



Board of Commissioners Meeting Minutes

Monday 14 July 2025

2:00 pm

Via Teleconference:

<https://meetings.ringcentral.com/j/2047589217>

Meeting ID: 204 758 9217

Video:

<https://meetings.ringcentral.com/personallink.html>

Audio: +1 (469) 445 0100

Commissioners Present: Jane Cooper, Alex Fein, Christine Bondio, Christian Pendleton, Frank Zumbo, Glade Bilby, Joey DiFatta, David Bilbe, Sue Klein, Steve Caputo

Commissioners Absent: Heidi Raines, Mamie Gasperecz

Executive Director: Michelle Courseault

Coordinator: Shelby Ursu

Guests: Bob Bejarano, Cpt. Sammy Palumbo, Sophie Kasakove, Erin Holmes, Gretchen Byers

- I. CALL TO ORDER: ROLL CALL: INTRODUCTION OF ATTENDEES – Chair Ms. Cooper called the French Quarter Management District (FQMD) July 14th, 2025 regular meeting to order at 2:02 p.m. Ms. Courseault read the agenda as noticed and Ms. Klein called the roll.
- II. PUBLIC COMMENT: The Public Comment Policy can be found at <https://www.fqmd.org/publiccomment-policy>. Written public comment may be submitted electronically via email to publiccomments@fqmd.org.
No written public comment was received at the conclusion of the reading of the agenda.
- III. BOARD CHAIR COMMENTS: Ms. Cooper
Ms. Cooper welcomed the Commissioners and guests. She thanked the Board and FQMD staff for their professionalism and dedication in working together to improve the French Quarter.
- IV. JUNE 27TH, 2025, SPECIAL MEETING MINUTES: Mr. D. Bilbe motioned (**M1**) to “approve the June 27th, 2025 special meeting minutes...”, Mr. G. Bilby seconded the motion, and it was approved. Mr. Pendleton abstained due to his absence.
- V. JUNE 2025 TREASURER’S REPORT: Mr. Fein
Mr. Fein reviewed the June Treasurer’s report with the Commissioners. He noted that the City of New Orleans owes up to \$100,000 in outstanding invoices to the FQMD. Ms. Courseault added that she checked the status of the invoices last week, and they were in the process of being paid, though she does not have a specific timeline of when the funds are to be expected. Mr. Fein stated that the Finance & Development Committee agreed that if the invoices are still unpaid by August 5th, the FQMD will write a letter to the City of New Orleans, City Council, and the Mayor. Mr. G. Bilby made a motion (**M2**) to “approve the June 2025 Treasurer’s reports ...”, seconded by Mr. Zumbo and it was approved. ANNEX I.

MOTION TO AMEND AGENDA – Mr. Pendleton made a motion (**M3**) to “amend the agenda to allow Captain Palumbo to address the Board ...”, Ms. Bondio seconded the motion, and it was approved.

The Commissioners welcomed Cpt. Palumbo and thanked him for his dedication to public safety in the French Quarter. Cpt. Palumbo thanked the Board for inviting him, and apologized on behalf of Major Banks’ absence. He stated that there have been significant improvements in the Eighth District with crime, but the NOPD is working to improve quality of life issues as well, particularly surrounding the unhoused population. He reported that next week the Office of Homeless Services & Strategy will be implementing its’ Home for Good program, with the first sector being the lower Marigny and the French Quarter. Cpt. Palumbo stated that, starting on Monday, July 21st, sleeping or setting up tents on the sidewalks will be prohibited. Unhoused individuals will be approached and asked if they would like to go to a shelter or housing. He noted that this program has been successful in Dallas, and the Louisiana State Police (LSP) also successfully implemented this during the Super Bowl. Cpt. Palumbo recommended that French Quarter private property owners sign an affidavit which would allow the NOPD the right to take action, and send it to Sgt. Castelin. Ms. Klein asked if attention will be put towards the 300 block of North Rampart Street, adding that one organization is up to serving 400 meals a day to the unhoused, which is leading to loitering and residents being accosted. Cpt. Palumbo replied that he has a meeting this Wednesday with St. Jude’s to discuss this further, noting that the Office of Homeless Services & Strategy has already reached out to the organization and made an agreement to start serving the meals inside with the hope of decreasing foot traffic in the area. He stated that all officers in the Eighth District, including the Upper Quarter Patrol (UQP), will be given cards that will list all of the resources, phone numbers, and contact information they will need, and all officers will know the protocol for approaching unhoused individuals. Ms. Klein asked if this will be a feature included in the Supplemental Police Patrol Program app. Ms. Cooper replied that this would be a good idea to bring to Mr. Dunkenberger and SDT Productions while discussing app upgrades and features. The Commissioners thanked Cpt. Palumbo for his time.

VI. FINANCE AND DEVELOPMENT COMMITTEE CHAIR REPORT – Mr. Fein

Mr. Fein reported that at the Finance & Development Committee meeting this afternoon the Committee members reviewed a proposal submitted by the Security & Enforcement Committee that would add two LSP officers to the Upper Quarter Patrol (UQP). Mr. G. Bilby reviewed the proposal with the Board, noting that he worked with Mr. Pincus of the UQP and Security & Enforcement Committee Vice-Chair Ms. Dietz, to put the proposal together. He stated that this would be under the existing Cooperative Endeavor Agreement (CEA) with Public Safety Services and would be funded for one year with State appropriations funds.

- a. MOTION – CONSIDER A MOTION TO APPROVE THE BUDGET AMENDMENT REQUEST BY THE SECURITY & ENFORCEMENT COMMITTEE TO ALLOCATE \$260,000 TO ADD LOUISIANA STATE POLICE TO THE UPPER QUARTER PATROL – Mr. Caputo motioned (**M4**) to “approve the budget amendment request by the Security & Enforcement Committee to allocate \$260,000 to add Louisiana State Police to the Upper Quarter Patrol ...”, seconded by Mr. Pendleton, and it was approved. ANNEX II.

Mr. Fein stated that the Committee also reviewed a budget amendment request from the Livability Committee to extend the current agreement with Glass Half Full for the French Quarter recycling drop-off services.

- b. MOTION – CONSIDER A MOTION TO APPROVE THE BUDGET AMENDMENT REQUEST BY THE LIVABILITY COMMITTEE TO ALLOCATE \$150,000 TO EXTEND RECYCLING SERVICES WITH GLASS HALF FULL, EFFECTIVE JULY 1ST, 2025 TO JUNE 30TH, 2026, AND AUTHORIZE THE BOARD CHAIR TO SIGN AN EXTENSION AGREEMENT – Mr. Zumbo motioned (**M5**) to “approve the budget amendment request by the Livability Committee to allocate \$150,000 to extend recycling services with Glass Half Full, effective July 1st, 2025, to June

30th, 2026, and authorize the Board Chair to sign an extension agreement...”, seconded by Ms. Bondio, and it was approved. ANNEX III.

VII. GOVERNMENT AFFAIRS CHAIR REPORT – Mr. G. Bilby

Mr. G. Bilby reported that the economic impact study is now moving forward, with Ms. Courseault doing the procurement in-house instead of through the City’s lengthy procurement process. He stated that he has found a vendor to conduct the study, which will come in under the original \$100,000 budgeted, landing around an estimated \$60,000. Mr. G. Bilby added that the timeframe to conduct the economic impact study should be two months, and the vendor will need to sign a contract at some point in the future with the FQMD. Mr. G. Bilby asked the Board to send any suggestions or recommendations of what should be included in this study to him, and he will re-disseminate his original document covering the scope of the study.

Mr. G. Bilby reported that the educational marketing materials for the Quarter for the Quarter tax renewal will be launched in the middle of August, and updates to the FQMD website have already been made live.

- a. MOTION – CONSIDER A MOTION TO APPROVE THE NOMINATION OF JOEY DIFATTA TO THE GOVERNMENT AFFAIRS COMMITTEE – Mr. Pendleton motioned (**M6**) to “approve the nomination of Joey DiFatta to the Government Affairs Committee ...”, seconded by Mr. Fein, and it was approved.

VIII. LIVABILITY COMMITTEE CHAIR REPORT – Ms. Holmes

Livability Committee Vice-Chair Ms. Holmes reported on Ms. Gasperecz’s behalf. She reported that the Street Markings Project is expanding, and once completed, the French Quarter will have all fire lanes, street corner “7s”, ADA reserved parking spaces, and driveways repainted. She thanked the FQMD for authorizing the extension of recycling services with Glass Half Full, and noted that the Committee has been monitoring each drop-off location’s monthly recyclables to assess in the future if any of the sites should be changed to a different location. Ms. Holmes informed the Commissioners that the recycling services extend beyond just glass, and includes plastics, aluminum, cardboard, and paper. She noted that the Committee began discussions on the 2026 budget and wish list. Ms. Holmes stated that Lori Boyer, a representative of the French Quarter Museum Association and an employee of the Historic New Orleans Collection, attended the July Committee meeting and would love to be an additional member. Ms. Klein requested that repeated storm water drainage and street flooding problems be added to the Committee scope of work.

- a. MOTION – CONSIDER A MOTION TO APPROVE THE NOMINATION OF LORI BOYER TO THE LIVABILITY COMMITTEE – Mr. Pendleton motioned (**M7**) to “approve the nomination of Lori Boyer to the Livability Committee ...”, seconded by Mr. DiFatta, and it was approved.
- ANNEX IV.

IX. SECURITY AND ENFORCEMENT COMMITTEE CHAIR REPORT – Mr. Pendleton

Mr. Pendleton reported that the Security & Enforcement Committee is excited about the addition of two LSP officers to the UQP, adding that these officers have more readily available resources such as tow trucks. He reminded the Commissioners that, as an organization, the FQMD does not and cannot direct or demand anything regarding law enforcement, but can provide feedback and concerns. Mr. Pendleton stated that the Committee will be discussing the 2026 budget, adding that he foresees the need to start budgeting for NOPD vehicles moving forward.

X. FRENCH QUARTER ECONOMIC DEVELOPMENT DISTRICT (FQEDD) AGREEMENT MONITORS MEETING: Attendees were Ms. Cooper, Ms. Ursu, Mr. Pendleton, Sgt. Castelin, Mr. Dunkenberger, Lt. Ward, & Cpt. Palumbo.

Ms. Cooper reported that she was disappointed in the attendance at the June Agreement Monitors meeting, noting that without representatives from District C or City Council present, there is limited progress for ongoing issues. She reported that the group discussed the outstanding invoices owed to the FQMD, Covenant House, and the Travelers Aid Society of Greater New Orleans by the City, adding that she hopes to see these issues resolved by the end of July. Ms. Cooper stated that another topic of discussion was the Bourbon Street barricade deployment. She noted that the vendor who provided the barricades has not provided a quote because they also have not been paid by the City for the work they have already performed. Ms. Cooper reported that there have not been any major updates with the traffic and enforcement study, though the Department of Public Works may potentially be taking on this task in September. For the July Agreement Monitors meeting, Ms. Cooper stated that the group will be working on the 2026 FQEDD budget and discuss possible CEA negotiations. Mr. Pendleton added that he would like to commend Mr. Dunkenberger for his quicker follow-up and transparency with the FQMD.

a. INFRASTRUCTURE COOPERATIVE ENDEAVOR AGREEMENT RENEWAL

Ms. Cooper reported that it has been one year since the FQMD signed the CEA for the Streetlight Repairs Project. She noted that the CEA sunsets on August 18th, so it will be necessary for the FQMD to renew this agreement so that the remaining funds can continue to be allocated towards ongoing maintenance and repairs.

Ms. Cooper stated that the 3rd Quarter report to the City Council may have to discuss some issues with the City, if they are not resolved by that time.

XI. EXECUTIVE SESSION –

a. PENDING LITIGATION

- i. Antoinette Kilma, et al. vs. The City of New Orleans et al. (Case #2025-00770)
- ii. Amanda M. Comeaux vs. The City of New Orleans et al. (Docket #2025-01101)
- iii. William DiMaio & Tracy DiMaio vs. Mott MacDonald, LLC et al (Case #2025-02935)
- iv. Dauphin, Gerald, et al. vs. Mott MacDonald, LLC et al (NO#2025-04257)

b. EMERGENCY SANITATION CONTRACT (HOUSE BILL NUMBER 192 / ACT 252 BY REPRESENTATIVE KNOX) & ITS' RELATION TO PUBLIC SAFETY

Mr. Pendleton motioned (**M8**) to “adjourn to Executive Session at 2:49 p.m. pursuant to R.S. 42:17 A. (3) to discuss the development of the course of action regarding security matters of the FQMD...”, seconded by Mr. G. Bilby, and unanimously approved.

MOTION TO RECONVENE: Mr. DiFatta motioned (**M9**) to “reconvene the July 14th, 2025 FQMD Regular Board Meeting at 3:04 p.m....”, seconded by Mr. G. Bilby, and approved. It was noted that no action was taken in the FQMD Executive Session.

XII. NEW BUSINESS: To consider and take action upon any other matters that may properly come before the French Quarter Management District Board of Commissioners.

Ms. Klein stated that there will be an open town-hall meeting at the St. Jude Community Center, 300 North Rampart Street, this Wednesday, July 16th, at 6 PM, to discuss the problems with the unhoused population that are occurring around this area. She informed the Commissioners that Cpt. Palumbo will be in attendance to discuss the increase in crime, which has doubled in a two block radius of the facility since the Catholic Church sold the building to START Corporation.

Mr. Pendleton stated that he would like to invite Major Banks to the September 15th Board meeting, pointing out his frustration in not having had a formal introduction since the start of the year.

The Commissioners thanked Mr. Bejarano, the FQMD Program Manager, for his hard work on spending, tracking, and reporting for the State appropriations.

XIII. NEXT SCHEDULED MEETING DATE: 15 September 2025 at the Historic New Orleans Collection

XIV. ADJOURNMENT: Mr. Pendleton motioned (**M10**) to “adjourn the July 14th, 2025 Board of Commissioners meeting...”, Mr. G. Bilby seconded the motion to unanimous approval and the meeting was adjourned at 3:09 p.m.

Respectfully submitted,
(Signed original available)
Susan Klein, Secretary

ANNEX I – June 2025 Treasurer Reports

ANNEX II –Proposal to add Louisiana State Police to the Upper Quarter Patrol

ANNEX III – Glass Half Full recycling services extension agreement

ANNEX IV – Lori Boyer Resume

Treasurer's Report

French Quarter Management District
For the period ended June 30, 2025

Prepared on
July 3, 2025

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Balance Sheet

As of June 30, 2025

	Total	
	As of Jun 30, 2025	As of May 31, 2025 (PP)
ASSETS		
Current Assets		
Bank Accounts		
Appropriations	913,438.17	1,038,765.27
FQMA	55,666.12	55,529.04
FQMD general operating account	651,767.91	673,041.12
FQMD Patrol	153,773.32	167,618.46
Total Bank Accounts	1,774,645.52	1,934,953.89
Accounts Receivable		
Contract Receivable	102,878.00	160,580.50
Total Accounts Receivable	102,878.00	160,580.50
Other Current Assets		
Prepaid Expenses	9,075.21	11,374.82
Total Other Current Assets	9,075.21	11,374.82
Total Current Assets	1,886,598.73	2,106,909.21
TOTAL ASSETS	\$1,886,598.73	\$2,106,909.21
LIABILITIES AND EQUITY		
Liabilities		
Current Liabilities		
Accounts Payable		
Accounts Payable (A/P)	144,628.02	70,582.10
Total Accounts Payable	144,628.02	70,582.10
Other Current Liabilities		
CEA Membership Dues	39,819.56	39,819.56
Deferred Revenue	6,121.44	7,651.74
Total Other Current Liabilities	45,941.00	47,471.30
Total Current Liabilities	190,569.02	118,053.40
Total Liabilities	190,569.02	118,053.40
Equity		
Retained Earnings	3,641,274.12	3,641,274.12
Net Income	-1,945,244.41	-1,652,418.31
Total Equity	1,696,029.71	1,988,855.81
TOTAL LIABILITIES AND EQUITY	\$1,886,598.73	\$2,106,909.21

A/R Aging Summary

As of June 30, 2025

	Current	1 - 30	31 - 60	61 - 90	91 and over	Total
City of New Orleans	17,297.50	15,035.50		17,988.50	48,556.50	98,878.00
The Louisiana State Museum					4,000.00	4,000.00
TOTAL	\$17,297.50	\$15,035.50	\$0.00	\$17,988.50	\$52,556.50	\$102,878.00

A/P Aging Summary

As of June 30, 2025

	Current	1 - 30	31 - 60	61 - 90	91 and over	Total
Bankcard Center (0499)		1,196.00				1,196.00
Credence Construction LLC	61,225.00					61,225.00
Ericksen Krentel		9,900.00		4,200.00		14,100.00
Glass Half Full		8,043.70				8,043.70
John Wyatte Foard, LLC	1,241.15	365.50				1,606.65
Public Safety Services Corporation		44,761.86				44,761.86
Robert Bejarano	1,793.75	159.14				1,952.89
Uline	11,741.92					11,741.92
TOTAL	\$76,001.82	\$64,426.20	\$0.00	\$4,200.00	\$0.00	\$144,628.02

Profit and Loss

June 2025

	Total
INCOME	
Admin. Fees	18,827.80
Interest Income	4,517.32
Total Income	23,345.12
GROSS PROFIT	23,345.12
EXPENSES	
Conference & Meeting Expenses	
Conferences and meetings	1,196.00
Parking	32.10
Total Conference & Meeting Expenses	1,228.10
Operations Expenses	
Bank Charges & Fees	10.00
Insurance	2,299.61
Interest Paid	34.63
Office Supplies & Software	4,788.04
Rent	1,600.00
Utilities	
Telephone	287.05
Total Utilities	287.05
Total Operations Expenses	9,019.33
Payroll Expenses	
Employee Benefits	1,330.42
Payroll	14,497.28
Processing Fees	104.00
Taxes	1,109.03
Worker's Compensation	70.60
Total Payroll Expenses	17,111.33
Professional Fees	
Accounting Fees	1,419.50
Advertising / Marketing	5,450.49
Audit Fees	5,700.00
Program / Project Manager	3,338.89
Total Professional Fees	15,908.88
Services Rendered / Programming	
GHF Recycling	8,043.70
Patrol Expenses - UQP/E	
Mobile Data Charges	405.93
Police Patrols	112,572.03
Security Administration	13,440.00
Total Patrol Expenses - UQP/E	126,417.96

	Total
Public Safety	
Traffic/Ped Safety	138,441.92
Total Public Safety	138,441.92
Total Services Rendered / Programming	272,903.58
Total Expenses	316,171.22
NET OPERATING INCOME	-292,826.10
NET INCOME	\$ -292,826.10

Profit and Loss by Location

January - June, 2025

	Appropriation	FQEDD Admin	FQEDD Streetlight	FQMA	FQMD Operating	Patrol	Not Specified	Total
INCOME								
Admin. Fees		99,850.80			150,000.00		-15,303.00	234,547.80
Contract Revenue				5,000.00		254,891.00	0.00	259,891.00
FQMA Fiscal Agent Fee				617.56				617.56
Interest Income	14,975.81			744.91	21,211.23	2,893.87		39,825.82
Membership Dues				26,000.00				26,000.00
Total Income	14,975.81	99,850.80	0.00	32,362.47	171,211.23	257,784.87	-15,303.00	560,882.18
GROSS PROFIT	14,975.81	99,850.80	0.00	32,362.47	171,211.23	257,784.87	-15,303.00	560,882.18
EXPENSES								
Conference & Meeting Expenses								0.00
Conferences and meetings					1,653.18			1,653.18
Parking		0.00			200.37			200.37
Total Conference & Meeting Expenses		0.00			1,853.55			1,853.55
Operations Expenses								0.00
Bank Charges & Fees					90.00			90.00
Insurance		9,181.80			3,967.06	3,233.86		16,382.72
Interest Paid					216.82			216.82
Memberships					1,825.00			1,825.00
Office Supplies & Software	7,106.64	1,156.00			11,011.94	5,595.80		24,870.38
Rent		4,800.00			4,800.00			9,600.00
Utilities								0.00
Telephone	179.35				1,742.39			1,921.74
Total Utilities	179.35				1,742.39			1,921.74
Total Operations Expenses	7,285.99	15,137.80			23,653.21	8,829.66		54,906.66
Payroll Expenses								0.00
Employee Benefits	309.59	5,163.11			2,509.81			7,982.51
Payroll	3,648.05	71,275.98			10,349.65			85,273.68
Processing Fees	14.33	294.57			432.10			741.00
Taxes	291.85	5,702.07			2,604.99			8,598.91
Worker's Compensation	36.48	712.77			-334.25			415.00
Total Payroll Expenses	4,300.30	83,148.50			15,562.30			103,011.10
Professional Fees								0.00
Accounting Fees	1,853.00	1,547.00			4,496.50			7,896.50
Advertising / Marketing	34,240.00			3,485.21	494.18			38,219.39
Audit Fees					14,100.00			14,100.00
Legal Fees			0.00		1,106.00			1,106.00
Program / Project Manager	14,248.03	17.50						14,265.53
Website				366.80	544.90			911.70
Total Professional Fees	50,341.03	1,564.50	0.00	3,852.01	20,741.58			76,499.12

	Appropriation	FQEDD Admin	FQEDD Streetlight	FQMA	FQMD Operating	Patrol	Not Specified	Total
Services Rendered / Programming								0.00
GHF Recycling	168,978.30							168,978.30
Patrol Expenses - UQP/E								0.00
Mobile Data Charges	917.34					1,475.45		2,392.79
Police Patrols	157,585.51					541,288.82		698,874.33
Security Administration	36,994.22					54,949.82		91,944.04
Total Patrol Expenses - UQP/E	195,497.07					597,714.09		793,211.16
Public Safety								0.00
Traffic/Ped Safety	138,441.92		1,169,224.78					1,307,666.70
Total Public Safety	138,441.92		1,169,224.78					1,307,666.70
Total Services Rendered / Programming	502,917.29		1,169,224.78			597,714.09		2,269,856.16
Total Expenses	564,844.61	99,850.80	1,169,224.78	3,852.01	61,810.64	606,543.75	0.00	2,506,126.59
NET OPERATING INCOME	-549,868.80	0.00	-1,169,224.78	28,510.46	109,400.59	-348,758.88	-15,303.00	-1,945,244.41
NET INCOME	\$ -549,868.80	\$0.00	\$ -1,169,224.78	\$28,510.46	\$109,400.59	\$ -348,758.88	\$ -15,303.00	\$ -1,945,244.41

French Quarter Management District

Budget vs. Actuals: FQMD 2025 Budget - FY25 P&L

January - June, 2025

	TOTAL			
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET
Income				
Admin. Fees	249,850.80	300,000.00	-50,149.20	83.28 %
Contract Revenue	254,891.00	2,450,000.00	-2,195,109.00	10.40 %
FQMA Fiscal Agent Fee		1,750.00	-1,750.00	
Interest Income	39,080.91	34,200.00	4,880.91	114.27 %
Total Income	\$543,822.71	\$2,785,950.00	\$ -2,242,127.29	19.52 %
GROSS PROFIT	\$543,822.71	\$2,785,950.00	\$ -2,242,127.29	19.52 %
Expenses				
Conference & Meeting Expenses		0.00	0.00	
Conferences and meetings	1,653.18	4,300.00	-2,646.82	38.45 %
Parking	200.37	500.00	-299.63	40.07 %
Travel		2,900.00	-2,900.00	
Total Conference & Meeting Expenses	1,853.55	7,700.00	-5,846.45	24.07 %
Operations Expenses				
Bank Charges & Fees	90.00	200.00	-110.00	45.00 %
Insurance	16,382.72	29,257.00	-12,874.28	56.00 %
Interest Paid	216.82	0.00	216.82	
Memberships	1,825.00	1,750.00	75.00	104.29 %
Office Supplies & Software	24,870.38	23,200.00	1,670.38	107.20 %
Rent	9,600.00	19,200.00	-9,600.00	50.00 %
Utilities		0.00	0.00	
Email		415.68	-415.68	
Telephone	1,921.74	2,263.70	-341.96	84.89 %
Total Utilities	1,921.74	2,679.38	-757.64	71.72 %
Total Operations Expenses	54,906.66	76,286.38	-21,379.72	71.97 %
Payroll Expenses				
Employee Benefits	7,982.51	0.00	7,982.51	
Payroll	85,273.68	203,934.63	-118,660.95	41.81 %
Processing Fees	741.00	0.00	741.00	
Taxes	8,598.91	0.00	8,598.91	
Worker's Compensation	415.00	0.00	415.00	
Total Payroll Expenses	103,011.10	203,934.63	-100,923.53	50.51 %
Professional Fees				
Accounting Fees	7,896.50	25,500.00	-17,603.50	30.97 %
Advertising / Marketing	34,734.18	61,600.00	-26,865.82	56.39 %
Audit Fees	14,100.00	25,000.00	-10,900.00	56.40 %
Legal Fees	1,106.00	7,000.00	-5,894.00	15.80 %
Program / Project Manager	14,265.53	45,500.00	-31,234.47	31.35 %
Website	544.90	4,300.00	-3,755.10	12.67 %
Total Professional Fees	72,647.11	168,900.00	-96,252.89	43.01 %
Services Rendered / Programming				
GHF Recycling	168,978.30	150,000.00	18,978.30	112.65 %

French Quarter Management District

Budget vs. Actuals: FQMD 2025 Budget - FY25 P&L

January - June, 2025

	TOTAL			
	ACTUAL	BUDGET	OVER BUDGET	% OF BUDGET
Patrol Expenses - UQP/E		0.00	0.00	
Mobile Data Charges	2,392.79	5,900.00	-3,507.21	40.56 %
Personal Protective Equipment		13,500.00	-13,500.00	
Police Patrols	698,874.33	1,429,040.00	-730,165.67	48.91 %
Security Administration	91,944.04	151,560.00	-59,615.96	60.67 %
Total Patrol Expenses - UQP/E	793,211.16	1,600,000.00	-806,788.84	49.58 %
Public Safety		1,581,770.50	-1,581,770.50	
Traffic/Ped Safety	1,307,666.70	325,000.00	982,666.70	402.36 %
Total Public Safety	1,307,666.70	1,906,770.50	-599,103.80	68.58 %
Total Services Rendered / Programming	2,269,856.16	3,656,770.50	-1,386,914.34	62.07 %
Total Expenses	\$2,502,274.58	\$4,113,591.51	\$ -1,611,316.93	60.83 %
NET OPERATING INCOME	\$ -1,958,451.87	\$ -1,327,641.51	\$ -630,810.36	147.51 %
NET INCOME	\$ -1,958,451.87	\$ -1,327,641.51	\$ -630,810.36	147.51 %

Proposal for Louisiana State Police Detail in the French Quarter

Submitted by the Security and Enforcement Committee of the French Quarter Management District, July 2025

Introduction

In response to increasing concerns expressed by residents, businesses, employees, and visitors of the French Quarter, the Security and Enforcement Committee of the French Quarter Management District respectfully submits this proposal. In line with the FQMD's mission, our objective is to enhance public safety and address ongoing quality of life and nuisance issues by deploying additional law enforcement resources within the district.

Purpose of Proposal

The primary purpose of this proposal is to authorize the French Quarter Management District to fund a paid detail of Louisiana State Police troopers. These troopers will conduct focused Quality of Life and Nuisance sweeps within the boundaries of French Quarter, supplementing existing efforts of the Upper Quarter Patrol and responding directly to the community's call for stronger enforcement.

Community Justification

The proposal arises from the growing concern of the residential and business communities, who have reported an uptick in concerns related to public order, nuisance activities, and overall safety. The Committee recognizes the need for proactive measures to restore and maintain a secure, welcoming environment for residents, visitors, and local businesses alike. This initiative builds upon the proven success of the Louisiana State Police in making substantial quality of life improvements during their deployments in the French Quarter for major events such as the Super Bowl, New Year's, Mardi Gras, and the Taylor Swift concert.

Scope of Deployment

- **Personnel:** Two Louisiana State Police troopers will be assigned to this detail.
- **Schedules:** The troopers will work four eight-hour shifts per week within the French Quarter, submitted to and monitored by the Upper Quarter Patrol. This schedule is designed to maximize visibility and effectiveness during critical periods.
- **Coordination:** Troopers will operate in conjunction with the NOPD Sergeant in charge of Quality of Life and in coordination with the Eighth District Captain and LSP Troop NOLA Captain, ensuring that efforts are strategically aligned with ongoing district operations.

Operational Discretion

The Louisiana State Police troopers assigned to this detail will operate under the FQMD's guidance while retaining full discretion to exercise their professional judgment in law enforcement matters. This ensures that their actions align with both community priorities and established police protocols, providing a balanced approach to enhancing public safety.

Key Performance Indices

In the monthly Security & Enforcement committee meetings, the Louisiana State Police KPIs, as listed below, will be included as part of the Upper Quarter Patrol reports. The items below will be specifically monitored:

- Summons
- Arrests
- Vehicles Towed

Cost

To implement this proposal, the cost of deploying two Louisiana State Police troopers for 64 hours per week across 52 weeks per year at an hourly rate of \$75 is calculated as follows:

Hourly rate: \$75

Weekly hours: 64 hours

Annual hours: 64 hours/week × 52 weeks = 3,328 hours

Cost per year: 3,328 hours × \$75/hour = \$249,600

Vehicle Cost: To support daily deployment, two LSP ATVs will be utilized, each costing \$25 per 8-hour shift, amounting to a total annual cost of \$10,400. These vehicles are integral for efficiently navigating congested areas of the French Quarter while ensuring high visibility.

Total Cost: \$260,000

Conclusion

Through this proposal, the Security and Enforcement Committee seeks the approval and support of the French Quarter Management District to allocate the necessary funds for this paid detail. The Committee believes that this initiative will substantially contribute to improving the quality of life and addressing nuisance issues, reinforcing the French Quarter as a vibrant and safe destination for all.

AGREEMENT AMENDMENT

EXTENSION # 1

This amendment by and between Glass Half Full and the French Quarter Management District shall be effective as of the date this Amendment is fully executed.

Agreement Signature Date: 12/27/2024

Current Agreement Term: 07/01/2024– 6/30/2025

BACKGROUND AND PURPOSE. The Agreement is in effect through the Current Agreement Term provided above. The parties hereto now desire to amend the Agreement to extend for an additional term of twelve months.

For good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties do hereby agree as follows:

1. **AGREEMENT EXTENSION.** The parties hereby agree that the Agreement will be extended for an additional period of time as follows:

Beginning Date of New Agreement Term: 07/01/2025

End Date of New Agreement Term: 06/30/2026

The parties agree the Agreement will expire at midnight on the date defined as the “End Date of the New Agreement Term” unless the parties agree to extend the Agreement for an additional period of time.

2. **SUCCESSORS AND ASSIGNS.** This Amendment shall be binding upon and inure to the benefit of the successors and permitted assigns of the parties hereto.
3. **ENTIRE AGREEMENT.** Except as expressly modified by this Amendment, the Agreement shall be and remain in full force and effect in accordance with its terms and shall constitute the legal, valid, binding and enforceable obligations to the parties. This Amendment and the Agreement (including any written amendments thereto), collectively, are the complete Agreement of the parties and supersede any prior Agreements or representations, whether oral or written, with respect thereto.

IN WITNESS WHEREOF, the parties have caused this Amendment to be duly executed by their authorized representatives.

Maxwell Steitz, Chief Operating Officer
Glass Half Full, Inc.

Date: _____

Jane Cooper, Board Chair
French Quarter Management District

Date: _____

LORI BOYER

New Orleans, LA · 504-598-7145 · Lori.Boyer@hnoc.org

Visitor Services Manager with extensive experience in staff management, volunteer coordination and program development for visitor engagement. Proven track record of enhancing visitor experiences and boosting customer service rates. Strong interpersonal skills, adaptability, and problem-solving contribute to effective team leadership and operational success.

EXPERIENCE

2014-
PRESENT

○ HEAD OF VISITOR SERVICES, HISTORIC NEW ORLEANS COLLECTION

Manage 20 department staff. Design and implement department interpretive program. Develop systems for evaluating program outcomes, participation data, and community impact. Support institutional audience engagement and interpretation strategies.

2007-2014

○ DOCENT EDUCATION COORDINATOR, HISTORIC NEW ORLEANS COLLECTION

Trained volunteers and staff in gallery and tour content, visitor protocols and customer service
Guided visitors through exhibition tours
Collaborated with exhibition curators to produce interpretative materials for new tours and exhibitions

EDUCATION

○ MASTER OF SCIENCE, URBAN STUDIES

UNIVERSITY OF NEW ORLEANS · NEW ORLEANS, LA

○ BACHELOR OF ARTS, HISTORY

UNIVERSITY OF TEXAS · AUSTIN, TX

CERTIFICATIONS

Certified Interpretive Guide
National Association for Interpretation
2021

Licensed Tour Guide
City of New Orleans
2017 - present

ACTIVITIES

State Captain, Leadership in History Awards
American Association for State and Local History
2018-2020

Green Team Committee
Visitor Studies Association
2022-present