

LIVABILITY COMMITTEE

Meeting Notes

Monday, 2 June 2025, 3:00 pm

Covenant House, Board Room 611 N. Rampart Street, New Orleans, LA 70112

1. Call to Order, Reading of the Agenda, and Roll Call

The meeting was called to order at 3 PM and the agenda was read into the record.

| ROLL | CALL: COMMIT | TEE MEMBE | RS | | | |
|------------|--------------|-----------|--------|--------------------------|---|--|
| First Name | Last Name | Present | Absent | Approve Meeting Notes | Approve the budget amendment request of \$30K for streetlight QA/QC inspector | Approve the nomination of Joey DiFatta to the Livability Committee |
| Madison | Charleston | | Χ | - | - | - |
| Rene | Fransen | Χ | | Yes | Yes | Yes |
| Mamie | Gasperecz | Χ | | Yes | Yes | Yes |
| Erin | Holmes | Χ | | Yes | Yes | Yes |
| Antonio | Carbone | Χ | | - | Yes | Yes |
| Katie | Kolthoff | Χ | | Yes | Yes | Yes |

| INTRODUCTION OF ATTENDEES: GUESTS | | | | | | |
|-----------------------------------|------------|-------------------------|--|--|--|--|
| First Name | Last Name | Role | | | | |
| Michelle | Courseault | FQMD Executive Director | | | | |
| Shelby | Ursu | FQMD Coordinator | | | | |
| Bob | Bejarano | FQMD Program Manager | | | | |
| Joey | DiFatta | FQMD Commissioner | | | | |
| Gretchen | Byers | VCPORA | | | | |

2. Public Comment:

No written public comment was received.

3. Motion – Consider a motion to approve the previous meeting notes

Rene Fransen made a motion to approve the previous meeting notes. Katie Kolthoff seconded the motion, and it was approved.

4. Committee Chair's Comments

Chair Mamie Gasperecz welcomed the Committee and guests. She thanked Michelle Courseault and Maddie Charleston for taking the lead on the press for the Spanish Tile Project. Ms. Gasperecz reported that she had a quarterly meeting with the Vieux Carre Commission (VCC) Chairperson, Stephen Bergeron, and extended an invitation to Mr. Bergeron and the VCC to attend future Livability Committee meetings. She noted that she has also extended an invitation to Daniel Hammer, the President and Chief Executive Officer of The Historic New Orleans Collection.

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The French Quarter Management District is a state political subdivision created by the Louisiana Legislature as a means for the residential and business communities to work together to protect, preserve and maintain the world famous French Quarter as a safe, clean, vibrant, and friendly neighborhood for residents, businesses, and visitors.



5. Presentations – Street Lights Quality Assurance / Quality Control (QAQC) Inspector Proposal

See attached document. Ms. Courseault stated that, because FQMD staff does not have the expertise required to inspect street light repairs, a QAQC inspector will be vital to ensuring that future streetlight maintenance is being properly completed. She reported that the scope of work would include inspecting streetlight repair work within the French Quarter for compliance with NEC and local specifications, conducting nighttime performance audits and functionality checks, providing photo-documented inspection reports, deficiency logs, and repair recommendations, maintaining electronic documentation, and coordinating directly with FQMD staff and contractors. Ms. Courseault noted that the proposal would be active from now through March 2026, which will be right after the warranty period ends with ASE, Inc. in mid-February 2026. Vice-Chair Erin Holmes asked Ms. Courseault if she had the impression that the City would be anticipating extending the ability for the FQMD to maintain the streetlights in perpetuity, noting her concerns that the FQMD will be indefinitely responsible for maintaining this infrastructure instead of the City. Ms. Courseault replied that she did not have this impression at this point in time, but proposed that the FQMD could potentially pursue continuing streetlight maintenance with an annual budgetary allotment. She stated that the plan is to have a formal close-out process with the City by submitting all the information regarding streetlights that have been replaced and/or repaired, listed by asset number, so that the City can accept, review, and sign off to wrap the project up. Antonio Carbone asked if a bullet point could be added into the proposal's scope of work that would allow for inquiries about electrical changes, noting that part of the issue with street light repairs in the French Quarter is that the Department of Public Works (DPW) needs to consult with electrical engineers before any electrical changes (like light temperature, etc.) are made. FQMD Program Manager, Bob Bejarano, recommended that, because an electrical engineer with this level of certification would be considered a professional service, the FQMD could potentially solicit some bids for this. Ms. Courseault and Mr. Bejarano will look into this further and report back to the Committee. The Committee agreed to move forward with the existing scope of the current proposal.

6. Discussions -

a. Motion-Recommend to the Finance & Development Committee approval of up to \$30,000 for a Street Lights Quality Assurance / Quality Control (QAQC) Inspector as part of the Street Lights Maintenance Repair Project.

Mr. Carbone made a motion to recommend to the Finance & Development Committee approval of up to \$30,000 for a Street Lights Quality Assurance / Quality Control (QAQC) Inspector as part of the Street Lights Maintenance Repair Project. Ms. Holmes seconded the motion, and it was approved.

b. Review of Q4 Forecast of State Appropriations Budget*

See attached document. Ms. Courseault reported that there has been an extension for the 2024-2025 State appropriations and reviewed the budget breakdown with the Committee.

7. Updates

a. Spanish Tile Project Update

Ms. Courseault reported that she has been working with Ms. Charleston on promoting the Spanish Tile Project, and they have received 10 applications so far. She noted that they will continue to spread the word to residents and take applications until they receive notice to stop. Ms. Courseault reminded the Committee that it must be the property owner who applies for the grant, and they can find the application information on the FQMD's homepage. Ms. Holmes asked who will be responsible for the maintenance of the new tiles. Ms. Courseault replied that the

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DPW has stated that the VCC may be the ones to be responsible, but further discussions ironing out the details of future tile quality control and maintenance will need to be held.

b. Street Markings Project Update*

See attached document. Mr. Bejarano reported that the cost for the second phase of the Street Markings Project lands at \$150K. He added that the "7s", residential driveways, street corners, and tow-away zones are being painted, noting that the rain has cause some delays. Mr. Fransen asked if the driveways along Esplanade Avenue, specifically where Entergy and the Sewerage and Water Board are currently performing work, will be repainted during this project. Ms. Courseault answered yes, all roads that are being dug up will be repainted once they are repaved. She reported that there is an app called Fulcrum which Committee members can use to mark specific spots where the conditions of street signs, fire lanes, driveways, etc., within the French Quarter need further maintenance. Ms. Courseault stated that there will be one generic shared password with all Committee volunteers who would like to use the app that she will disseminate. She added that Fulcrum allows users to take photos of specific sites, which the app will then drop a pin on the map to mark the spot. Ms. Courseault noted that streetlight repairs should not be reported through this app, but should follow the new 311 reporting process.

c. Streetlight Maintenance Update*

See attached document. Ms. Courseault reviewed the new 311 streetlight maintenance monthly report with the Committee, stating that FQMD staff receives the 311 French Quarter streetlight repair request from the DPW and shares this information with ASE Inc., the maintenance contractor. She stated that this report keeps track of the requests for maintenance, as well as the progress from beginning to end. Ms. Courseault noted that each month when the contractors give FQMD staff the official notice of completion for each service request for maintenance, this information will be captured in detail in the report.

8. Key Performance Indices Reports

a. Graffiti Abatement*

See attached document. The Committee agreed to review the Graffiti Abatement reports on a quarterly basis so that the requests can add up within the reports.

b. Code Enforcement

The Committee agreed to review the Code Enforcement reports on a quarterly basis so that the requests can add up within the reports.

c. Homeless Services /Travelers Aid Society of Greater New Orleans & Covenant House*

See attached documents. Ms. Gasperecz reviewed Unity's 2014 homelessness study with the Committee and noted that Unity was recently awarded a grant from the U.S. Department of Housing and Urban Development. She added that the funds have to be spent in full in order to be reimbursed, and the report details how the grant funds will be spent. Ms. Gasperecz noted that the local population of unhoused individuals has dropped by 5%, while it has risen nationally. She encouraged the Committee to check out the new facility for women and children on lberville Street.

d. Recycling*

See attached document. Ms. Gasperecz reported that she spoke with Glass Half Full staff last week, and they informed Ms. Gasperecz that they couldn't be happier with the French Quarter recycling sites and projects with the FQMD.

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e. Sanitation*

See attached document. Ms. Courseault stated that the report in the Committee packet is not an official Key Performance Indices report made for the FQMD, but the current report being used by IV Waste under the emergency Sanitation contract. Ms. Gasperecz reported that a bill was introduced in Baton Rouge recently which states that the FQMD may potentially have power over an emergency sanitation contract, with reimbursement from the City, if the State makes an emergency declaration. She noted that this was not discussed by Commissioners or Committee members, and was news to all. Ms. Courseault added that if the State makes an emergency declaration, this will put the emergency procurement process into immediate effect. Ms. Gasperecz stated that if this bill should pass, Ms. Courseault will not be part of the emergency procurement process, but the Board of Commissioners and FQMD legal counsel will take charge of the procurement decisions.

9. New Business—To consider and take action upon any other matters that may properly come before the French Quarter Management District Livability Committee

Ms. Gasperecz thanked Joey DiFatta for attending today's meeting, and stated that a formal nomination must be made in order to add Mr. DiFatta to the Committee. Mr. Fransen made a motion to formally nominate Mr. DiFatta to be a member of the French Quarter Management District's Livability Committee. Ms. Kolthoff seconded the motion, and it was approved. Mr. DiFatta thanked the Committee and accepted the nomination.

- Mr. Fransen noted that he will be absent from the July 7th Committee meeting.
- 10. Next Meeting Date:

The next scheduled meeting date of the Committee is Monday, July 7th, 2025, at 3:00 PM.

11. Adjournment

Mr. Fransen made a motion to adjourn. Mr. Carbone seconded the motion, and the meeting was adjourned at 4:04 PM.



St. Lights Electrical QA/QC Inspection Services Budget Request

Need

FQMD undertaking the streetlight repair and maintenance initiative under during the warranty period requires hiring an electrical professional to perform Quality Assurance/Quality Control (QA/QC) inspections. This proposal outlines the recommended scope of work for hiring through IBEW Local 130 (union) and the budget request from the \$1.75M designated for Street Lights Repairs.

Scope of Work

- The selected QA/QC provider will be responsible for:
 - Inspecting streetlight repair work within the French Quarter for compliance with NEC and local specifications.
 - Conducting nighttime performance audits and functionality checks.
 - Providing photo-documented inspection reports, deficiency logs, and repair recommendations.
 - Maintaining electronic documentation and coordinating directly with FQMD staff and contractors.

Union: IBEW Local 130

- Advantages:
 - Highly trained and certified electricians (NICET, ICC, OSHA 30)
 - Reduced legal and insurance liability due to union coverage
 - Consistent work standards and quick workforce replacement if needed
 - Alignment with prevailing wage practices and public agency norms
- Disadvantages:
 - Higher hourly rates

Request

FQMD is requesting approval of up to \$30,000 for NICHOLSONS ELECTRIC, LLC, to provide the QAQC needed to maintain the FQMD Warranty Repairs Contract with ASE. They meet the required licensing, insurance, and certification standards. For professional services under \$30,000, Louisiana Public Bid Law does not require public bidding, because professional services are generally exempt from the competitive bid requirements found in R.S. 38:2211–2296.

Financial breakdown: \$27,800 from July 2025 through March 2026

Initial Month 1: ~ 20 hours = \$5,000 (max)

Months 2-9: Monthly ~15 hours = \$2,850 = \$22,800

PROJECT REPORT - JUNE 2025

FQMD, in partnership with the City Department of Public Works, began work May 2025 for the Street Markings Project, following *MUTCD guidelines* for approved street markings to clearly identify where illegal parking is prohibited in the French Quarter. *NOTE: Maintenance of these colors, will be the expressed responsibility of FQMD*.

The goals of this project are as follows: Deter illegal parking on street corners with high-visibility markings, improve access for fire and emergency response vehicles to maneuver in the Quarter, to deter illegal parking in active driveways



PROJECT STATUS "RESIDENTIAL ZONE":

Fire Lanes - 1 of 15 (14 partial completion)

Street corners - 6 of 43 (37 partial completion)

Driveways - 6 of 28 (22 partial completion)





MANAGEMENT DISTRICT PARDON THE DISTRICT ON THE DISTRICT

PROJECT REPORT - JUNE 2025



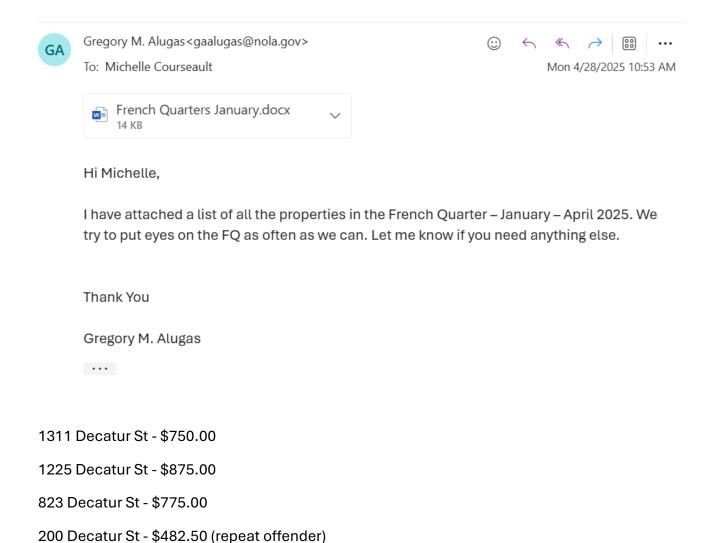


| Marche March Mar | | | | 3 | 11 Info | | | FQMD | Info | | | | ASE Info | | | | |
|--|-----------|--|---------|-----------|-----------------------|--|---------|-----------------|---------------------------|-------------|--|--------------|--------------|----------|-----------|--|-------------------------|
| Market M | Asset ID# | Address/Location | Status | | <u>Request Reason</u> | | | Request Date OF | | Inspections | | <u>Poles</u> | Support Arms | Fixtures | Refractor | | ocell Fuses and Holders |
| Part | | ROYAL ST NEW ORLEANS | Pending | | | Stroken Green French Quarter streetlight was never | 1147274 | | handhole cover; paint | | | | | | | | |
| Company | | 938 Esplanade Ave NEW ORLEANS | | | Streetlight Knocked | | | 5/13/2025 | | | | | | | | | |
| March Marc | | 622 PirateS Aly NEW ORLEANS | | | Streetlight Knocked | one lamp post at location has fallen off-requesting for repair <pre>cp> cltbqb; ctr valign="top"> ctr valign="top"></pre> | | 5/13/2025 | | | | | | | | | |
| MOVE TO SECRETARY AND THE PROPERTY OF THE PROP | LF25 | | Pending | 9/5/2024 | Down/Leaning | | 112/983 | | not on original asset doc | | | | | | | | |
| NOTE Part | | NEW ORLEANS | Pending | | | Missing street light for years : | 1146288 | | not on original asset doc | | | | | | | | |
| AUSB CONTRACT Process Contract Con | | 300 BLK Burgundy St | rending | | | ,, | 1140200 | | | | | | | | | | |
| DATA Profit Pro | AV139 | LOUISIANA 70112 | Pending | | | Light pole fallen onsidewalk | 1124874 | | handhold cover | | | | | | | | |
| NEW COLLEANS Seminated Processed Semin | AV168 | DAUPHINE ST NEW ORLEANS LOUISIANA 70112 | Pending | | | | 1122097 | | pole | | | | | | | | |
| 240 Declare 18 NINV ORLEADS NINV | | NEW ORLEANS | Pending | | | leaning too much to the left. | 1112234 | 5/13/2025 | handhole cover | | | | | | | | |
| NEV ORLEANS Pending 1/3/2025 Down.Learning 1/3/2025 Down.Learni | | 240 Decatur St NEW ORLEANS | | | Streetlight Knocked | Streetlamp struck by vehicle and leaning precariously over the | | | | | | | | | | | |
| 700 BLK Governor Nickolas St. NIX ORLEANS BLDG-posed CUSANA 70116 Pending 972/30020 Downt.earning 972/ | | NEW ORLEANS | | | | leaning presenting a life safety | | | | | | | | | | | |
| 114 Royal S NEW ORLEANS NEW ORLEANS AV38 LOUISIANA 70110 Pending 81.42024 Down/Leaning STREFUE/HF FOLE DAMA/GED 121837 policy, painted 9 173.2025 pown/Leaning 121837 policy, painted 9 173.2025 pown/Leaning 32/2025 Down/Leaning 4 173.2025 Do | | 700 BLK Governor Nicholls St NEW ORLEANS | | | Streetlight Knocked | The Street light is not working. The pole is broken and was | | 5/13/2025 | | | | | | | | | |
| BIJOS LOUISMAN 70110 Pending 81.4/2024 Down/Leaning STREETILGHT POLE DAMAGED 121837 pole; painted AV336 LOUISMAN 70120 Pending 37/2025 Down/Leaning working anymore. 4/p> TO Bourbon St NEW ORLEANS | | 1141 Royal St | Pending | | | | 1134713 | | handhole cover; paint | | | | | | | | |
| AV386 LOUISIANA 70130 Pending 3/2/2025 Down/Leaning working anymore. 4/p> 1172425 pole; fature p | BJ106 | LOUISIANA 70116 240 Decatur St | Pending | 8/14/2024 | Down/Leaning | STREETLIGHT POLE DAMAGED bottom of streetlamp and pulled | 1121837 | | pole; painted | | | | | | | | |
| 701 Bourbon St NEW ORLEANS NEW ORLEANS 1/13/2025 Down/Leaning nightcould be something 161814 pole; handhole; paint 1/13/2025 Down/Leaning nightcould be something 161814 pole; handhole; paint 1/13/2025 Down/Leaning nightcould be something 161814 pole; handhole; paint 1/13/2025 Down/Leaning nightcould be something 1/13/2025 Down/Leaning 1/13/2025 Down/Leaning nightcould be something | AV336 | | Pending | | | | 1172429 | | pole; fixture | | | | | | | | |
| 701 Bourbon St NEW ORLEANS NEW ORLEANS 1/13/2025 Down/Leaning nightcould be something 161814 pole; handhole; paint 1/13/2025 Down/Leaning nightcould be something 161814 pole; handhole; paint 1/13/2025 Down/Leaning nightcould be something 161814 pole; handhole; paint 1/13/2025 Down/Leaning nightcould be something 1/13/2025 Down/Leaning 1/13/2025 Down/Leaning nightcould be something | | | | | | | | | | | | | | | | | |
| 1141 Royal St NEW ORLEANS BJ106 LOUISIANA 70116 Pending 1/3/2025 Down/Leaning and damage, citizen stated it fell and be pole; paint 159196 pole; p | | NEW ORLEANS | D | | | of Krazy Korner bar) is tipped over and does not come on at | 440/ | | | | | | | | | | |
| someone in their vehicle. Tt is learning, and the light is now broken with the glass shattered, the Old Urseline Convent is no longer safe to walk by in the dark. NEW ORLEANS BI134 LOUISIANA 7011.6 Pending 9/24/2024 Down/Leaning the church, smoke drugs and 135170 paint; d2 lamps Streetlight Knocked Pending 9/24/2024 Down/Leaning the church, smoke drugs and 135170 paint; d2 lamps | | 1141 Royal St NEW ORLEANS | rending | | Streetlight Knocked | Light pole is leaning and damage, citizen stated it fell and | | | | | | | | | | | |
| leaning, and the light is now broken with the glass shattered, the Old Urseline Convent is no longer safe to walk by in the dark. NEW ORLEANS Bit 140 DUISIANA 70116 Pending 9/24/2024 Down/Leaning the church, smoke drugs and 135170 paint; d2 lamps Paint; d2 lamps Paint; d2 la | BJ106 | | Pending | | | | 1159196 | | pole; paint | | | | | | | | |
| BI34 LOUISIANA 70116 Pending 9/24/2024 Down/Leaning the church, smoke drugs and 1135170 paint; d2 lamps | | NEW ORLEANS | | | | leaning, and the light is now broken with the glass shattered, the Old Urseline Convent is no longer safe to walk by in the dark. | | | | | | | | | | | |
| | BJ134 | LOUISIANA 70116 317 Burgundy St | Pending | | | | 1135170 | | paint; d2 lamps | | | | | | | | |
| | | | Pending | | | Streetlight knocked down | 1125088 | | pole; fixtures; paint | | | | | | | | |

| | 240 Decatur St | | | Decatur and Bienville (in front of | | | | | | | | |
|-------|------------------|---------|------------------------|--------------------------------------|---------|----------------|----------------|--|--|--|--|--|
| | NEW ORLEANS | | Streetlight Knocked | Sun Chong restaurant) was | | | | | | | | |
| AV336 | LOUISIANA 70130 | Pending | 8/18/2024 Down/Leaning | knocked down and is missing | 1122782 | li li | pole; fixtures | | | | | |
| | | | | someone in their vehicle. it is | | | | | | | | |
| | 1116 Chartres St | | | leaning, and the light is now | | | | | | | | |
| | NEW ORLEANS | | Streetlight Knocked | broken with the glass shattered, | | | | | | | | |
| BJ137 | LOUISIANA 70116 | Pending | 7/30/2024 Down/Leaning | and its top leaning off the side. It | 1117385 | l ₁ | pole; fixtures | | | | | |

French Quarters January - April 2025

410 Natchez St <u>- \$1350.00</u>



Total: \$4,232.50

2014 People Experiencing Homelessness Were Newly Permanently Housed From 9/1/2023 to 4/30/2025

743* people moved off the street

- 311 of the 743 people were living in encampments
- 432 of the 743 people were living in other street locations

326 people moved out of homeless shelter

243 people in families moved off the streets or out of homeless shelters

190 veterans moved off the streets or out of homeless shelters

450 survivors of violence moved off the streets or out of homeless shelters

62 youth moved off the streets or out of homeless shelters

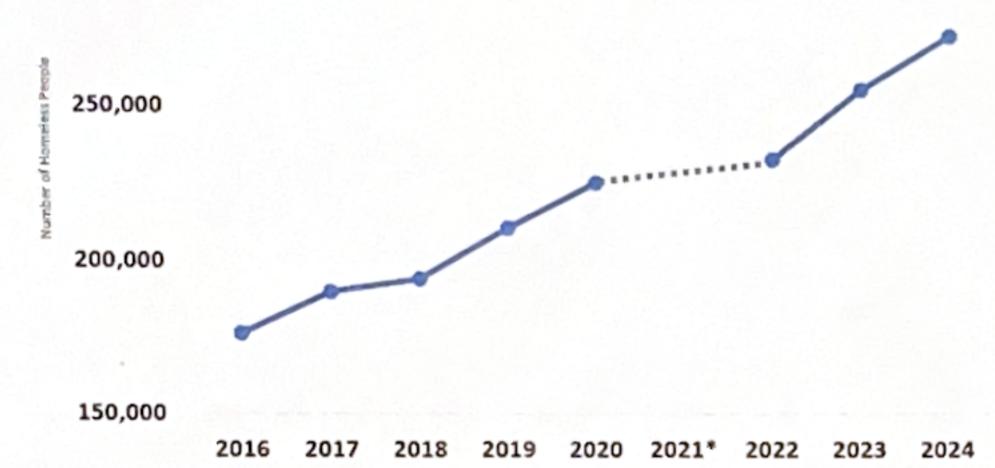
^{*}Of this total, 386 persons have been housed with UNITY's new Unsheltered Homelessness grant.



How New Orleans Compares to the Nation in Reducing Street Homelessness 2016-2024

Unsheltered Homelessness Nationally Rises 55% 2016-2024

300,000



*The 2021 National PIT count was disrupted because of the COVID-19 pandemic. HUD did not require a street count, although UNITY did one anyway.

Unsheltered National totals from the 2024 Annual Homelessness Assessment Report (AHAR) to Congress

Totals from page 15 (Unsheltered Individuals) and page 26 (Unsheltered Families) of the report represent National unsheltered totals.

https://www.huduser.gov/portal/sites/default/files/pdf/2024-AHAR-Part-1.pdf

Unsheltered Homelessness Locally Decreases by 5% 2016-2024



Unsheltered Local totals from the 2024 AHAR: Part 1 – PIT Estimates of

Homelessness in the U.S.

https://www.huduser.gov/portal/datasets/ahar/2024-ahar-part-1-pit-estimatesof-homelessness-in-the-us.html

Data sets for LA-503

2007 - 2024 Point-In-Time Estimates by CoC (XLSB)





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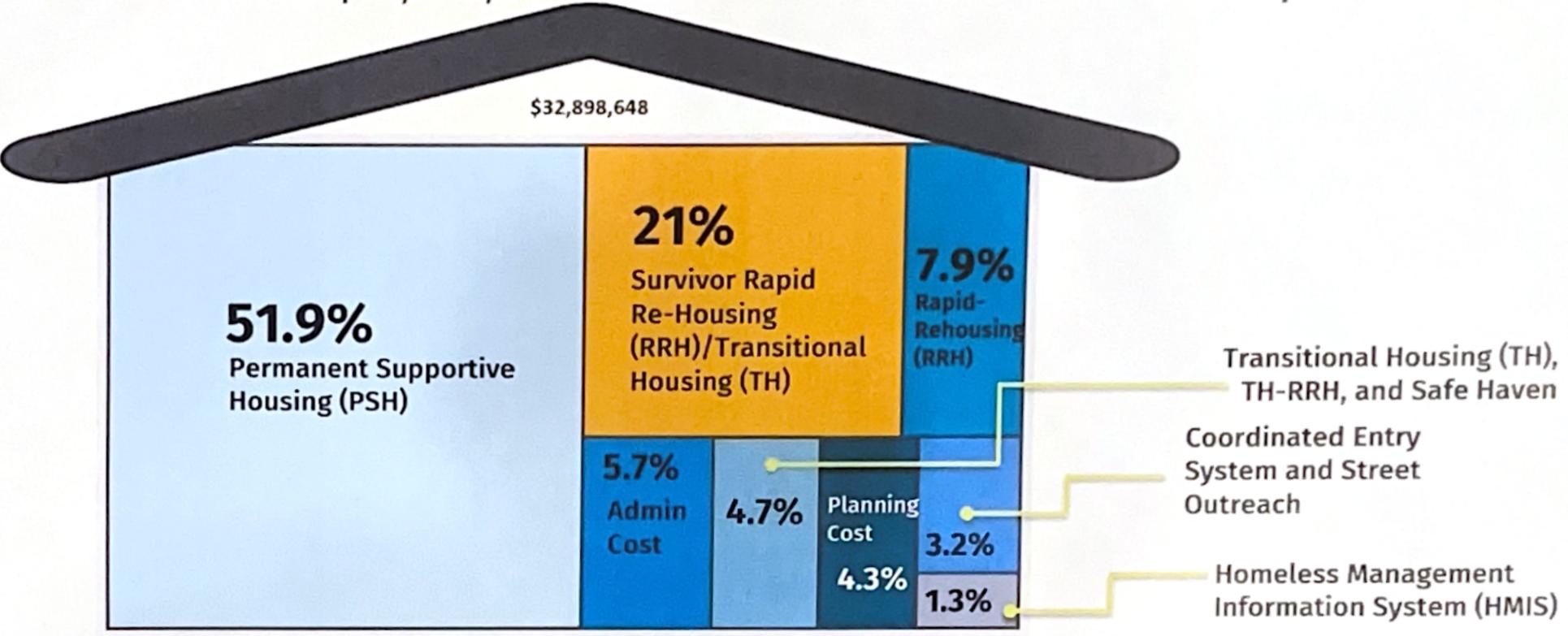
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How the Orleans-Jefferson Parish-Kenner 2023 \$32,898,648 HUD Continuum of Care Award is Spent



- This is the current award that the CoC is operating from. It was made pursuant to the Federal FY 2023 Funding Competition, with each of the grants beginning sometime in the calendar year 2024.
- Permanent Supportive Housing is an ongoing rent subsidy with a case manager visiting the client in their apartment as often as needed. This is the evidence-based practice for ending homelessness of those who have mental or physical disabilities and need supportive services to remain stably housed.
- Rapid Re-Housing is a time-limited rent subsidy with a case manager visiting the client in their apartment. This is proven effective at ending the homelessness of people with less severe service needs, especially those able to work full-time. RRH can also serve as a bridge to PSH while documentation of disability is being gathered.

Source: HUD Federal FY2023 Funding Competition



FQEDD Covenant House New Orleans French Quarter Outreach KPIs -

Report Due May 10, 2025

| Number of Youth Interactions: | Our outreach team contacted 9 youth in the French Quarter. |
|---|--|
| Number of Youth Served: | All encountered youth were provided with services. 3 of the youth were unduplicated youth. |
| Number of Direct Service Resources Distributed: | 22 Hygiene kits, 31 snack bags, 22 bottled waters, 11-One day bus passes, 8 Walmart food card, 8 McDonald's cards. |
| Amount of Time Spent with Youth: | 26 hours spent with youth encounters |
| Miles traveled in FQ (both on foot and by vehicle): | 114 miles traveled |
| Success/Notes: | All 3 unduplicated youth were in-taken into shelter services. |

Note:

- CH is preparing for the upcoming festival season which may contribute to an increased number of unhoused youth traveling to the city.
- Several posters, please see attached, have been distributed to partner businesses.



The Frontier Outreach Program – French Quarter Travelers Aid Society (TAS) in Partnership with FMC/FQEDD

April 2025 Monthly Report

In efforts to improve the life quality of individuals in the French Quarter area with active experiences, or notable histories of homelessness, Travelers Aid Society of Greater New Orleans has developed a program that will support connecting individuals to needed services previously inaccessible.

Progress Report: Efforts and Outcomes

For this program, three (3) case manager will be responsible for providing holistic services to unhoused individuals by offering connections to healthcare, public benefits, identification documents, and documentation support for housing needs.

The role of French Quarter outreach case managers expansion will be to consistently canvass the area on foot, engage with unhoused individuals residing in our designated zone to triage for basic needs and offering "light touch" referrals, service information, and/or case management assistance.

Breakdown of census

Client census (# of clients we have provided services)

93

93 all clients serviced this month

39 new clients serviced this month (not serviced this year)

Encounter census (# of total encounters this month)

180

Noted Densely Populated Areas (this month):

Decatur and Frenchmen, Elysian Field and Burgundy, Elysian Fields and N. Peters, Friendship House, Latrobe Park, St. Jude Community Center, Washington Square Park, Dutch Aly between St Phillip St and Dumaine St, and Esplanade and Bourbon.

Chronically Homeless Individuals (total # contacted this month)

26

*Under the Department of Housing and Urban Development's definition, a chronically homeless individual is someone who has experienced homelessness for 1 year or longer or who has experienced several episodes of homelessness in the last 3 years and has a disability

Unhoused individuals connected to housing programs

10

*These are individuals wo have vouchers issued to them but were not housed by the end of the month

Indiviuals with returns to homelessness

20

*These are individuals who reported previously being housed in a housing program and who have since returned to homelessness

Indiviuals interested in housing

34

*These are NEW individuals who reported an interest in being housed.

Individuals eligible for a housing program

4

*These are NEW individuals who met all eligibility criteria (for PSH: 12 months of homlessness and qualifying diagnosis) to participate of a housing program.

Breakdown of types of services provided during the encounters

Housing (# of housing opportunities events with outreach help)

3

*There were 2 events of housing supports this month; represent assistance to 2 unique clients

- 2 clients moved into a Permanent Housing Placements (Settings include being newly placed in voucher-based housing, group homes, market rentals, moving in with family, etc.)
- 1 client was newly linked to housing assistance/subsidy (Linkages include being matched to a voucher, enrolled in a housing program, or approved for rent and deposit help does not mean move-in has occurred yet, just that a subsidy was newly assigned in client's name)

Treatment (# of treatment events with outreach help)

1

1 instances of helping 1 clients schedule a healthcare appointment. These were:

1 mental health assessments

Benefits Enrollment (# of public benefits events with outreach help)

9

*These 9 connections represent assistance to 7 unique clients; some clients need multiple benefits

- 6 clients were approved for SNAP/Food Stamps with outreach help
- 3 event of assisting with of any sort of benefit asssistance (recertification, new card)

Vital Documents (# of vital documents events with outreach help)

1

1 client obtained their state ID with outreach help

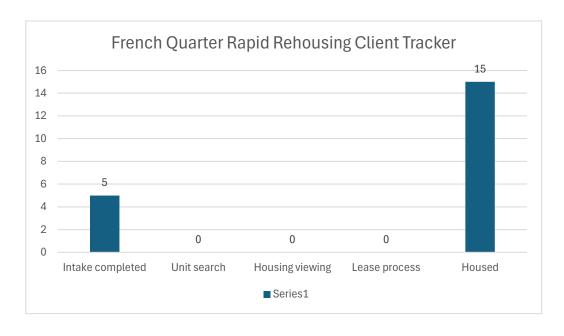
To note: Clients housed through the French Quarter Rapid Rehousing Program are not included in the Year to Date Data to prevent from duplicates.

| Year to | Date Data | Total |
|--------------------|--------------------------------|-------|
| Outreach Contacts | Unique individuals served | 140 |
| | Successful contacts | 410 |
| | Permanent housing move- ins | 5 |
| Housing Placements | Transitional housing move-ins | 1 |
| | New housing program placements | 1 |
| Healthcare | Treatment connections | 8 |
| Benefits | Benefit enrollment | 19 |
| Documents | Vital documentation | 2 |

A look at cumulative efforts for all services provided throughout the grant period.

French Quarter and TAS Rapid Rehousing Program

- 20 clients referred to TAS FQ RRH
- 20 clients enrolled in TAS FQ RRH
- 4 clients housed this month
- 15 clients housed in total



Success story

The most vulnerable clients are the hardest to find. This was the case of one of our clients, a long-time unhoused individual whose case was on the verge of being cold. For months, our outreach case manager was unable to locate them. Without a phone and a fixed location to establish regular check-ins, this client had become invisible. Our outreach case manager reached out to Friendship House, a community organization that provides food and a place to rest to unhoused individuals. Through this, our outreach case manager was able to reconnect with the clients. With consistent follow-up and trust reestablished, our outreach case manager helped this client regained their SNAP benefits and acquired a cell phone to allow for on-going support and check-ins. That reconnection was a turning point for the client as they have been matched to a housing program and are now in the process of finding a home. This story underscores the importance of visibility. When people experience homelessness become invisible – disconnected from network and services – they risk staying unhoused and supported.

Challenges

During the month of April, the FQ team continued to struggle with the aftermath of the Transitional Center (TC) and faced the new obstacle of unannounced sweeps during festival season. Several clients who were not housed after months at the TC have lost faith in the city's ability to house them and some are so traumatized from the experience that they are resisting shelters. TC clients who were transferred to the Low Barrier shelter were also promised an opportunity for Rapid ReHousing but clients are doubtful after the failed promise of housing at the TC. Given we noticed sweeps resumed in action, we started focusing more on certain areas (Friendship House, St. Jude's, Esplanade) were we noticed displaced individuals would group. We have been tailoring our services to target these areas as we are able to provide a continuation of service given the newly found ability of multiple interactions with individuals.

| | Glass Half F | - ull Recyclin | g Stats | | | | |
|--|--------------|-------------------|----------|----------|----------|-----------------|-----------|
| Statistics Across All 3 Drop-Off Locations | January | February | March | April | May | Monthly Average | Total |
| | | | | | | | |
| Glass (in lbs.) | 4,437.50 | 3,237.50 | 4,225.00 | 4,600.00 | 4,975.00 | 4,295.00 | 21,475.00 |
| Plastic (in cubic yards) | 8.95 | 8.45 | 11.20 | 6.75 | 13.25 | 9.72 | 48.60 |
| Metal (in cubic yards) | 3.25 | 5.00 | 5.60 | 3.02 | 5.60 | 4.50 | 22.47 |
| Cardboard (in cubic yards) | 14.25 | 14.75 | 20.00 | 17.45 | 24.25 | 18.14 | 90.70 |
| Aluminum (in cubic yards) | 2.27 | 2.04 | 3.31 | 1.50 | 2.67 | 2.36 | 11.79 |

| | | | Drop- Of | f Site Brea | akdown | | |
|--------------|----------|----------|----------|-------------|----------|--------------------|---------------------------|
| | January | February | March | April | May | Monthly Average | Total lbs. glass recycled |
| | | | | | | | |
| Cabrini Park | 2,550.00 | 1,600.00 | 1,975.00 | 2,750.00 | 3,400.00 | 2,455.00 | 12,275.00 |
| HNOC | 412.50 | 162.50 | 700.00 | 100.00 | 325.00 | 340.00 | 1,700.00 |
| Jazz Museum | 1,475.00 | 1,475.00 | 1,550.00 | 1,750.00 | 1,250.00 | 1,500.00 | 7,500.00 |

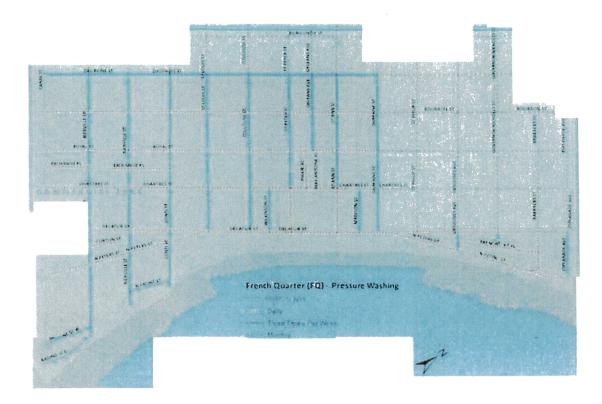


<u>City of New Orleans Monthly Sanitation Report</u> <u>April 2025- Area 5</u>

| Containers/Carts on hand at month end – inventory to be | |
|---|--------------------|
| delivered | 178 |
| 311 Service Requests Received | 28 |
| 311 Service Requests – Closed/Resolved | 28 |
| 311 Service Requests – Pending | 0 |
| Average Days to Close/Resolve | 2.57 |
| 311 Service Requests – dead animal pickup | 0 |
| 311 Service Requests – Start Trash Service | O |
| Summary of Pressure Washing services | See attached sheet |
| Summary of Detailed Surface Cleaning Services | See attached sheet |
| Summary of Mechanical Street Sweeping and Flushing Services | See attached sheet |
| Summary of Graffiti and Sticker removal | See attached sheet |
| Summary of Special Event services | See attached sheet |



French Quarter - Residential & French Quarter - Commerical Pressure Washing Services Map



Daily - N Peters, Clinton St, Decatur St, N Peters St, French Market Place, Dorshiere St, Chartres St, Royal St and Bourbon St from Canal to Dumaine, Exchange Pl, Bourbon St from Canal to, St Peter & St Ann from Decatur to Chartres and Pirates Alley & Pere Antone from Chartres to Royal St.

3x per week - Badine, N Front St, Dauphine from Canal to Dumaine, Iberville, Bienville, Conti,St Louis, Toulose, St Peters, St Ann, and Dumaine from Decatur or the River to Dauphine, Orleans Ave from Royal St to Dauphine, Wilkinson & Madison St and Esplanade from N Peters to Decatur.

Monthly - Rampart St & Burgundy from Canal to Esplanade, Dauphine, Bourbon St, Royal St & Chartres St from Dumaine to Esplanade Ave and St Peters, Ursulines, Gov Nichols, Barracks and Esplanade from Decatur to N Rampart.

Additional Work NOT Included in Contract

All Cross Streets 7 Days a Week from Iberville to St Peter in Between Dauphine and Decatur 2 Additional High Pressure Units with Large Water Tanks NOT Included in Contract



Surface Cleaning of sidewalks



Monthly

Bourbon from Canal to Dumaine

Royal from Canal to Dumaine

Chartres from Canal to Dumaine

Decatur from Canal to Esplanade

N. Peters from Canal to Decatur

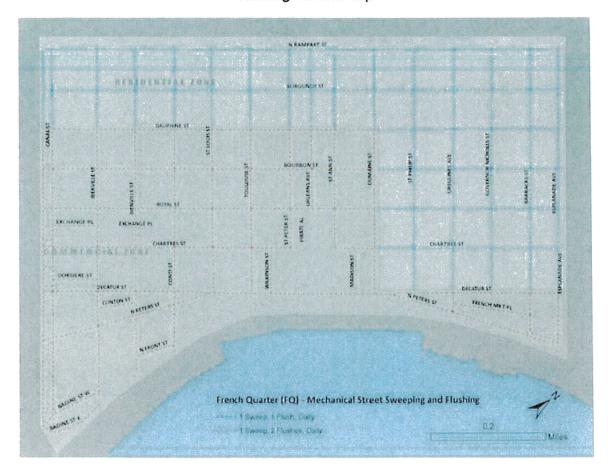
Additional Work NOT Included in Contract:

ALL Streets are Surface Cleaned Throughout the ENTIRE French Quarter Monthly

2 Additional Machines NOT Included in the Contract



French Quarter – Residential and French Quarter - Commercial Mechanical Street Sweeping and Flushing Services Map



1 sweeper and 1 flush daily - N Rampart & Burgundy On both sides of Canal St to Esplanade Ave, Bourbon St, Royal St & Chartres St from Dumaine to Esplanade Ave and St Peters, Ursulines, Gov Nichols, Barracks and Esplanade from Decatur to N Rampart.

1 sweeper & 2 flushes daily - Badine, N Front St, N Peters, Clinton St, Decatur St, N Peters St, French Market Place, Dorshiere St, Chartres St, Royal St and Bourbon St from Canal to Dumaine, Exchange Pl, Bourbon St from Canal to, St Peter & St Ann from Decatur to Chartres and Pirates Alley & Pere Antone from Chartres to Royal St., Orleans from Royal to Dauphine.



April 2025



| ox het meek | | | | | | |
|-------------|--|---------|--|----------|---|----------|
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| 50 | ्न | 1 | 2 French Quarter Res & Comm Pressure Washing Services 3x a week in service areas 1 thru 15 | 3 | 4 French Quarter Res & Comm Pressure Washing Services 3x a week in service areas 1 thru 15 | 5 |
| 6 | 7 French Quarter Res & Comm Pressure Washing Services 3x a week in service areas 1 thru 15 | 8 | 9 French Quarter Res & Comm Pressure Washing Services 3x a week in service areas 1 thru 15 | 10 | 11 French Quarter Res & Comm Pressure Washing Services 3x a week in service areas I thru 15 | 12 |
| 13 | 14 French Quarter Res & Comm Pressure Washing Services 3x a week in service areas I thru 15 | 15 | 16 French Quarter Res & Comm Pressure Washing Services 3x a week in service areas I thru 15 | 17 | 18 French Quarter Res & Comm Pressure Washing Services 3x a week in service areas I thru 15 | 19 |
| 20 | 21 French Quarter Res & Comm Pressure Washing Services 3x a week in service areas 1 thru 15 | 22 | 23 French Quarter Res & Comm Pressure Washing Services 3x a week in service areas 1 thru 15 | 24 | 25 French Quarter Res & Comm Pressure Washing Services 3x a week in service areas 1 thru 15 | 26 |
| 27 | 28 French Quarter Res & Comm Pressure Washing | 29 | 30 French Quarter Res & Comm Pressure Washing | | | |

Services 3x a week

in service areas

1 thru 15

| | Streets Pressure Washed |
|-----|-------------------------|
| 1. | Badine |
| 2. | N Front St |
| 3. | Dauphine |
| 4. | Iberville |
| 5. | Bienville |
| 6. | Conti St |
| 7. | St Louis |
| 8. | Toulose St |
| 9. | St Peters |
| 10. | St Ann |
| 11. | Dumaine |
| 12. | Orleans St |
| 13. | Wilkonson |
| 14. | Madison St |
| 15. | Esplanade Ave |

Pressure Washing Services 3x a week

in service areas

1 thru 15

| Boundries |
|-------------------------------|
| Canal to Iberville |
| Bienville to Conti |
| from Canal to Dumaine |
| E. Badine to Dauphine |
| Miss River I-Wall to Dauphine |
| Miss River I-Wall to Dauphine |
| Decatur to Dauphine |
| Decatur to Dauphine |
| Chartres to Dauphine |
| Chartres to Dauphine |
| Decatur to Dauphine |
| from Royal St to Dauphine |
| Decatur to Chartres |
| Decatur to Chartres |
| N Peters to Decatur |

Frequency Pressure Washing Services 3x/ Week

Additional Work: ALL Streets are Surface Cleaned Throughout the ENTIRE French Quarter Monthly



April 2025



| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|---|--------|--|--|--|--|--|
| 30 | 31 | 1 French Quarter Res & Comm Monthly Pressure Washing Services in service areas 17, 18 & 19 | 2 French Quarter Res & Comm Monthly Pressure Washing Services in service areas 12, 20, 21, & 22 | 3 French Quarter Res & Comm Monthly Pressure Washing Services in service areas 21, 22, & 23 | 4 French Quarter Res & Comm Monthly Sidewalk Surface Cleaning in service areas 1, 2, & 3 | 5 French Quarter Res & Comm Monthly Pressure Washing Services in service area 6 |
| 6 French Quarter Res & Comm Monthly Pressure Washing Services in service area 6 | 7 | 8 | 9 | 10 French Quarter Res & Comm Monthly Pressure Washing Services in service area 7 | 11 French Quarter Res & Comm Monthly Pressure Washing Services in service area 7 | 12 |
| 13 | 14 | 15 French Quarter Res & Comm Monthly Pressure Washing Services in service area 13 | 16 French Quarter Res & Comm Monthly Sidewalk Surface Cleaning in service areas 4 & 5 | 17 French Quarter Res & Comm Monthly Pressure Washing Services in service area 11 | 18 French Quarter Res & Comm Monthly Pressure Washing Services in service area 8 | 19 |
| 20 | 21 | 22 French Quarter Res & Comm Monthly Pressure Washing Services in service areas 14 & 15 | 23 | French Quarter Res & Comm Monthly Pressure Washing Services in service areas 9 & 10 | 25 | 26 |
| 27 | 28 | 29 French Quarter Res & Comm Monthly Pressure Washing Services in service area 16 | 30 | | | |

| | Streets Pressure Washed |
|-----|-------------------------|
| 1. | Bourbon |
| 2. | Royal |
| 3. | Chartres |
| 4. | Decatur |
| 5. | N Peters |
| 6. | Rampart |
| 7. | Burgundy |
| 8. | Dauphine |
| 9. | Bourbon |
| 10. | Royal |
| 11. | Chartres |
| 12. | St Phillip |
| 13. | Ursuline |
| 14. | Gov Nicols |
| 15. | Barracks |
| 16. | Esplanade |
| 17. | Iberville |
| 18. | Bienville |
| 19. | Conti |
| 20. | Toulouse |
| 21. | Orleans |
| 22. | St Louis |
| 23. | St Anne |

| Boundries |
|-----------------------|
| Canal to Dumain |
| Canal to Dumain |
| Canal to Dumaine |
| Canal to Esplanade |
| Canal to Decatur |
| Canal to Esplanade |
| Canal to Esplanade |
| Dumaine to Esplanade |
| Dumaine to Esplanade |
| Dumaine to Esplanade |
| Dumaine to Esplanade |
| Decatur to N Rampart |
| N Rampart to Dauphine |
| |

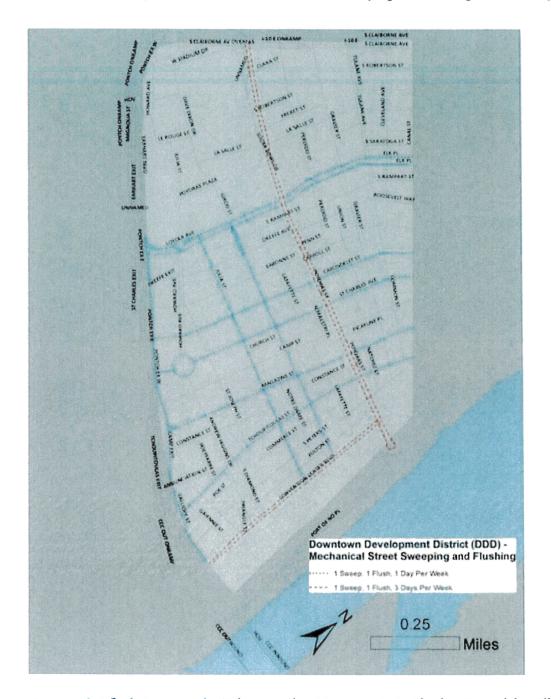
Frequency
Monthly Sidewalk Surface Cleaning

Monthly Pressure Washing Services

Additional Work:
ALL Streets are Surface
Cleaned Throughout the
ENTIRE French Quarter Monthly



Downtown Development District Mechanical Street Sweeping and Flushing Services Map



1 sweep & 1 flush 1x per week - Tchoupitoulas, Magazine St, St Charles, Carondelet, Elk & Loyola from Canal to Calliope, Calliope, Camp, Julia St & Girod from Convention Center Blvd to Loyola.

1 sweep & 1 flush 3x per week - Convention Center & Poydras from Convention to Claiborne



April 2025



| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--|--|--|---|---|--|---|
| 20 | a., | 1 DDD Mechanical Sweep and Flush in service areas 3 & 4 | 2 DDD Mechanical Sweep and Flush in service areas 10 & 11 | 3 DDD Mechanical Sweep and Flush in service areas 1 & 2 | 4 DDD Mechanical Sweep and Flush in service areas 10 & 11 | 5 DDD Mechanical Sweep and Flush in service areas 8 & 9 |
| 6 DDD Mechanical Sweep and Flush in service areas 5, 6 & 7 | 7 DDD Mechanical Sweep and Flush in service areas 10 & 11 | Sweep and Flush | 9 DDD Mechanical Sweep and Flush in service areas 10 & 11 | 10 DDD Mechanical Sweep and Flush in service areas 1 & 2 | 11 DDD Mechanical Sweep and Flush in service areas 10 & 11 | Mechanical Sweep and Flush in service areas 8 & 9 |
| Mechanical Sweep and Flush in service areas 5, 6 & 7 | 14 DDD Mechanical Sweep and Flush in service areas 10 & 11 | Sweep and Flush | 16 DDD Mechanical Sweep and Flush in service areas 10 & 11 | 17 DDD Mechanical Sweep and Flush in service areas 1 & 2 | 18 DDD Mechanical Sweep and Flush in service areas 10 & 11 | 19 Mechanical Sweep and Flush in service areas 8 & 9 |
| 20 DDD Mechanical Sweep and Flush in service areas 5, 6 & 7 | 21 DDD Mechanical Sweep and Flush in service areas 10 & 11 | Sweep and Flush | 23 DDD Mechanical Sweep and Flush in service areas 10 & 11 | Mechanical Sweep and Flush in service areas 1 & 2 | 25 DDD Mechanical Sweep and Flush in service areas 10 & 11 | 26 DDD Mechanical Sweep and Flush in service areas 8 & 9 |
| 27 DDD | 28 DDD | 29 DDD | 30 DDD | | | |

Mechanical

Sweep and Flush

in service areas

10 & 11

Streets Pressure Washed

Mechanical Sweep

and Flush in

11

service areas 10 & in service areas 3

Mechanical

Sweep and Flush

& 4

Boundries

Mechanical

Sweep and Flush

in service areas

5,6&7

| 1. | Tchoupitoulas |
|-----|------------------------|
| 2. | Magazine |
| 3. | St Charles |
| 4. | Carondelet |
| 5. | Elk |
| 6. | Loyola |
| 7. | Calliope |
| 8. | Julia St |
| 9. | Girod |
| 10. | Convention Center Blvd |
| 11. | Poydras |

| Canal to Calliope |
|----------------------------------|
| Canal to Calliope |
| Convention Center Blvd to Loyola |
| Convention Center Blvd to Loyola |
| Convention Center Blvd to Loyola |
| Callione to Povdras |

Convention to Claiborne

Frequency
Weekly Sweep (1)
Weekly Flush (1)

Monthly

Additional Work:

ALL Streets are Surface

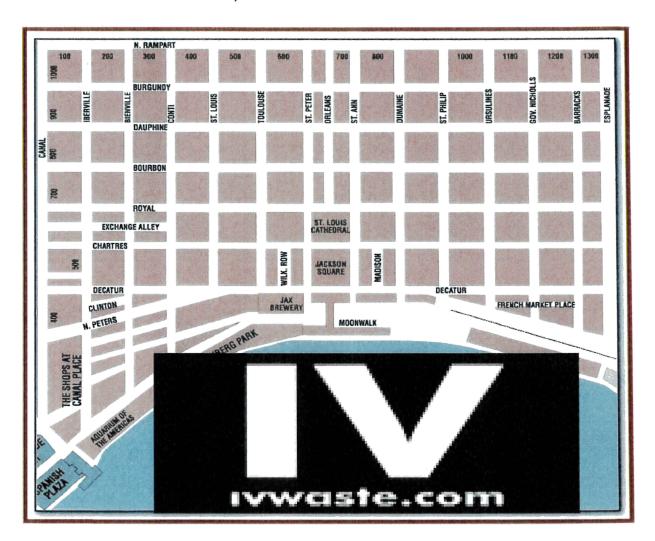
Cleaned Throughout the

ENTIRE French Quarter

Flush 3x/ week Sweep 3x/ week



Summary of Graffiti & Sticker Removal Services



Graffiti & 8 Sticker Removal Provided Daily as Needed

Special Events

April 2025

| Events | | | | | | |
|---|--------|-----------|-----------|--|--|--|
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| 30 | 31 | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 Fr Qtr Fest French Quarter- Res & Comm 1 Supplemental crew provided | 11 Fr Qtr Fest French Quarter- Res & Comm 1 Supplemental crew provided | 12 Fr Qtr Fest French Quarter- Res & Comm 1 Supplemental crew provided |
| 13 Fr Qtr Fest French Quarter-Res & Comm 1 Supplemental crew provided | 14 | 15 | 16 | 17 | 18 | 19 Easter French Quarter- Res & Comm 1 Supplemental crew provided |
| 20 Easter French Quarter-Res & Comm 1 Supplemental crew provided | 21 | 22 | 23 | 24 | 25 Jazz Fest French Quarter- Res & Comm 1 Supplemental crew provided | 26 Jazz Fest French Quarter- Res & Comm 1 Supplemental crew provided |
| 27 Jazz Fest French Quarter- Res & Comm 1 Supplemental crew provided | 28 | 29 | 30 | | 2 | 3 |
| ☑ Date | | Equipment | | | | |