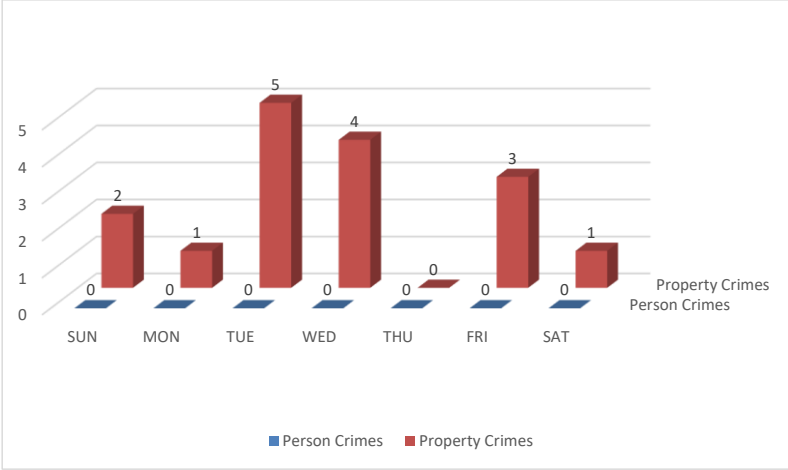
	SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
	11/16	11/17	11/18	11/19	11/20	11/21	11/22			
Homicide	30									
Aggravated Battery	34	1						1		1
Agg Batt by Cutting	34C									
Agg Batt by Shooting	34S									
Aggravated Assault	37									
Aggravated Rape	42									
Armed Robbery	64						1	1		1
Simple Robbery	65									
Property Snatching	65P									
Total Persons		1					1	2		2
Aggravated Burglary	60									
Sumple Burglary	62									
Residential Burglary	62R				1			1		1
Business Burglary	62B									
Auto Burglary	62C						1	1		1
Auto Theft	67A						1	1		1
Theft	67	4	3	3	3	1	2	20		20
Shoplifting	67S		1			1		2		2
Total Property	4	4	3	3	3	2	6	25		25
Total	4	5	3	3	3	2	7	27		27



Eighth District FQTF Daily UCR Tally

11/23/2025 - 11/29/2025

	SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
	11/23	11/24	11/25	11/26	11/27	11/28	11/29			
Homicide	30									
Aggravated Battery	34									
Agg Batt by Cutting	34C									
Agg Batt by Shooting	34S									
Aggravated Assault	37									
Aggravated Rape	42									
Armed Robbery	64									
Simple Robbery	65									
Property Snatching	65P									
Total Persons										
Aggravated Burglary	60									
Sumple Burglary	62									
Residential Burglary	62R		1					1		1
Business Burglary	62B	1						1		1
Auto Burglary	62C	1	1			1		3		3
Auto Theft	67A			2				2		2
Theft	67	1	3	2		2	1	9		9
Shoplifting	67S									
Total Property	2	1	5	4		3	1	16		16
Total	2	1	5	4		3	1	16		16



ItemNumber	Code	OccurredDate	ReportDate	District	ReportType	Location	SubZone	ReportStatus
K-29042-25	67	11/30/25 16:41	11/30/25 16:41	8	INCIDENT	100 ROYAL ST	C 01	CBA
K-29019-25	67	11/30/25 16:09	11/30/25 16:09	8	INCIDENT	441 BOURBON ST	D 05	OPEN
K-28789-25	67	11/30/25 10:47	11/30/25 10:47	8	INCIDENT	3036 BARONNE ST	E 01	OPEN
K-28606-25	62	11/30/25 5:33	11/30/25 5:33	8	INCIDENT	1024 ST ANN ST	E 01	OPEN
K-27834-25	67	11/29/25 10:38	11/29/25 10:38	8	INCIDENT	740 DAUPHINE ST	E 01	OPEN
K-27129-25	62C	11/28/25 14:48	11/28/25 14:48	8	INCIDENT	217 BOURBON ST	D 04	OPEN
K-27014-25	67	11/28/25 12:15	11/28/25 12:15	8	INCIDENT	1149 N PETERS ST	E 03	OPEN
K-26941-25	67	11/28/25 10:46	11/28/25 10:46	8	INCIDENT	931 CANAL ST	D 01	OPEN
K-25431-25	67A	11/26/25 15:29	11/26/25 15:29	8	INCIDENT	DAUPHINE ST / BIENVILLE ST	D 02	OPEN
K-25264-25	67	11/26/25 12:08	11/26/25 12:08	8	INCIDENT	901 IBERVILLE ST	D 02	OPEN
K-25104-25	67B	11/26/25 8:38	11/26/25 8:38	8	INCIDENT	300 BOURBON ST	D 04	OPEN
K-24854-25	27-67A	11/26/25 0:53	11/26/25 0:53	8	INCIDENT	1000 CONSTANCE ST	E 02	OPEN
K-24571-25	62C	11/25/25 17:59	11/25/25 17:59	8	INCIDENT	600 URSULINES AV	E 05	OPEN
K-24524-25	67B	11/25/25 16:40	11/25/25 16:40	8	INCIDENT	1236 DECATUR ST	E 03	OPEN
K-24447-25	62B	11/25/25 15:28	11/25/25 15:28	8	INCIDENT	225 DECATUR ST	C 02	OPEN
K-24335-25	67B	11/25/25 13:10	11/25/25 13:10	8	INCIDENT	8 CANAL ST	A 03	OPEN
K-24131-25	67	11/25/25 8:55	11/25/25 8:55	8	INCIDENT	701 DECATUR ST	C 03	OPEN
K-23350-25	62R	11/24/25 13:14	11/24/25 13:14	8	INCIDENT	922 GOVERNOR NICHOLLS ST	E 02	OPEN
K-22345-25	67	11/23/25 12:49	11/23/25 12:49	8	INCIDENT	601 BOURBON ST	D 06	OPEN
K-22163-25	62C	11/23/25 8:10	11/23/25 8:10	8	INCIDENT	129 BURGUNDY ST	D 01	OPEN
K-21843-25	67	11/22/25 22:13	11/22/25 22:13	8	INCIDENT	811 CONTI ST	D 05	OPEN
K-21735-25	67	11/22/25 19:53	11/22/25 19:53	8	INCIDENT	ST PETER ST / BOURBON ST	D 06	OPEN
K-21657-25	64G	11/22/25 18:25	11/22/25 18:25	8	INCIDENT	300 CANAL ST	A 03	OPEN
K-21570-25	67A	11/22/25 16:47	11/22/25 16:47	8	INCIDENT	RTRES ST / GOVERNOR NICHOLL	E 05	OPEN
K-21315-25	67	11/22/25 10:33	11/22/25 10:33	8	INCIDENT	1300 CANAL ST	J 04	OPEN
K-21245-25	62C	11/22/25 8:47	11/22/25 8:47	8	INCIDENT	1234 CHARTRES ST	E 05	OPEN
K-21024-25	67P	11/22/25 0:47	11/22/25 0:47	8	INCIDENT	200 BOURBON ST	D 04	OPEN
K-20749-25	67	11/21/25 18:16	11/21/25 18:16	8	INCIDENT	144 BOURBON ST	D 01	CBA
K-20012-25	67P	11/21/25 0:27	11/21/25 0:27	8	INCIDENT	500 BOURBON ST	D 05	OPEN
K-19784-25	67C	11/20/25 18:11	11/20/25 18:11	8	INCIDENT	1001 IBERVILLE ST	D 02	OPEN
K-19468-25	67S	11/20/25 12:38	11/20/25 12:38	8	INCIDENT	CANAL ST (8102) / ELK PL	I 02	CBA
K-19308-25	62B	11/20/25 9:38	11/20/25 9:38	8	INCIDENT	630 ST PETER ST	C 03	OPEN
K-18925-25	67B	11/19/25 21:44	11/19/25 21:44	8	INCIDENT	900 ST LOUIS ST	D 03	CBA
K-18719-25	67	11/19/25 17:30	11/19/25 17:30	8	INCIDENT	606 IBERVILLE ST	C 01	OPEN
K-18130-25	67	11/19/25 5:10	11/19/25 5:10	8	INCIDENT	614 CANAL ST	G 04	OPEN
K-17914-25	67	11/18/25 21:45	11/18/25 21:45	8	INCIDENT	401 BOURBON ST	D 05	CBA
K-17614-25	67	11/18/25 16:22	11/18/25 16:22	8	INCIDENT	640 BOURBON ST	D 06	OPEN
K-17173-25	67	11/18/25 9:13	11/18/25 9:13	8	INCIDENT	CONTI ST / ROYAL ST	C 02	OPEN
K-16842-25	34	11/17/25 22:28	11/17/25 22:28	8	INCIDENT	800 IBERVILLE ST	D 01	CBA
K-16273-25	67S	11/17/25 11:14	11/17/25 11:14	8	INCIDENT	334 ROYAL ST	C 02	OPEN
K-16144-25	67	11/17/25 8:41	11/17/25 8:41	8	INCIDENT	500 CANAL ST	G 04	OPEN
K-15896-25	67	11/17/25 0:31	11/17/25 0:31	8	INCIDENT	733 ST LOUIS ST	D 05	OPEN
K-15889-25	67P	11/17/25 0:26	11/17/25 0:26	8	INCIDENT	600 IBERVILLE ST	C 01	OPEN
K-15846-25	67	11/16/25 23:01	11/16/25 23:01	8	INCIDENT	333 BOURBON ST	D 04	OPEN
K-15809-25	67P	11/16/25 21:58	11/16/25 21:58	8	INCIDENT	BOURBON ST / IBERVILLE ST	D 01	OPEN
K-15368-25	67P	11/16/25 11:36	11/16/25 11:36	8	INCIDENT	624 BOURBON ST	D 06	OPEN
K-15260-25	67P	11/16/25 9:20	11/16/25 9:20	8	INCIDENT	914 BOURBON ST	E 01	OPEN
K-14295-25	67P	11/15/25 22:00	11/15/25 22:00	8	INCIDENT	200 BOURBON ST	D 04	OPEN
K-14295-25	67P	11/15/25 8:48	11/15/25 8:48	8	INCIDENT	200 BOURBON ST	D 04	OPEN
K-14254-25	67A	11/15/25 7:41	11/15/25 7:41	8	INCIDENT	800 ST ANN ST	E 01	OPEN
K-14208-25	67B	11/15/25 5:34	11/15/25 5:34	8	INCIDENT	1100 DECATUR ST	E 05	OPEN
K-14165-25	67A	11/15/25 3:23	11/15/25 3:23	8	INCIDENT	300 N FRONT ST	B 02	OPEN
K-14165-25	67A	11/15/25 2:30	11/15/25 2:30	8	INCIDENT	300 N FRONT ST	B 02	OPEN
K-14106-25	67P	11/15/25 1:09	11/15/25 1:09	8	INCIDENT	200 BOURBON ST	D 04	OPEN
K-14106-25	67P	11/15/25 1:05	11/16/25 1:05	8	INCIDENT	200 BOURBON ST	D 04	OPEN
K-14069-25	67P	11/14/25 23:54	11/14/25 23:54	8	INCIDENT	600 BOURBON ST	D 06	OPEN
K-14069-25	67P	11/14/25 23:50	11/14/25 23:50	8	INCIDENT	600 BOURBON ST	D 06	OPEN
K-13924-25	67S	11/14/25 20:41	11/14/25 20:41	8	INCIDENT	1219 DECATUR ST	E 05	OPEN
K-14208-25	67B	11/14/25 17:05	11/14/25 17:05	8	INCIDENT	1100 DECATUR ST	E 05	OPEN
K-13924-25	67S	11/13/25 20:20	11/14/25 21:47	8	INCIDENT	1219 DECATUR ST	E 05	OPEN
K-12685-25	62C	11/13/25 16:27	11/13/25 16:27	8	INCIDENT	100 IBERVILLE ST	B 01	OPEN
K-12358-25	67	11/13/25 10:24	11/13/25 10:24	8	INCIDENT	8 CANAL ST	A 03	OPEN
K-12358-25	67	11/13/25 10:20	11/13/25 10:20	8	INCIDENT	8 CANAL ST	A 03	OPEN
K-12685-25	62C	11/13/25 0:30	11/13/25 0:30	8	INCIDENT	100 IBERVILLE ST	B 01	OPEN
K-12361-25	67	11/12/25 14:15	11/4/25 9:35	8	INCIDENT	600 DECATUR ST	C 03	OPEN
K-10432-25	67	11/11/25 13:24	11/4/25 20:52	8	INCIDENT	800 BOURBON ST	D 04	OPEN
K-10432-25	67	11/11/25 13:24	11/11/25 13:24	8	INCIDENT	300 BOURBON ST	D 01	OPEN

K-09994-25	67P	11/11/25 1:25	11/1/25 1:17	8	INCIDENT	400 BOURBON ST	D 05	OPEN
K-09994-25	67P	11/11/25 1:25	11/11/25 1:25	8	INCIDENT	400 BOURBON ST	D 05	CBA
K-09648-25	67S	11/10/25 16:43	11/10/25 17:15	8	INCIDENT	418 N PETERS ST	B 02	OPEN
K-08996-25	27-64G	11/10/25 0:15	12/14/24 20:47	8	INCIDENT	BOURBON ST / ESPLANADE AVE	E 02	CBA
K-08421-25	67	11/9/25 13:26	10/9/25 18:30	8	INCIDENT	1100 CANAL ST	I 02	OPEN
K-08421-25	67	11/9/25 13:26	11/9/25 13:26	8	INCIDENT	1100 CANAL ST	C 01	OPEN
K-07934-25	67B	11/8/25 21:21	11/3/25 15:57	8	INCIDENT	630 ST PETER ST	C 03	OPEN
K-06993-25	62C	11/7/25 21:30	11/4/25 20:26	8	INCIDENT	1000 IBERVILLE ST	C 02	OPEN
K-06423-25	62C	11/7/25 12:30	11/4/25 20:26	8	INCIDENT	433 ST PETER ST	D 02	OPEN
K-06471-25	67A	11/7/25 8:00	11/4/25 1:15	8	INCIDENT	200 BURGUNDY ST	D 01	OPEN
K-04898-25	65P	11/5/25 19:20	10/26/25 16:48	8	INCIDENT	800 ORLEANS AVE	E 01	CBA
K-00018-25	67	11/5/25 12:30	10/1/25 11:17	8	INCIDENT	511 BOURBON ST	D 05	OPEN
K-03750-25	62C	11/4/25 15:30	11/4/25 20:26	8	INCIDENT	301 DAUPHINE ST	D 02	OPEN
K-03381-25	67	11/4/25 13:18	11/4/25 13:18	8	INCIDENT	933 DECATUR ST	E 04	OPEN
K-03033-25	67A	11/4/25 6:27	11/4/25 6:27	8	INCIDENT	333 CANAL ST	B 01	OPEN
K-02400-25	67B	11/3/25 12:00	11/3/25 15:57	8	INCIDENT	BURGUNDY ST / IBERVILLE ST	D 01	OPEN
K-02175-25	67S	11/3/25 11:00	11/3/25 11:18	8	INCIDENT	418 N PETERS ST	B 02	OPEN
K-02269-25	67A	11/3/25 2:00	11/3/25 13:26	8	INCIDENT	1001 IBERVILLE ST	E 01	OPEN
K-01743-25	62C	11/2/25 21:00	11/3/25 1:17	8	INCIDENT	100 IBERVILLE ST	B 01	OPEN
K-01403-25	67	11/2/25 7:00	11/2/25 13:30	8	INCIDENT	516 BOURBON ST	E 01	OPEN
K-01994-25	67	11/2/25 4:45	11/3/25 8:15	8	INCIDENT	300 BOURBON ST	D 04	OPEN
K-00993-25	67	11/2/25 0:05	11/2/25 1:42	8	INCIDENT	718 S PETERS ST	D 06	OPEN
K-00681-25	67	11/1/25 15:00	11/1/25 18:16	8	INCIDENT	736 ROYAL ST	C 03	OPEN
K-02025-25	62C	11/1/25 4:30	11/3/25 9:29	8	INCIDENT	500 DECATUR ST	B 02	OPEN
K-00055-25	67P	11/1/25 0:45	11/1/25 1:17	8	INCIDENT	900 BOURBON ST	E 01	OPEN
W-00004-25	67P	11/1/25 0:43	11/1/25 23:55	8	INCIDENT	516 BOURBON ST	D 01	OPEN
W-00006-25	67P	11/1/25 0:15	11/2/25 1:59	8	INCIDENT	339 BOURBON ST	D 04	OPEN
K-00109-25	67	11/1/25 0:05	11/1/25 3:10	8	INCIDENT	227 BOURBON ST	D 04	OPEN

1/1/2025-11/30/2025**SPPP****Crime Against a Person**

Homicide	4
Aggravated Battery	23
Shooting	7
Aggravated Assault	23
Rape	4
Armed Robbery	11
Simple Robbery	18
Purse Snatching	11
Person Crimes Total	101

Crime Against Property

Business Burglary	15
Residence Burglary	3
Simple Burglary	9
Auto Burglary	90
Auto Theft	65
Theft	838
Shoplifting	129
Property Crimes Total	1149
GRAND TOTAL	1250

10/1/2025 - 10/31/2025**Crime Against a Person**

Homicide	1
Aggravated Battery	4
Shooting	
Aggravated Assault	2
Rape	
Armed Robbery	
Simple Robbery	4
Purse Snatching	1
Person Crimes Total	12

Crime Against Property

Business Burglary	
Residence Burglary	
Simple Burglary	
Auto Burglary	6
Auto Theft	7
Theft	47
Shoplifting	13
Property Crimes Total	73
GRAND TOTAL	85

11/1/2025 - 11/30/2025**Crime Against a Person**

Homicide	
Aggravated Battery	1
Shooting	
Aggravated Assault	
Rape	
Armed Robbery	2
Simple Robbery	
Purse Snatching	1
Person Crimes Total	4

Crime Against Property

Business Burglary	1
Residence Burglary	1
Simple Burglary	1
Auto Burglary	11
Auto Theft	9
Theft	61
Shoplifting	6
Property Crimes Total	90
GRAND TOTAL	94

	25-Jan	25-Feb	25-Mar
Total Calls	2308	3450	3952
App Call	290	510	420
Dispatch	169	191	247
Self-Initiated	1888	2749	3285
Average Response Time (minutes)	1.5	1.4	1.4
App Call Response Time	8.0	6.0	5
Stats:			
Arrests	9	28	38
Traffic Citations	195	162	228
Parking Citations	27	34	33
Summons	22	20	29
FICs	104	103	87
Business Checks	582	759	936
Citizen Contacts	1102	1389	2659
Subjects Moved	430	918	1461
Report To Follow	9	19	21
Miles	5551	5825	6625
	6434	6624	7581
Shifts Scheduled			
Shifts Filled			
Percentage Filled	779	1130	1164
	758	1057	1079
	97%	94%	93

	25-Apr	25-May	25-Jun
Total Calls	3298	3267	3509
App Call	386	323	333
Dispatch	230	253	256
Self-Initiated	2682	2691	2920
Average Response Time (minutes)	1.4	1.4	1.3
App Call Response Time	5.0	6.0	4
Stats:			
Arrests	34	30	30
Traffic Citations	188	227	200
Parking Citations	23	25	26
Summons	19	19	17
FICs	65	80	71
Business Checks	899	873	987
Citizen Contacts	2217	2049	2558
Subjects Moved	1037	979	1182
Report To Follow	8	11	16
Miles	7946	8198	8552
Shifts Scheduled	904	904	904
Shifts Filled	845	844	873.5
Percentage Filled	93%	93%	97%

	25-Jul	25-Aug	25-Sep	
Total Calls	4580	4644	4576	
App Call	375	382	457	
Dispatch	496	518	407	
Self-Initiated	3709	3744	3712	
Average Response Time (minutes)	1.1	1.0	1.0	
App Call Response Time	4	4	4	
Stats:				
Arrests	30	43	23	
Traffic Citations	196	258	269	
Parking Citations	45	30	26	
Summons	25	25	28	
FICs	118	125	141	
Business Checks	1163	1200	917	
Citizen Contacts	3300	3446	3796	
Subjects Moved	1713	1178	1651	
Report To Follow	14	21	15	
Miles	11,146	7,627	7532	
Shifts Scheduled	1130	1130	1130	904
Shifts Filled	1058	1089	1082	889
Percentage Filled	94%	97%	96%	98

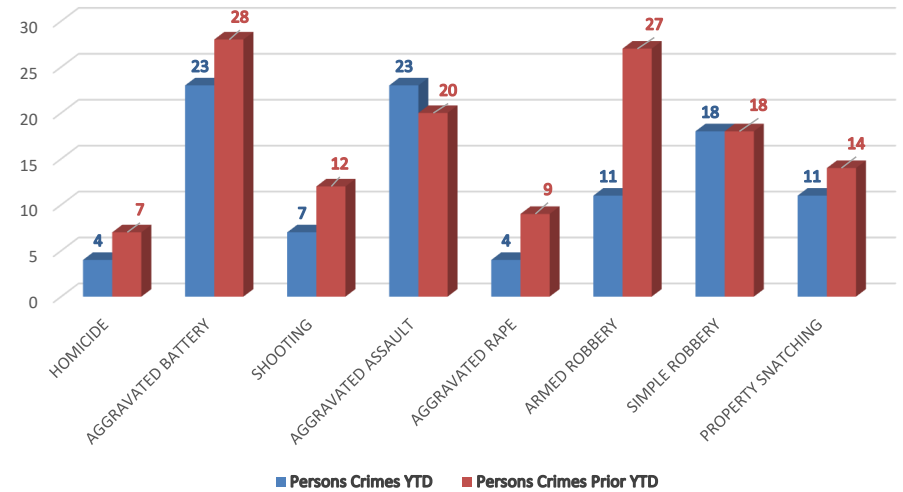
	25-Oct	25-Nov	25-Dec
Total Calls	3900	3957	
App Call	523	457	
Dispatch	383	411	
Self-Initiated	2994	3089	
Average Response Time (minutes)	1.3	1.2	
App Call Response Time	5	4	
Stats:			
Arrests	19	27	
Traffic Citations	195	205	
Parking Citations	22	33	
Summons	23	27	
FICs	122	145	
Business Checks	880	837	
Citizen Contacts	4031	3509	
Subjects Moved	1754	1562	
Report To Follow	36	23	
Miles	7,728	7,904	
Shifts Scheduled	904	904	
Shifts Filled	889	876	
Percentage Filled	98%	97%	

SPPP YTD Comparison

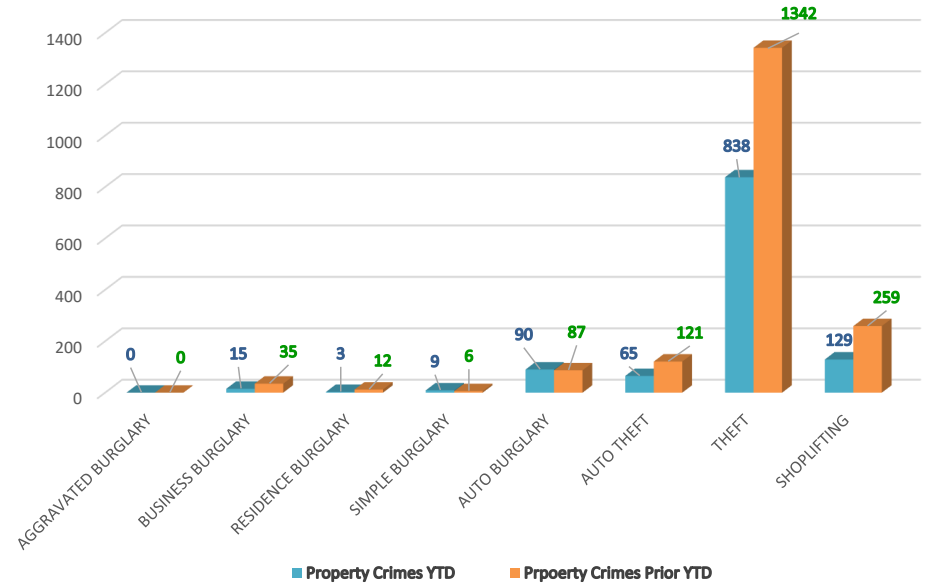
1/1/2025 - 10/31/2025

OFFENSE	YTD 2025	YTD 2024	# CHANGE	% CHANGE
HOMICIDE	4	7	-3	-43%
AGGRAVATED BATTERY	23	28	-5	-18%
SHOOTING	7	12	-5	-42%
AGGRAVATED ASSAULT	23	20	3	15%
AGGRAVATED RAPE	4	9	-5	-56%
ARMED ROBBERY	11	27	-16	-59%
SIMPLE ROBBERY	18	18	0	0%
PROPERTY SNATCHING	11	14	-3	-21%
PERSONS	101	135	-34	-25%
AGGRAVATED BURGLARY	0	0	0	%N/A
BUSINESS BURGLARY	15	35	-20	-57%
RESIDENCE BURGLARY	3	12	-9	-75%
SIMPLE BURGLARY	9	6	3	50%
AUTO BURGLARY	90	87	3	3%
AUTO THEFT	65	121	-56	-46%
THEFT	838	1342	-504	-38%
SHOPLIFTING	129	259	-130	-50%
PROPERTY	1149	1862	-713	-38%
TOTAL	1250	1997	-747	-37%

Persons Crimes YTD vs Prior YTD Comparison



Property Crimes YTD vs Prior YTD Comparison



2025 SOLVED RATES

SPPP CLEARANCE RATE

1/1/2025 - 11/30/2025

OFFENSE	YTD 2025	YTD SOLVED	% SOLVED
HOMICIDE	4	4	100%
AGGRAVATED BATTERY	23	21	91%
SHOOTING	7	7	100%
AGGRAVATED ASSAULT	23	21	91%
AGGRAVATED RAPE	4	1	25%
ARMED ROBBERY	11	9	82%
SIMPLE ROBBERY	18	18	100%
PROPERTY SNATCHING	11	11	100%
PERSONS	101	92	91%
AGGRAVATED BURGLARY	0	0	%N/A
BUSINESS BURGLARY	15	6	40%
RESIDENCE BURGLARY	3	2	67%
SIMPLE BURGLARY	9	5	56%
AUTO BURGLARY	90	24	27%
AUTO THEFT	65	12	18%
THEFT	838	78	9%
SHOPLIFTING	129	37	29%
PROPERTY	1149	164	14%
TOTAL	1250	256	20%

Upper Quarter Patrol

PUBLIC SAFETY SERVICES CORP

MONTHLY REPORT – 17 November 2025

Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	August	September	October	2025 Year to Date	2024 Monthly Average
Business Checks	803	681	729	781	589	470	441	381	342	432	5,649	1,561
Citizen Contacts	41	36	35	47	26	25	37	20	25	41	333	316
NOPD Assists	19	17	23	0	15	21	38	27	34	45	239	31
Subjects Moved	295	198	326	539	407	527	492	309	276	271	3,640	503
Medical (EMS Notified Rendered Aid)	4	4	9	11	8	12	9	5	3	5	70	9

Summary of Month Activities

10/3/2025

On Friday, October 3rd, 2025, at approximately 11:30 AM, Deputies Loy Madrigal and Joseph Lodwick were on vehicle patrol in the French Quarter when they received a complaint via telephone call regarding a group of individuals aggressively soliciting passersby in front of businesses located at the corner of Decatur and Bienville Streets. Upon arrival, deputies observed four individuals wearing ACLU-branded vests and each carrying what appeared to be a tablet, positioned on the four corners of Decatur and Bienville Streets. The individuals were seen engaging with pedestrians consistent with solicitation activity. Deputies approached one of the solicitors and advised them that a complaint had been made about their actions in front of local businesses. Deputies requested that the group relocate to another location out of courtesy to the business owners. The solicitors refused, stating that they had a permit which allowed them to operate as long as they were at least six feet away from business entrances. Deputies again asked them to move as a professional courtesy. One of the solicitors agreed to move an additional two feet away from the doorway. Deputy Madrigal requested to see proof of the permit they claimed to have. The group presented a document issued by the Louisiana Department of Justice, Office of the Attorney General, dated October 11, 2024, confirming registration of New Canvassing Experience Inc. as a professional solicitor. Deputy Madrigal contacted Ms. Chasity Hastings with the Attorney General's Office, who confirmed that the document is not a permit, but merely a confirmation of registration as required by Louisiana law for professional solicitors. Ms. Hastings further advised that this registration does not authorize solicitation within any city jurisdiction and referred deputies to the City of New Orleans for permitting authority. Based on this information, Deputy Madrigal advised the solicitors to cease operations immediately until they could produce a valid solicitation permit issued by the City of New Orleans.

10/10/2025

On Friday, October 10th, 2025, deputies observed the same organization (New Canvassing Experience Inc.) conducting solicitation again at the corner of Conti and Royal Streets. Deputies approached and requested to see their permit. The solicitors produced a document titled "Certificate of Registration" from the City of New Orleans Department of Finance/Bureau of Revenue, dated October 7, 2025, listing their business address as 1526 Berlin Rd., Cherry Hill, NJ 08003-3623. Deputy Madrigal contacted the City of New Orleans Department of Finance and spoke with a representative who verified that the document provided by the solicitors was not a solicitation permit, but a tax registration certificate only. The representative further advised that an Occupational License or Solicitation Permit must still be obtained for lawful solicitation within city limits. Deputy Madrigal again instructed the solicitors to shut down their operations immediately until they obtained a valid solicitation permit. Deputies also warned that any further solicitation without proper authorization would result in enforcement action and possible summons for the following municipal violations: MCS-19937 §150-953 – No Occupational License and MCS-19937 §150-726 – Nonpayment of City Sales Tax.

Summary of Month Activities

10/7/2025

On Thursday, October 7th, 2025, at approximately 11:55 AM, Deputies Madrigal and Lodwick were on vehicle patrol in the 900 block of North Peters Street when they were flagged down by a New Orleans Police Department (NOPD) officer requesting assistance with a disturbance involving a homeless subject accompanied by a dog. Upon arrival, deputies observed a male individual, later identified as James Harold Vickery, who was being confrontational toward the NOPD officer while standing near the subject with the dog. Deputy Madrigal advised Mr. Vickery multiple times to refrain from interfering with the ongoing police investigation. Despite several verbal warnings, Mr. Vickery refused to comply and continued to cause a disturbance, drawing the attention of bystanders in the area. Due to his continued interference and disruptive behavior, Deputy Madrigal detained Mr. Vickery and advised him of his Miranda rights. Mr. Vickery was transported to the NOPD 8th District Station for identity verification. After verifying his identity, Mr. Vickery was issued a municipal summons for the following violations: Municipal Code 54:450 – Interfering with a Police Investigation and Municipal Code 54:403 – Disturbing the Peace. Mr. Vickery was notified to appear in Municipal Court on November 12, 2025, at 9:00 AM, Section 100.

10/15/2025

On Wednesday, October 15th, 2025, at approximately 10:15 AM, Deputies Madrigal and Lodwick were on vehicle patrol in the French Quarter when they observed a group of individuals actively soliciting pedestrians at the corner of Conti and Royal Streets. The group identified themselves as representatives of a parenthood organization. Deputies approached the solicitors and requested documentation authorizing them to conduct solicitation activities within the City of New Orleans. One of the solicitors produced a document issued by the State of Louisiana, Department of Justice, Office of the Attorney General, dated December 12, 2024, addressed to Heroes Canvassing, LLC, located at 1011 Lady Nashville Dr., Apt. 120, Hermitage, TN 37076. The letter, signed by Attorney General Liz Murrill and Chasity Hastings of the Public Protection Division, Consumer Protection Section, confirmed that Heroes Canvassing, LLC was registered as a professional solicitor with the Attorney General's Office, valid until December 12, 2025. Based on prior verification from the Attorney General's Office during a similar incident involving another organization (New Canvassing Experience Inc. / ACLU solicitors), Deputies Madrigal and Lodwick recognized that this type of document is not a solicitation permit, but merely a confirmation of professional solicitor registration. The registration does not authorize solicitation activities within city limits and does not replace the requirement for a City of New Orleans solicitation or occupational license permit. Deputies Madrigal and Lodwick advised the solicitors that they were not permitted to conduct solicitation within the City of New Orleans, including the French Quarter, until they obtained a valid permit from the City of New Orleans Department of Finance. The group was instructed to cease all solicitation activities immediately. Deputies further advised that any continued solicitation without a valid city-issued permit would result in enforcement action, including the issuance of municipal summonses for the following violations: MCS-19937 §150-953 – No Occupational License and MCS-19937 §150-726 – Nonpayment of City Sales Tax.

Summary of Month Activities

10/18/2025

On Saturday, October 18th, 2025, at approximately 1:30 PM, Deputies Madrigal and Lodwick were on vehicle patrol in the 400 block of Esplanade Avenue when they observed a male subject standing outside the Checkpoint Charlie Bar who matched the description of a wanted subject identified as Darein Granier. Deputies observed the subject enter the bar and immediately notified dispatch via radio communication of the subject's location. Deputies then proceeded inside the establishment and located the subject in the restroom. Deputies waited for the subject to exit, at which time he was detained without incident. The subject was positively identified as Darein Granier, wanted under Item Number J-14043-25 for Aggravated Battery by Stabbing that occurred on October 14, 2025, at approximately 9:22 PM at Jackson Square. Granier was transported to the 8th District Station, where he was turned over and processed by the assigned detective handling the case.

10/20/2025

On Monday, October 20th, 2025, at approximately 2:15 PM, Deputies Madrigal and Lodwick were on foot patrol in the 400 block of Royal Street when they received a radio transmission from dispatch regarding a disturbance at a store located in the 600 block of Chartres Street. The caller reported that a black male subject was inside the store making threats toward employees and that the same individual had previously been banned from the establishment. Deputies proceeded to the location on foot and, upon arrival, observed the described male subject inside the store. The subject was detained without incident and later identified as Kemicheal Cooks, date of birth 04/07/1990. After confirming with store personnel that Cooks had been previously banned and was now causing a disturbance and making verbal threats, Deputies placed him under arrest. The subject was brought to the 8th District Station on foot, where he was booked accordingly.

10/25/2025

On Saturday, October 25th, 2025, at approximately 8:50 AM, Deputy Madrigal was on foot patrol in the 300 block of Royal Street when he observed a white male subject later identified as Stephen Sproul (DOB: 03/16/1986), who matched the description of a suspect wanted for a recent business burglary on Bourbon Street. Deputy Madrigal made contact with the subject and requested identification. The subject stated he did not have any identification on his person. Deputy Madrigal then requested the subject to voluntarily accompany him to the 8th District Station to verify his identity. Upon arrival at the station, the subject's information was verified through CASTNET and NCIC, which confirmed his identity as Stephen Sproul. The system check further revealed that the subject had two active attachments for Failure to Appear in Municipal Court. Deputy Madrigal then detained the subject and read him his Miranda Rights, which he acknowledged and understood. After further evaluation, Deputy Madrigal elected to issue two municipal summonses under item numbers J-24759-25 and J-24760-25, each corresponding to an active attachment for Failure to Appear. The subject was advised of his new court appearance date and location, signed both summonses, and was subsequently released from the 8th District Station without incident.

Summary of Month Activities

10/25/2025

On Saturday, October 25th, 2025, at approximately 1:16 PM, Deputy Daniel Thomas was assigned to the French Quarter detail and stationed in the 100 block of Royal Street when he observed a black female subject, later identified as Jana Chantrice Wilson (DOB 06/30/1988), approaching pedestrians and asking for money. Deputy Thomas made contact with the subject and issued a verbal warning to stop soliciting money from people in the area. The subject complied temporarily and left Royal Street. Approximately 20 minutes later, the same subject returned to the 100 block of Royal Street and entered the Unique Grocery Store, where she again began asking customers for money. Deputy Thomas was notified by a store employee that the subject had previously been banned from the premises. Deputy Thomas then approached and detained the subject for trespassing. During detention, the subject became verbally combative and resisted officer instructions, prompting Deputy Thomas to request backup over the radio. Deputies Madrigal and Lodwick arrived on scene to assist. A female NOPD officer was called to conduct a search of the subject for weapons or contraband. During the search, officers located several credit cards and identification cards inside the subject's clutch bag belonging to Eric Javier Acevedo, listed at a Las Vegas, Nevada address. The subject was transported to the NOPD 8th District Station for further verification. Upon an NCIC check, operator Brider confirmed that Jana Chantrice Wilson had an active warrant (J-01395-22) for Theft of a Motor Vehicle (R.S. 14:67.26) and was also listed as a missing person under item number K-02333-23. All credit cards and identification belonging to Eric Javier Acevedo were properly turned into Central Evidence and Property for safekeeping.

10/28/2025

On Tuesday, October 28th, 2025, at approximately 11:50 AM, while on vehicle patrol at the 600 block of Bourbon Street, Deputy Madrigal was flagged down by an Asian male later identified as Hassan Ali, owner of a gift shop located at 824 Decatur Street. Mr. Ali reported that his employee, Diane McMillan, notified him that a male subject had just stolen merchandise from the store and fled the location. Mr. Ali identified the suspect as Dale Mitchell (DOB 04/11/1995), describing him as wearing gray pants and a white long-sleeve shirt with blue stripes. Mr. Ali pointed out Mitchell, who was observed walking on the 700 block of Bourbon Street toward the 500 block. Deputy Madrigal notified dispatch and followed the suspect. With the assistance of NOPD detectives, the suspect was detained without incident at the 700 block of St. Louis Street. During a search of Mitchell's belongings, Deputy Madrigal located a black cloth-type bag containing two pieces of novelty jewelry. Mr. Ali positively identified the jewelry as items sold in his store, valued at a total of \$10. Mr. Ali further stated that Mitchell had been previously warned not to return to the store due to multiple prior theft incidents. Mitchell was placed under arrest and transported on foot to the NOPD 8th District Station for further processing.

Municipal Arrests- 3

Summons- 6

State Arrests- 2

Traffic Violations- 12

Parking Violations- 4

Vehicles Towed- 4

EUQP Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	August	September	October	2025 Year to Date	2024 Monthly Average
New Complaints	128	62	117	146	89	74	83	41	71	89	900	157
NOPD Assists	112	44	62	97	46	59	16	36	58	64	594	139
Medical	14	5	8	12	9	8	7	7	3	3	76	7
Traffic Violations	18	20	63	77	25	42	30	30	12	20	337	23
Municipal Arrests	2	1	3	2	2	1	1	1	2	2	17	3
State Arrests	1	1	2	1	1	2	3	1	1	0	13	2
Business Checks	45	17	17	35	21	31	39	39	49	72	365	19

Summary of Month Activities

10/2/2025

On Thursday October 2nd, 2025, Detectives B. Collura, M. Gil, A. Wiltz, and C. Berthelot were assigned to the Upper Quarter Patrol Expansion Detail when they responded to a request for assistance from an NOPD officer working the RTA detail at Tulane and Common Streets. The officer advised that a female suspect was fleeing from him in the direction of the library. Detectives arrived in the area and observed the female attempting to conceal herself behind the New Orleans Library. Detectives Gil and Wiltz arrived on scene first and successfully detained the suspect. Shortly thereafter, Detectives Collura and Berthelot arrived to assist. The female was transferred into the custody of the NOPD officer, and all OPSO units cleared the scene shortly after.

10/10/2025

On Thursday, October 10th, 2025, at approximately 10:30 AM, Detectives M. Gil, C. Berthelot, A. Wiltz, and T. Jones of the Orleans Parish Sheriff's Office, assigned to the Upper Quarter Patrol Expansion Detail, responded to the intersection of Iberville and Burgundy Streets to assist members of the NOPD who were investigating a 64J (carjacking) which ultimately turned into a Signal 30 (Homicide). Upon arrival, the responding detectives were instructed by NOPD Sergeant S. Kribel to establish a perimeter at the corner of Iberville and Burgundy. The detectives subsequently set up the perimeter while NOPD officers secured the area with crime scene tape. Detectives remained on scene to maintain the perimeter until they were relieved and cleared by additional NOPD personnel.

Bourbon Promenade

Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	August	September	October	2025 Year to Date
Calls for Service	44	14	24	49	24	21	28	52	64	82	402
Individuals Moved	72	47	113	139	85	73	113	91	114	117	964
Summons	2	1	4	0	0	1	2	1	2	2	15
Traffic Violations	3	0	0	6	0	0	0	1	1	3	14
Municipal Arrests	1	2	3	1	0	2	3	1	3	2	18
State Arrests	1	1	1	0	1	1	1	0	0	1	7
Medical	3	5	7	9	4	7	6	7	8	7	63

Summary of Month Activities

10/18/2025

On Saturday, October 18th, 2025, while traveling east on the 700 Block of Canal Street, Detective Neil Madrigal, a member of the Orleans Parish Sheriff's Office, assigned to the Special Investigations Division, observed a black Honda CR-V make a left turn from Carondelet Street onto the Neutral Ground on Canal Street and began traveling east towards Dauphine Street on the Neutral Ground. Detective Madrigal then attempted to stop the vehicle on the Neutral Ground, the driver of the vehicle, later Identified as Hispanic Male, Fermin Enamorado (DOB. 10/08/1979), continued to travel on the Neutral Ground towards Dauphine street. Mr. Enamorado then made a right turn onto the farthest east bound travel lane of Canal Street, Detective Madrigal then signaled the vehicle to stop, the vehicle then came to a complete stop in the 800 block of Canal Street. Detective Madrigal and Detective Berthelot then instructed the driver to step out of the vehicle. The driver refused to step out; Detective Madrigal then pulled the driver by his left arm out of the vehicle and apprehended the driver. Detective Madrigal arrested the Driver, Mr. Enamorado, for Violation for Louisiana Revised Statute 14:99 relative to Reckless Operation of a motor vehicle and cited Mr. Enamorado two citations for Louisiana Revised Statute 32:52, relative to No Driver License and Louisiana Revised Statute 32:295.1 for No Seatbelt.

Upper Quarter Patrol

PUBLIC SAFETY SERVICES CORP

MONTHLY REPORT – 8 December 2025

Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	August	September	October	November	2025 Year to Date	2024 Monthly Average
Business Checks	803	681	729	781	589	470	441	381	342	432	278	5,927	1,561
Citizen Contacts	41	36	35	47	26	25	37	20	25	41	26	359	316
NOPD Assists	19	17	23	0	15	21	38	27	34	45	34	273	31
Subjects Moved	295	198	326	539	407	527	492	309	276	271	214	3,854	503
Medical (EMS Notified Rendered Aid)	4	4	9	11	8	12	9	5	3	5	8	78	9

Summary of Month Activities

11/13/2025

On Thursday, November 13th, 2025, at approximately 9:30 AM, Deputy Loy Madrigal was flagged down by Jessica Dietz at the intersection of Bienville Street and North Peters Street. Ms. Dietz reported that a white male wearing a gray hooded jacket and carrying a black backpack had been loitering on the corner, asking bar patrons to buy him drinks, and approaching female employees to ask whether they worked at the businesses in the block. No further action was taken on this date due to the subject leaving prior to Deputy Madrigal's arrival.

On Friday, November 14th, 2025, at approximately 9:15 AM, Deputy Madrigal was on vehicle patrol with Deputy Joseph Lodwick when they observed a white male matching the description standing on the corner of Bienville and North Peters. The deputies approached the subject and advised him of the complaint from the previous day. When asked for identification, the subject stated he did not have any ID on his person. When asked to provide his name and date of birth, he identified himself as Elijah Cornelle, DOB 05/19/1989. Deputy Madrigal contacted the 8th District Station desk officer to verify the information. The return came back with no available record, indicating that the subject had likely provided false identifying information. When asked again to verify his identity, the subject became hesitant and began walking away. Due to the likelihood that he was providing false information and attempting to flee an investigatory detention, Deputy Madrigal informed him that he was being detained. At that time, the subject ran eastbound, initiating a short foot pursuit. Deputy Madrigal apprehended him without further incident in the 100 block of Conti Street. The subject was placed under arrest, advised of his Miranda Rights, and transported to Central Lockup for booking and positive identification. NCIC confirmed that there were several AKAs listed for the subject, including variations of Elijah Reed and Elijah Stewart, as well as an active warrant originating from the Harris County Sheriff's Office in Houston, Texas. Deputy Madrigal contacted Harris County Sheriff's Office at the number listed in the NCIC return and the agency confirmed the warrant and extradition request. The subject was rebooked as a Fugitive from Justice under: NIC #: W102317784.

Summary of Month Activities

11/20/2025

On Thursday, November 20th, 2025, at approximately 11:00 AM, Deputies Madrigal and Lodwick were on vehicle patrol in the French Quarter when they observed several canvassers associated with New Canvassing Experience, Inc. actively engaging pedestrians on the corner of Royal Street and Conti Street. This location falls within the Vieux Carré, where canvassing and solicitation activity is prohibited under Municipal Ordinance 110-222(B)(1) unless specifically authorized by the City of New Orleans. Deputies made contact with the on-scene supervisor, identified as Chaz Michael Tranchina. Mr. Tranchina stated he was already aware of the ongoing permitting issue regarding canvassing within the City of New Orleans, referencing past interactions between his organization and OPSO. Deputies did not request permit documentation during this encounter, as the matter had already been extensively addressed in previous incidents. During conversation, Mr. Tranchina stated that all money collected by his canvassers goes directly to the charitable organizations they represent, and that none of the collected funds are kept by New Canvassing Experience, Inc. He stated that for today's operation they were representing the ACLU.

Previous Documented Interactions-

October 17th, 2025 – 541 Royal Street: Canvassers were asked to provide a City of New Orleans solicitation permit. They produced a Louisiana Attorney General confirmation letter, which was verified not to be a City-issued solicitation permit. Summonses were issued.

October 20th, 2025 – Dauphine & Conti Street: Additional canvassers presented the same AG confirmation letter and were advised again that it does not authorize canvassing within the city. Despite these prior advisements, the organization continued canvassing operations within the Vieux Carré.

California Attorney General Findings-

Research conducted on New Canvassing Experience, Inc. revealed the following:

- The California Department of Justice – Office of the Attorney General reported that New Canvassing Experience, Inc. forwarded only 0.24% of all funds raised to the intended charitable beneficiaries.
- This finding is published in the 2023 Professional Fundraiser Summary Report.
- Source: <https://oag.ca.gov/system/files/media/ag-pf-summary-2023.pdf>

This information raises concerns about the transparency of the organization's national fundraising practices, particularly when considered alongside the statements made by Mr. Tranchina regarding fund distribution. Mr. Tranchina acknowledged the violation and agreed to be issued a municipal summons, stating that appearing in court would also allow their organization to clarify their canvassing status and operational requirements within the City of New Orleans. A municipal summons was issued to Mr. Tranchina, with the charge: Municipal Ordinance 110-222(B)(1) – Unauthorized Canvassing in the Vieux Carré.

Summary of Month Activities

11/29/2025

On Saturday, November 29th, 2025, at approximately 2:47 PM, Deputies Madrigal and Thomas Maag were on vehicle patrol in the area of Frenchmen Street. While passing Washington Park, located in the 700 block of Elysian Fields Avenue, the deputies observed a male subject who matched the clothing and physical description listed in multiple NOPD wanted bulletins for auto burglaries under item numbers J-30129-25, I-24594-25, and I-22180-25. The subject was wearing a black T-shirt, dark jacket, blue jeans, white shoes, dark sunglasses, and a black hat. Based on the match to the bulletin descriptions, the deputies entered the park and approached the individual. Deputy Madrigal asked the subject if he was Shawn Deans, and he verbally confirmed his identity. Deans was detained without incident. Deputy Madrigal advised him of his Miranda rights, and notified dispatch that the wanted subject was in custody. During transport from the scene, Deans stated that he had swallowed approximately one gram of fentanyl. Due to the medical concern, EMS was notified and the subject was transported to Tulane Medical Center for evaluation. Deans was examined by medical staff and later medically cleared for incarceration. Following medical clearance, the deputies transported Deans to Central Lockup for booking and detention on the active warrants associated with the above-listed NOPD item numbers. Deans was turned over to Central Lockup personnel without further incident.

11/30/2025

On Sunday, November 30th, 2025, at approximately 12:00 PM, Deputy Madrigal was on vehicle patrol in the 700 block of Royal Street when he observed a white male sitting in front of the doorway of a business with his dog. The male was later identified as Ian Hall. Hall was positioned directly in front of the business entrance, obstructing customers from entering or exiting. Deputy Madrigal approached Hall and instructed him to move away from the doorway. As the deputy was walking back towards his patrol unit, he heard a small dog suddenly screaming in pain. Deputy Madrigal returned and learned that a small black dog belonging to a tourist, Elizabeth McLure, had been attacked by Hall's dog. The smaller dog sustained visible injuries and the owner stated she needed to take it for emergency veterinary treatment. Deputy Madrigal notified dispatch of the incident and requested SPCA to respond. While waiting for SPCA, Deputy Madrigal advised Hall that he was not free to leave pending the investigation. A warrant check revealed that Hall had two active municipal warrants, both for 54-401 Obstruction of a Public Place, associated with Case #1157081 (Div. E) and Case #1157199 (Div. F), with warrant confirmations verified by Officer A. Breaux as reflected in municipal court records. As the deputy repositioned his patrol unit to clear traffic in the area, he observed Hall walking away from the scene toward Bourbon Street in an attempt to flee. Deputy Madrigal caught up with Hall a short distance away, detained him, and advised him of his Miranda Rights. SPCA arrived on scene and advised Hall that his dog would be impounded due to the attack. Hall was issued a summons by SPCA related to the animal incident. Deputy Madrigal transported Hall to Central Lockup for booking on his outstanding municipal warrants under Item Number K-28933-25 with an arrest credit of 94. During the search of Hall's belongings at the jail, the deputy recovered approximately 3 grams of suspected marijuana contained in a clear plastic bag. The narcotics were seized as evidence in accordance with department policy, and Hall was rebooked for Possession of Marijuana (MC 54-405).

Summary of Month Activities

12/3/2025

On Wednesday, December 3rd, 2025, at approximately 9:00 AM, Deputies Madrigal and Lodwick were conducting vehicle patrol in the area of Decatur Street and Esplanade Avenue. While passing the front of Checkpoint Charlie, the deputies observed a male subject wearing a blue jacket who appeared to be struggling to stand and stumbling on the sidewalk. The deputies exited their unit to check on the subject. Upon contact, the subject later self-identified as Travis Montminy. Montminy exhibited clear signs consistent with a possible drug overdose, including instability, decreased responsiveness, and difficulty remaining conscious. The deputies immediately notified dispatch of the situation and requested Emergency Medical Services. Dispatch advised that no EMS units were currently available.

Deputies maintained physical support of the subject, who continued to have difficulty staying upright. At approximately 9:14 AM, Deputy Madrigal administered one (1) can of Narcan. A second (1) can of Narcan was administered at approximately 9:17 AM due to continued signs of overdose. Deputy Madrigal provided constant physical and verbal stimulation, including rubbing the subject's chest to keep him responsive while awaiting medical assistance. Shortly thereafter, the subject began to regain consciousness. An NOPD officer who arrived on scene provided supplemental oxygen to the subject. Members of the NOPD Fire Department then arrived and assisted with further medical support until EMS arrived on scene. EMS subsequently transported the subject to University Medical Center for further evaluation and treatment.

Municipal Arrests- 2

Summons- 5

State Arrests- 5

Fugitive Arrests- 3

Traffic Violations- 13

Parking Violations- 0

Vehicles Towed- 0

EUQP Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	August	September	October	November	2025 Year to Date	2024 Monthly Average
New Complaints	128	62	117	146	89	74	83	41	71	89	69	969	157
NOPD Assists	112	44	62	97	46	59	16	36	58	64	44	638	139
Medical	14	5	8	12	9	8	7	7	3	3	4	80	7
Traffic Violations	18	20	63	77	25	42	30	30	12	20	13	350	23
Municipal Arrests	2	1	3	2	2	1	1	1	2	2	0	17	3
State Arrests	1	1	2	1	1	2	3	1	1	0	0	13	2
Business Checks	45	17	17	35	21	31	39	39	49	72	82	447	19

Summary of Month Activities

11/22/2025

On Saturday, November 22nd, 2025, while working an approved off-duty paid detail for the OPSO and patrolling the French Quarter, Detectives Neil Madrigal and Conner Berthelot responded to a call for service at 225 Decatur Street regarding a Signal 63 (Criminal Trespassing). Upon arrival at the location, Detectives Madrigal and Berthelot were advised by management staff of the House of Blues that a female was intoxicated and refusing to leave the premises. The detectives proceeded to the third floor of the establishment and made contact with the female at the bar. Other patrons were observed attempting to get her to leave the location. The female then walked toward the elevator; however, she attempted to return to the room from which she had previously been asked to leave. Both detectives attempted to prevent her from re-entering the area. The female actively resisted the detectives and proceeded to kick Detective Berthelot in the groin area. Detectives Berthelot and Madrigal then placed the female in handcuffs, during which time she continued to resist. The female was subsequently placed into a marked OPSO patrol unit for transport to 334 Royal Street (8th District Station). Upon arrival at the station, the female was read her Miranda Rights per the Miranda card. The subject continually talked over Detective Berthelot as he attempted to issue the Miranda warning. Upon completion of the warning, the female repeatedly asked for her attorney and stated that she did not understand her Miranda Rights. The detectives attempted to have the female properly identify herself; however, she refused to provide identification. She was informed that she could face charges for LA R.S. 108(B)(C), relative to refusal by an arrestee to provide his/her name. The female was subsequently transported to the Orleans Justice Center without further incident by OPSO transport deputies.

11/23/2025

On Sunday, November 23rd, 2025, Detective Berthelot observed a yellow Chevrolet Corvette traveling eastbound on Canal Street at a high rate of speed. Detective Berthelot attempted to initiate a traffic stop; however, the Corvette made a U-turn onto North Peters Street and continued westbound on Canal Street, still at a high rate of speed. Detective Berthelot then observed the Corvette collide with the rear of a Downtown Development District white pickup truck towing a black trailer. The impact caused the pickup truck to collide with the rear of a black sedan and a gray Chevrolet Tahoe. Detective Berthelot immediately responded to the scene of the collision and removed the driver of the Corvette, identified as Devante Levy. Mr. Levy was apprehended and charged with Louisiana Revised Statute 14:99, relative to reckless operation of a motor vehicle. He was transported to Touro Main Medical Center as a precaution due to his involvement in the collision. Following medical evaluation, Mr. Levy was transported to the Orleans Parish Justice Center without incident and booked on the aforementioned charge under New Orleans Police Department item number K-21960-25. He also received the following citations: 32:52 — No driver's license, 32:64(A) — Speeding (visual estimation), and 32:232 — Failure to obey traffic control signals.

Bourbon Promenade

Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	August	September	October	November	2025 Year to Date
Calls for Service	44	14	24	49	24	21	28	52	64	82	37	439
Individuals Moved	72	47	113	139	85	73	113	91	114	117	80	1,044
Summons	2	1	4	0	0	1	2	1	2	2	2	17
Traffic Violations	3	0	0	6	0	0	0	1	1	3	0	14
Municipal Arrests	1	2	3	1	0	2	3	1	3	2	2	20
State Arrests	1	1	1	0	1	1	1	0	0	1	0	7
Medical	3	5	7	9	4	7	6	7	8	7	4	67



The Frontier Outreach Program – French Quarter
Travelers Aid Society (TAS) in
Partnership with FMC/FQEDD

October 2025 Monthly Report

In efforts to improve the life quality of individuals in the French Quarter area with active experiences, or notable histories of homelessness, Travelers Aid Society of Greater New Orleans has developed a program that will support connecting individuals to needed services previously inaccessible.

Progress Report: Efforts and Outcomes

For this program, three (3) case manager will be responsible for providing holistic services to unhoused individuals by offering connections to healthcare, public benefits, identification documents, and documentation support for housing needs.

The role of French Quarter outreach case managers expansion will be to consistently canvass the area on foot, engage with unhoused individuals residing in our designated zone to triage for basic needs and offering “light touch” referrals, service information, and/or case management assistance.

Breakdown of census

Client census (# of clients we have provided services) 66
66 all clients serviced this month
26 new clients serviced this month (not serviced this year)

Encounter census (# of total encounters this month) 109

Noted Densely Populated Areas (this month):

Crescent Park, Dauphine St, Dutch Aly, Friendship House, Latrobe Park area, Park near Elysian Fields, Royal Street, Washington Square Park.

Chronically Homeless Individuals (total # contacted this month) 47

*Under the Department of Housing and Urban Development's definition, a chronically homeless individual is someone who has experienced homelessness for 1 year or longer or who has experienced several episodes of homelessness in the last 3 years and has a disability

Unhoused individuals connected to housing programs 12

*These are individuals who have vouchers issued to them but were not housed by the end of the month

Individuals with returns to homelessness 13

*These are individuals who reported previously being housed in a housing program and who have since returned to homelessness

Individuals interested in housing 16

*These are NEW individuals who reported an interest in being housed.

Individuals eligible for a housing program 4

*These are NEW individuals who met all eligibility criteria (for PSH: 12 months of homelessness and qualifying diagnosis) to participate in a housing program.

Breakdown of types of services provided during the encounters

Housing (# of housing opportunities events with outreach help) 13

*There were 13 events of housing supports this month; represent assistance to 9 unique clients

4 clients moved into a Permanent Housing Placement (Settings include being newly placed in voucher-based housing, group homes, market rentals, moving in with family, etc.)

6 client was newly linked to housing assistance/subsidy (Linkages include being matched to a voucher, enrolled in a housing program, or approved for rent and deposit help – does not mean move-in has occurred yet, just that a subsidy was newly assigned in client's name)

3 completed housing packages

Treatment (# of treatment events with outreach help) 5

*There were 5 events of healthcare supports this month; represent assistance to 5 unique clients

1 client accompanied or assisted during an appointment

1 client assisted in enrolling in Assertive Community Treatment Teams

2 clients assisted with direct wound care

1 client assisted to enter detox, rehab, or the Sobering Center

Vital Documents (# of vital documents events with outreach help) 1

1 client obtained their state ID with outreach help

To note: Clients housed through the French Quarter Rapid Rehousing Program are not included in the Year to Date Data to prevent from duplicates.

Year to Date Data		Total
Outreach Contacts	Unique individuals served	353
	Successful contacts	1142
Housing Placements	Permanent housing move-ins	17
	Transitional housing move-ins	3
	New housing program placements	23
Healthcare	Treatment connections	28
Benefits	Benefit enrollment	39
Documents	Vital documentation	15

A look at cumulative efforts for all services provided throughout the grant period.

French Quarter and TAS Rapid Rehousing Program

20 clients enrolled in TAS FQ RRH

18 clients housed in total

Efforts are being conducted to connect eligible and interested clients to Permanent Supportive housing. Out of the 18 currently housed, 14 will be bridged to another housing voucher. All participants were informed of the process as well as the possible wait time, and consenting documentation was obtained from all 14 participants. In addition:

14 completed and submitted packages

Success story

This month, one of the most meaningful successes came through the persistence and collaboration of our team in supporting a client who has been connected to TAS services for about a year. When the client first engaged with our program, they were paired to housing, but for various reasons, the process was never completed despite multiple attempts by several case managers. Recently, one of our case manager took the initiative to re-complete the necessary paperwork and resubmit all required documentation. Through this renewed effort, and with the continued support of our partner agencies, the client has now been successfully paired with LOHM agency and is on track to be housed soon.

This progress represents more than just administrative success — it reflects the power of consistency, teamwork, and belief in the client's potential for stability. The collective efforts of staff and partner agencies have ensured that the client's path toward housing remains open and supported, marking a significant step forward in their journey toward long-term stability and wellbeing.

Challenges

One of the ongoing challenges this month involves a client who had been paired to a housing program for months but we successfully housed this month. Despite the outreach case management team's consistent which included arranging meetings with the housing case management team, provided transportation to tl and maintained regular contact, the contact with their housing case manager was not completed. For cont outreach case managers navigate clients to get a voucher and then conduct a warm-hand off with their ho managers as these are the ones that will find a unit for the clients.

While the outreach team has worked hard to facilitate connection, the housing case manager has not been meet the client in the field, stating difficulty locating them. However, the client's location has remained c and well known to outreach staff. Without a phone or a clear concept of time, the client struggles to atten scheduled office appointments independently, creating additional barriers to engagement.

This situation highlights a broader systemic issue: many vulnerable clients remain unhoused for extended after being paired with housing programs because case management support is not meeting them where tl When field-based engagement is limited, the burden often falls on outreach teams and clients themselves suitable housing units and sustain contact, which can delay or derail the housing process entirely.

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The Frontier Outreach Program – French Quarter
Travelers Aid Society (TAS) in
Partnership with FMC/FQEDD

November 2025 Monthly Report

In efforts to improve the life quality of individuals in the French Quarter area with active experiences, or notable histories of homelessness, Travelers Aid Society of Greater New Orleans has developed a program that will support connecting individuals to needed services previously inaccessible.

Progress Report: Efforts and Outcomes

For this program, three (3) case manager will be responsible for providing holistic services to unhoused individuals by offering connections to healthcare, public benefits, identification documents, and documentation support for housing needs.

The role of French Quarter outreach case managers expansion will be to consistently canvass the area on foot, engage with unhoused individuals residing in our designated zone to triage for basic needs and offering “light touch” referrals, service information, and/or case management assistance.

Breakdown of census

Client census (# of clients we have provided services) 45
45 all clients serviced this month
11 new clients serviced this month (not serviced this year)

Encounter census (# of total encounters this month) 77

Noted Densely Populated Areas (this month):

Canal and Royal, Decatur and Esplanade, Decatur and Gov Nicholls, Elysian Fields and Claiborne, Latrobe Park/French Market, UNITY offices (for hand-offs to housing programs), Washington Square Park.

Chronically Homeless Individuals (total # contacted this month) 31

*Under the Department of Housing and Urban Development's definition, a chronically homeless individual is someone who has experienced homelessness for 1 year or longer or who has experienced several episodes of homelessness in the last 3 years and has a disability

Unhoused individuals connected to housing programs	13
*These are individuals who have vouchers issued to them but were not housed by the end of the month	
Individuals with returns to homelessness	15
*These are individuals who reported previously being housed in a housing program and who have since returned to homelessness	
Individuals interested in housing	29
*These are NEW individuals who reported an interest in being housed.	
Individuals eligible for a housing program	19
*These are NEW individuals who met all eligibility criteria (for PSH: 12 months of homelessness and qualifying diagnosis) to participate in a housing program.	

Breakdown of types of services provided during the encounters

Housing (# of housing opportunities events with outreach help)	17
*There were 17 events of housing supports this month; represent assistance to 13 unique clients	
5 clients moved into a Permanent Housing Placements (Settings include being newly placed in voucher-based housing, group homes, market rentals, moving in with family, etc.)	
6 client was newly linked to housing assistance/subsidy (Linkages include being matched to a voucher, enrolled in a housing program, or approved for rent and deposit help – does not mean move-in has occurred yet, just that a subsidy was newly assigned in client's name)	
1 clients moved into Transitional Housing Placements (Settings include being newly placed in Safe Havens, Emergency Motels, etc. – this number does NOT include emergency shelters)	
5 completed housing packages	
Treatment (# of treatment events with outreach help)	5
*There were 5 events of healthcare supports this month; represent assistance to 5 unique clients	
3 clients accompanied or assisted during an appointment	
1 clients assisted in enrolling in Assertive Community Treatment Teams	
1 clients assisted to enter detox, rehab, or the Sobering Center	

To note: Clients housed through the French Quarter Rapid Rehousing Program are not included in the Year to Date Data to prevent from duplicates.

Year to Date Data		Total
Outreach Contacts	Unique individuals served	364
	Successful contacts	1219
Housing Placements	Permanent housing move-ins	22
	Transitional housing move-ins	4
	New housing program placements	29
Healthcare	Treatment connections	33
Benefits	Benefit enrollment	39
Documents	Vital documentation	15

A look at cumulative efforts for all services provided throughout the grant period.

French Quarter and TAS Rapid Rehousing Program

Efforts are being conducted to connect eligible and interested clients to Permanent Supportive housing. Out of the 18 currently housed, 14 will be bridged to another housing voucher.

In November, **8 participants were connected to their new housing program**. This means that only 6 are waiting to be transferred. Out of these, two already have a PSH voucher but are waiting on the new program to start providing services.

Success story

This month, one of our most meaningful successes came from the dedication and focused effort of our team in supporting clients through the housing process. In October, three clients who had completed their housing applications were successfully matched to a housing program, and then housed, all within the same month. This rapid progress was the result of consistent follow-up, strong collaboration with partner agencies, and the determination of our staff to keep each client's housing pathway moving forward. In addition to these placements, our team completed five new applications this month, laying the groundwork for continued momentum in the months ahead. While we had fewer contacts and met with fewer clients overall, the work was significantly more intensive, as the housing process required a substantial portion of our time and attention.

This month's achievements highlight more than just numerical progress — they reflect the impact of persistence, teamwork, and a deep commitment to client stability. By sustaining this level of engagement, we hope to replicate and expand these successes next month, ensuring that every client has a supported and achievable path toward long-term housing and wellbeing.

Challenges

This month, one of our key challenges arose from our decision to accelerate the housing process for several clients. In an effort to prevent lengthy delays and keep clients from waiting months within their housing programs, our team took on the responsibility of locating available units ourselves and personally transporting clients to view them. While this approach significantly sped up their path to housing, it also required far more intensive, hands-on involvement than usual.

Because we dedicated so much time to searching for units, coordinating viewings, and supporting clients through each step, our capacity for canvassing was greatly reduced. Although we had intended to conduct more outreach this month, the urgency of securing housing took priority, and our time was stretched thin as a result.

This challenge highlighted the balance our team continually navigates between direct client support and broader outreach efforts. While the increased workload limited our canvassing, it also reinforced our commitment to ensuring clients receive timely, effective assistance, especially when proactive involvement can make a meaningful difference in shortening the path to stable housing.



FQEDD Covenant House New Orleans French Quarter Outreach KPIs –

October 2025 Report Due: 11/10/25

Number of Youth Interactions:	Our outreach team contacted 7 youth in the French Quarter.
Number of Youth Served:	All encountered youth were provided with services. 10 of the youth were unduplicated youth.
Number of Direct Service Resources Distributed:	None
Amount of Time Spent on Youth:	40 hours spent with youth encounters
Miles traveled in FQ (both on foot and by vehicle):	Vehicle only 130 miles
Success/Notes:	All 0 unduplicated youth were in-taken into shelter services.

Note: Our outreach team is continuing to assist in community services