

SECURITY & ENFORCEMENT COMMITTEE

Meeting Notes

Monday, 25 August 2025, 11:00 AM

Bienville House, 320 Decatur Street, New Orleans, LA 70130

1. Call to Order, Reading of the Agenda, and Roll Call

The meeting was called to order at 11:00 AM and the agenda was read into the record.

COMMITTEE MEMBERS						
First Name	Last Name	Present	Absent	Approve previous meeting notes	Approve UQP transport proposal	Approve SPPP vehicle fleet acquisition & maintenance proposal
Joshua	Grippio		X	-	-	-
Frances	Hegenberger		X	-	-	-
Jessica	Dietz	X		Yes	Yes	Yes
Glade	Bilby	X		Yes	Yes	Yes
Jane	Cooper	X		Yes	Yes	Yes
Steve	Caputo	X		Yes	Yes	Yes
Christian	Pendleton		X	-	-	-
Maddie	Charleston	X		Yes	Yes	Yes
Alex	Fein	X		Yes	Yes	Yes

INTRODUCTION OF ATTENDEES:

GUESTS		
First	Last	Role
Michelle	Courseault	FQMD Executive Director
Shelby	Ursu	FQMD Coordinator
Bob	Bejarano	FQMD Program Manager
Sgt. John	Castelin	SPPP Coordinator
Captain Sammy	Palumbo	NOPD 8 th District
Mayté	Hernandez	TASGNO
Matt	Pincus	UQP
Lt. Chuck	Ward	NOPD 8 th District
Alex	Dunkenberger	CAO
Mamie	Gasperecz	FQMD Commissioner/Livability Chair
Sophie	Kasakove	Times Picayune
Phyllis	Loughton	TASGNO LEAD Case Manager
Sgt. Dustin	Tomlinson	UQP/OPSO
Christine	Bondio	FQMD Vice-Chair
Jessica	Strange	District Attorney's Office
Daniel	Shanks	District Attorney's Office
Erin	Holmes	FQMD Livability Chair/VCPOA
Gretchen	Byers	VCPOA
KC	Guidry	FMC
Ethan	Ellstead	MACCNO

2. Public Comment:

No written public comment was received.

3. Motion – Consider a motion to approve the previous meeting notes

Glade Bilby made a motion to approve the previous meeting notes. Steve Caputo seconded the motion, and it was approved.

4. Committee Chair's Comments

Vice-Chair Jessica Dietz welcomed the Committee members and thanked all law enforcement and guests for their attendance. She thanked those who attended the vehicle unveiling at the Eighth District Station for the Upper Quarter Patrol (UQP).

5. Discussions –

a. 2026 Budgeting Proposals

- i. Homeless Services- Travelers Aid Society of Greater New Orleans * To Present: Mayté Hernandez & Nathaniel Fields, Office of Homeless Services & Strategy

See attached documents. Mayté Hernandez presented the Travelers Aid Society of Greater New Orleans (TASGNO) 2026 proposal, noting that a major focus for TASGNO next year will be to strengthen outreach services, specifically mental health services with more Licensed Clinical Social Workers (LCSW). Nathaniel Fields, of the Office of Homeless Services & Strategy, reported that stage one of the Home for Good Program has been successful so far, which has been targeting the French Quarter and Downtown area. He stated that the Louisiana State Police have been extremely helpful with this program, but stressed the need for TASGNO's case management and mental health services to keep the program's positive momentum going. Mr. Fields added that collaboration with TASGNO is essential for getting unhoused individuals the long-term care they need in order to stabilize and transition into permanent housing.

Ms. Hernandez reviewed the current status of TASGNO's 2025 Key Performance Indices (KPIs), stating that, so far, TASGNO is on track to reach all of the year's set KPI goals. She introduced Phyllis Loughton, one of TASGNO's Law Enforcement Assisted Diversion (LEAD) Case Managers, to the Committee. Ms. Loughton shared her story about her personal experience with homelessness, stating that TASGNO helped connect her to services and employment and marked a pivotal change in her life. She reminded the Committee that behind every number is a person with a story, stating that TASGNO helps build trust, provide second chances, and reduce long-term strain on housing systems. Ms. Dietz thanked the guests for their presentation and opened up the discussion for Committee feedback. Jane Cooper stated that, from an organizational standpoint, it would make more sense for the Livability Committee to take over the focus of unhoused services. Mamie Gasperecz, guest and Chair of the Livability Committee, agreed, noting that the Livability Committee already tracks Covenant House's monthly KPIs. She stated that the Livability Committee is happy to take this on in 2026. Ms. Dietz pointed out that crime with the unhoused population still presents public safety challenges, adding that in a recent statistic it was noted that 39% of violent crimes in the Eighth District can be attributed to the unhoused. Cpt. Sammy Palumbo stated that the Committee can report any issues with unhoused individuals sleeping or blocking sidewalks on the SDT app. He noted that, since the launch of the Home for Good Program, there have been no individuals who have turned down services. Ms. Dietz recommended that the Committee spread the knowledge on how to report any issues with the unhoused on the app. The Committee agreed to push the proposal to the Livability Committee and took no motion on the matter. They thanked Ms. Hernandez, Mr. Fields, and Ms. Loughton for their time and dedication to homeless services.

ii. FQ Security Transport* To Present: Sgt. Dustin Tomlinson, Orleans Parish Sheriff's Office

See attached document. Sgt. Dustin Tomlinson of the UQP reviewed the Transport Proposal with the Committee, stating that one of the biggest challenges that the UQP faces is dealing with transporting. Sgt. Tomlinson added that, currently, officers and deputies must leave the district to transfer arrested subjects, reducing the law enforcement presence in the area during critical hours. He stated that by introducing a transport van staffed by Orleans Parish Sheriff's Office (OPSO) deputies, patrol units will remain in the district, increasing visibility and responsiveness to incidents. Sgt. Tomlinson added that this proposal requests obtaining a dedicated transport component for the UQP and assigning two OPSO deputies to operate the transport van on Friday and Saturday evenings from 8:00 PM to 2:00 AM. **Ms. Cooper made a motion to recommend approval to the Finance & Development Committee of the Upper Quarter Patrol Transport Proposal. Maddie Charleston seconded the motion, and it was approved.**

iii. FQ Patrols Vehicle Fleet* To Present: Captain Sammy Palumbo

See attached document. Michelle Courseault reviewed the proposal with the Committee. Sgt. John Castelin noted that the proposal would cover the whole fleet for the Supplemental Police Patrol Program (SPPP). Cpt. Palumbo added that, the more vehicles the SPPP adds to their fleet, the longer life the vehicles will have due to having more downtime. He stated that these electric vehicles will also be more cost effective. Ms. Dietz noted that the officers are able to use an app to see which vehicle charging station is available in the city. **Mr. Caputo made a motion to recommend approval to the Finance & Development Committee of the Supplemental Police Patrol Program's Vehicle Fleet Acquisition & Maintenance Proposal. Mr. G. Bilby seconded the motion, and it was approved.**

b. French Quarter Youth & Engagement Outreach District Attorney's Office To Present: Jessica Strange

Daniel Shanks and Jessica Strange, of the District Attorney's Office, thanked the Committee for their time. Ms. Strange reported that since the previous Committee meeting, the core group focusing on this project met and discussed the economic hardships and complexities of this issue. She stated that the group discussed creating a tier system for identifying the bucket drummers and

their families, with the first tier being those who demonstrate minimal safety concerns, such as breaking curfew. The second tier consists of families who bring their children into the French Quarter at all hours of the day and night, asking money from tourists, and the third tier consists of the youth and young adults committing criminal offenses and unlawful activity. Ms. Strange added that she would like to invite Reverend Pat Watson to a future Committee meeting, noting that Ms. Watson is in the process of opening her New Orleans Youth Assessment Center and establishing a continuation of services. Mr. Shanks stated that the group is continuing to explore options for organizational partners who can help with the necessary family and youth outreach services.

c. SWBNO Main Transmission Line- Fencing Safety Concerns

Ms. Courseault reported that the fencing that is bolted into the ground around St. Peter Street and Royal Street for recent transmission line work has been brought up by a number of concerned Committee members and Commissioners due to the public safety challenges this presents. She noted that the Sewerage and Water Board of New Orleans has communicated that the fencing must remain as is. Ms. Courseault asked the Committee if they had any feedback on this topic. Ms. Charleston recommended that the workers remove the green coverage on the fence at the end of each workday, as well as their trucks. Mr. Caputo recommended they enhance the lighting in the fencing tunnel as well. Cpt. Palumbo added that, if they could create two or three exit points on each side of the street, this would help to alleviate some of the safety concerns.

6. Presentations –

a. Eighth District Crime Statistics and the Supplemental Police Patrol Program* To Present: Sgt. John Castelin

See attached document.

i. Gators for Community Liaison Program

No new updates were discussed.

b. Upper Quarter Patrol Monthly Report* To Present: Matthew Pincus

See attached document.

i. Upper Quarter Patrol / Louisiana State Police Proposal Update

No new updates were discussed.

ii. Gators Update

No new updates were discussed.

c. Travelers Aid Society of Greater New Orleans Monthly Report* To Present: Mayté Hernandez

See attached document.

7. Updates –

a. Bourbon St Barricade & Labor

Cpt. Palumbo reported that the barricade labor contract is with the City. He stated that he has not received anything yet, but will be getting an update this afternoon.

8. New Business– To consider and take action upon any other matters that may properly come before the French Quarter Management District Security and Enforcement Committee

No new business was discussed.

9. Next Meeting Date:

The next scheduled meeting date of the Committee is Monday, September 22nd, 2025, at 11 AM.

10. Adjournment

Alex Fein made a motion to adjourn. Ms. Charleston seconded the motion, and the meeting adjourned at 12:02 PM.

2026 Proposal: TASGNO

Homeless Services Outreach & Mental Health Field Response

Background

Over the past two years, FQMD has partnered with the Travelers Aid Society of Greater New Orleans (TASGNO) to reduce homelessness in the French Quarter through direct outreach, case management, and connections to both short- and long-term housing solutions. In 2025, this work was further strengthened through a formal partnership with the City's Office of Homeless Services and the New Orleans Police Department under the *Home for Good* initiative—a coordinated strategy that has already demonstrated measurable success in reducing the number of individuals sleeping on the streets of the French Quarter.

This collaboration has also revealed two critical and unmet service needs: a field-based mental health response and non-police intervention through the Law Enforcement Assisted Diversion (LEAD) program. To address these emerging gaps, TASGNO is prepared to pivot its outreach model to focus on individuals who remain in the Quarter during the day and present with complex behavioral health needs, including mental illness, substance use, and non-violent disruptions.

Proposal

Building on this most recent progress, 2026 pivots to address daytime needs specifically with a Licensed Clinical Social Worker (LCSW) to join TASGNO's outreach team, to allow for real-time mental health crisis intervention, de-escalation without police involvement (under the LEAD program), and improved support for individuals with complex behavioral health needs, who through the Home For Good partnership may have housing / shelter overnight.

Budget Recommendation

Requested Amount: \$242,200*

Goals & Monthly Key Performance Indicators

- **1,000** total encounters (case management + LCSW)
- **400** clients served (case management + LCSW)
- **50** individuals engaged in mental health crisis interventions
- **85%** of crisis interventions and de-escalation success (without police involvement)
- Track success rate of housing placements (permanent housing, rapid rehousing, and vouchers)
- Track number of completed housing packages
- Track number of connections to healthcare (medical appointments, Medicaid)
- Track number of connections to vital documents and benefits (ID cards, phones, SNAP)

Loss of support by discontinuing funding, would reverse hard won progress and shift the burden back to emergency services, undermining the coordinated, care-based response that FQMD has helped build over the years.



Requested Amount: \$242,200.00

For our third year of partnership, we are seeking \$242,200 to continue and expand services, with a focus on strengthening mental health crisis response through the addition of a Licensed Clinical Social Worker (LCSW).

Overview of services

Our services primarily focus on direct case management and providing support to unhoused individuals in navigating complex systems of care that often prevent them from accessing housing, healthcare, and employment opportunities. Although we assist with housing connections, housing opportunities are overseen by UNITY of Greater New Orleans and we thus depend on their resources to successfully house individuals. However, our case managers work directly with clients to create personalized plans, connect them to local resources, and provide ongoing support.

With the addition of an LCSW to our team, we will be able to provide field-based mental health support. The LCSW will be activated for field-based crisis interventions, offering immediate mental health support, de-escalation, and referrals to higher-level mental health services. This is critical for individuals engaging in disruptive behaviors due to mental health issues such as substance abuse, trauma, or untreated psychiatric conditions. This intervention will allow us to continue our successful outreach while addressing mental health needs in the community.

In addition, with our LEAD 8th District work, we aim to assist those individuals with frequent low-level non-violent legal interactions break their justice system involvement. Our case managers are trained to navigate the court system, helping individuals receive the rehabilitation they need rather than continue a cycle of punishment.

The requested funding will support two case managers, one LCSW, the operation of one vehicle for outreach services, and essential supplies such as hygiene kits, food, clothing, and outreach materials.

Challenges



Despite the progress made in the past year, we continue to face challenges in addressing the needs of individuals who are not actively seeking housing, but remain on the streets or in public spaces. Many of these individuals struggle with untreated mental health issues, substance use disorders, and trauma-related behaviors that contribute to their disruption in the community. These individuals are often not connected to mental health services, or are but with poor follow-ups, and their behaviors can lead to repeated interactions with law enforcement rather than appropriate care.

TASGNO's existing case management services are highly effective for individuals actively seeking housing. However, we recognize that there is a notable portion of the homeless population that needs mental health support to address behavioral issues before achieving stability and that a more robust response is needed for those individuals. This gap in services has resulted in the reliance of time, energy, and resources from law enforcement and emergency services, rather than addressing the root cause of these behaviors through mental health interventions.

Plans for improvement

For Mental Health and Crisis Support

To address this gap, we propose the addition of an LCSW who will work alongside a team of two case managers to provide mental health crisis intervention in the field. This addition will not only enhance our outreach efforts, but will also allow us to de-escalate situations and provide immediate mental health support to individuals who may not otherwise seek care.

The LCSW will conduct field-based mental health assessments, provide immediate crisis intervention, de-escalate behavioral incidents without law enforcement involvement, and offer clinical documentation to support housing applications requiring psychiatric verification., providing on-site mental health evaluations and referrals to higher levels of care when necessary. Our LCSW will also respond to individuals in crisis due to mental health or substance use issues and work to de-escalate situations without involving law enforcement. Our LCSW will also be able to complete mental health evaluations and verification of diagnosis for housing applications.

For Legal Support

Our LEAD team serves individuals with a history of non-violent low-level charges caused by untreated mental health illness, substance use history, and/or poverty. Repeat offenders of these



charges (burglary, trespassing, shoplifting, disturbing the peace, and others) often times consume time and resources that could be better employed on other situations. Data shows that with some support, we can help these individuals lower their recidivism rates. Our 8th District LEAD team focus on the French Quarter and CBD areas, providing intensive case management and court support to individuals by focusing on obtaining vital documents, connection to healthcare and substance use treatment, housing, employment, and vocational needs.

TASGNO took over the 8th District this July 1st, 2025. Since then, we have received five new referrals. Our recent meetings with the 8th District NOPD teams during their Roll Call meetings helped us to share information about our services as well as to work on building bridges and strengthening our relationships.

For Homeless Support

Through our partnership with the City of New Orleans' Office of Homeless Strategy and Services, we will complement their Home for Good initiative and goals to reduce homelessness and improve mental health outcomes. By integrating mental health professionals into our outreach, we provide a more holistic, non-police-based response to individuals in need. Through this collaboration, we will directly contribute to the city's efforts of ending homelessness by providing comprehensive, individualized resource navigation support to individuals in need through the holistic and compassionate lens that characterizes TASGNO's work.

Home for Good is designed to streamline and coordinate homelessness services across the city. Hence, the Home for Good initiative's infrastructure will provide a coordinated framework, allowing us to strengthen our case management efforts and increase our effectiveness in supporting clients as they transition out of homelessness. With this partnership, we are confident that we can not only improve our key performance indicators but also ensure that more individuals are successfully housed and supported long-term.

By being an active partner in this initiative, TASGNO will have access to:

- Increased collaboration with other service providers: Through the initiative, TASGNO will be able to work with local shelters, healthcare providers, housing organizations, and other partners prompting our outreach team to have quicker access to housing options,



available services, and supportive housing resources. As a result, this can increase comprehensive support for our clients across multiple needs.

- Access to more specialized services: This increased collaboration will result in more connections to specialized healthcare services, including substance use disorder treatments, as well as a better healthcare coordination and access to faster appointments.
- Housing Navigation Support: Our clients will receive housing navigation support out of the Low Barrier Shelter, hence improving our ability to move people from homelessness to permanent housing quicker.
- Priority housing opportunities and placements: Our clients will be prioritized for available vouchers and housing options at the Low Barrier Shelter, helping us increase the number of individuals successfully placed into permanent housing.
- Better alignment with city goals: Being in sync with the city's broader strategic plan enhances TASGNO's ability to contribute to the collective effort.

In exchange, by adding an LCSW to our outreach efforts, we will contribute to the City's goal of reducing the reliance on emergency services and improving the effectiveness of homelessness and mental health services.

Housing

Regarding housing, in order for a successful Permanent Supportive Housing connection to happen, we need the following:

- 12 months of documented homelessness. Although individuals could self-state for three months, the rest (nine) would require homeless documentation.
- A mental health assessment with a valid chronic condition. Diagnosis like Depression and Anxiety are no longer being considered as chronic mental health conditions eligible for these vouchers.
- A valid Louisiana State Identification.

Our data shows that individuals successfully connected with a Permanent Supportive Housing voucher vary in time and number of contacts. However, on average, the clients were housed within 13 months after initial contact and 24 encounters.

For Rapid Rehousing vouchers, and assistance that does not require the 12 months of documented homelessness nor the medical chronicity, our data showed for non-French Quarter Rapid Rehousing vouchers that on average, the clients were housed within 10 months after initial contact and 28 encounters.



However, thanks to our collaboration, our French Quarter recipient's data shows that on average, the clients were housed within six months of initial contact 10 encounters.

Key Performance Indicators (KPIs)

In this past year, we have made strides in reaching and assisting individuals experiencing homelessness in the French Quarter. Below are the key performance indicators that demonstrate our outreach efforts and the tangible outcomes we have achieved as of July 2025:

- 329 unique individuals served.
- 810 encounters with individuals experiencing homelessness.
- 35 connections to public benefits and vital documents.
- 12 individuals moved into permanent housing with an additional 11 receiving housing voucher.
- 13 healthcare appointments scheduled, 1 individual connected to Assertive Community Treatment and 1 individual connected to detox services.

For 2026, we proposed the following KPIs:

- Total Encounters: 1,000 encounters.
- Crisis Interventions: 50 individuals engaged in mental health crisis interventions.
- De-escalation Success Rate: 85% of interventions resolved without police involvement
- Client connections: 15 individuals connected to phones, 20 individuals connected to SNAP, 15 individuals connected to Medicaid, and 20 individuals obtaining ID cards.
- Housing outcomes: 18 individuals moved into permanent housing and 15 individuals receiving housing vouchers
- Healthcare: 50 individuals connected to mental health or substance use treatment service, 20 medical healthcare appointments scheduled, 8 individuals connected to Assertive Community Treatment.
- Overall individuals served: 400 individuals served

We are committed to measuring and reporting the impact of the services provided. To ensure accountability and transparency, we will track the following monthly KPIs:

- Number of clients served (case management and through our LCSW)



- Number of encounters provided (case management and through our LCSW)
- Success rate in achieving housing placement (permanent supportive housing and rapid rehousing placements, as well as voucher provision)
- Completed housing packages
- Connections to healthcare (case management and through our LCSW)
- Connections to vital documents and benefits
- Number of crisis interventions and de-escalation success

Behind every one of these numbers, there is a person. There is someone who, with FQMD's continued support, has the potential to rebuild their life and contribute to our community. These are individuals that struggle to connect with a doctor as they fear they will not be listened to. These are individuals who struggle with operating a phone as they have never had one. These are individuals who have experienced violence that do not trust others easily, especially those from a system that burned them. For them, we are here. We are here to build trust and relationships so that in the long run, we can facilitate these connections. We are here helping people reintegrate into society, not just providing services, but offering them a second chance. We are here to ensure those less fortunate have a helping hand, and our numbers and data confirm this pay off. For example, all of our housed clients currently remain housed, including an individual who spent 15 years unhoused.

Cost-effectiveness

Research shows that each chronically homeless person costs cities between \$30,000 to \$50,000 annually in emergency services, while providing stable housing and case management can reduce these costs by as much as 50-80% (U.S. Interagency Council on Homelessness. (2016). *Home, Together: The Federal Strategic Plan to Prevent and End Homelessness*. Retrieved from <https://www.usich.gov/>; National Alliance to End Homelessness. (2017). *The Economics of Homelessness: A Research Overview*. Retrieved from <https://endhomelessness.org/>). Prevention, through case management and connecting people to permanent housing, is far more cost-effective than the long-term reliance on emergency services such as police and emergency medical services. When people are not housed or have unmet basic needs, they often turn to the emergency system, which is much more expensive. By continuing to fund TASGNO's efforts, FQMD is directly contributing to cost savings for the French Quarter, city services, and local taxpayers with long-term success.



In addition, our outreach workers provide a positive presence in the community, engaging with individuals on the streets not as a threat or burden but as a resource, helping them get back on their feet and reintegrate into society, ultimately improving the safety and experience for both locals and tourists. TASGNO's staff are trained to handle conflict de-escalation and work directly with individuals to connect them to long-term services, reducing tensions and negative interactions, particularly important in a high-traffic, tourist-centric area like the French Quarter.

Importantly, the French Quarter is not just a tourist destination; it's a community that thrives on its residents, local businesses, and social fabric. Supporting homeless individuals means supporting the long-term health of the neighborhood. By funding TASGNO, the FQMD is helping to build a sustainable solution for homelessness, focusing not just on short-term fixes but on long-term resolutions, like permanent housing and mental health support, addressing the challenges of homelessness in a sustainable, humane way.

Budget

For 2026, we request \$242,200.00 that broken down allows for:

- Salaries and benefits for Case Managers (2): \$117,000 (includes \$45,000 each plus 30% fringe)
- Salary and benefits for LCSW: \$78,000 (includes \$60,000 base salary and 30% fringe)
- Vehicle: \$12,000
This covers the expenses related to the operation of one vehicle, including fuel, insurance, and maintenance.
- Supplies and Outreach Materials: \$15,000
This includes essential supplies, such as hygiene kits, clothing, food, and other materials needed to support individuals during outreach efforts.
- Administrative Expenses: \$20,000
This includes general operating expenses, such as office supplies, case management software, communication costs, and other administrative needs to run the program effectively.

Conclusion

FQMD's investment in Travelers Aid is not only an investment in individuals experiencing homelessness, it is an investment in the future health of the French Quarter as a welcoming,



thriving, and attractive space for both residents and tourists alike. The French Quarter is one of the most popular tourist destinations in the United States, drawing millions of visitors each year. While tourists contribute significantly to the local economy, the visible homelessness in this area can have an adverse impact on the tourist experience, local businesses, and the city's reputation. By continuing to fund TASGNO, the FQMD is ensuring that homelessness is addressed in a compassionate, organized, and effective way without simply sweeping the issue under the rug.

We are deeply grateful for the trust and support that FQMD has provided over the past two years. FQMD's investment has enabled us to make a tangible difference in the lives of those experiencing homelessness in the French Quarter. With FQMD's continued support, we are confident that we can overcome the challenges of the past year and make an even greater impact in the coming year.

Thank you for considering our request. We look forward to continuing our partnership and to the opportunity to build on the success we have already achieved together.

Now, in response to the inquires:

1- Have the KPI's been met? If not, why?

Despite the challenges faced this year with the increased policing efforts that have challenged our follow-up services, our clients' (unique individual and encounters) and housing (voucher connections) KPIs are on track to be met by the end of the fiscal year. Our housing (move-ins) KPIs were already met, and surpassed. Regarding our services KPIs, all individuals that were in need of either healthcare, benefits, or vital documents connections were connected to the appropriate service, making this a 100% connection success rate. Here are our current numbers, and where we stand with our 2025 KPIs.

- **New clients:**
 - Goal: To connect with 230 clients.
 - As of 7/31/2025: We have connected with 219 individuals.
 - On track: Given our monthly average of newly engaged individuals is 19, and we have five more months of data, we expect to fulfil this KPI.
- **Encounters:**
 - Goal: To provide 1400 encounters
 - As of 7/31/2025: We have provided 804 encounters
 - On track: Our monthly average is 115 encounters, although we have five more months of data, we expect to fulfil this KPI. It is important to note that the increased policing efforts have hindered our ability to follow-up with individuals and complete encounters. By now, we would have expected a higher number of encounters.
- **Voucher connection:**
 - Goal: To connect 25% of clients who stated a housing need to a housing voucher.
 - As of 7/31/2025: We have 26 new voucher connections
 - 18 of these are from the French Quarter Rapid Re-Housing (FQ RRH)
 - 8 of these are from Continuum of Care voucher connections
 - On track: Given that out of the total of clients served, 143 expressed interest in housing we are currently sitting at 18.18%. However, as of 8/15/2025 three more individuals had been connected to voucher. This means that to date (8/22/2025) 29 voucher connections have been made, making this 20.28% target with four more months to go.
- **Housing connections:**
 - Goal: To house 10% of clients who stated a housing need via a Permanent Supportive Housing (PSH) or Rapid ReHousing (RRH) program.
 - As of 7/31/2025: 30 individuals have been moved to housing through the following:
 - 9 individuals were housed through PSH/RRH
 - 3 individuals were housed through transitional housing
 - 18 individuals were housed through the FQ RRH
 - On track: Given 143 individuals have expressed interest in housing we have surpassed this KPI. Currently we sit at **21.97%**.
- **Treatment:**
 - Goal: To connect 25% of clients who stated a treatment need to treatment.
 - As of 7/31/2025: 22 individuals were connected to treatment
 - If we based this out of the total individuals met (which is 219), then we have targeted 10.04% of the clients. Now, not all clients want treatment connections. So, out of those that

wanted treatment (which is 22), all have been connected to care making this a 100% met KPI.

- **Benefits:**

- Goal: To connect 25% of clients who stated a benefit need to benefits.
- As of 7/31/2025: 39 individuals were connected to treatment
- If we based this out of the total individuals met (which is 219), then we have targeted 17.8% of the clients. Now, not all clients want benefit assistance. So, out of those that wanted benefits assistance (which is 39), all have been assisted making this a 100% met KPI.

- **Vital Documents:**

- Goal: To connect 25% of clients who stated a vital documents need to the document.
- As of 7/31/2025: 13 individuals were connected to treatment
- If we based this out of the total individuals met (which is 219), then we have targeted 5.93% of the clients. Now, not all clients want vital documents assistance. So, out of those that wanted vital documents assistance (which is 13), , all have been assisted making this a 100% met KPI.

2- How many unhoused have been rapid-housed in the French Quarter?

From our French Quarter Rapid Rehousing program, 18 individuals were successfully housed with current 100% housing success rate. This means that since they were housed, all of these 18 individuals have remained housed.

These individuals are now being bridged to a different, more permanent housing voucher. Our case manager is working diligently to complete the paperwork and medical documentation needed for a bridge to happen. In addition, out of the 8 voucher connections, 6 have been to other Continuum of Care Rapid Rehousing programs.

3- What is the protocol if someone is living on the sidewalk & refuses help? Is any agency notified of their refusal &/or follow-up?

The Office of Homeless Services and Strategy is responsible for overlooking individuals staying on the street and refusing care. With the current Home for Good plan, the City of New Orleans has put an initiative where individuals can not sleep in the French Quarter zone. These individuals are then being moved outside of the French Quarter perimeters or driven to the shelter. However, given our strong partnership with the City and their trust in our work, they refer individuals they meet that might still benefit from our case management touch. To date, we have received 9 referrals from the city. All of these referrals have been engaged with, with 6 choosing to enroll with our services.

Driven by our work, we strive to make relationships first to lay a foundation on where to build our work. This takes time though. Often times, when individuals first meet us, they refuse our services as many have been burned down by the system and feel triggered by our approach. We keep trying though, we keep showing up and this might take one more time, or five more times. That being said, we do not enforce nor displace anyone. We meet individuals where they are and if that particular day is not the best, then we will try again another time.

4- Are any out-of-town unhoused ever returned to family?

For out-of-town individuals seeking return assistance, we make a referral to Grace at the Greenlight. Currently, they have a program where they provide one-way bus tickets to individuals who express a need and have a confirmed person at their end destination.

When we learn of someone's need, we educate them on this resource and provide bus passes or transportation. Confirming whether the individuals received the assistance is an area of improvement for us as we currently do not have a mechanism in place to do so.

5- What other non-governmental agencies contribute...DDD, BioDistrict, etc.?

We currently have a partnership with the Downtown Development District where they provide funding for one case manager, with a small overlap of the 100 Canal St block. We have developed a strong partnership with the DDD, often receiving real-time calls from the DDD Rangers of individuals that could benefit from our help. Our case manager is then deployed to meet with the DDD Ranger and the individual to engage in care. We attend their weekly public safety meetings and help collaborate when and as needed.

For other outreach services, TASGNO also provides services at New Orleans East and Gentilly (funded by Methodist Health Systems Foundation) and through Calliope – Martin Luther King Jr – Lower Garden District, as part of a HUD funding grant. For the French Quarter area, aside from our Law Enforcement Assisted Diversion program – which is funded by the Department of Health – we do not have any additional funding.

Again, thank you for reaching out to us with these questions. Thank you for believing in long-term change, even when the road is difficult.

Best,

Mayte

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Mayte Hernandez, MA, MPA

Director of Case Management Services

Travelers Aid Society

A United Way Partner Agency

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www.travelersaidneworleans.org

Pronouns: She/ella/lei

 [Book time to meet with me](#)

From: Michelle Courseault <executivedirector@fqmd.org>

Sent: Thursday, August 21, 2025 9:24 AM

Transport Proposal - Upper Quarter Patrol

Enhancing Patrol Efficiency and Interagency Collaboration

Overview

This proposal recommends the addition of a dedicated transport component to the Upper Quarter Patrol. The proposed initiative involves assigning two OPSO deputies to operate a transport van on Friday and Saturday evenings from 8:00 PM to 2:00 AM.

Operational Details

- Personnel: Two OPSO deputies per shift
- Schedule: Fridays and Saturdays, 8:00 PM – 2:00 AM
- Equipment: OPSO-provided transport van

Rationale and Justification

Currently, officers and deputies must leave the district to transfer arrested subjects, reducing the law enforcement presence in the area during critical hours. By introducing a transport van staffed by OPSO deputies, patrol units will remain in the district, increasing visibility and responsiveness to incidents. This enhanced coverage directly supports public safety and community confidence.

Additionally, this proposal strengthens the ongoing partnership between the New Orleans Police Department (NOPD) and the Orleans Parish Sheriff's Office (OPSO), fostering greater collaboration and operational efficiency.

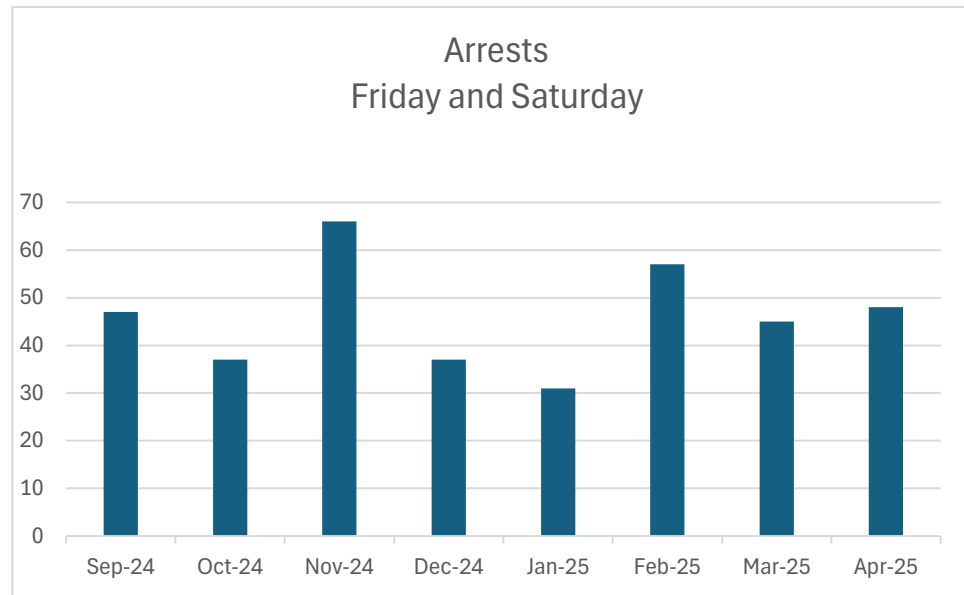
Cost Estimate

- Deputy Pay Rate: \$50 per hour per deputy
- Weekly Cost: 2 deputies x 6 hours/shift x 2 shifts/week x \$50/hour = \$1,200 per week
- Monthly Cost (approx.): \$1,200 x 4 weeks = \$4,800 per month

Proposal Request: \$62,400 (approximate)

Proposal: Transport, SEC (Data)

Sep-24	Oct-24	Nov-24	1-Dec	Jan-25	Feb-25	Mar-25	Apr-25
47	37	66	37	31	57	45	48



2026 Proposal: SEC
Supplemental Police Patrol (SPP) Vehicle Fleet Acquisition & Maintenance Program

Background

The Supplemental Police Patrol (SPP) program is a cornerstone of FQMD's public safety mission, providing visible patrol coverage through marked vehicles driven by off-duty NOPD officers. Vehicle availability directly determines the program's effectiveness.

Current Fleet Snapshot

- Chevy Sparks (8): Approaching replacement mileage (70,000), officer feedback highlights issues with size, overheating, and high maintenance demands.
- Chevy Bolts (3): Strong officer preference, minimal – no downtime, reliable for 24/7 patrol, and lower long-term operating costs.
- JD Gators (2, 2 incoming): Useful for Bourbon/Moonwalk patrols but unreliable and costly to maintain.

Fleet Transition: Sparks → Bolts

The SPP has historically relied on Chevy Sparks as workhorse patrol cars; however, officer feedback and maintenance history show they are not well suited for 24/7 duty. Officers find the Sparks too small, prone to overheating in summer, and increasingly costly to maintain as they age. By contrast, the Chevy Bolts introduced in 2025 have proven highly reliable, better sized for officer comfort, and far less maintenance-intensive, with strong officer preference and minimal downtime. Transitioning future replacements to Bolts reduces operational risk, aligns with officer feedback, and delivers lower long-term lifecycle costs compared to Sparks. Chevy Bolts are back available February 2026 for purchase. Currently there are 10 charging stations accessible near the Quarter for overnight 8 hour charging two times per week. Current charging stations are located as follows: (2) Treme, (2) City Hall, (6) LSU Medical area.

Recommendation

Replace two Chevy Bolt vehicles (#S-02 and #S-03, both approaching mileage lifecycle) in 2026 with Chevy Sparks at a cost of \$45,000 per unit (vehicle, decals/police equipment, and extended warranty), alongside dedicated annual vehicle maintenance budget of \$25,000 to sustain all SPP fleet assets.

Proposal Request: \$115k

1. (\$90k) Vehicle Acquisition – 2 Chevy Bolts (#S-02 and #S-03, in 2026)

- Vehicle Purchase + Warranty: \$38k + \$7k Decals & Police Equipment = \$45k per unit

2. Fleet Maintenance Program

- Annual allocation of \$25,000 for preventive and contingency maintenance across the entire SPP fleet.

Vehicles – Officer & Admin Feedback

- **Chevy Sparks**
 - **Taller and Bigger Officers Find them Too Small**
 - **The Vehicle takes a Beating in the Summer Months as the Engine and Transmission get very hot when used 24/7**
 - **Maintenance is a Problem**
- **Chevy Bolts**
 - **Officers like them**
 - **No problems since FQTF started using them**
 - **Charging them in Treme or the CBD is a minor problem**
 - **A Fast-Charging Station at the 8th District would be a Plus**
- **JD Gators**
 - **Use restricted to only certain Officers**
 - **Very good for Bourbon and Moonwalk patrols**
 - **Very unreliable & Difficult to Maintain**

Eighth District FQTF Daily UCR Tally

06/01/2025 - 06/07/2025

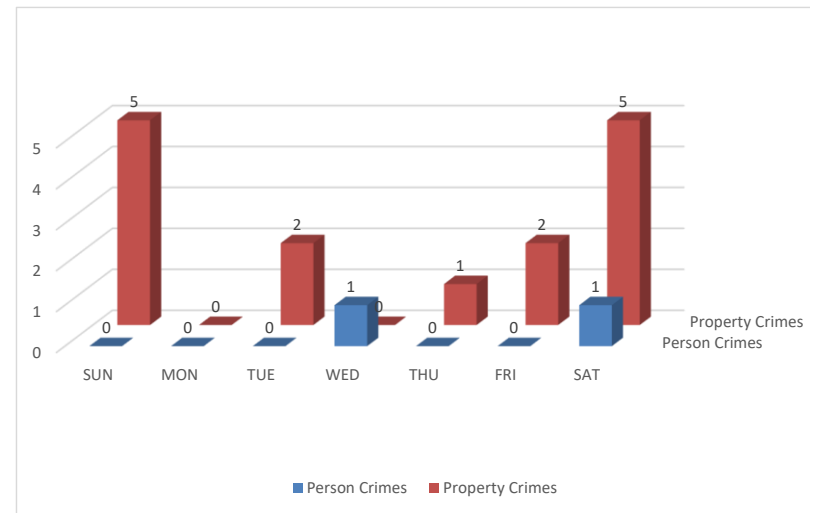
	SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
	6/1	6/2	6/3	6/4	6/5	6/6	6/7			
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37	1						1		1
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65						1	1		1
Property Snatching	65P		1					1		1
Total										
Persons	1	1	0	0	0	0	1	3	0	3
Aggravated Burglary	60							0		0
Sumple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C							0		0
Auto Theft	67A		1					1		1
Theft	67	3	2	1	3	3	4	17		17
Shoplifting	67S	1	1			1		3		3
Total										
Property	4	4	1	3	4	4	1	21	0	21
Total	5	5	1	3	4	4	2	24	0	24



Eighth District FQTF Daily UCR Tally

06/08/2025 - 06/14/2025

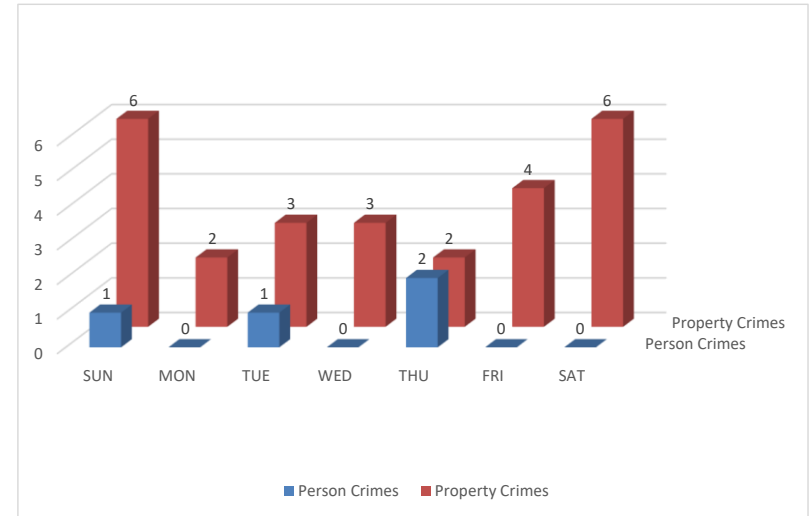
	SUN 6/8	MON 6/9	TUE 6/10	WED 6/11	THU 6/12	FRI 6/13	SAT 6/14	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37							0		0
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65			1			1	2		2
Property Snatching	65P							0		0
Total										
Persons	0	0	0	1	0	0	1	2	0	2
Aggravated Burglary	60							0		0
Simple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C							0		0
Auto Theft	67A							0		0
Theft	67	4		2		1	5	12		12
Shoplifting	67S	1			1	1		3		3
Total										
Property	5	0	2	0	1	2	5	15	0	15
Total	5	0	2	1	1	2	6	17	0	17



Eighth District FQTF Daily UCR Tally

06/15/2025 - 06/21/2025

	SUN 6/15	MON 6/16	TUE 6/17	WED 6/18	THU 6/19	FRI 6/20	SAT 6/21	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34				1			1		1
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37							0		0
Aggravated Rape	42		1					1		1
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65	1						1		1
Property Snatching	65P				1			1		1
Total Persons	1	0	1	0	2	0	0	4	0	4
Aggravated Burglary	60							0		0
Simple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C						1	1		1
Auto Theft	67A	1	1				2	4		4
Theft	67	4	1	1	3	1	4	17		17
Shoplifting	67S	1		2		1		4		4
Total Property	6	2	3	3	2	4	6	26	0	26
Total	7	2	4	3	4	4	6	30	0	30



Eighth District FQTF Daily UCR Tally

06/22/2025 - 06/28/2025

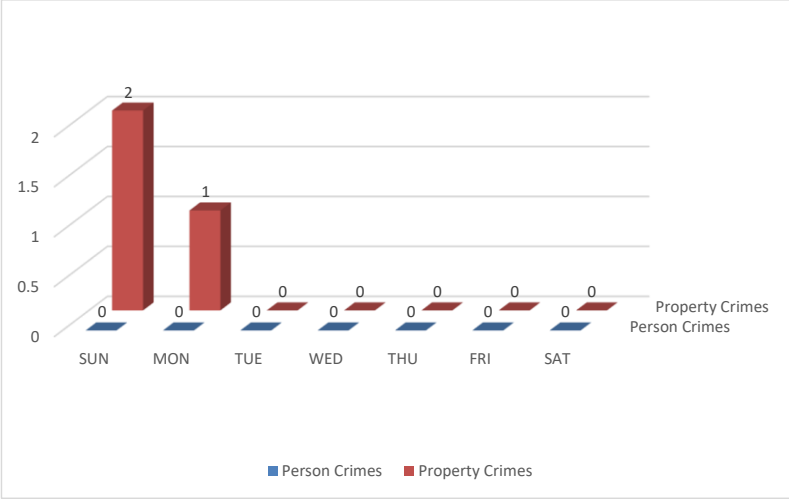
	SUN 6/22	MON 6/23	TUE 6/24	WED 6/25	THU 6/26	FRI 6/27	SAT 6/28	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34						1	1		1
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37			1				1		1
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65							0		0
Property Snatching	65P							0		0
Total										
Persons	0	0	0	1	0	0	1	2	0	2
Aggravated Burglary	60							0		0
Simple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C					1		1		1
Auto Theft	67A	1						1		1
Theft	67	3	2	1		4	1	11		11
Shoplifting	67S	1		1				2		2
Total										
Property	5	2	1	1	0	5	1	15	0	15
Total	5	2	1	2	0	5	2	17	0	17



Eighth District FQTF Daily UCR Tally

06/29/2025 - 07/05/2025

	SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
	6/29	6/30	7/1	7/2	7/3	7/4	7/5			
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37							0		0
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65							0		0
Property Snatching	65P							0		0
Total										
Persons	0	0	0	0	0	0	0	0	0	0
Aggravated Burglary	60							0		0
Sumple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C							0		0
Auto Theft	67A	1						1		1
Theft	67	2						2		2
Shoplifting	67S							0		0
Total										
Property	2	1	0	0	0	0	0	3	0	3
Total	2	1	0	0	0	0	0	3	0	3



1/1/2025-6/30/2025**SPPP****Crime Against a Person**

Homicide	1
Aggravated Battery	12
Shooting	5
Aggravated Assault	12
Rape	4
Armed Robbery	6
Simple Robbery	14
Purse Snatching	8
Person Crimes Total	62

Crime Against Property

Business Burglary	5
Residence Burglary	2
Simple Burglary	3
Auto Burglary	47
Auto Theft	32
Theft	621
Shoplifting	76
Property Crimes Total	786
GRAND TOTAL	848

	25-Jan	25-Feb	25-Mar
Total Calls	2308	3450	3952
App Call	290	510	420
Dispatch	169	191	247
Self-Initiated	1888	2749	3285
Average Response Time (minutes)	1.5	1.4	1.4
App Call Response Time	8.0	6.0	5
Stats:			
Arrests	9	28	38
Traffic Citations	195	162	228
Parking Citations	27	34	33
Summons	22	20	29
FICs	104	103	87
Business Checks	582	759	936
Citizen Contacts	1102	1389	2659
Subjects Moved	430	918	1461
Report To Follow	9	19	21
Miles	5551	5825	6625
	6434	6624	7581
Shifts Scheduled			
Shifts Filled			
Percentage Filled	779	1130	1164
	758	1057	1079
	97%	94%	93

	25-Apr	25-May	25-Jun
Total Calls	3298	3267	3509
App Call	386	323	333
Dispatch	230	253	256
Self-Initiated	2682	2691	2920
Average Response Time (minutes)	1.4	1.4	1.3
App Call Response Time	5.0	6.0	4
Stats:			
Arrests	34	30	30
Traffic Citations	188	227	200
Parking Citations	23	25	26
Summons	19	19	17
FICs	65	80	71
Business Checks	899	873	987
Citizen Contacts	2217	2049	2558
Subjects Moved	1037	979	1182
Report To Follow	8	11	16
Miles	7946	8198	8552
Shifts Scheduled	904	904	904
Shifts Filled	845	844	873.5
Percentage Filled	93%	93%	97%

	25-Jul	25-Aug	25-Sep
Total Calls	4580		
App Call	375		
Dispatch	496		
Self-Initiated	3709		
Average Response Time (minutes)	1.1		
App Call Response Time	4		
Stats:			
Arrests	30		
Traffic Citations	196		
Parking Citations	45		
Summons	25		
FICs	118		
Business Checks	1163		
Citizen Contacts	3300		
Subjects Moved	1713		
Report To Follow	14		
Miles	11,146		
Shifts Scheduled	1130		
Shifts Filled	1058		
Percentage Filled	94%		

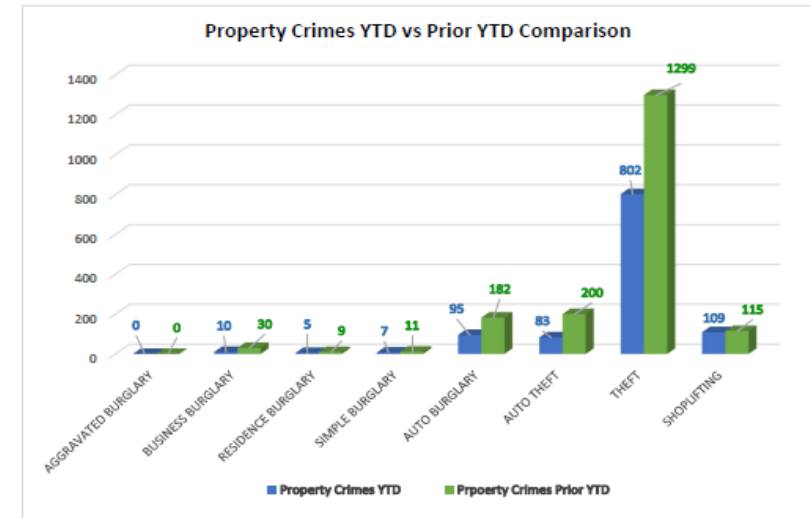
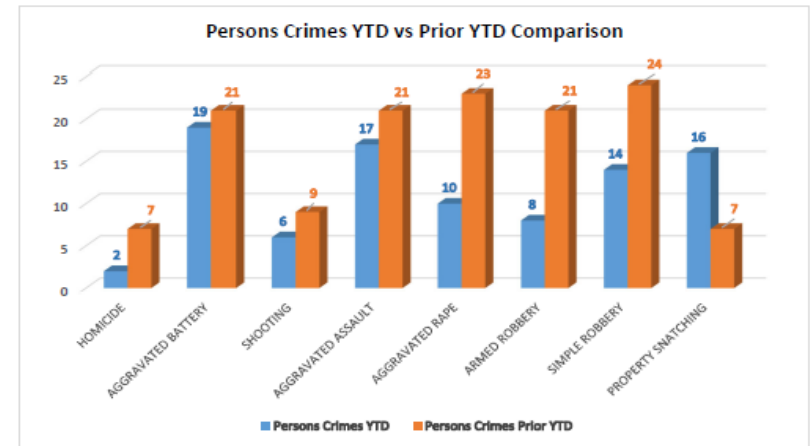
8th District Clearance Rate

OFFENSE	YTD 2025	YTD SOLVED	% SOLVED
HOMICIDE	2	2	100%
AGGRAVATED BATTERY	19	18	95%
SHOOTING	6	6	100%
AGGRAVATED ASSAULT	17	16	94%
AGGRAVATED RAPE	10	2	20%
ARMED ROBBERY	8	7	88%
SIMPLE ROBBERY	14	13	93%
PROPERTY SNATCHING	16	10	63%
PERSONS	92	74	80%
AGGRAVATED BURGLARY	0	0	%N/A
BUSINESS BURGLARY	10	6	60%
RESIDENCE BURGLARY	5	3	60%
SIMPLE BURGLARY	7	4	57%
AUTO BURGLARY	95	22	23%
AUTO THEFT	83	16	19%
THEFT	802	66	8%
SHOPLIFTING	109	49	45%
PROPERTY	1111	166	15%
TOTAL	1203	240	20%

8th District YTD Comparison

YTD Comparison Calculated from MAX Week 26
1/1/2025 - 6/28/2025

OFFENSE	YTD 2025	YTD 2024	# CHANGE	% CHANGE
HOMICIDE	2	7	-5	-71%
AGGRAVATED BATTERY	19	21	-2	-10%
SHOOTING	6	9	-3	-33%
AGGRAVATED ASSAULT	17	21	-4	-19%
AGGRAVATED RAPE	10	23	-13	-57%
ARMED ROBBERY	8	21	-13	-62%
SIMPLE ROBBERY	14	24	-10	-42%
PROPERTY SNATCHING	16	7	9	129%
PERSONS	92	133	-41	-31%
AGGRAVATED BURGLARY	0	0	0	%N/A
BUSINESS BURGLARY	10	30	-20	-67%
RESIDENCE BURGLARY	5	9	-4	-44%
SIMPLE BURGLARY	7	11	-4	-36%
AUTO BURGLARY	95	182	-87	-48%
AUTO THEFT	83	200	-117	-59%
THEFT	802	1299	-497	-38%
SHOPLIFTING	109	115	-6	-5%
PROPERTY	1111	1846	-735	-40%
TOTAL	1203	1979	-776	-39%
MASS CASUALTY DEATHS	14	0	14	100%



Upper Quarter Patrol

PUBLIC SAFETY SERVICES CORP

MONTHLY REPORT – 25 August 2025

Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	2025 Year to Date	2024 Monthly Average
Business Checks	803	681	729	781	589	470	441	4,494	1,561
Citizen Contacts	41	36	35	47	26	25	37	247	316
NOPD Assists	19	17	23	0	15	21	38	133	31
Subjects Moved	295	198	326	539	407	527	492	2,784	503
Medical (EMS Notified Rendered Aid)	4	4	9	11	8	12	9	57	9

Summary of Month Activities

7/4/2025

On Friday, July 4th, 2025, at approximately 12:10 PM, Deputies Loy Madrigal and Thomas Maag were conducting foot patrol in the 600 block of Royal Street when they were flagged down by an employee of Rouses Market located at 701 Royal Street. The employee reported that a Hispanic male, later identified as Armando Calderon, had attempted to steal merchandise from the store and was removed from the premises by store security. Upon arrival, deputies observed the subject actively engaged in a verbal altercation with Rouses employees outside the business. Deputies gave Mr. Calderon several lawful orders to leave the premises, which he refused. Due to his continued disturbance and refusal to comply, deputies detained Mr. Calderon and advised him of his Miranda Rights. Mr. Calderon was subsequently issued a Municipal Summons for violation of Municipal Code Section 54-403 – Disturbing the Peace (MCS 17271) and was advised to appear in court on Wednesday, July 30th, 2025, at 9:00 AM. Mr. Calderon was released at the scene without further incident.

7/17/2025

On Thursday, July 17th, 2025, at approximately 5:52 PM, Deputy Loy Madrigal, along with Detectives Greg Joerger and Neil Madrigal, were positioned at the corner of Conti Street and Royal Street when a radio dispatch was received reporting a large fight at 528 North Rampart Street. The deputies responded to the location alongside NOPD units. Upon arrival, several anonymous bystanders informed deputies that the crowd had moved to Congo Square at 701 North Rampart Street. At Congo Square, deputies observed a group dispersing. A black male wearing a black tank top and camouflage shorts was seen ducking behind bushes. As deputies approached, Detective Joerger observed a bulge at the subject's front waistband. When asked if he had a weapon, the subject denied it. Detective Joerger conducted a pat-down and recovered a black Taurus G2C 9mm handgun, which was tucked inside the subject's waistband without a holster. The firearm was secured. As Deputy Madrigal attempted to place the subject in handcuffs, the subject used his left palm to push Deputy Madrigal's right arm aside, breaking free and fleeing on foot toward Dumaine Street, then turning right onto North Rampart Street. Witnesses—who requested to remain anonymous for safety concerns—informed deputies that the subject was seen hiding behind a trash can in the 1000 block of Dumaine Street. Deputies relayed the information to dispatch and proceeded to search the area. The subject was located behind an A/C unit within a locked, gated property. Deputies issued verbal commands with service weapons drawn. Due to the locked gate, Deputy Madrigal climbed over and gave additional verbal commands. The suspect complied and was detained at gunpoint without further resistance. The subject was handcuffed, advised of his Miranda Rights, and transported by OPSO for booking.

Summary of Month Activities

7/19/2025

On Saturday, July 19th, 2025, at approximately 11:00 AM, Deputy Loy Madrigal received a phone call from Mr. Matt Pincus regarding an ongoing sound complaint involving a street performer known as Yacob Ben Yisrael, also known as “Prince.” According to Mr. Pincus, the complaint originated from Ms. Beth Hamning, an employee at Gallery Rinard, located on the 600 block of Royal Street. Ms. Hamning alleged that Prince was performing at the corner of Toulouse and Royal Streets with music playing at an excessively loud volume. Deputies Madrigal and Lodwick responded to the scene and observed Mr. Yisrael singing and playing a guitar that was connected to an amplified speaker. Deputies then proceeded to Gallery Rinard and made contact with Ms. Hamning, who confirmed that the loud music was disruptive to her place of work. It should be noted that Deputy Madrigal is familiar with prior complaints made by the same party regarding Mr. Yisrael’s performances, which have spanned nearly two years. In the interest of fairness, Deputy Madrigal canvassed the immediate area and spoke with employees from other nearby businesses. Two employees stated that the music was somewhat noticeable but not particularly bothersome. The remaining businesses reported no complaints or disturbances caused by Mr. Yisrael’s music. After gathering statements, Deputy Madrigal made contact with Mr. Yisrael and advised him that he would be summoned to appear in court for a municipal citation related to disturbing the peace, based on the complaint received from Ms. Hamning. Mr. Yisrael was informed of his scheduled court appearance on Monday, August 4th, 2025, at 9:00 AM, in Municipal Traffic Court, Section 100.

Municipal Arrests- 3

Summons- 2

State Arrests- 3

Traffic Violations- 2

Parking Violations- 176

Vehicles Towed- 2

EUQP Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	2025 Year to Date	2024 Monthly Average
New Complaints	128	62	117	146	89	74	83	699	157
NOPD Assists	112	44	62	97	46	59	16	436	139
Medical	14	5	8	12	9	8	7	63	7
Traffic Violations	18	20	63	77	25	42	30	275	23
Municipal Arrests	2	1	3	2	2	1	1	12	3
State Arrests	1	1	2	1	1	2	3	11	2
Business Checks	45	17	17	35	21	31	39	205	19

Summary of Month Activities

7/9/2025

On Tuesday, July 9th, 2025, at approximately 9:00 PM, Detectives A. Wiltz and C. Berthelot, assigned to the Orleans Parish Sheriff's Office, responded to the New Orleans Police Department's 8th District station, located at 334 Royal Street, in reference to a subject identified as Malik Jefferson, who arrived on site and voluntarily surrendered himself with his attorney on an outstanding Orleans Parish court-issued capias warrant for a 14:95.1 illegal concealment of a weapon. Detectives made contact with Mr. Jefferson inside the station lobby, confirmed his identity through state-issued identification, and verified the active warrant through NOPD dispatch and OPSO records. Jefferson was taken into custody without incident and transported to the Orleans Parish Justice Center for processing.

7/27/2025

On July 27th, 2025, at approximately 12:00 PM, while assigned to the Upper Quarter Patrol Expansion, Detective Berthelot of the Orleans Parish Sheriff's Office observed a black Dodge Challenger engaging in a reckless driving maneuver in the 100 block of Royal Street. The vehicle, operated by a black male subject, later identified as Kevin Winston, was observed executing a burnout in the block. As the officers approached, the distinct aroma of burning rubber and smoke was present. The driver was immediately detained, removed from the vehicle and placed in physical restraints without incident. Detective Berthelot then escorted the subject on foot to the NOPD Eighth District station for processing. The driver was charged with reckless operation of a vehicle and other traffic violations. He was then transported to lock up by NOPD Officer L. Atkin.

Bourbon Promenade

Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	2025 Year to Date
Calls for Service	44	14	24	49	24	21	28	204
Individuals Moved	72	47	113	139	85	73	113	642
Summons	2	1	4	0	0	1	2	10
Traffic Violations	3	0	0	6	0	0	0	9
Municipal Arrests	1	2	3	1	0	2	3	12
State Arrests	1	1	1	0	1	1	1	6
Medical	3	5	7	9	4	7	6	41

Summary of Month Activities

7/18/2025

On July 18th, 2025, at approximately 11:50 PM, Detectives with OPSO heard a transmission over the radio about an officer hit by a Blue Camaro, which fled the scene. Detectives Neil Madrigal, Connor Berthelot, and Tyrone Jones followed NOPD units towards the Canal Place Garage. Detectives learned via radio that the Blue Camaro was traveling up the ramp of the Canal Place Garage to the top floor, at which time, OPSO deputies blocked the ground level exit with their vehicle. Responding deputies then initiated a floor-by-floor search on foot of the parking structure. As detectives approached the 9th floor, two NOPD officers were observed confronting and then apprehending the suspect. Detective Madrigal immediately assisted in the pat down of the suspect until additional backup arrived.



The Frontier Outreach Program – French Quarter
Travelers Aid Society (TAS) in
Partnership with FMC/FQEDD

July 2025 Monthly Report

In efforts to improve the life quality of individuals in the French Quarter area with active experiences, or notable histories of homelessness, Travelers Aid Society of Greater New Orleans has developed a program that will support connecting individuals to needed services previously inaccessible.

Progress Report: Efforts and Outcomes

For this program, three (3) case manager will be responsible for providing holistic services to unhoused individuals by offering connections to healthcare, public benefits, identification documents, and documentation support for housing needs.

The role of French Quarter outreach case managers expansion will be to consistently canvass the area on foot, engage with unhoused individuals residing in our designated zone to triage for basic needs and offering “light touch” referrals, service information, and/or case management assistance.

Breakdown of census

Client census (# of clients we have provided services) 71
71 all clients serviced this month
21 new clients serviced this month (not serviced this year)

Encounter census (# of total encounters this month) 91

Noted Densely Populated Areas (this month):

Decatur and Barracks, Esplanade and Decatur, Friendship House, Governor Nicholls St and Decatur St,
Governor Nicholls and Chartres, Riverwalk, Ursulines and French Market Place

Chronically Homeless Individuals (total # contacted this month) 57

*Under the Department of Housing and Urban Development's definition, a chronically homeless individual is someone who has experienced homelessness for 1 year or longer or who has experienced several episodes of homelessness in the last 3 years and has a disability

Unhoused individuals connected to housing programs 13

*These are individuals who have vouchers issued to them but were not housed by the end of the month

Individuals with returns to homelessness 15

*These are individuals who reported previously being housed in a housing program and who have since returned to homelessness

Individuals interested in housing 19

*These are NEW individuals who reported an interest in being housed.

Individuals eligible for a housing program 4

*These are NEW individuals who met all eligibility criteria (for PSH: 12 months of homelessness and qualifying diagnosis) to participate of a housing program.

Breakdown of types of services provided during the encounters

Housing (# of housing opportunities events with outreach help) 3

*There were 3 events of housing supports this month; represent assistance to 3 unique clients

- 1 clients moved into a Permanent Housing Placements (Settings include being newly placed in voucher-based housing, group homes, market rentals, moving in with family, etc.)
- 2 client was newly linked to housing assistance/subsidy (Linkages include being matched to a voucher, enrolled in a housing program, or approved for rent and deposit help – does not mean move-in has occurred yet, just that a subsidy was newly assigned in client's name)

Treatment (# of treatment events with outreach help) 2

*There were 2 events of healthcare supports this month; represent assistance to 2 unique clients

- 2 clients accompanied or assisted during an appointment

Benefits Enrollment (# of public benefits events with outreach help) 3

*These 3 connections represent assistance to 3 unique clients; some clients need multiple benefits

- 1 client was approved for SNAP/Food Stamps with outreach help
- 1 client applied for SNAP/Food Stamps with outreach help
- 1 instances of helping client apply for a free lifeline government phone program

Vital Documents (# of vital documents events with outreach help) 1

- 1 clients obtained their Social Security cards with outreach help

To note: Clients housed through the French Quarter Rapid Rehousing Program are not included in the Year to Date Data to prevent from duplicates.

Year to Date Data		Total
Outreach Contacts	Unique individuals served	219
	Successful contacts	804
Housing Placements	Permanent housing move-ins	9
	Transitional housing move-ins	3
	New housing program placements	8
Healthcare	Treatment connections	22
Benefits	Benefit enrollment	39
Documents	Vital documentation	13

A look at cumulative efforts for all services provided throughout the grant period.

French Quarter and TAS Rapid Rehousing Program

20 clients enrolled in TAS FQ RRH

18 clients housed in total

Efforts are being conducted to connect eligible and interested clients to Permanent Supportive housing. Out of the 18 currently housed, 14 will be bridged to another housing voucher. All participants were informed of the process as well as the possible wait time, and consenting documentation was obtained from all 14 participants. In addition:

8 mental health assessments were scheduled

4 ID card appointments were scheduled

Success story

This month, one of our French Quarter Case Manager facilitated a critical housing transition for a client and her mother. These clients had been previously housed through a Continuum of Care program but lost their apartment due to case management gaps. Since losing their apartment, both had been surviving in an unsafe and uninhabitable property. With multiple chronic and life-threatening health conditions, our case manager worked diligently with TASGNO's PSH Co-Lead to complete a housing program intake. After viewing a two-bedroom apartment, our clients will move in the first week of August. For the first time in months, this health-challenged family will have a stable, healthy environment, giving our client space to manage her conditions.

Challenges

This month, our FQ Case Managers continued to encounter challenges in the Washington Square Park and Marigny areas. Despite the City's increased focus on housing through shelter placements, the shortage of shelter beds has prevented some of our clients from obtaining a slot here. When clients are told to go to shelters, but none are available, progress toward long-term housing is halted. Without consistent outreach and stable case management, our clients risk falling further from essential services, perpetuating cycles of homelessness in some of the city's most impacted neighborhoods.