

SECURITY & ENFORCEMENT COMMITTEE

Meeting Notes

Monday, 21 July 2025, 11:00 am

Bienville House, 320 Decatur Street, New Orleans, LA 70130

1. Call to Order, Reading of the Agenda, and Roll Call

The meeting was called to order at 11:02 AM and the agenda was read into the record.

COMMITTEE M				
First Name	Last Name	Present	Absent	Approve previous meeting notes
Joshua	Grippo	X		Yes
Frances	Hegenberger		Х	-
Jessica	Dietz	X		Yes
Glade	Bilby	Х		Yes
Jane	Cooper		Х	-
Steve	Caputo	Х		Yes
Christian	Pendleton	Х		Yes
Maddie	Charleston		Х	-
Alex	Fein		Х	-

INTRODUCTION OF ATTENDEES:

GUESTS		
First	Last	Role
Michelle	Courseault	FQMD Executive Director
Shelby	Ursu	FQMD Coordinator
Sgt. John	Castelin	SPPP Coordinator
Captain Sammy	Palumbo	NOPD 8 th District
Mayté	Hernandez	TASGNO
Matt	Pincus	UQP
Chuck	Bourg	DDD
Chris	Joseph	Fox 8
Tom	McDonnel	Fox 8
Blake	Paterson	Nola.com

2. Public Comment:

July 18, 2025

TO: Ms. Michelle Courseault, FQMD Executive Director via publiccomments@fqmd.org

RE: CLO Gator Purchase Update / Security and Enforcement Committee

I am a French Quarter resident, FQMD Commissioner, and I am not being paid in connection with my comments and requests regarding the approved CLO Gator purchases. At the April 7, 2025 FQMD Board of Commissioners meeting it was stated the Gators should be available in June or July. The CLO gators were approved before the Upper Quarter Patrol and LSP Gators were approved, and yet those have been procured. I understand crime stats probably reassigned the CLO Gators to these two other areas. I also understand that now the CLO Gators are on order and slated to be received in November. I am requesting there be no further delays regarding the CLO Gators. Please advance this to the Agreement Monitors Meeting for notation and confirmation.

Sincerely, Susan S. Klein



3. Motion – Consider a motion to approve the previous meeting notes

Glade Bilby made a motion to approve the previous meeting notes. Joshua Grippo seconded the motion, and it was approved.

4. Committee Chair's Comments

Chair Christian Pendleton welcomed the Committee members and guests, stating that he appreciates everyone taking the time to volunteer and work together to make the French Quarter the best that it can be. He stated that he would like to specifically thank Vice-Chair Jessica Dietz for carrying a lot of the weight in this Committee and for having fostered great relationships with all law enforcement.

5. Presentations –

a. Eighth District Crime Statistics and the Supplemental Police Patrol Program* To Present: Sgt. John Castelin

See attached document. Sgt. John Castelin reviewed the Supplemental Police Patrol Program (SPPP) June statistics with the Committee, noting that 97% of shifts were filled and app call response times are down from the previous month. Mr. G. Bilby asked what Sgt. Castelin attributes to the rise in the "Subjects Moved" category. Sgt. Castelin replied that during the summer more unhoused individuals tend to be in the area, adding that he has given a directive to the SPPP officers to interact with these individuals more in order to get more information on them for the homeless assistance programs that are being launched. He noted that the more the officers get to know the unhoused folks, the better they can be of help to them.

i. Gators for Community Liaison Program

In regard to the written public comment received, Sgt. Castelin clarified that the John Deere Gators that are currently deployed through the SPPP were ordered well before the Community Liaison Officer (CLO) Program was created. He added that Alex Dunkenberger has placed the order for the Gators that are specifically for the CLO Program, which he expects will arrive by November. Sgt. Castelin noted that there is nothing on the City's end holding up the procurement process, and now he is waiting on John Deere for further updates.

b. Upper Quarter Patrol Monthly Report* To Present: Matthew Pincus

See attached document. Matt Pincus reviewed the Upper Quarter Patrol (UQP) monthly report with the Committee and reported that the UQP has been focusing on getting illegally parked vehicles towed. He noted that the availability of tow wagons has been an issue. Mr. Pincus added that he will be sure to add the vehicles towed as a metric for the monthly reports moving forward.

i. Upper Quarter Patrol / Louisiana State Police Proposal Update

Mr. Pincus stated that he would like to defer discussing this topic at this point in time, adding that he does not have any major updates. He added that the agreement has been made to add two Louisiana State Police personnel members to the UQP payroll. Mr. Pincus stated that the next steps are mapping out the scheduling and staffing.

ii. Gator Update

Mr. Pincus reported that the John Deere Gator has been acquired and paid for, and is in the process of having lights and decals installed. He stated that the Gator should be ready to be unveiled next week. Ms. Dietz suggested that the Committee attend the unveiling.

c. Travelers Aid Society of Greater New Orleans Monthly Report* To Present: Mayté Hernandez

See attached document. Mayté Hernandez reviewed the Travelers Aid Society of Greater New Orleans (TASGNO) monthly report with the Committee, stating that one client was placed into permanent housing, three clients were eligible for housing vouchers, six were connected to treatment, and 11 were connected with benefits. Ms. Hernandez reported that 18 clients were housed through the Rapid Rehousing Program, stating that these 18 individuals will now begin the Permanent Supportive Housing (PSH) process. She added that each individual needs 12 months of documented homelessness to be eligible for PSH, and the time they spent in the Rapid Rehousing Program counts for this requirement. Ms. Hernandez stated that the TASGNO team has been working on informing the unhoused individuals in the French Quarter of the Home for Good Plan, targeting areas that are heavily populated in order to spread the news and educate these clients on what they can expect with this program and what resources are available.



6. Discussions -

a. 2026 Budgeting Proposals

See attached document. The Committee reviewed the 2026 budget proposals. Ms. Courseault stated that the \$126K for the SPPP full time program assistant was not utilized in 2025 and will not be carrying forward into 2026 at this point in time. She noted that the funds in the 2025 budget for a small pickup truck for moving mobile light units and barricades was also not utilized, but will carry forward into 2026. Steve Caputo asked why vehicle cleaning will not be included in the 2026 budget. Sgt. Castelin replied that the cars are in service 24 hours a day, and it is not feasible to have a set cleaning schedule. He added that the officers have their vehicles cleaned for free at the carwash and handle their own vacuuming for cleaning their vehicle interiors. Ms. Courseault asked if all of the SPPP vehicles have exceeded 30K miles. Sgt. Castelin replied yes, except for the John Deere Gators and the electric vehicles. She asked if he would like to pursue electric vehicles moving forward. Sqt. Castelin replied that he would like to have at least four new cars next year, and the City has stated that they will only procure electric vehicles. The Committee agreed to have a reoccurring annual expense added into the budget for SPPP vehicles so that if any vehicles need repairs or maintenance, there will be other options readily available for use. Ms. Courseault will meet with Sgt. Castelin and Cpt. Palumbo this week to discuss this budget line item in more detail. The Committee agreed to remove body armor upgrades from the budget at this point in time. Moving on to the task force app, Mr. Grippo stated that the cost of the app looks unusually high, pointing out that the app still does not function properly. Ms. Courseault will ask for further clarification from Mr. Dunkenberger and report back to the Committee. Cpt. Palumbo noted that he has requested adding an emergency drone for the NOPD to the 2026 budget, which would be operated out of the Real Time Crime Center. Ms. Courseault will work with Cpt. Palumbo on writing a formal proposal to present to the Finance & Development Committee. Moving on, Mr. Pendleton asked if the \$82K listed for "Supplemental Enforcement" was originally the funding allotted to the French Quarter Code Enforcement Inspector. Ms. Courseault answered yes, stating that she changed the line item to say "supplemental" instead in order to allow more flexibility with the funds. She added that she can bring the year-to-date Code Enforcement statistics to the Committee next month so that they can decide if they would like to continue funding this position. Wrapping up the discussion, Ms. Courseault reminded the Committee that they will have one more meeting to discuss 2026 budget requests. Mr. Pendleton asked the Committee to take the time to review the document, along with the revisions discussed today, in order to be fully prepared for next month's budget discussion on August 25th.

7. Updates –

a. Bourbon Street Barricade & Labor

Cpt. Palumbo stated that he had no major updates at this point in time, but he will be attending a meeting today at 1 PM to learn more.

b. Downtown Development District / FQMD Security Collaboration

Chuck Bourg of the Downtown Development District (DDD) introduced himself to the Committee. He reported that there have been two recent joint meetings between the FQMD and the DDD to discuss the 100 blocks that are shared between both organizations' boundaries. Mr. Bourg added that both groups are discussing ideas of how to expand the NOPD outpost, located at 119 Royal Street, and potentially add other outpost substations.

c. Street Markings Safety Project

Ms. Courseault reported that the Street Markings Safety Project is still underway, and will continue through August. Cpt. Palumbo noted that the repainted fire hydrant zones, street corners, and ADA spaces have already made a noticeable difference with illegal parking. Ms. Dietz stated that she would like to see the schedule for the repainting along Bourbon Street. Ms. Courseault will bring this data to the August 25th Committee meeting.

d. Office of Homeless Services & Strategy - Home for Good Plan

See attached document. Cpt. Palumbo reported that the Office of Homeless Services & Strategy launched the Home for Good Plan this morning. He stated that so far, the NOPD has interacted with four to five individuals, with two agreeing to be transported for services. Ms. Courseault reminded the Committee that if they would like to use 311 to report, it must be reported under



"obstructing public passages", with photos included to assist TASGNO and the Office of Homeless Services & Strategy. Mr. Pendleton added that it is not illegal to be homeless in the French Quarter, but illegal to be sleeping and blocking sidewalks.

8. New Business—To consider and take action upon any other matters that may properly come before the French Quarter Management District Security and Enforcement Committee

No new business was discussed.

9. Next Meeting Date:

The next scheduled meeting date of the Committee is Monday, August 25tht, 2025, at 11 AM.

10. Adjournment

Mr. G. Bilby made a motion to adjourn. Mr. Caputo seconded the motion, and the meeting adjourned at 12:04 PM.

Susan S. Klein 1020 Toulouse Street New Orleans, LA 70112

July 18, 2025

TO: Ms. Michelle Courseault, FQMD Executive Director via publiccomments@fqmd.org

RE: CLO Gator Purchase Update / Security and Enforcement Committee

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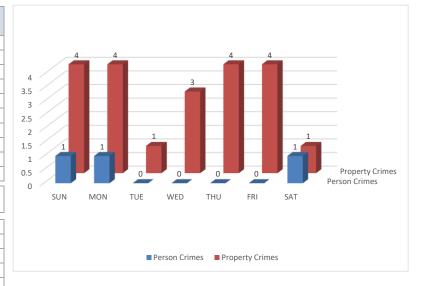
Sincerely, Susan S. Klein

Eighth District FQTF Daily UCR Tally

06/01/2025 - 06/07/2025

Homicide
Attempted Homicide
Aggravated Battery
Agg Batt by Shooting
Aggravated Assault
Aggravated Rape
Armed Robbery
Armed Robbery Gun/Knife
Simple Robbery
Property Snatching

		SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
		6/1	6/2	6/3	6/4	6/5	6/6	6/7	Total	UNF	TOtal
	30								0		0
	27-30								0		0
	34								0		0
	34S								0		0
	37	1							1		1
	42								0		0
	64								0		0
fe	64G/K								0		0
	65							1	1		1
	65P		1						1		1
	Total										
	Persons	1	1	0	0	0	0	1	3	0	3
	60								0		0
	62								0		0
	62R								0		0
	62B								0		0
	62C								0		0
	67A		1						1		1
	67	3	2	1	3	3	4	1	17		17
	67S	1	1			1			3		3
	Total					-					
	Property	4	4	1	3	4	4	1	21	0	21
	Total	5	5	1	3	4	4	2	24	0	24

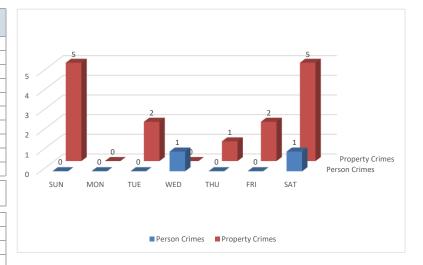


Eighth District FQTF Daily UCR Tally

06/08/2025 - 06/14/2025

Homicide
Attempted Homicide
Aggravated Battery
Agg Batt by Shooting
Aggravated Assault
Aggravated Rape
Armed Robbery
Armed Robbery Gun/Knife
Simple Robbery
Property Snatching

	, ,		,,								
		SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
		6/8	6/9	6/10	6/11	6/12	6/13	6/14	Total	UNF	Total
	30								0		0
	27-30								0		0
	34								0		0
	34S								0		0
	37								0		0
	42								0		0
	64								0		0
	64G/K								0		0
	65				1			1	2		2
	65P								0		0
ĺ	Total										
	Persons	0	0	0	1	0	0	1	2	0	2
	60								0		0
ľ	62								0		0
ľ	62R								0		0
ľ	62B								0		0
ľ	62C								0		0
Ì	67A								0		0
Ì	67	4		2			1	5	12		12
	67S	1				1	1		3		3
Ī	Total										
	Property	5	0	2	0	1	2	5	15	0	15
Ī	Total	5	0	2	1	1	2	6	17	0	17
- 8											

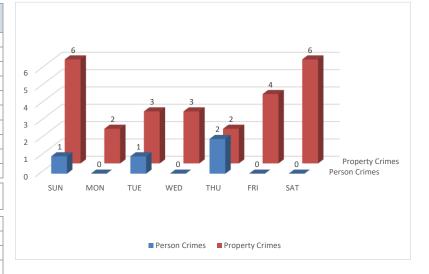


Eighth District FQTF Daily UCR Tally

06/15/2025 - 06/21/2025

Homicide
Attempted Homicide
Aggravated Battery
Agg Batt by Shooting
Aggravated Assault
Aggravated Rape
Armed Robbery
Armed Robbery Gun/Knife
Simple Robbery
Property Snatching

r											
		SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
		6/15	6/16	6/17	6/18	6/19	6/20	6/21			
	30								0		0
	27-30								0		0
	34					1			1		1
	34S								0		0
	37								0		0
	42			1					1		1
ľ	64								0		0
e	64G/K								0		0
ľ	65	1							1		1
	65P					1			1		1
Ī	Total										
	Persons	1	0	1	0	2	0	0	4	0	4
	60								0		0
ľ	62								0		0
ľ	62R								0		0
ľ	62B								0		0
ľ	62C							1	1		1
ľ	67A	1	1					2	4		4
ŀ	67	4	1	1	3	1	4	3	17		17
ľ	67S	1		2		1			4		4
i	Total										
	Property	6	2	3	3	2	4	6	26	0	26
Ī	Total	7	2	4	3	4	4	6	30	0	30

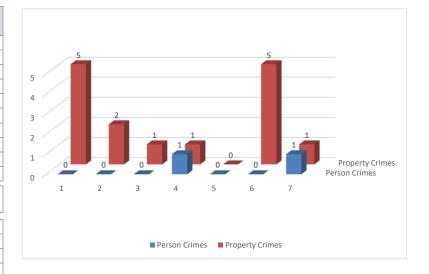


Eighth District FQTF Daily UCR Tally

06/22/2025 - 06/28/2025

Homicide
Attempted Homicide
Aggravated Battery
Agg Batt by Shooting
Aggravated Assault
Aggravated Rape
Armed Robbery
Armed Robbery Gun/Knife
Simple Robbery
Property Snatching

		SUN	MON	TUE	WED	THU	FRI	SAT			
		6/22	6/23	6/24	6/25	6/26	6/27	6/28	Total	UNF	Total
	30								0		0
	27-30								0		0
	34							1	1		1
	34S								0		0
	37				1				1		1
	42								0		0
	64								0		0
fe	64G/K								0		0
	65								0		0
	65P								0		0
	Total										
	Persons	0	0	0	1	0	0	1	2	0	2
	60								0		0
	62								0		0
	62R								0		0
	62B								0		0
	62C						1		1		1
	67A	1							1		1
	67	3	2		1		4	1	11		11
	67S	1		1					2		2
	Total										
	Property	5	2	1	1	0	5	1	15	0	15
	Total	5	2	1	2	0	5	2	17	0	17



Eighth District FQTF Daily UCR Tally

06/29/2025 - 07/05/2025

Homicide
Attempted Homicide
Aggravated Battery
Agg Batt by Shooting
Aggravated Assault
Aggravated Rape
Armed Robbery
Armed Robbery Gun/Knife
Simple Robbery
Property Snatching

		SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
		6/29	6/30	7/1	7/2	7/3	7/4	7/5	Total	OIVI	Total
	30								0		0
	27-30								0		0
	34								0		0
	34S								0		0
	37								0		0
	42								0		0
ľ	64								0		0
e	64G/K								0		0
ľ	65								0		0
ľ	65P								0		0
Ī	Total										
	Persons	0	0	0	0	0	0	0	0	0	0
	60								0		0
ľ	62								0		0
ľ	62R								0		0
ľ	62B								0		0
ľ	62C								0		0
ľ	67A		1						1		1
	67	2							2		2
	67S								0		0
Ī	Total										
	Property	2	1	0	0	0	0	0	3	0	3
1	Total	2	1	0	0	0	0	0	3	0	3



6 - FQTF UCR June 2025 JUNE FQTF UCRS

F-28631-25 67A 6/30/25 8:00 1000 GOVERNOR NICHOLLS ST F-27526-25 67P 6/29/25 0:10 511 BOURBON ST F-28077-25 67 6/29/25 0:00 555 CANAL ST	SubZone	ReportStatus
	E 02	OPEN
F-28077-25 67 6/29/25 0:00 555 CANAL ST	D 04	CBA
	C 01	OPEN
F-26991-25 34 6/28/25 12:50 500 SAINT ANN ST	E 04	CBA
F-26969-25 67 6/28/25 1:43 511 BOURBON ST	D 01	OPEN
F-26488-25 67P 6/27/25 22:00 100 DAUPHINE ST	D 01	OPEN
F-25950-25 67C 6/27/25 10:05 100 IBERVILLE ST	B 01	OPEN
F-25690-25 62C 6/27/25 2:30 385 IBERVILLE ST	B 01	OPEN
F-25940-25 67 6/27/25 2:30 301 DAUPHINE ST	D 02	OPEN
F-28254-25 67 6/27/25 1:30 544 BOURBON ST	D 05	OPEN
F-23804-25 37 6/25/25 10:51 100 BOURBON ST	D 01	CBA
R-00119-25 67 6/25/25 5:20 444 CANAL ST	G 02	OPEN
F-23020-25 67S 6/24/25 16:25 406 N PETERS ST	B 02	OPEN
F-22374-25 67B 6/23/25 23:30 500 SAINT PHILIP ST	E 05	OPEN
F-21863-25 67 6/23/25 9:00 300 CANAL ST	G 02	OPEN
F-20821-25 67S 6/22/25 11:00 1025 N PETERS ST	E 03	OPEN
F-20808-25 67C 6/22/25 10:32 500 CANAL ST	G 04	OPEN
F-20609-25 67 6/22/25 5:00 739 CANAL ST	D 01	OPEN
F-20676-25 67A 6/22/25 4:30 400 IBERVILLE ST	B 01	OPEN
R-00098-25 67P 6/21/25 23:52 620 BOURBON ST	D 06	OPEN
F-20357-25 62C 6/21/25 20:30 IBERVILLE ST / BURGUNDY ST	D 01	OPEN
F-19793-25 67B 6/21/25 5:45 DECATUR ST / SAINT LOUIS ST	B 02	OPEN
F-19643-25 67 6/21/25 1:00 8 CANAL ST	A 02	OPEN
F-19771-25 67A 6/21/25 0:45 700 FULTON ST R-00093-25 67 6/20/25 22:37 624 BOURBON ST	B 01 D 06	OPEN OPEN
R-00093-25 67 6/20/25 22:37 624 BOURBON ST R-00089-25 67P 6/20/25 21:15 541 BOURBON ST	D 05	OPEN
F-18963-25 67B 6/20/25 10:45 200 N RAMPART ST	D 03	OPEN
F-18984-25 67P 6/20/25 4:20 600 BOURBON ST	D 01	OPEN
F-18026-25 67S 6/19/25 11:19 403 N PETERS ST	D 01	OPEN
F-17974-25 34C 6/19/25 10:17 1200 CANAL ST	J 04	CBA
F-18015-25 65P 6/19/25 2:12 300 BOURBON ST	D 01	CBA
F-17715-25 67 6/19/25 2:00 BOURBON ST / BIENVILLE ST	D 03	OPEN
F-17098-25 67 6/18/25 12:30 BURGUNDY ST / GOVERNOR NICHOLLS ST	E 02	OPEN
F-16748-25 67 6/18/25 6:30 833 CANAL ST	D 01	СВА
F-16999-25 67 6/18/25 3:45 500 CANAL ST	A 04	OPEN
F-16369-25 67 6/17/25 19:00 BARRACKS ST / CHARTRES AV	E 05	
1-10000-23 01 0011/23 13.00 DAKKAUN 31 / UNAK KES AV	L E 03	OPEN
	B 01	
		OPEN
R-00085-25 67S 6/17/25 18:39 333 CANAL ST	B 01	OPEN OPEN
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R-00085-25 67S 6/17/25 18:39 333 CANAL ST R-00086-25 67S 6/17/25 13:07 333 CANAL ST F-15740-25 27-42 6/17/25 6:46 ROOSEVELT WY / CANAL ST F-15171-25 67 6/16/25 13:30 546 SAINT PETER ST F-22672-25 62 6/15/25 15:15 333 CANAL ST F-14393-25 27-67A 6/15/25 14:30 623 BIENVILLE ST F-16210-25 67S 6/15/25 13:44 333 CANAL ST	B 01 B 01 I 02 C 03 B 01 D 01 B 01	OPEN OPEN OPEN OPEN OPEN CBA CBA OPEN
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6 - FQTF UCR June 2025 JUNE FQTF UCRS

R-00043-25	67P	6/8/25 0:30	511 BOURBON ST	D 05	OPEN
F-06932-25	65	6/7/25 22:00	200 BARONNE ST	C 02	CBA
F-07271-25	67	6/7/25 17:00	124 ROYAL ST	C 01	OPEN
F-06119-25	67	6/6/25 22:45	GOVERNOR NICHOLLS ST / N RAMPART ST	E 02	OPEN
F-05573-25	67B	6/6/25 11:00	CHARTRES ST / TOULOUSE ST	C 03	OPEN
R-00076-25	67P	6/6/25 2:05	225 BOURBON ST	D 04	OPEN
R-00032-25	67	6/6/25 1:12	500 CANAL ST	G 04	OPEN
F-04700-25	67S	6/5/25 14:25	701 ROYAL ST	D 01	OPEN
R-00029-25	67	6/5/25 13:40	621 CANAL ST	C 01	OPEN
F-04361-25	67P	6/5/25 3:10	200 BOURBON ST	D 05	OPEN
F-04238-25	67	6/5/25 3:00	800 DECATUR ST	B 02	OPEN
F-05985-25	67	6/4/25 22:30	200 BOURBON ST	D 04	OPEN
F-03542-25	67	6/4/25 10:00	1 CANAL ST	A 01	OPEN
F-03193-25	67	6/4/25 1:22	920 ROYAL ST	E 04	CBA
R-00097-25	67P	6/3/25 10:45	BOURBON ST / SAINT LOUIS ST	D 05	OPEN
F-01608-25	67A	6/2/25 15:37	1300 BURGUNDY	E 02	OPEN
F-01333-25	67S	6/2/25 10:30	701 ROYAL ST	D 06	OPEN
F-01071-25	67P	6/2/25 3:40	124 ROYAL ST	C 01	OPEN
F-00985-25	65P	6/2/25 0:42	N RAMPART ST / BIENVILLE ST	E 02	CBA
F-01597-25	67	6/2/25 0:00	200 BOURBON ST	D 04	OPEN
F-01000-25	67B	6/1/25 23:45	8 CANAL ST	A 03	OPEN
F-00615-25	37	6/1/25 15:42	200 ROYAL ST	D 04	CBA
F-00507-25	67S	6/1/25 13:05	1001 DAUPHINE ST	E 02	OPEN
F-00469-25	67	6/1/25 10:00	621 SAINT LOUIS ST	C 03	OPEN
F-00165-25	67P	6/1/25 2:00	BOURBON ST / SAINT LOUIS ST	D 05	OPEN

6 - FQTF UCR June 2025 FQTF YTD STATS

1/1/2025-6/30/2025

SPPP

<u>Crime Against a Person</u>	
Homicide	1
Aggravated Battery	12
Shooting	5
Aggravated Assault	12
Rape	4
Armed Robbery	6
Simple Robbery	14
Purse Snatching	8
Person Crimes Total	62

Crime Against Property	
Business Burglary	5
Residence Burglary	2
Simple Burglary	3
Auto Burglary	47
Auto Theft	32
Theft	621
Shoplifting	76
Property Crimes Total	786
GRAND TOTAL	848

6 - FQTF UCR June 2025 FQTF JUNE STATS

6/1/2025 - 6/30/2025

<u>Crime Against a Person</u>	
Homicide	
Aggravated Battery	3
Shooting	
Aggravated Assault	4
Rape	1
Armed Robbery	1
Simple Robbery	4
Purse Snatching	2
Person Crimes Total	15

Crime Against Property Business Burglary Residence Burglary Simple Burglary 1 2 **Auto Burglary** 5 **Auto Theft** 57 Theft 12 **Shoplifting Property Crimes Total** 77 **GRAND TOTAL** 92

6 - FQTF UCR June 2025 1Q ACTIVITY

	25-Jan	25-Feb	25-Mar
Total Calls	2308	3450	3952
App Call	290	510	420
Dispatch	169	191	247
Self-Initiated	1888	2749	3285
Average Response Time (minutes)	1.5	1.4	1.4
App Call Response Time	8.0	6.0	5
Stats:			
Arrests	9	28	38
Traffic Citations	195	162	228
Parking Citations	27	34	33
Summons	22	20	29
FICs	104	103	87
Business Checks	582	759	936
Citizen Contacts	1102	1389	2659
Subjects Moved	430	918	1461
Report To Follow	9	19	21
Miles	5551	5825	6625
	6434	6624	7581
Shifts Scheduled			
Shifts Filled			
Percentage Filled	779	1130	1164
	758	1057	1079
	97%	94%	93

6 - FQTF UCR June 2025 2Q ACTIVITY

	25-Apr	25-May	25-Jun
Total Calls	3298	3267	3509
App Call	386	323	333
Dispatch	230	253	256
Self-Initiated	2682	2691	2920
Average Response Time (minutes)	1.4	1.4	1.3
App Call Response Time	5.0	6.0	4
Stats:			
Arrests	34	30	30
Traffic Citations	188	227	200
Parking Citations	23	25	26
Summons	19	19	17
FICs	65	80	71
Business Checks	899	873	987
Citizen Contacts	2217	2049	2558
Subjects Moved	1037	979	1182
Report To Follow	8	11	16
Miles	7946	8198	8552
Shifts Scheduled	904	904	904
Shifts Filled	845	844	873.5
Percentage Filled	93%	93%	97%

6 - FQTF UCR June 2025 8TH CLEARANCE RATE

8th District Clearance Rate

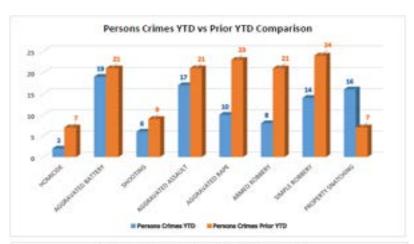
OFFENSE	YTD 2025	YTD SOLVED	% SOLVED
HOMICIDE	2 -	2	100%
AGGRAVATED BATTERY	19 •	18	95%
SHOOTING	6 -	6	100%
AGGRAVATED ASSAULT	17 -	16	94%
AGGRAVATED RAPE	10 -	2	20%
ARMED ROBBERY	8 .	7	88%
SIMPLE ROBBERY	14 •	13	93%
PROPERTY SNATCHING	16 •	10	63%
PERSONS	92	74	80%
AGGRAVATED BURGLARY	0 -	0	%N/A
BUSINESS BURGLARY	10 -	6	60%
RESIDENCE BURGLARY	5 -	3	60%
SIMPLE BURGLARY	7 -	4	57%
AUTO BURGLARY	95 •	22	23%
AUTO THEFT	83 -	16	19%
THEFT	802 -	66	8%
SHOPLIFTING	109 -	49	45%
PROPERTY	1111	166	15%
TOTAL	1203	240	20%

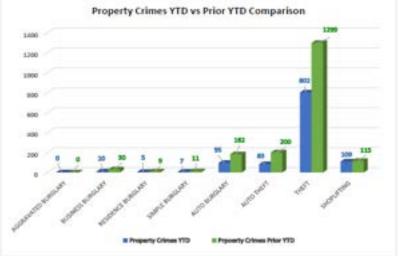
6 - FQTF UCR June 2025 8th Distric YTD Comparison

8th District YTD Comparison

YTD Comparison Calculated from MAX Week 26 1/1/2025 - 6/28/2025

OFFENSE	YTD 2025	YTD 2024	# CHANGE	% CHANGE
HOMICIDE	2	7 .	-5	-71%
AGGRAVATED BATTERY	19	21 -	-2	-10%
SHOOTING	6	9 -	-3	-33%
AGGRAVATED ASSAULT	17	21 •	-4	-19%
AGGRAVATED RAPE	10	23 -	-13	-57%
ARMED ROBBERY	8	21 -	-13	-62%
SIMPLE ROBBERY	14	24 •	-10	-42%
PROPERTY SNATCHING	16	7 -	9	129%
PERSONS	92	133	-41	-31%
AGGRAVATED BURGLARY	0	0 -	0	%N/A
BUSINESS BURGLARY	10	30 -	-20	-67%
RESIDENCE BURGLARY	5	9 -	-4	-44%
SIMPLE BURGLARY	7	11 .	-4	-36%
AUTO BURGLARY	95	182 -	-87	-48%
AUTO THEFT	83	200 -	-117	-59%
THEFT	802	1299 -	-497	-38%
SHOPLIFTING	109	115 -	-6	-5%
PROPERTY	1111	1846	-735	-40%
TOTAL	1203	1979	-776	-39%
MASS CASUALTY DEATHS	14	0 -	14	100%





Upper Quarter Patrol

PUBLIC SAFETY SERVICES CORP

MONTHLY REPORT - 21 July 2025

Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	2025 Year to Date	2024 Monthly Average
Business Checks	803	681	729	781	589	470	4,053	1,561
Citizen Contacts	41	36	35	47	26	25	210	316
NOPD Assists	19	17	23	0	15	21	95	31
Subjects Moved	295	198	326	539	407	527	2,292	503
Medical (EMS Notified Rendered Aid)	4	4	9	11	8	12	48	9

Summary of Month Activities

6/1/2025

On Sunday, June 1st, 2025, at approximately 2:35 PM, while conducting a routine foot patrol in the 300 block of Royal Street, Deputy Joseph Lodwick and Deputy Loy Madrigal observed a white male subject who they recognized as wanted by the New Orleans Police Department (NOPD) 5th District under item number D-13779-25 and arrest warrant number D-13779-25. The subject, later identified as Jason Comstock, date of birth 08/30/1970, approximately 6'02" in height, was observed walking with a backpack, wearing a baseball cap, and carrying a guitar. Deputies approached the subject and asked for his name, to which he responded, "Jason." The deputies then requested that the subject accompany them to the 8th District NOPD station to verify his identity. The subject complied and was instructed to sit in a chair while the verification process was conducted. Upon review, it was determined that the subject had provided inaccurate information regarding his identity. At that point, the subject was detained and advised of his Miranda Rights. Deputy Madrigal attempted to verify the arrest warrant (D-13779-25) through NCIC; however, confirmation could not be obtained at that time due to the need for the originating officer to include the subject in the bulletin. Despite this, NCIC Officer Breaux confirmed that Jason Comstock had an active Orleans Parish Court Capias warrant. Deputy Madrigal notified the NOPD 5th District that their wanted subject had been apprehended but could not be booked on their warrant until verification was complete. However, due to the confirmed Court Capias warrant, the subject was placed under arrest and booked accordingly. The subject was transported to the Orleans Justice Center (OJC) by an NOPD transport unit, while Deputies Lodwick and Madrigal followed and handled the intake processing at OJC. Subsequently, the deputies proceeded to the NOPD Evidence and Property Division to turn over items in the subject's possession that could not be accepted into the OJC facility.

Municipal Arrests- 1 Summons- 2 State arrests- 1 Traffic Violations- 2 Parking Violations - 48

EUQP Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	2025 Year to Date	2024 Monthly Average
New Complaints	128	62	117	146	89	74	616	157
NOPD Assists	112	44	62	97	46	59	420	139
Medical	14	5	8	12	9	8	56	7
Traffic Violations	18	20	63	77	25	42	245	23
Municipal Arrests	2	1	3	2	2	1	11	3
State Arrests	1	1	2	1	1	2	8	2
Business Checks	45	17	17	35	21	31	166	19

Summary of Month Activities

6/7/2025

On Saturday June 7th, 2025, at 11:30 PM, while attending to an unrelated incident, Detectives Tyrone Jones and Conner Berthelot were flagged down by employees of the Tropical Isle Honky Tonk bar, located at 721 Bourbon Street. The employees reported that an individual had been caught stealing the tip jar from the adjacent Alley Bar. The suspect, later identified as Adonis Marshall, had been apprehended by bar security and was transferred into the custody of the Orleans Parish Sheriff's Office detectives. Mr. Marshall was placed in handcuffs and advised of his constitutional rights in accordance with the Miranda warning. Following the advisement of his rights, Mr. Marshall admitted to taking the tip jar and offered an apology for his actions. The theft was also captured on the bar's video surveillance system and witnessed by security personnel. Adonis Marshall was subsequently arrested and booked into the Orleans Parish Justice Center. The theft, which involved an amount valued at less than \$100.00, falls under New Orleans Municipal Code § 271MCS 57-186. Under this statute, when the misappropriation or taking amounts to less than a value of \$100.00, the offender is subject to imprisonment for not more than six months, a fine not exceeding \$500.00, or both. Mr. Marshall also had an outstanding municipal court attachment and was booked under NOPD item F-06981-25.

6/22/2025

On Sunday, June 22nd, 2025, at approximately 1:30 AM at the intersection of Canal and Decatur, UQP Detectives Damien Anthony and Bryant Parish observed a blue school bus driving lake bound on Canal Street with a female dancing on the roof. Detectives then conducted a traffic stop at the intersection of Canal and Chartres. The driver and the dancing female exited the bus along with the passengers on the bus. The driver was cited for driving a bus without a CDL, suspended D/L, careless operation, and no insurance. The female, who was the bus owner, was cited for no seat belt and riding on a vehicle prohibited, the license plate was seized, and the bus was towed.

Summary of Month Activities

6/27/2025

On Friday, June 27, 2025, Detective Conner Berthelot of the Orleans Parish Sheriff's Office was notified over the radio by Sergeant Sarah Cheney of the New Orleans Police Department District Investigative Unit regarding a wanted subject last seen at the Unique Grocery Store located in the 100 block of Royal Street. Upon arrival, the subject had fled the area. Detective Berthelot canvassed the immediate vicinity and observed a female, (Tyai Roberson 4/5/92) matching the description from a previously circulated camera still photo, standing under the Mango Mango sign in the 200 block of Bourbon Street, at the corner of Bourbon and Iberville. The subject was positively identified with a matching description of a salt and pepper beanie, a black and white colored sweatshirt, tight pants, and white shoes, was apprehended without incident, and subsequently transported to the New Orleans Police Department for booking.

6/28/2025

While working the expanded UQP detail on Saturday, June 28, 2025, at approximately 10 PM, Detectives Conner Berthelot and Tyrone Jones responded to a signal 35 (simple battery) at 620 Decatur Street, the CVS convenience store. Upon arrival, detectives learned that a male later identified as Jarvis Tillman (B/M, DOB 10/22/1985) had been caught stealing merchandise. A store employee, Johnathan Meyers, (B/M, DOB 06/22/2004), attempted to escort Tillman from the premises, but a brief physical altercation ensued. During the encounter, Tillman bit Meyers causing injury to his right arm. The victim refused EMS treatment. Tillman was placed under arrest and transported for booking under Louisiana Revised Statute 14:34.1 – Second Degree Battery.

Bourbon Promenade Key Performance Indicators

Key Performance Indicators	January	February	March	April	Мау	June	2025 Year to Date
Calls for Service	44	14	24	49	24	21	176
Individuals Moved	72	47	113	139	85	73	529
Summons	2	1	4	0	0	1	8
Traffic Violations	3	0	0	6	0	0	9
Municipal Arrests	1	2	3	1	0	2	9
State Arrests	1	1	1	0	1	1	5
Medical	3	5	7	9	4	7	35



The Frontier Outreach Program – French Quarter Travelers Aid Society (TAS) in Partnership with FMC/FQEDD

June 2025 Monthly Report

In efforts to improve the life quality of individuals in the French Quarter area with active experiences, or notable histories of homelessness, Travelers Aid Society of Greater New Orleans has developed a program that will support connecting individuals to needed services previously inaccessible.

Progress Report: Efforts and Outcomes

For this program, three (3) case manager will be responsible for providing holistic services to unhoused individuals by offering connections to healthcare, public benefits, identification documents, and documentation support for housing needs.

The role of French Quarter outreach case managers expansion will be to consistently canvass the area on foot, engage with unhoused individuals residing in our designated zone to triage for basic needs and offering "light touch" referrals, service information, and/or case management assistance.

Breakdown of census

Client census (# of clients we have provided services)

92

92 all clients serviced this month

37 new clients serviced this month (not serviced this year)

Encounter census (# of total encounters this month)

159

Noted Densely Populated Areas (this month):

Bienville and Bourbon, Cabrini Playground, Check Point Charlie, Claiborne and Pauger, Dutch Aly between St Phillip St and Dumaine St, Decatur and Frenchmen, Elysian and Claiborne, Elysian and Robertson, Esplanade & N Rampart, Friendship House, On the river in Crescent Park by NOCCA, St. Jude Community Center, and Washington Square Park.

Chronically Homeless Individuals (total # contacted this month)

65

*Under the Department of Housing and Urban Development's definition, a chronically homeless individual is someone who has experienced homelessness for 1 year or longer or who has experienced several episodes of homelessness in the last 3 years and has a disability

22 Unhoused individuals connected to housing programs *These are individuals wo have vouchers issued to them but were not housed by the end of the month Indiviuals with returns to homelessness 23 *These are individuals who reported previously being housed in a housing program and who have since returned to homelessness 26 **Indiviuals interested in housing** *These are NEW individuals who reported an interest in being housed. Individuals eligible for a housing program 3 *These are NEW individuals who met all eligibility criteria (for PSH: 12 months of homlessness and qualifying diagnosis) to participate of a housing program. Breakdown of types of services provided during the encounters **Housing** (# of housing opportunities events with outreach help) 6 *There were 6 events of housing supports this month; represent assistance to 5 unique clients 1 clients moved into a Permanent Housing Placements (Settings include being newly placed in voucher-based housing, group homes, market rentals, moving in with family, etc.) 3 client was newly linked to housing assistance/subsidy (Linkages include being matched to a voucher, enrolled in a housing program, or approved for rent and deposit help – does not mean move-in has occurred yet, just that a subsidy was newly assigned in client's name) 1 clients moved into Transitional Housing Placements (Settings include being newly placed in Safe Havens, Emergency Motels, etc. – this number does NOT include emergency shelters) 1 completed housing packages **Treatment** (# of treatment events with outreach help) 6 *There were 6 events of healthcare supports this month; represent assistance to 6 unique clients 1 client assisted with direct wound care 3 clients accompanied or assisted during an appointment 1 clients assisted to enter detox, rehab, or the Sobering Center 1 clients assisted in enrolling in Assertive Community Treatment (ACT) Teams **Benefits Enrollment** (# of public benefits events with outreach help) 11

*These 11 connections represent assistance to 11 unique clients; some clients need multiple benefits

- 1 client was approved for SNAP/Food Stamps with outreach help
- 1 client applied for SNAP/Food Stamps with outreach help
- 6 event of assisting with of any sort of benefit assistance (recertification, new card)

- 1 clients were enrolled in Medicaid with outreach help
- 2 instances of helping client apply for a free lifeline government phone program

Vital Documents (# of vital documents events with outreach help)

7 client obtained their state ID with outreach help

To note: Clients housed through the French Quarter Rapid Rehousing Program are not included in the Year to Date Data to prevent from duplicates.

Year to	Date Data	Total
Outreach Contacts	Unique individuals served	198
	Successful contacts	713
	Permanent housing move- ins	8
Housing Placements	Transitional housing move-ins	3
	New housing program placements	6
Healthcare	Treatment connections	20
Benefits	Benefit enrollment	36
Documents	Vital documentation	12

A look at cumulative efforts for all services provided throughout the grant period.

French Quarter and TAS Rapid Rehousing Program

20 clients enrolled in TAS FQ RRH 18 clients housed in total

As of June 1, 2025, per contract stipulations, no additional housing efforts were conducted. Out of the 20 referrals, two individuals were not housed. One individual missed their leasing appointment, and another individual's referral was rescinded due to unsafe behaviors. All 18 clients are being navigated to a Permanent Supportive Housing bridge. For this process we are/will continue to meet with our clients and gather any and all missing documentation, which ranges from Mental Health Assessments, Verification of Diagnosis, identification cards, and completion of consenting forms and releases of information.

7

Success story

This month, one of our case managers successfully supported a client securing a housing program match. Native to New Orleans, this 51-year-old individual was encountered sleeping in Latrobe Park, adjacent to the French Market but soon moved to a tent behind Sukho Thai - located on Elysian Field and Royal St in front of Washington Sq Park. This individual, who used to work for his family's construction company before his experience with incarceration, met hardships upon his release — including lack of quality healthcare. Our case manager built enough rapport to begin addressing some of their immediate needs which included obtaining SNAP benefits and a phone, a connection to mental health providers, and replacement of their vital documents (Identification card, birth certificate, and social security card). After gathering nine months of documentation required for housing eligibility, and coordination with partnering agencies, our case manager successfully navigated this individual to a Permanent Support Housing program match. Our case manager assisted in the connection of their housing case manager, which now will work to locate apartment units that accept housing vouchers.

Challenges

This month, our team began triaging client's concerns, difficulties, and obstacles they faced when given the news of the City's closure and maintenance support plan. Through this plan, a dedicated team will be deployed to attend calls from French Quarter residents and business owners regarding individuals sleeping outside. Individuals will be offered a shelter bed, and those who are not interested in such will be asked to move from the area. Many of those that we serve face multiple displacements a day, and with this plan in place, these will continue. Our team began alerting all clients they came into contact with about this sudden change, offering the clients referrals to resources. Although we understand that reaching service centers is not always possible, our team will continue their efforts of bridging these gaps by continuing to bring those services to the clients in need.



FQEDD Covenant House New Orleans French Quarter Outreach KPIs -

Report Due July 10, 2025

Number of Youth Interactions:	Our outreach team contacted 14 youth in the French Quarter.
Number of Youth Served:	All encountered youth were provided with services. 7 of the youth were unduplicated youth.
Number of Direct Service Resources Distributed:	45 Hygiene kits, 40 snack bags, 40 bottled waters, 20-One day bus passes, 1 Walmart card, 15 McDonald's cards.
Amount of Time Spent with Youth:	40 hours spent with youth encounters
Miles traveled in FQ (both on foot and by vehicle):	129.1 miles traveled
Success/Notes:	All 7 unduplicated youth were in-taken into shelter services.

Note: Our outreach team is encountering a significant increase in unhoused youth that originate from outside of the New Orleans area such as Chicago, Washington, Baton Rouge, etc.

			Security & Enforcement	Funding
2026 Proposal Reques	t 2	025 BUDGET	WORK PLAN ITEMS	
			FQ Patrols:	
			Supplemental Police Patrol Program(\$3.4M total)	
\$ 2,900,000.0	00 \$	2,900,000.00	Staffing (\$2.9M)	Trust
	\$	126,000.00	FT Program Assistant	Trust
\$ 1,600,000.0	00 \$	1,600,000.00	Upper Quarter Patrol	
\$ 260,00	00		Upper Quarter Patrol addition - LSP	State
\$ 35,980.0	00 \$	35,980.00	Light Duty Pickup Truck (Ford Maverick or Equivalent)	Trust
	\$	155,000.00	One Time Expenses (App marketing / Misc / Radar Training / Truck / Solar Lights)	Trust
	\$	41,000.00	SPPP vehicles (maintenance / cleaning/ parking)	Trust
			Security Force multipliers:	
	\$	47,666.00	License Plate Readers	Trust
	\$	56,600.00	Cameras maintenance	Trust
	\$	24,000.00	Body Armor Upgrades (UQP)	Trust
	\$	89,125.00	FQ Task Force App Licensing	Trust
	\$	8,000.00	DigiTicket Lease	Trust
			NOPD Emergency Drone	
			Public Safety:	
	\$	223,642.00	Travelers Aid Society of Greater New Orleans	Trust
	\$	82,000.00	Supplemental Enforcement	Trust
	\$	-		



Inner Core Closure & Enforcement Planning

Leadership Meeting June 17, 2025

To Eliminate Unsheltered Homelessness

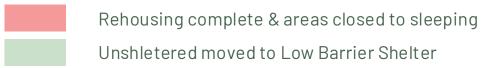
Today's Agenda

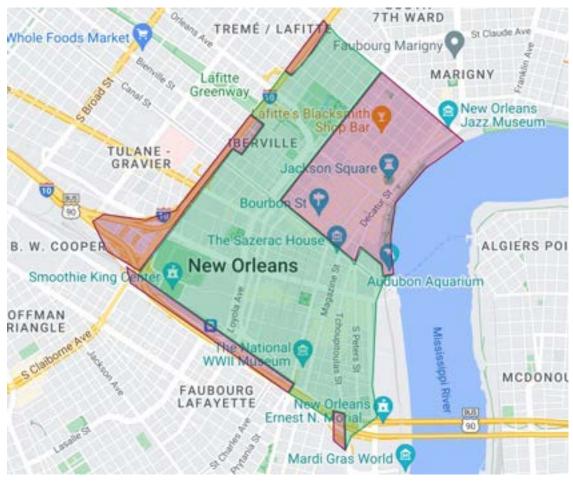
- Introduce proposed closure strategies
- Introduce planning tools
- Required conditions accelerate shelter flow
- Request operational leads from each partner
- Request for co-lead for closure maintenance LSP?

Operations Team To Do's

- Define zones
- Define shifts
- Prepare engagement workflows
- Define roles/responsibilities of each partner
- Create operational command structure to coordinate closure maintenance

OHSS is ready to close the Inner Core to sleeping...





Site	Completion Date
Tchoupitoulas	11/17/23
Treme	2/9/24
OC Haley	4/18/24
Baronne/Carondelet	6/13/24
Poydras	11/4/24
French Quarter	1/15/25*
Loyola	1/15/25*
Library	Underway
Costco	July
Naval Base	Developed in June

^{*}Super Bowl and Mardi Gras emergency declaration disrupted permanent inner core closure planning. Now ready to plan and activate closure this summer.

Intro: Homeless Response and Closure Operation

STRATEGIES	
------------	--

1. ZONE-BASED SITE MANAGEMENT & ENFORCEMENT

- Multidisciplinary response teams (MRT) assigned to geographic zones to engage anyone experiencing homelessness, offer services and housing through shelter, and enforce no sleeping in the area.

2. QUICK REHOUSING FROM SHELTER TO MAINTAIN OPEN BEDS FOR ENFORCEMENT – SHELTER <u>FLOW</u> KEY TO CLOSURE

- Accelerate rehousing from shelter beds, making shelter work to prevent street sleeping.

Closure Maintenance Strategies

1. ZONE-BASED SITE MANAGEMENT & ENFORCEMENT

Multidisciplinary Response Teams (MRT)

Team Members	Role
OHSS Rapid Response Street Outreach Workers	Provide outreach, engagement, connection to shelter, educating people about areas closed to sleeping
Mobil Crisis Intervention Unit (MCIU)	Provide crisis response, peer support, connection to BH resources, and de-escalation support
Law Enforcement (proposed)	Engage sleepers, connect to shelter, and enforce in areas closed to sleeping

Possible Closure Maintenance Zones



Planning Tools:

Guidance for Engagement in Zones Closed to Sleeping EVERY PERSON SHOULD BE ENGAGED EVERY TIME THEY ARE SEEN

Indicators for engagment:

- Laying down and sleeping
- Erecting a structure
- Laying out belongings for the purposes of sleeping
- Experiencing a crisis
- Sitting on the ground with belongings

Types of engagment:

- Shelter offer and transportation
- Day shelter offer and transportation
- Rapport building
- Water and snacks during extreme weather conditions
- Crisis intervention

Planning Tools: Escalation Protocols By Shift

7am-11pm (Day)

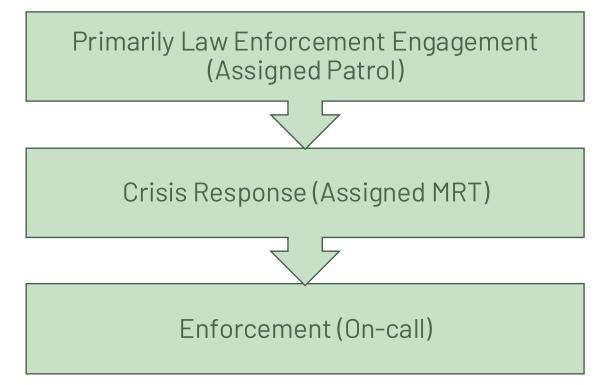
Broad Engagement by Partners

(Assigned Outreach, LE, Private Security etc.)

Crisis Response (Assigned MRT)

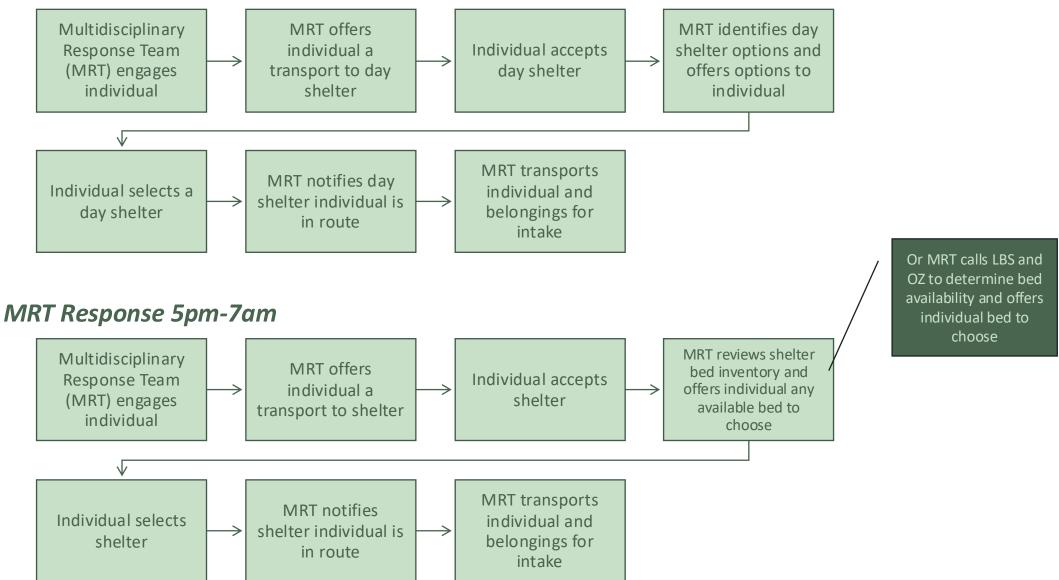
Enforcement (On-call)

11pm-7am (Night)



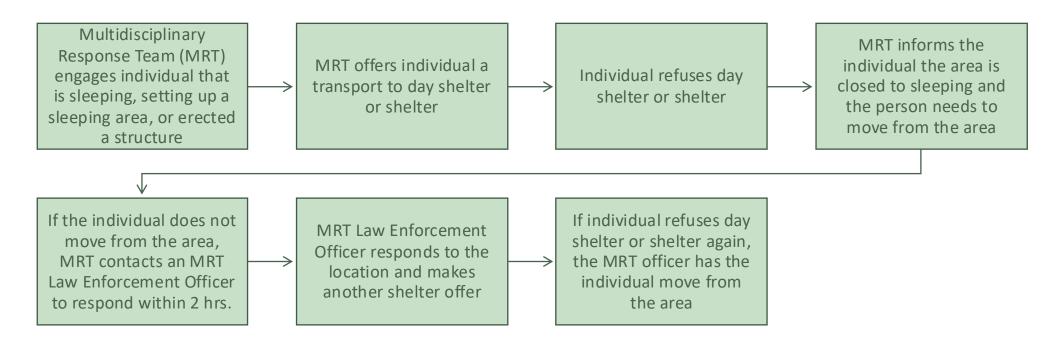
Planning Tools: Engagement Workflows

MRT Response 7am-5pm



Planning Tools: Protocols if individual declines shelter

MRT Response (Day & Night)



Sample Protocols From Another City

DOWNTOWN CLOSURE OPERATIONS

Private security personnel must engage people seen sleeping, lying down, in crisis, or erecting structures. Report every time. Support permanent closure. Follow this structured response process below.



SCENARIO	REQUIRED ACTION:	REPORTING/FOLLOW-UP				
Person is sleeping, lying down, or setting up camp	Engage and ask: "You can't stay here. Would you like to go to shelter?"	Always submit				
Individual accepts shelter offer	Confirm they stay put until help arrives	Submit Request shelter transport. MRT will respond				
Individual refuses shelter but leaves the area	Do not pursue	Submit Document that individual left				
Individual refuses shelter and does not leave	Do not escalate physically. Maintain observation,	Submit Report refusal to leave. MRT may issue citation or contact				
Aggression, property crime, or medical/mental health crisis	Call 9-1-1 immediately	Include "location + behavior" in call notes				

Required Conditions: Accelerating Exits From Shelter to Equip Closure Maintenance

<u>FASTEST AND MOST FINANCIALLY EFFICIENT</u> way to maintain closure is to continuously rehouse from shelter to open beds for new entrants

How this works:



Using City resources, rapidly rehoused long-stayers from the Low Barrier Shelter to open beds



Targeted open beds for new folks showing up on the streets and immediately rapidly rehoused them to open beds again



Again, targeted open beds for new folks showing up on the streets and will immediately rapidly rehouse/resolve Infusion of
State resources
will allow this
to continue in
2025...

...sustaining
these
investments
will ensure the
inner core
remains closed
to sleeping
ongoing

Policy: Addressing the Needs of Individuals Who Require Higher Levels of Care

Local analysis indicates that approximately 3% of individuals entering homelessness each year require some specialized care before they can transition to stable housing. This includes:

- **Medical respite care** Short-term recovery programs for those too ill for shelters but not requiring hospitalization.
- **Institutional or rehabilitative care** For individuals needing intensive, structured treatment before transitioning to housing.
- **Permanent assisted living options** For those who cannot safely live independently.

Healthcare Partnership Working Group

Complex Needs Team

Pathways to Care

Are WE ready to close the inner core?

If so, we need two groups:

Operations Planning Work Group

Closure Maintenance Leadership Group

Proposed Implementation Timeline

Weekly Leadership & Ops Planning Meetings **August TBD** Now - July **Activate MRT and Closure Planning & Coordination with Partners** in Zones 1 & 2

Are WE ready to close the inner core?

If yes, we need assigned operational leads and leadership reps from all partners to plan and activate closure...

Partner	Operations Planning Lead	Leadership Meeting Rep
OHSS	Taylor	Nate Fields
NOPD		
LSP		
Harbor Police		
Tulane Police		
Detail Officers		
MHSD		
MCIU		
FQMD		
DDD		
Community Court		
OPSP		
RTA		
OPDA		

Next Steps and Considerations

- Who else should be part of the Closure Maintenance Leadership Team Meetings?
- What plans for the Inner Core/Quarter already exist that we need to incorporate into our proposed strategy?
- What are some of the asks of our closure partners?

Issues to explore

- Signage, Lighting, Debris removal
- How services at Green Light need to adjust
- How to use private business security to support ongoing closure maintenance
- Client transport vehicles (Can MRTs transport clients to shelter?)
- Shelter beds (process with LBS and Oz to ensure beds available every night)
- Day shelter access (identify day shelters to partner with and then develop processes to ensure access any day)
- Ways to communicate bed availability with MRTs
- Partner training (Shelters, Day shelters, street staff, LE)
- Engagement collateral (snacks, water)
- Development of closure guidance collateral

This resident email is certainly very concerning and I have included Nate (OHS), Mayte (Travelers Aide), Capt. Palumbo (NOPD), Sgt. Castellin and Matt Pincus, with our FQ Patrol groups on this email, as all of these parties are actively engaged in improving this.

At this time, our FQ Patrols do not extend into the community beyond Esplanade due to lack of funding, nonetheless, these issues are unfortunately present throughout the Quarter.

FQMD will continue to work with OHS-TASGNO-NOPD and our FQ Patrols to improve this issue, as best we can as a security / public safety / health & wellness concern of urgent priority.

I will connect with our partners and add this to next week's SEC Agenda, as a priority.

Thank you,



From: Charles E Toney < Charles. Toney@nola.gov>

Sent: Monday, July 14, 2025 11:45 AM

To: Winston C Fiore <Winston.Fiore@nola.gov>; Nathaniel E Fields <Nathaniel.Fields@nola.gov>; Taylor M Diles <Taylor.Diles@nola.gov>

Cc: freddie.king@nola.gov <freddie.king@nola.gov>; Landon L Williams <Landon.Williams@nola.gov>; Winston C Fiore <Winston.Fiore@nola.gov>; 'Martha Kegel' <mkegel@unitygno.org>; Donna Paramore <dparamore@travelersaidneworleans.org>; Michelle Courseault <executivedirector@fqmd.org>; Jane Cooper <redheadneworleans@gmail.com>; cpendleton@neworleans-food.com <cpendleton@neworleans-food.com>; KC Guidry <kguidry@frenchmarket.org>; Tatianna Macchione <tatianna@michalopoulos.com>
Subject: Re: Urgent Action Needed - Escalating Public Safety Crisis in French Quarter

Hi,

Please see attached from a concerned constituent. Can we please have a status on efforts to address the unhoused population in the some of the areas in the Quarter?

Thank you!

Get Outlook for iOS

From: Tatianna Macchione <tatianna@michalopoulos.com>

Sent: Thursday, July 3, 2025 6:54:01 PM

To: Charles E Toney < Charles. Toney@nola.gov>; Winston C Fiore < Winston. Fiore@nola.gov>

Subject: Urgent Action Needed - Escalating Public Safety Crisis in French Quarter

Hey Chuck,

I am writing to follow up on our phone conversation last week regarding the deteriorating conditions in the French Quarter. The situation has reached a crisis point that demands immediate intervention and comprehensive long-term planning.

Current Situation:

The French Quarter/Frenchman Street has become a regular stopping point for people with extreme drug issues, mental health issues, or both. The situation is completely out of hand. This week alone:

- I had to chase off four people shooting up in front of the hotel at Elysian Fields
- Two days later we were broken into at James's studio at 527 Elysian Fields they didn't take anything except a bicycle and champagne but did about \$2,000 worth of damage to multiple gates.
- Today as I'm writing you, there are four police officers outside of the gallery as a woman is writhing in the throes of what appears to be a meth episode. She's screaming at the top of her lungs, throwing trash, and throwing herself repeatedly on the ground while tourists walk around her.
- Next to my house on Barracks Street, we've been woken up four times over the last two weeks by a woman screaming and throwing trash receptacles apparently she has extreme schizophrenia. The police officers know who she is but she no longer gets picked up because every time she gets into a police car she pees.
- Two days ago, I had to flag down police on Chartres Street as a clearly disabled elderly man was walking around with no pants or underwear on, his genitalia clearly on display and he had soiled himself. When I flagged down the police, the officer asked me point blank what I expected him to do.

Impact on Community and Economy:

Frenchmen Street is utterly overrun with meth addicts in the evenings - you'll see people writhing on the ground, sleeping in front of businesses, and needles on the ground. Visitors come here expecting to have a good time and are repeatedly faced with human feces, mental illness, open drug addiction, and people masturbating on the streets. It was cleaned up during the Super Bowl but it's back with a vengeance. I've almost never seen it this bad.

The taxes here are extreme and help support the entire state, yet there does not seem to be the will to help keep the French Quarter and the entertainment zones clean and safe for locals and visitors. This directly undermines our community's ability to function as a place to live and work. We are currently amid talks to investors regarding a multimillion dollar, multi-year new project. Yet it's hard to justify continuing to invest in this area, despite how much we love it, when we see tourists and clients continuing to have negative experiences and we worry eventually they will just stop coming.

Current Response Limitations:

The police work very hard but are completely over their heads handling this issue. The current cycle where someone gets arrested and then let right back onto the street 2 days later is

completely unacceptable. It's making it impossible to work and live in the historic core. I would also like to mention the emotional cost for the many people who work in the French Quarter every day, all the employees at restaurants, bar and hotels who are not paid enough to have to deal with cleaning up the endless littering and trash, and human waste. I can't tell you how many times I've had to personally pick up trash strewn all over the streets in front of our business. There's literally no one to else to do it.

Requested Action:

We desperately need both immediate response capabilities and sustainable long-term solutions that address the root causes while ensuring public safety.

The French Quarter generates substantial tax revenue that supports our entire state. Our community deserves responsive governance that protects both residents and visitors while providing appropriate care for our most vulnerable citizens.

I would welcome the opportunity to discuss this matter further and provide additional documentation as needed. This situation requires urgent attention before it escalates further.

Thank you for your time and consideration.

Sincerely, Tatianna

From: James Michalopoulos <james@michalopoulos.com>

Sent: Saturday, June 28, 2025 6:19:47 PM

To: Tatianna Macchione <tatianna@michalopoulos.com>

Subject: Homeless

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2025_FQEDD_Monthly_Report_Data Trust Fund

EXPENSES 266, 919.12 267, 103.35 279,772.70 776,907.41 189 565,678.03 58187 577,450.00 15,280.34 14,590.92 93,399.26 93,399.	French Quarter Eco	onomic Dev	elopment D	istrict Trus	st Fund										
NCOME - FLIDGET 312,500.00		January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	BUDGET
NCOME - FOED Sales Tax 386, 1502, 25 305, 307, 42 305, 308, 608 424, 982, 78 349, 982, 78 499, 400, 400, 400, 400, 400, 400, 400,	INCOME - BUDGET	312 500 00	312 500 00	312 500 00	312 500 00		312 500 00	312 500 00			312 500 00	312 500 00	312 500 00	3 750 000 00	3 750 000
New Permittances 38,5,675,68 305,901.73 333,037.06 424,880.66 348,934.73							0.2,000.00	0.2,000.00	0.12,000.00	0.12,000.00	0.2,000.00	0.12,000.00	0.2,000.00		
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Salary	EXPENSES	256,819.12	267,103.35	279,772.70										775,997.41	18%
Medicare 2,321.88 3,416.19 3,252.95 8,991.02	Overtime	155,068.00	226,303.23	217,207.10										598,578.33	
Group Health Insurance 22.03.31 8,811.69 9,112.55	Salary	57,495.00	18,280.34	14,593.92										90,369.26	
Workers' Compensation 18,669.46 7,343.20 7,593.78	Medicare	2,321.88	3,416.19	3,252.95										8,991.02	
Life Insurance	Group Health Insurance	22,403.31	8,811.69	9,112.55										40,327.55	
Unemployment Insurance	Workers' Compensation	18,669.46	7,343.20	7,593.78										33,606.44	
Social Security 503.56 471.40 169.05 1,144.01	Life Insurance	218.76	86.11	88.96										393.83	
SDT Productions (App)	Unemployment Insurance	139.15	54.70	56.63										250.48	
T-Mobile 2,336.49 2,3	Social Security	503.56	471.40	169.05										1,144.01	
Covergint Tech	SDT Productions (App)													0.00	
Covenant House	T-Mobile		2,336.49											2,336.49	
Covenant House															
Traveriers Aid Society GNO	Covergint Tech													0.00	
Traverlers Aid Society GNO															
TASGNO Street Outreach	Covenant House													0.00	
TASGNO Rapid Rehousing FMC Reimbursement	Traverlers Aid Society GNO			27,697.76											
FMC Reimbursement	TASGNO Street Outreach														
FMC Accounts Payable	TASGNO Rapid Rehousing														
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Supplemental Police Patrol Program Key Perfomance Indices															
DESCRIPTION	January	February	March	April	May	June	July	August	September	October	November	December	Average Year to Date	KPI	Total
SPPP Officers Trained in FQ Specific Laws	100%	100%	100%	100%	100%								100%	100%	
App Response Time	8	6	5	5	6								6	10	<u> </u>
Citizen Contracts	1,102	1,389	2,659	2,217	2,691								2,012	700	10,058
Business Checks	582	759	936	899	873								810	500	4,049
Percentage of Shifts Worked	97%	94%	93%	93%	93%								94%	75%	<u> </u>
Supplemental Police Patrol Program Categories Tracked															
Description	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Historic 5-Year Avg	Total
App Calls Received	290	510	420	386	323								386	371	1,929
Dispatch Calls Responded to	169	191	247	230	253								218	100	1,090
Self Initated Calls Reported	1,888	2,749	3,285	2,682	2,691								2,659		13,295
Arrests & Apprehensions	9	28	38	34	30								28	33	139
Summons	22	20	29	19	19								22		109
Traffic Citations	195	162	228	188	227								200		1,000
Subjects Moved	430	918	1461	1037	979								965	1,328	4,825
Miles Patrolled	5,551	5,825	6,625	7,946	8,198								6,829		34,145
FQP Vehicles Available for Patrol	7	8	7	7	9								8		38
Officers Assigned to the 8th District	88	88	88	88	82								87	98 (2021/	434
Person Crimes in the FQ	4	5	8	13	14								9		44
Officers: Bourbon Promenade	11	11	10	9	11								10		52
Parking Tickets Written	27	34	33	23	25								28		142
Hours assigned to RTCC	0	0	8	10	8								5		26

2025_FQEDD_Monthly_Report_Data RTCC

	Real Time Crime Center Programs	S													
Responsible Party			February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Total
Start Date: 2/1/2023	Crime Camera Installation														
Public Safety	Crime Cameras Installed														-
Public Safety	Cameras Online	95	95	95	95	95	95							95	
Public Safety	Time Cameras Down														
SPPP Supervisor	Video Downloads (Officer Assists)	137	88	156	123	102	136							124	742
Start Date:	License Plate Readers Installation														
Public Safety	Cameras Online	16	16	16	16	16	16							16	
Public Safety	Time Cameras Down														
French Market Corpo	oration TASGNO Reimbursement														

2025_FQEDD_Monthly_Report_Data Homeless Services

Start Date: 1/9/2023	Street Outreach Case Management												
Responsible Party	Description	January	February	March	April	May	June	July	August	September Octob	er Novembe	er December Year to Date	Total
TASGNO	New clients (never seen before in Year)	47	14	40	39	21	37					33	198
TASGNO	Repeat contacts (clients seen earlier in month or year)	0	17	30	54	50	55					34	
TASGNO	Chronically Homeless Individuals Contacted	35	21		26	61	65					42	
TASGNO	Encountered Individuals Who were Connected to Housing Programs but not housed by end of Month	6	5	10	10	17	22					12	
TASGNO	Permanent Housing Placements	1	1	2	2	2	1					2	9
TASGNO	Transitional Housing Placements	0	0	1	1	2	1					1	5
TASGNO	Clients connected to treatment	3	4	0	1	6	6					3	20
TASGNO	Benefits Enrollment (# connections to public benefits with outreach help):	3	4	3	9	6	11					6	36
TASGNO	Vital Documents (#connections to their identifying documents with outreach help:	0	0	1	1	3	7					2	12
TASGNO	Returns to homelessness in the District	3	3	11	20	17	23					13	77
TASGNO	Individuals who declined services	0	0	0	0	0	0					0	
TASGNO Rapid Rehousing	Number of individuals enrolled	16	17	17	20	20	20						20
TASGNO Rapid Rehousing	Number of individuals moved into housing using RR	4	4	3	4	4	0						15
TASGNO Rapid Rehousing	Number of returns to homelessness from RR program	0	0	0	0	0	0						
TASGNO Rapid Rehousing	Number of individuals bridged into permanent housing program	0	0	0	0	0	0						
Covenant House Street Outrea	ch Number of new youths (never seen before in Year)	7	4	5	3	4	7						30
Covenant House Street Outrea	ch Number of repeat clients	6	7	9	6	7	7						42
Covenant House Street Outrea	ch Average hours spent with youths	39	32	35	26	31	40						
	ch Miles traveled in French Quarter (on foot and by vehicle)	116	111	131	114	137	129.1						738.1
Covenant House Street Outrea	ch Count of resources provided (bus ticket, hygiene kit, meal, intake info)	92	81	119	102	119	161						674
French Market Corporation	TASGNO Reimbursement												