

LIVABILITY COMMITTEE

Meeting Notes

Monday, 5 May 2025, 3:00 pm

Covenant House, Board Room

611 N. Rampart Street, New Orleans, LA 70112

1. Call to Order, Reading of the Agenda, and Roll Call

The meeting was called to order at 3:00 PM and the agenda was read into the record.

ROLL CALL: COMMITTEE MEMBERS				
First Name	Last Name	Present	Absent	Approve Meeting Notes
Madison	Charleston	X		-
Rene	Fransen		X	-
Mamie	Gasperecz	X		Yes
Erin	Holmes	X		Yes
Antonio	Carbone	X		Yes
Katie	Kolthoff	X		Yes

INTRODUCTION OF ATTENDEES: GUESTS		
First Name	Last Name	Role
Michelle	Courseault	FQMD Executive Director
Shelby	Ursu	FQMD Coordinator
Alex	Dunkenberger	CAO Office
Gretchen	Byers	VCPOA
Jane	Cooper	FQMD Board Chair
Glade	Bilby	FQMD Commissioner
Maria Isabel	Page	Honorary Consul of Spain
Eric	Gabourel	Resident/Business Owner
Michie	Bissell	Resident

2. Public Comment:

No written public comment was received.

3. Motion – Consider a motion to approve the previous meeting notes

Vice-Chair Erin Holmes made a motion to approve the previous meeting notes. Antonio Carbone seconded the motion, and it was approved.

4. Committee Chair's Comments

Chair Mamie Gasperecz thanked the Committee for their attendance and wished a speedy recovery to FQMD staff Michelle Courseault and Bob Bejarano.

5. Presentations –

a. Spanish Tile Project Presented by: Maria Isabel Page, Honorary Consul of Spain

See attached documents. Louisiana Honorary Consul of Spain, Maria Isabel Page, thanked the Committee for inviting her to speak about the Spanish tile project. She stated that the program aims to repair missing and broken Spanish-era ceramic street tiles throughout the French Quarter. Ms. Page noted that property owners with existing damaged tiles can apply for replacements, and should apply through the One Stop Nola app. She informed the Committee that outreach to the property owners has been a challenge, noting that there have been only seven applications received for this program to date. Ms. Page added that some individuals may not know how to use the One Stop app in order to apply. Ms. Courseault reported that the Vieux Carre Commission (VCC) has updated the deadline to apply to the end of May. She shared a document with the Committee that detailed the specific French Quarter properties with Spanish tiles that are in the worst condition. Ms. Courseault stated that the objective for the Committee is to find a way to inform these property owners of this program and to help them with the application process within the next 30 days. Ms. Courseault will create a step by step screen shot document detailing the One Stop application process and circulate it to the Committee. The Committee decided which properties on the list that each member will reach out to. Maddie Charleston and Ms. Gasperecz will share this information with the VCC. The Committee thanked Ms. Page for her presentation.

b. Street Markings Project*

See attached document. Ms. Courseault reported that the Street Markings Project is set to begin at the end of the week, weather permitting. She stated that the project is a collaboration with the Department of Public Works (DPW) and the first phase will focus on markings for fire lanes, street corner “7s”, active driveways, and no-parking zones. Ms. Courseault noted that this project will go block by block, and an A-frame sign with a QR code will be placed around the work zone which residents can scan and be directly lead to the FQMD website page detailing the project. She stated that Mr. Bejarano completed the full assessment necessary for the project. Mr. Carbone reminded the Committee that, because this project is being funded by the State appropriations, there is a time constraint to complete the project by the end of June. He stated that the second phase of the project will be signage. Ms. Courseault added that she will be inviting members of the New Orleans Fire Department to a future Committee meeting once the project has been completed.

c. Streetlight Maintenance Process*

See attached document. Ms. Courseault reported that the FQMD will be working with the DPW to continue to repair streetlights throughout the French Quarter until February 2026. She stated that all requests for maintenance should go through 311, and the progress for each request will be monitored. Ms. Courseault noted that she will be meeting with the DPW every week to receive their list of all French Quarter 311 requests, and then she will forward the streetlight maintenance requests to ASE. Ms. Courseault will include both the French Quarter 311 monthly reports and the report on status of repairs from ASE in the Livability Committee meeting packets moving forward.

6. Discussions – None

7. Updates / Key Performance Indices Reports

a. Traffic & Pedestrian Studies: Pedestrian Mall(s)

Ms. Courseault reported that the Security & Enforcement Committee made a request that funds in the French Quarter Economic Development District Trust Fund be used to fund a comprehensive traffic and pedestrian study of the French Quarter. She stated that the Board will discuss this in more detail next week. Jane Cooper added that these studies are essential, and stressed the importance of getting real data that can be shared with all

French Quarter

MANAGEMENT DISTRICT

stakeholders. Mr. Carbone asked if the study will include speed limit or speed enforcement mechanisms. Ms. Cooper replied that this would be great to include in the study. Ms. Holmes stated that another important thing to take into consideration is where street closures are implemented. She noted that a level of stakeholder feedback and engagement is necessary for these studies, pointing out that the neighborhood is operating mainly on hearsay regarding any potential changes.

b. Graffiti Abatement*

See attached documents.

c. Code Enforcement*

See attached documents. Ms. Courseault reported that Code Enforcement has provided her with reports from 2024 as well as 2025 reports from February and March. Ms. Charleston noted that she has had issues with Code Enforcement reporting inaccuracies in the past, which can hold up permits for property owners. Ms. Courseault will speak with Code Enforcement on the Inspector's criteria for reporting, as well as who to report to for inaccuracies.

d. Homeless Services /Travelers Aid Society of Greater New Orleans & Covenant House*

See attached documents.

e. Recycling*

See attached documents.

8. New Business– To consider and take action upon any other matters that may properly come before the French Quarter Management District Livability Committee

Mr. Carbone asked if Key Performance Indices (KPIs) have been set for sanitation, noting that he has heard a lot of positive feedback from residents regarding IV Waste's sanitation services in the French Quarter. Ms. Courseault replied that KPIs have not been deciphered at this point in time, but stated that she will reach out to IV Waste to discuss this in more detail.

Guest and French Quarter business owner, Eric Gabourel, introduced himself to the Committee and thanked Ms. Gasperecz and Ms. Holmes for inviting him. He stated that he has put together a list of ideas to consider for improving public safety in the French Quarter. Mr. Gabourel proposed the idea of creating a system that would limit vehicular traffic within the grid of the French Quarter by the use of retractable bollards with access pass systems at every entrance. He noted that French Quarter residents and workers would have all access to the French Quarter, adding that the goal is not to completely remove cars from the neighborhood, but to limit the traffic in the French Quarter's interior. Mr. Gabourel proposed that hotels could use shuttle buses for guest transportation, and taxi and ride-share stands along the French Quarter perimeter.

9. Next Meeting Date:

The next scheduled meeting date of the Committee is Monday, June 2nd, 2025, at 3:00 PM.

10. Adjournment

Ms. Holmes made a motion to adjourn. Katie Kolthoff seconded the motion, and the meeting was adjourned at 4:05 PM.

SPANISH TILES RESTORATION

Broken, Cracked, Chipped Tiles?

A gift from Spanish Ambassador,
will replace your missing and
broken Spanish ceramic street tiles
FOR FREE



APPLICATION REQUIRED

Owner must complete brief
application with photo to receive
tiles from Spain

Deadline: May 30th



March 2025,

New Orleans, Louisiana, applications open from March 10, 2025 to May 9, 2025.

Deadline to submit applications is May 9, 2025.

The Vieux Carré Commission is excited to announce the gift from Ángeles Moreno Bau, Ambassador of Spain to the United States to our Mayor LaToya Cantrell, for the City of New Orleans. The Ambassador's gift is part of the program to repair missing and broken Spanish era ceramic street tiles that can be seen as place markers on the outside of French Quarter properties.

The original 126 tiles were a gift from the Spanish Government to New Orleans during Mayor Morrison's administration to commemorate the Spanish names of streets in the Vieux Carre (Viejo Barrio) during the Spanish era of the Louisiana territory between 1762-1803.

The original tiles were produced in Talavera de la Reina, Spain, in 1959 and were installed with the guidance of the Vieux Carré Commission throughout the French Quarter from 1959-1961.

Property owners with existing damaged tiles can apply for replacements, courtesy of the Spanish ceramic tile manufacturer ADEX and with the support of the Spanish Consulate, which will facilitate communication between ADEX and the Vieux Carré Commission for the tiles to be manufactured for the renovation. This application is only for existing tiles. No new signs will be approved.

Permits are available in One Stop (click on "Permits – Vieux Carré").

There will be no charge for permits.

The VCC will be the repository for all necessary documents and data.

The VCC will not have direct contact with the tile manufacturers.

<https://onestopapp.nola.gov/Help.aspx>

<https://nola.gov/next/vieux-carre-commission/home/>

When you apply, please ensure you have the following documents ready for uploading in the document section of your application before submitting:

- If your building is part of a condo association, please upload a letter from your board president, signed by all owners, that states all parties have knowledge of and consent to the proposed work.
- Upload one photograph of each elevation where work is planned.
- Upload one photograph of each whole Spanish Tile Street sign you wish to have refurbished.



**March 2025,
New Orleans, Louisiana, applications open from March 10, 2025 to May 9, 2025.
Deadline to submit applications is May 9, 2025.**

DO YOU OWN PROPERTY WITH A SPANISH STREET TILE?

SPAIN WILL PAY TO RENOVATE IT FOR FREE!

CONTACT VCC BEFORE THE DEADLINE OF MAY 9, 2025.

**VCC NEEDS TO KNOW:
THE PROPERTY OWNER, THE ADDRESS, WHAT STREET THE TILE IS FACING.
(tltr.)**

APPLY ONLINE
<https://onestopapp.nola.gov/>
(<https://onestopapp.nola.gov/Help.aspx>)

OR FILL OUT THIS FORM AND EMAIL IT TO:
ria108ria@gmail.com

PROPERTY ADDRESS: _____
ADDRESS OF THE SIGN: _____
OWNER: _____
NAME: _____
ADDRESS: _____
CONTACT INFO, EMAIL PHONE MAILING ADDRESS: _____

SEND TO:

**MARIA ISABEL PAGE, HONORARY CONSUL OF SPAIN
LOUISIANA,
504-232-8983, ria108ria@gmail.com**

(<https://nola.gov/next/vieux-carre-commission/home/>)



**March 2025,
New Orleans, Louisiana, applications open from March 10, 2025 to May 9, 2025.
Deadline to submit applications is May 9, 2025.**

DO YOU KNOW SOMEONE WHO OWNS A PROPERTY WITH A SPANISH STREET TILE?

**IF YOU CAN, GIVE THEM THE FORM ON THE BACK OF THIS SHEET
OR IF YOU CANNOT GIVE THEM THE FORM, SEND ME THEIR CONTACT
INFO: THEIR NAME, ADDRESS, PHONE & EMAIL. WITH THE PROPERTY
OWNER'S NAME, ADDRESS, & PERTINENT CONTACT INFO.**

**SEND TO: MARIA ISABEL PAGE, HONORARY CONSUL OF SPAIN,
LOUISIANA, 504-232-8983, ria108ria@gmail.com**

THE PROCESS OF THE ONE STOP APP:

Go to:

<https://onestopapp.nola.gov/>

Click on "APPLY"

(TO GET TO: <https://onestopapp.nola.gov/Apply.aspx>

-scroll all the way down to: VCC "Spanish Tile Application" and click "Start"/
read the directions and click on "Continue"

Scroll all the way down to "VCC Spanish Tile Application"
click "start".

If your property is part of a condo association, please upload a letter from your board president, signed by all owners, that states all parties have knowledge of and consent to the proposed work.

Upload one photograph of each "elevation" (meaning photo of front and side of building) where work is planned.

Upload one photograph of each whole Spanish Tile street sign you wish to have refurbished. (meaning close up of actual tile)

Each application requires an account which you can create at this time.

(<https://onestopapp.nola.gov/Help.aspx>)

(<https://nola.gov/next/vieux-carre-commission/home/>)

Street Sign	Street Address	Street Name	Sign Condition	Grout Condition	Building Occupant	Title Owner on Builder
Calle D'Bourbon	1228	Bourbon St	Falling Apart	Bad Condition	Multi Family	
Calle D'Bourbon	1350	Bourbon St	Falling Apart	Bad Condition	Beauregard House	
Calle Del Tolosa	601	Bourbon St	Faded/Cracked Polish	Bad Condition	Chartres House Restaurant	K & L Investments LLC
Calle D'Santa Ana	801	Bourbon St	Faded/Cracked Polish	Bad Condition	The Bourbon Pub	Capricorn Investments
Calle Del Maine	841	Bourbon St	Falling Apart	Bad Condition	Multi Use	Guy Owens 837 Chartres LLC
Calle D'San Luis	500	Chartres St	Faded/Cracked Polish	Bad Condition	Napoleon House	
Calle D'Santa Ana	751	Chartres St	Falling Apart	Bad Condition	Louisiana State Museum	
Calle Del Maine	838	Chartres St	Faded/Cracked Polish	Bad Condition	Queork LLC	Chartres Properties LLC
Calle D'Conde	839	Chartres St	Faded/Cracked Polish	Bad Condition	Odaomo	
Calle D'Conde	903	Chartres St	Falling Apart	Bad Condition	Deurty Boys	
Calle D'Conde	1001	Chartres St	Faded/Cracked Polish	Bad Condition	Hôtel château	
Calle D'San Felipe	1001	Decatur St	Faded/Cracked Polish	Bad Condition	French Market Restaurant & Bar	1001 Decatur Street LLC
Calle Del Cuartel	1301	Decatur St	Faded/Cracked Polish	Bad Condition	Sassy magick	Ray Ziegler Props LLC
Camino Real Muelle	619	Decatur St	Graffiti	Bad Condition	Walgreens	
Avda D' La Explanada	906	Esplanade Ave	Falling Apart	Bad Condition	Multi Fam (Possibly Unauthentic)	(Possibly Unauthentic)
Calle D'Bienville	222	N Rampart St	Falling Apart	Bad Condition	Former "Young Mens Gymnastic Club"	New Orleans athletic club
Calle Del Cuartel	1301	Royal St	Faded/Cracked Polish	Bad Condition	Flora Savage Shop	
Calle Real	403	Royal St	Falling Apart	Bad Condition	La Trobes's	Royal Cloud Nine LLC
Calle D'Santa Ana	801	Royal St	Faded/Cracked Polish	Bad Condition	New Orleans Vampire Cafe	Richard Polizzi & Sons LLC
Calle D'Santa Ana	1013	St Ann St	Faded/Cracked Polish	Bad Condition	Inn at St. Ann	KFK Acquisitions LLC
Calle D'Chartres	621	St Louis St	Falling Apart	Bad Condition	Omni hotel	
Calle D'San Felipe	1009	St Philip St	Falling Apart	Bad Condition	Residential w/Courtyard	
Calle Del Tolosa	1000	Toulouse St	Falling Apart	Bad Condition	Multi Use	Zoma LLC
Calle Del Tolosa	906	Toulouse St	Faded/Cracked Polish	Bad Condition	Multi Use	ZOMA LLC

FRENCH QUARTER SAFETY & SIGNAGE - ST. MARKINGS PROJECT

FQMD, in partnership with City of New Orleans, Department of Public Works, is undergoing FQ Residential Safety & Signage Project for Street Markings in the French Quarter. This project is funded by Louisiana State Appropriations, to enhance safety in the French Quarter. This project is an initiative of the FQMD Livability Committee.

FQMD has awarded through the State RFP process, to **Credence Construction, LLC**, who will begin work in May 2025 and complete in June 2025. The scope of this project is street markings, to address the safety a concern of our EMS vehicles inability to move efficiently around illegally parked vehicles throughout the French Quarter. For a number of reasons, due to poor visibility, degraded paint materials, long-term wear and tear, natural weathering, and many other factors. FQMD will add brightly colored street markings to clearly identify where illegal parking is prohibited, together with corresponding signage to increase visibility and standardize throughout the French Quarter. Street markings will include the following:

- No-parking areas
 - Fire Lanes (Exhibit A)
 - Street corners “7’s” (Exhibit B)
 - Active driveways (Exhibit C)
 - Illegal Parking Signage

Project Objectives:

- Improve access for emergency response vehicles in the residential area
- Deter and prevent illegal parking on street corners with high-visibility street markings
- Deter and prevent illegal parking where driveways require access to the street
- Standardize street markings in the French Quarter

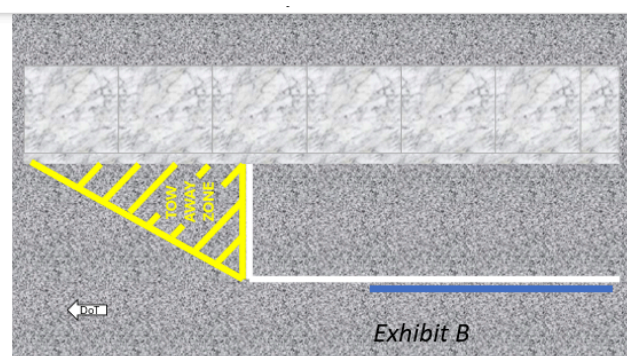
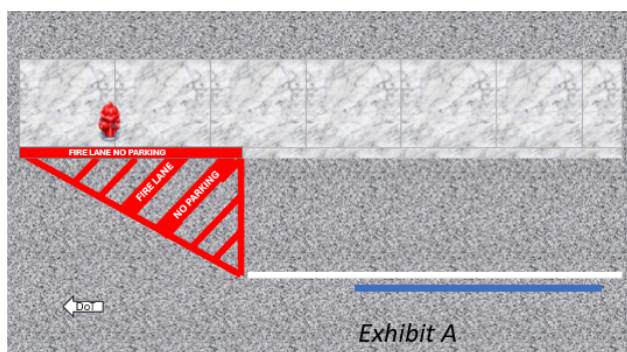
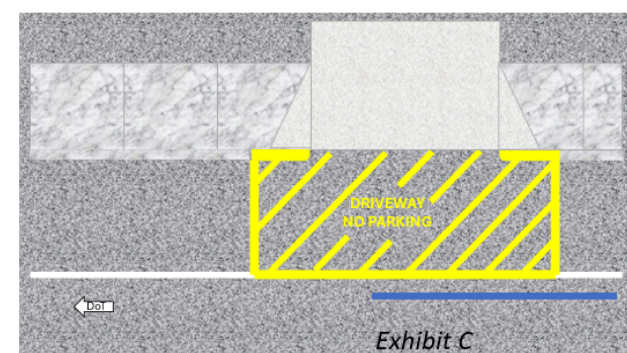


Figure 2B-23. Examples of Parking Space Markings



**PARDON THE
DISRUPTION
WORK IN PROGRESS**



French Quarter Management District
(504) 323-5801 | info@fqmd.org
FQMD.ORG



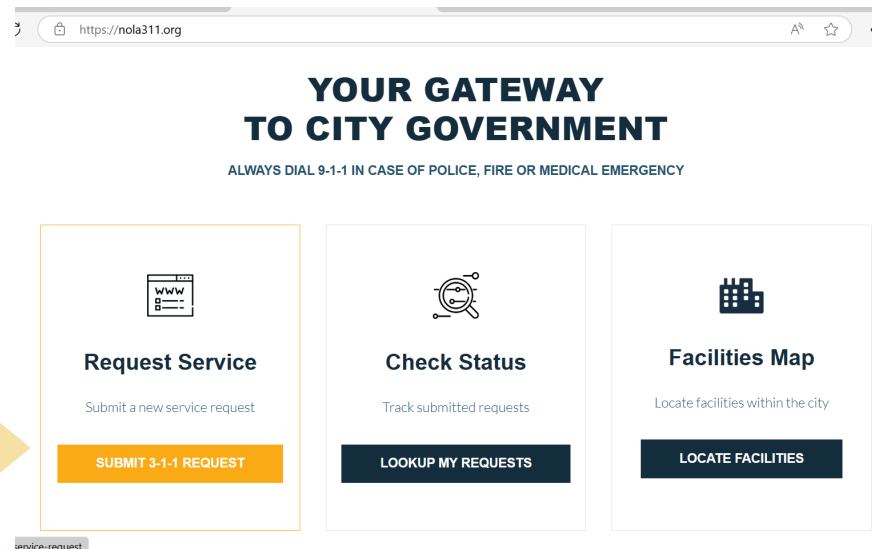
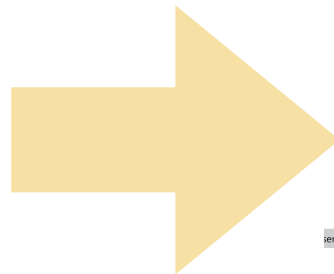
FRENCH QUARTER SAFETY STREET LIGHTS PROJECT

FQMD, in collaboration with the City's Department of Public Works, will continue to repair Street Lights throughout the French Quarter until February 2026. This project has been awarded through the City's "Quarter for the Quarter Sales tax" via the French Quarter Economic Development District (FQEDD) Trust Fund. These repairs will be managed by ASE, LLC., utilizing the City's 311 system to report service requests for repairs.



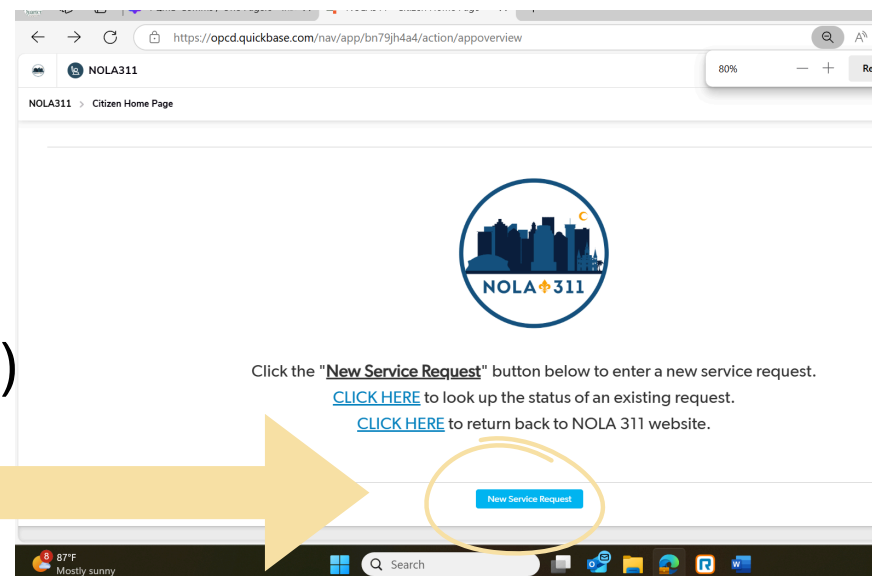
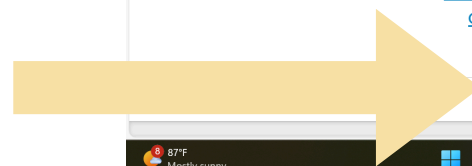
STEP 1:

Visit nola311.org online to
SUBMIT 3-1-1 REQUEST



STEP 2:

Click on NEW SERVICE REQUEST
(and check back on request status)



STEP 3:

Fill in your
information and
upload photo (if
you have one)

Feburary French Quarter Inspections

Inspection No.	Date	Property Adress	Type of Inspection	Notes	Case Number	Violations	Hearing	Abatements
1	2/5/2024	726 Frenchmen St	Initial	assigned new case	24-00848-MPM	siding, window	Scheduled 4/23/2024	
2	2/6/2024	1446 Chartres St	Initial	existing case; title research	23-00982-MPM	graffiti		
3	2/6/2024	2121 Chartres St	Initial	existing case; title research	21-04573_MPM	sanitation, sidewalk, weeds		
4	2/6/2024	737/39 Barracks St	Initial	new case	24-01866-MPM	siding, graffiti		
5	2/8/2024	1200 Decatur St	Initial	new case	24-01870-MPM	graffiti		
6	2/12/2024	1311 Decatur St	Initial	new case	24-01875-MPM	graffiti, window		
7	2/14/2024	917-19 Decatur St	Initial	new case	24-01878-MPM	graffiti		
8	2/14/2024	929 Decatur St	Initial	new case	24-01880-MPM	graffiti		
9	2/14/2024	921 Decatur St	Initial	new case	24-01881-MPM	graffiti, window		
10	2/15/2024	1222 Decatur St	Initial	existing case; title research	23-05235-MPM	graffiti		
11	2/15/2024	1223 Decatur St	Initial	existing case; title research	23-05234-MPM	graffiti		
12	2/15/2024	1225 Decatur St	Initial	new case	24-01883-MPM	graffiti		
13	2/15/2024	1039 Deatur St	Initial	new case	24-01886-MPM	graffiti		
14	2/19/2024	505-09 Dumanie St	Initial	new case	24-01888-MPM	graffiti		
15	2/19/2024	541 Dumaine St	Initial	new case	24-01890-MPM	siding, graffiti		
16	2/19/2024	636/38 St Ann St	Initial	Work In Progress		graffiti, siding		
17	2/19/2024	709 ST Ann St	Initial	new case	24-01903-MPM	graffiti		
18	2/20/2024	718 Bourbon St	Initial	new case	24-01904-MPM	graffiti		
19	2/20/2024	811 Toulouse St	Initial	new case	24-01905-MPM	graffiti		
20	2/20/2024	723 Toulouse St	Initial	new case	24-01907-MPM	siding, graffiti		
21	2/20/2024	713 Toulouse St	Initial	new case	24-01911-MPM	graffiti		
22	2/20/2024	601 Chartres St	Initial	exiting case	22-02140-MPM	graffiti	reinspection 5/22/2023	Daily Fines Levied
23	2/20/2024	519 Toulouse St	Initial	new case	24-01912-MPM	siding,graffiti		
24	2/20/2024	531 Decatur St	Initial	new case	24-01914-MPM	graffiti		
25	2/20/2024	903 Royal St.	Initial	new case		Surface (paint)		

Inspector's Name: Shaune Gilbert

Deputy Diretor's Name: David Grunberg

March French Quarter Inspections

Inspection No.	Date	Property Address	Type of Property	Type of Inspection	Notes	Case Number	Violations	Hearing	Fines Lieved	Abatement
1	3/6/2024	916 St Peter St	Residence	MPM	No Work In Proffress	24-0158-MPM	No Violations	Not Scheduled		
2	3/15/2024	411 Deatur St	Commercial	MPN	No Work In Proffress	24-01994-MPM	Grafitti	Not Scheduled		
3	3/15/2024	235 N Peters St	Mixed Use	Initial	Existing Case; TR	23-04728-mpm	grafitti	Not Scheduled		
4	3/15/2024	219 N Peters St	Residence	Initial	Existing Case; TR; Vacant	23-04733-MPM	Grafitti	Not Scheduled		
5	3/15/2024	315 Decatur St	Mixed Use	Initial	No Work In Proffress	24-01996-MPM	Grafitti, siding and masonry	Not Scheduled		
6	3/15/2024	211 Decatur St	Commercial	Initial	Vacant	24-01997-MPM	Grafitti	Not Scheduled		
7	3/15/2024	206 Decatur St	Commercial	Initial	Existing Case; TR	23-04734-MPM	Grafitti	Not Scheduled		
8	3/15/2024	209 Decatur St	Mived Use	Initial	No Work In Proffress	24-01998-MPM	Grafitti, Paint	Not Scheduled		
9	3/15/2024	200 Decatur St	Mixed use	Initial	Vacant	24-01926-MPM	Grafitti ,siding, windows	Not Scheduled		
10	3/15/2024	135 Chartres St	Commercial	Initial	Work In Progress	24-01999-MPM	No Violations	Not Scheduled		
11	3/15/2024	204 Chartres St	Commercial	Initial	Vacant	24-02000-MPM	Grafitti	Not Scheduled		
12	3/19/2024	616 Conti St	Mixed use	Initial	Existing Case; TR; Vacant	17-03377-MPM	Paint, Decrative Features	Not Scheduled		
13	3/19/2024	513 Conti St	Commercial	Initial	No Work In Proffress	24-02101-MPM	Grafitti	Not Scheduled		
14	3/19/2024	411 Bienville St	Commercial	Iniital	No Work In Proffress	24-02104-MPM	Graitti	Not Scheduled		
15	3/19/2024	509 Iberville St	Commercial	Initial	Existing Case; TR; Vacant	23-o4722-MPM	Grafitti, Windows, Doors	Not Scheduled		
16	3/21/2024	730 ST Peter St	Commercial	Iniital	Work In Progress	24-02252-MPM	Siding, Premises ID, Windows	Not Scheduled		
17	3/21/2024	827/29 ST Peter St	Residential	Initial	No Work In Proffress	24-02256-MPM	Paint, Siding, Windows	Not Scheduled		
18	3/21/2024	908 ST Peter St	Residential	Initial	Work In Progress	24-02259-MPM	Paint, siding, gutters. Stairways.exterior Surfaces. Accessory Structure	Not Scheduled		
19	3/21/2024	625 ST Philip St	Residential	Initial	No Work In Proffress	24-02260-MPM	Grafitti, Decks & Porches. Overhangs. Windows	Not Scheduled		
20	3/21/2024	1226 Chartres St	Residential	Initial	No Work In Proffress	24-00267-MPM	Windows	Not Scheduled		
21	3/21/2024	600 Esplanade Ave	Residential	Iniital	No Work In Proffress	24-02262-MPM	Grafitti	Not Scheduled		
22	3/21/2024	544 Esplanade Ave	Commercial	Iniital	No Work In Proffress	24-02264-MPM	Grafitti	Not Scheduled		
23	3/21/2024	500 Bourbor St	Commercial	Iniital	No Work In Proffress	24-02270-MPM	Grafitti, Skylights	Not Scheduled		
24	3/21/2024	531 Dauphine St	Residential	Iniital	Existing Case; TR; Fire Damage, Work In Progress	23-08763-MPM	80% Fire Damage	Not Scheduled		

March French Quarter Inspections

Inspection No.	Date	Property Address	Type of Property	Type of Inspection	Notes	Case Number	Violations	Hearing	Fines Lieved	Abatement
25	3/26/2024	900 Bourbon St	Residential	Initial	No Work In Proffress			Not Scheduled		
27	3/27/2024	841 Bourbon St	Residential	Initial	No Work In Proffress	24-02387-MPM	Graffiti. Paint	Not Scheduled		
28	3/28/2024	835 Bourbon St	Residential	Initial	No Work In Proffress	24--2389-MPM	Graffiti	Not Scheduled		
29	3/26/2024	831 Bourbon St	Residential	Initial	No Work In Proffress	24-02396-MPM	Graffiti. Decks and Porches	Not Scheduled		
30	3/26/2024	828 Buorbon St	Rsidential	Initial	No Work In Proffress	24-02399=MPM	Graffiti, Decrative Features	Not Scheduled		
31	3/26/2024	800 Bourbon St	Commercial	Initial	No Work In Proffress	24-02402-MPM	Graffiti	Not Scheduled		
32	3/26/2024	733 Bourbon St	Mixed Use	Initial	No Work In Proffress	24-02406_MPM	Graffiti	Not Scheduled		
33	3/26/2024	717-19 Bourbon St	Mixed Use	initial	No Work In Proffress	24-02444-MPM	Graffiti	Not Scheduled		
34	3/26/2024	1017 Bourbon St	Residential	Initial	No Work In Proffress	24-02413-MPM	Fence, Graffiti, Weatherboards	Not Scheduled		
35	3/26/2024	903 Royal St	Commercial	Iniital	No Work In Proffress	24-02443-MPM	Paint	Not Scheduled		
36	3/26/2024	636-38 Royal St	Mixed use	Initial	No Work In Proffress	24-02447-MPM	Graffiti, Siding & Masonry	Not Scheduled		
37	3/26/2024	607 Royal St	Commercial	Initial	No Work In Proffress	24-02248-MPM	Paint, Decrative Features, Windows	Not Scheduled		



FQEDD Covenant House New Orleans French Quarter Outreach KPIs –

Report Due **April 10, 2025**

Number of Youth Interactions:	Our outreach team contacted 14 youth in the French Quarter.
Number of Youth Served:	All encountered youth were provided with services. 5 of the youth were unduplicated youth.
Number of Direct Service Resources Distributed:	33 Hygiene kits, 40 snack bags, 25 bottled waters, 7-One day bus passes, 7 Walmart food card, 7 McDonald's cards.
Amount of Time Spent with Youth:	35 hours spent with youth encounters
Miles traveled in FQ (both on foot and by vehicle):	131 miles traveled
Success/Notes:	All 5 unduplicated youth were in-taken into shelter services.

Note:

- CH is preparing for the upcoming festival season which may contribute to an increase number of unhoused youth traveling to the city.



The Frontier Outreach Program – French Quarter
Travelers Aid Society (TAS) in
Partnership with FMC/FQEDD

March 2025 Monthly Report

In efforts to improve the life quality of individuals in the French Quarter area with active experiences, or notable histories of homelessness, Travelers Aid Society of Greater New Orleans has developed a program that will support connecting individuals to needed services previously inaccessible.

Progress Report: Efforts and Outcomes

For this program, three (3) case manager will be responsible for providing holistic services to unhoused individuals by offering connections to healthcare, public benefits, identification documents, and documentation support for housing needs.

The role of French Quarter outreach case managers expansion will be to consistently canvass the area on foot, engage with unhoused individuals residing in our designated zone to triage for basic needs and offering “light touch” referrals, service information, and/or case management assistance.

Breakdown of census

Client census (# of clients we have provided services) 70
70 all clients serviced this month
40 new clients serviced this month (not serviced this year)

Encounter census (# of total encounters this month) 100

Noted Densely Populated Areas (this month):

<u> x </u>	Elysian Fields	<u> x </u>	Armstrong Park
<u> x </u>	Governor & Decatur	<u> </u>	Crescent City Moonwalk
<u> </u>	Wharf / Riverfront	<u> x </u>	Friendship House
<u> </u>	N. Peters	<u> x </u>	Decatur
<u> </u>	St. Paul's Church	<u> </u>	Esplanade

Chronically Homeless Individuals (total # contacted this month)

*Under the Department of Housing and Urban Development's definition, a chronically homeless individual is someone who has experienced homelessness for 1 year or longer or who has experienced several episodes of homelessness in the last 3 years and has a disability

Unhoused individuals connected to housing programs 10

*These are individuals who have vouchers issued to them but were not housed by the end of the month

Individuals with returns to homelessness 11

*These are individuals who reported previously being housed in a housing program and who have since returned to homelessness

Individuals interested in housing 55

*These are NEW individuals who reported an interest in being housed.

Individuals eligible for a housing program 21

*These are NEW individuals who met all eligibility criteria (for PSH: 12 months of homelessness and qualifying diagnosis) to participate in a housing program.

Breakdown of types of services provided during the encounters

Housing (# of housing opportunities events with outreach help) 3

*There were 3 events of housing supports this month; represent assistance to 3 unique clients

2 clients moved into a Permanent Housing Placements (Settings include being newly placed in voucher-based housing, group homes, market rentals, moving in with family, etc.)

1 client moved into Transitional Housing Placements (Settings include being newly placed in Safe Havens, Emergency Motels, etc. – this number does NOT include emergency shelters)

Treatment (# of treatment events with outreach help) 0

Benefits Enrollment (# of public benefits events with outreach help) 3

*These 3 connections represent assistance to 3 unique clients; some clients need multiple benefits

3 event of assisting with of any sort of benefit assistance (recertification, new card)

Vital Documents (# of vital documents events with outreach help) 1

1 client obtained their birth certificate with outreach help

To note: Clients housed through the French Quarter Rapid Rehousing Program are not included in the Year to Date Data to prevent from duplicates.

Year to Date Data		Total
Outreach Contacts	Unique individuals served	101
	Successful contacts	230
Housing Placements	Permanent housing move-ins	3
	Transitional housing move-ins	1
	New housing program placements	0
Healthcare	Treatment connections	7
Benefits	Benefit enrollment	10
Documents	Vital documentation	1

A look at cumulative efforts for all services provided throughout the grant period.

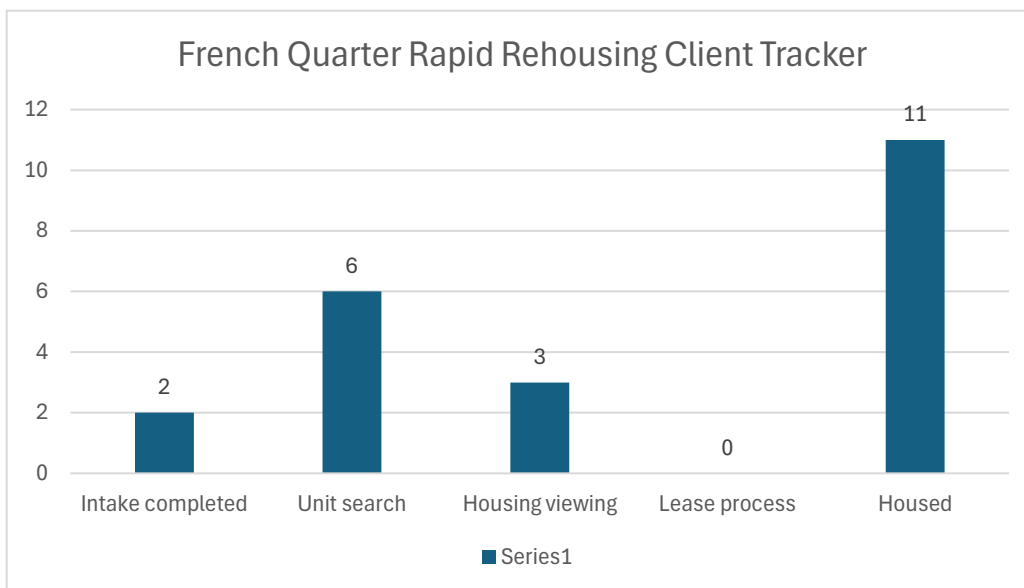
French Quarter and TAS Rapid Rehousing Program

19 clients referred to TAS FQ RRH

17 clients enrolled in TAS FQ RRH

3 clients housed this month

11 clients housed in total



Success story

This month, a case manager assisted a client with reconnecting to their housing process. For some weeks, we had lost communication with this client. However, upon reconnecting, the case manager was able to reinstate the client's housing process and reactive their navigation list status. This client had previously been in a program but, due to some miscommunications, was unable to be housed and therefore lost their housing opportunity. Our case manager was able to upload their new housing documents and the client is now waiting to be matched to a housing program.

Challenges

Given we work with different housing programs, we find it challenging to adapt to each program's requirements. Rather than a uniform process, each housing program has their policies and procedures regarding next steps after they receive a referral for a PSH or RRH individual. Because of these differences, we are often times navigating and assisting clients with things that their housing case manager should be doing. However, their lack of action prompts us to compensate them, just so that the client isn't affected by these obstacles. This ends up consuming from our time and resources, and chances to assist other clients.

Glass Half Full Recycling Stats						
Statistics Across All 3 Drop-Off Locations	January	February	March	April	Year to Date Average	Total
Glass (in lbs.)	4,437.50	3,237.50	4,225.00	4,600.00	4,125.00	16,500.00
Plastic (in cubic yards)	8.95	8.45	11.20	6.75	8.84	35.35
Metal (in cubic yards)	3.25	5.00	5.60	3.02	4.22	16.87
Cardboard (in cubic yards)	14.25	14.75	20.00	17.45	16.61	66.45
Aluminum (in cubic yards)	2.27	2.04	3.31	1.50	2.28	9.12

Drop- Off Site Breakdown						
	January	February	March	April	Year to Date Average	Total lbs. glass recycled
Cabrini Park	2,550.00	1,600.00	1,975.00	2,750.00	2,218.75	8,875.00
HNOC	412.50	162.50	700.00	100.00	343.75	1,375.00
Jazz Museum	1,475.00	1,475.00	1,550.00	1,750.00	1,562.50	6,250.00