

SECURITY & ENFORCEMENT COMMITTEE

Meeting Notes

Monday, 21 April 2025, 11:00 am

Bienville House, 320 Decatur Street, New Orleans, LA 70130

1. Call to Order, Reading of the Agenda, and Roll Call

The meeting was called to order at 11 AM and the agenda was read into the record.

COMMITTEE MEMBERS				VOTES	
First Name	Last Name	Present	Absent	Approve meeting notes	Approve traffic study
Joshua	Grippe	X		Abstain	Yes
Frances	Hegenberger	X		Yes	Yes
Jessica	Dietz	X		Yes	Yes
Glade	Bilby	X		Yes	Yes
Jane	Cooper	X		Yes	Yes
Steve	Caputo		X	-	-
Christian	Pendleton	X		Yes	Yes
Maddie	Charleston		X	-	-
Alex	Fein		X	-	-

INTRODUCTION OF ATTENDEES:

GUESTS		
First	Last	Role
Michelle	Courseault	FQMD Executive Director
Shelby	Ursu	FQMD Coordinator
Sgt. John	Castelin	SPPP Coordinator
Matt	Pincus	UQP
Donald	Clause	DDD
Christine	Bondio	FQMD Vice-Chair
Mayte	Hernandez	TASGNO
Erin	Holmes	VCPOA
Gretchen	Byers	VCPOA
Ethan	Ellestad	MACCNO

2. Public Comment:

No written public comment was received.

3. Motion – Consider a motion to approve the previous meeting notes

Glade Bilby made a motion to approve the previous meeting notes. Frances Hegenberger seconded the motion, and it was approved. Joshua Grippe abstained due to his absence from the March Committee meeting.

4. Committee Chair's Comments

Chair Christian Pendleton thanked the New Orleans Police Department, the Orleans Parish Sheriff's Office, and all law enforcement for their dedication and hard work keeping the French Quarter as safe as possible. Mr. Pendleton asked that the Committee communicate respectfully with each other during the discussions today, and that all viewpoints and opinions are welcome to be shared so that the Committee can work together to come to a consensus.

5. Presentations –

French Quarter

MANAGEMENT DISTRICT

- a. *Presentation of Eighth District Crime Statistics and the Supplemental Police Patrol Program. (Pink Sheet) To Present: Sgt. John Castelin

See attached document. Sgt. John Castelin reported that over the last three weeks the Eighth District has been working with Sidney Torres to do a cleaning sweep of the French Market area once in the morning and once in the afternoon, noting that this has greatly helped to decrease the number of unhoused travelers loitering in the area. He stated that there has been a 50% drop in the unhoused individuals hanging around the area since these sweeps began. Sgt. Castelin added that these daily routines will continue while Mr. Torres has the sanitation contract for the French Quarter. He informed the Committee that the Travelers Aid Society of Greater New Orleans (TASGNO) as well as Dr. Jennifer Avegno with the Health Department are included in these coordinated daily efforts. Mr. G. Bilby asked what is being done regarding the standing e-scooters that have been popping up in the French Quarter. Sgt. Castelin replied that the individuals riding these e-scooters have to obey all traffic laws, adding that he aims to work with Cpt. Palumbo and Sgt. Filibert on mapping out a method to approach this issue.

- b. *Presentation of Upper Quarter Patrol (Purple Sheet) To Present: Matthew Pincus

See attached document. Matt Pincus reviewed the monthly Upper Quarter Patrol (UQP) report with the Committee and reported that the UQP has now begun to take on parking enforcement. He stated that the officers will mainly focus on vehicles which are parked too close to street corners, parked in front of fire hydrants, and unauthorized parking in handicapped zones. Mr. Pincus reported that there have been 35 parking citations written so far this month. He noted that he will add the parking enforcement statistics to the monthly UQP report moving forward.

- i. Promenade Updates (YTD Violent Crimes Stats)

Vice-Chair Jessica Dietz stated that, with the crowd sizes ramping up on Bourbon Street on the weekends and the Promenade now being responsible for moving the security guards, it would be greatly beneficial if the UQP deputies who work on the Promenade could stay until 4 AM instead of 3 AM. Mr. Pincus agreed and stated that doing this on Fridays and Saturdays would be the best approach. Ms. Dietz and Mr. Pincus will work together to get this into effect for next weekend.

- c. *Presentation of Travelers Aid Society of Greater New Orleans Monthly Report. To Present: Mayté Hernandez

See attached document. Mayté Hernandez reviewed the monthly TASGNO report with the Committee and stated that two clients were moved into Permanent Supportive Housing through regular case management, and all 20 referrals for the Rapid Rehousing Program have been identified as of today. She reported that four clients were housed through the program in March, and five more clients have pending housing that she expects to conclude by Mid-May. Ms. Hernandez stated that one of the ongoing challenges that TASGNO faces is that every homeless services agency has its' own set of policies, noting that she feels TASGNO would greatly benefit from a more uniformed structure across all agencies.

6. Discussions-

- a. *Quarterly Review of Security & Enforcement Committee Work Plan & Budget

See attached document. Mr. Pendleton asked the Committee members to provide feedback on the 2025 Work Plan, and if anyone felt that certain projects were not moving forward and need more focus, or if anything listed in the plan should be removed. Mr. G. Bilby recommended revising the wording in the work plan from "oversee" to "advise the effective performance of the French Quarter Economic Development District SPPP." The Committee discussed whether or not they should remove the Code Enforcement inspector from the work plan. Michelle Courseault reported that Code Enforcement will be sending a full report to her of what was enforced in 2024, adding that she hopes this information may give the Committee a better idea of what this position entails and whether or not this should be an area of focus for 2025. The Committee made no revisions to the Work Plan at this time, but will revisit and discuss the plan again at the end of Q2.

- b. Teneo Group Report

Mr. Pendleton stated that, with the Teneo Group's official report being released regarding their recommendations for improving public safety on Bourbon Street, the FQMD has the opportunity to step forward and take the lead on mapping out talking points that can be presented to the City as Mayor Cantrell puts together a plan. He added that he has compiled a list five talking points to discuss with the Committee today so that feedback can be provided and a consensus as a group can be made. Mr. Pendleton

French Quarter

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asked the Committee if they agreed that Bourbon Street should be closed to all vehicles outside of service hours, which are 6 AM to 3 PM. The Committee agreed with Mr. Pendleton, noting that this would have to be enforced daily. The Committee discussed the pros and cons of having the pedestrian mall extend from Canal Street to Dumaine Street, or from Canal Street to St. Ann. Mr. Pendleton stated that the Teneo Group is advocating for Dumaine Street because it presents easier accessibility to North Rampart Street for entering or exiting the French Quarter. Erin Holmes, Executive Director of the Vieux Carre Property Owners, Residents, & Associates and Vice-Chair of the FQMD's Livability Committee, expressed her concern of this recommendation, pointing out that the current Royal Street pedestrian mall only extends to St. Ann Street. She added that having the Bourbon Street pedestrian mall stop at Dumaine also presents zoning concerns, noting that this is a residential zone and not part of the entertainment district. The Committee came to the consensus that they felt Dumaine Street would be the best choice. Mr. Pendleton stated that the next talking point would be to ask who will be responsible for moving the security barriers daily. He added that he felt this should not continue to fall onto the NOPD. Ms. Dietz agreed, noting that it currently takes four to five hours of hard physical labor for the officers to move the security barriers on Bourbon Street. She stated that it is difficult for the officers to get back out on the streets to patrol and be proactive after this task. Mr. Grippo asked who is currently responsible for moving the Royal Street barricades. Ms. Dietz replied that Grounds Patrol is technically the agency that is responsible, but they will most likely not be willing to move the 400 pound measures along Bourbon Street. Mr. Pendleton suggested that maybe a new department or division out of Grounds Patrol could be created that would fall under the daily management of the NOPD and be responsible for the deployment and monitoring of the security barriers.

The Committee discussed cross streets, and agreed that these streets should be open while Bourbon Street is open, and closed while Bourbon Street is closed. Guest Ethan Ellestad, of the Music and Culture Coalition of New Orleans, voiced his concerns for the street performers and artists if the cross streets are closed, pointing out that all voices must be considered in the decision-making process. Ms. Holmes stated that in order for this to work, an entire fleet of Parking and Traffic Enforcement would be necessary 24/7 in the French Quarter. The Committee agreed and discussed taking the next steps to fund a traffic study that could be presented to the City and stakeholders once the data has been compiled. Ms. Holmes recommended that the study also identify the resources needed in order to make Parking Enforcement a fully functioning agency that can properly handle these changes. Moving on to the final talking point, the Committee discussed the complexities of permanently closing the Royal Street pedestrian mall if Bourbon Street is changed into a pedestrian mall, and how this would negatively impact the livelihoods of the musicians, artists, and street performers. **Ms. Cooper made a motion for the Security & Enforcement Committee to recommend to the Board of Commissioners the use of funds from the French Quarter Economic Development District Trust Fund to manage comprehensive traffic and pedestrian safety studies for the purpose of following up with the Teneo Group's recommendations. Ms. Hegenberger seconded the motion, and it was approved.**

c. NOPD Communication Timelines for Festivals & Large Events

No new updates were discussed. This agenda item is deferred to the May 19th meeting.

7. Updates-

a. DDD– FQMD Security Mtg Scheduling

No new updates were discussed.

8. New Business– To consider and take action upon any other matters that may properly come before the French Quarter Management District Security and Enforcement Committee

No new business was discussed.

9. Next Meeting Date: 19 May 2025

The next scheduled meeting date of the Committee is Monday, May 19th, 2025, at 11 AM.

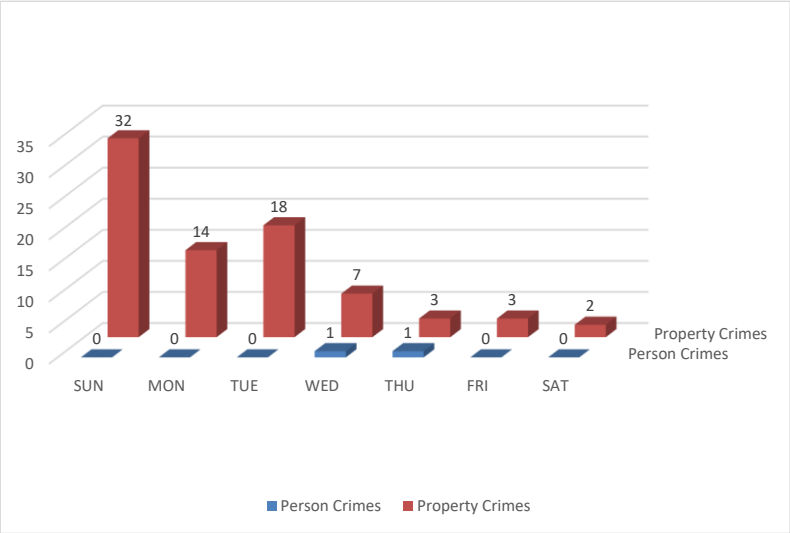
10. Adjournment

Mr. G. Bilby made a motion to adjourn. Mr. Grippo seconded the motion, and the meeting adjourned at 12:05 PM.

Eighth District FQTF Daily UCR Tally

3/2/2025 to 3/8/2025

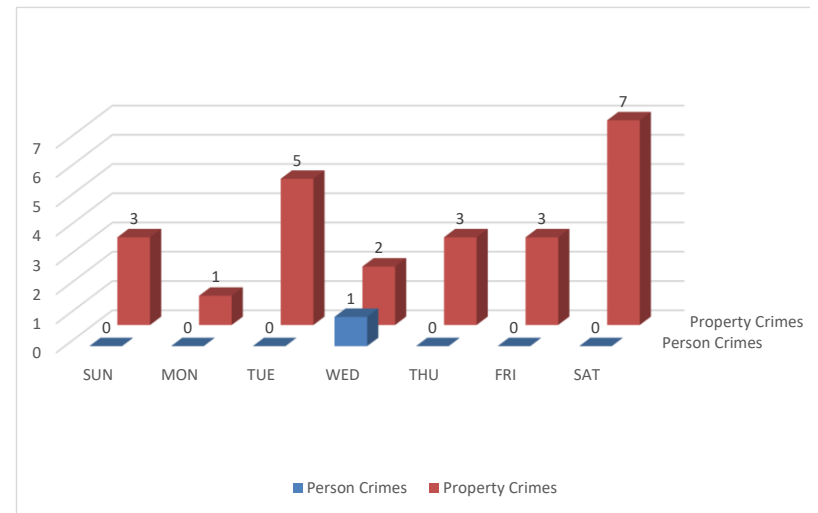
	SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
	3/2	3/3	3/4	3/5	3/6	3/7	3/8			
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S			1				1		1
Aggravated Assault	37							0		0
Aggravated Rape	42				1			1		1
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65							0		0
Property Snatching	65P							0		0
Total										
Persons	0	0	0	1	1	0	0	2	0	2
Aggravated Burglary	60							0		0
Sumple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C						1	1		1
Auto Theft	67A							0		0
Theft	67	31	14	18	6	3	2	75		75
Shoplifting	67S	1			1		1	3		3
Total										
Property	32	14	18	7	3	3	2	79	0	79
Total	32	14	18	8	4	3	2	81	0	81



Eighth District FQTF Daily UCR Tally

3/9/2025 to 3/15/2025

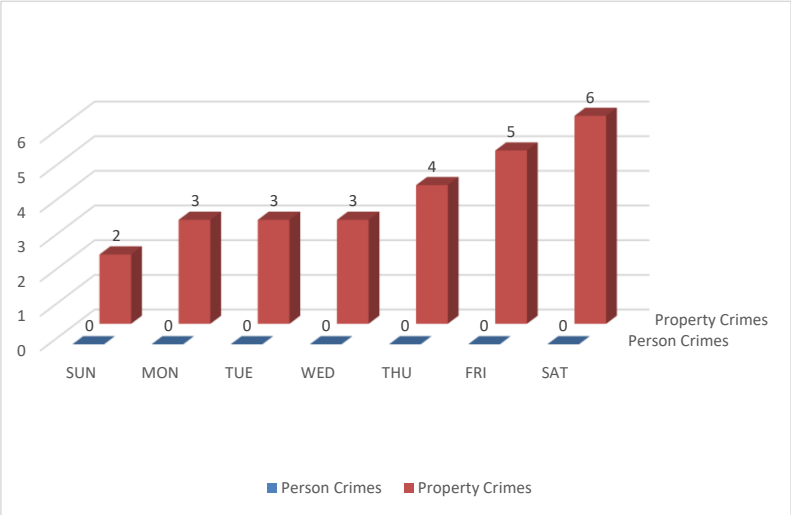
	SUN 3/9	MON 3/10	TUE 3/11	WED 3/12	THU 3/13	FRI 3/14	SAT 3/15	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34			1				1		1
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37							0		0
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65							0		0
Property Snatching	65P							0		0
Total										
Persons	0	0	0	1	0	0	0	1	0	1
Aggravated Burglary	60							0		0
Simple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C	1	1		1		1	4		4
Auto Theft	67A		2					2		2
Theft	67	2	1	2	1	2	4	12		12
Shoplifting	67S	1	1		1	1	2	6		6
Total										
Property	3	1	5	2	3	3	7	24	0	24
Total	3	1	5	3	3	3	7	25	0	25



Eighth District FQTF Daily UCR Tally

3/16/2025 to 3/22/2025

	SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
	3/16	3/17	3/18	3/19	3/20	3/21	3/22			
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37							0		0
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65							0		0
Property Snatching	65P							0		0
Total										
Persons	0	0	0	0	0	0	0	0	0	0
Aggravated Burglary	60							0		0
Sumple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C		1		1		1	3		3
Auto Theft	67A		1	1			2	4		4
Theft	67	2	1	2	2	2	4	15		15
Shoplifting	67S				2	2		4		4
Total										
Property	2	3	3	3	4	5	6	26	0	26
Total	2	3	3	3	4	5	6	26	0	26



Eighth District FQTF Daily UCR Tally

3/23/2025 to 3/29/2025

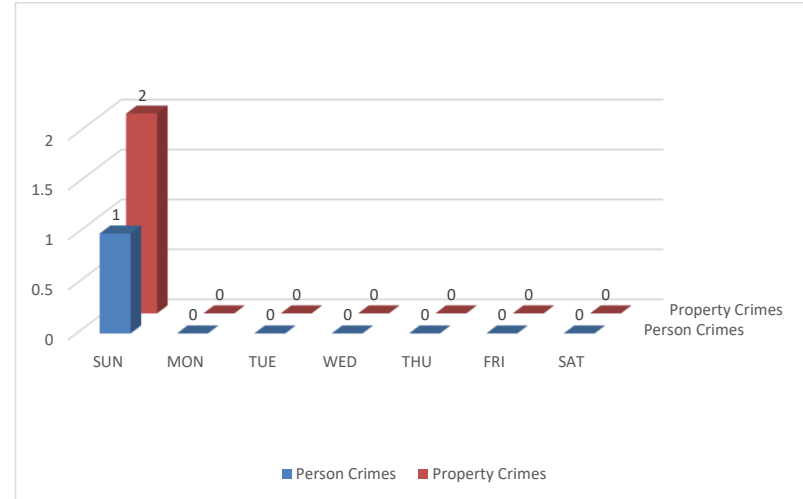
	SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
	3/23	3/24	3/25	3/26	3/27	3/28	3/29			
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S						1	1		1
Aggravated Assault	37		1					1		1
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65					1		1		1
Property Snatching	65P							0		0
Total										
Persons	0	0	1	0	0	1	1	3	0	3
Aggravated Burglary	60							0		0
Sumple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C	1		1				2		2
Auto Theft	67A	1		1				2		2
Theft	67	1	3	2	3	1	4	16		16
Shoplifting	67S		1			1		2		2
Total										
Property	3	4	3	4	1	5	2	22	0	22
Total	3	4	4	4	1	6	3	25	0	25



Eighth District FQTF Daily UCR Tally

3/30/2025 - 4/5/2025

	SUN 3/30	MON 3/31	TUE 4/1	WED 4/2	THU 4/3	FRI 4/4	SAT 4/5	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37							0		0
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65	1						1		1
Property Snatching	65P							0		0
Total Persons	1	0	0	0	0	0	0	1	0	1
Aggravated Burglary	60							0		0
Simple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C							0		0
Auto Theft	67A							0		0
Theft	67	1						1		1
Shoplifting	67S	1						1		1
Total Property	2	0	0	0	0	0	0	2	0	2
Total	3	0	0	0	0	0	0	3	0	3



ItemNumber	Code	OccurredDate	Location	SubZone	ReportStatus
C-29643-25	65	3/30/25 19:00	1100 ROYAL ST	D 04	OPEN
C-29107-25	67S	3/30/25 17:35	717 CANAL ST	D 04	CBA
C-28997-25	67	3/30/25 1:30	730 BIENVILLE ST	D 04	OPEN
C-28116-25	67	3/29/25 3:00	CANAL ST / BOURBON ST	D 01	OPEN
C-27642-25	34S	3/29/25 2:03	CANAL ST / BURGUNDY ST	D 01	CBA
C-27888-25	67	3/29/25 1:00	334 ROYAL ST	C 02	OPEN
O-00336-25	67P	3/28/25 22:47	610 BOURBON ST	D 06	OPEN
O-00316-25	67B	3/28/25 21:10	524 IBERVILLE ST	C 01	OPEN
C-30240-25	67	3/28/25 18:30	927 TOULOUSE ST	D 03	OPEN
C-27524-25	67	3/28/25 18:06	8 CANAL ST	A 03	OPEN
C-26949-25	67S	3/28/25 13:30	408 N PETERS ST	B 02	OPEN
C-26619-25	65P	3/28/25 2:15	BOURBON / SAINT LOUIS ST	D 05	CBA
O-00343-25	67P	3/27/25 2:00	BOURBON ST / SAINT ANN ST	E 01	OPEN
C-25465-25	67A	3/26/25 17:45	800 N RAMPART ST	D 01	OPEN
C-24992-25	67	3/26/25 13:00	214 ROYAL ST	C 02	OPEN
C-24491-25	67P	3/26/25 3:06	SAINT LOUIS ST / CHARTRES ST	E 02	OPEN
C-24392-25	67P	3/26/25 0:00	900 CANAL ST	D 01	OPEN
C-24330-25	67	3/25/25 20:50	1 CANAL ST	B 01	OPEN
C-24151-25	37	3/25/25 18:50	700 CANAL ST	D 01	CBA
C-24013-25	62C	3/25/25 16:34	1037 IBERVILLE ST	D 02	OPEN
C-23312-25	67	3/25/25 1:18	800 BIENVILLE ST	D 04	OPEN
P-00001-25	67	3/24/25 23:35	BOURBON ST / CONTI ST	D 05	OPEN
C-22800-25	67S	3/24/25 13:50	333 CANAL ST	B 01	OPEN
C-22419-25	67	3/24/25 3:33	606 IBERVILLE ST	C 01	OPEN
C-22465-25	67	3/24/25 1:30	ROYAL ST / CANAL ST	C 01	OPEN
C-22548-25	62C	3/23/25 22:00	524 N RAMPART ST	D 03	OPEN
C-21721-25	67	3/23/25 4:30	# 8 CANAL ST	G 02	CBW
C-21506-25	27-67A	3/23/25 0:05	900 TOULOUSE ST	D 03	OPEN
C-21565-25	67A	3/22/25 22:00	211 DAUPHINE ST	D 02	OPEN
C-21448-25	27-67A	3/22/25 18:55	911 IBERVILLE ST	D 02	OPEN
C-21216-25	67B	3/22/25 15:00	GOVERNOR NICHOLLS ST / FRENCH MARKET PL	E 03	OPEN
C-20882-25	67P	3/22/25 3:00	500 BOURBON	D 05	OPEN
C-21133-25	67P	3/22/25 2:45	530 BOURBON ST	D 05	OPEN
C-20946-25	67	3/22/25 1:00	700 BOURBON ST	D 06	OPEN
O-00325-25	67P	3/21/25 23:30	410 BOURBON ST	D 05	OPEN
C-20543-25	62C	3/21/25 20:30	342 N RAMPART ST	D 02	OPEN
C-20383-25	67S	3/21/25 18:15	406 N PETERS ST	B 02	OPEN
C-20306-25	67S	3/21/25 17:00	327 CHARTRES ST	C 02	OPEN
C-20207-25	67	3/21/25 14:15	# 8 CANAL ST	M 01	CBW
C-19389-25	67S	3/20/25 19:00	418 N PETERS ST	B 02	OPEN
O-00323-25	67	3/20/25 4:37	817 SAINT LOUIS ST	D 05	OPEN
C-18544-25	67S	3/20/25 1:00	800 N CANAL ST	I 01	OPEN
C-18782-25	67	3/20/25 1:00	334 ROYAL ST	C 02	OPEN
O-00280-25	67	3/19/25 17:30	440 BOURBON ST	D 05	OPEN
C-17897-25	27-62C	3/19/25 11:40	700 BOURBON ST	C 03	OPEN
C-17866-25	67	3/19/25 11:02	739 CANAL ST	D 01	CBA
O-00308-25	67	3/18/25 21:01	124 ROYAL ST	C 01	OPEN
C-17723-25	67	3/18/25 20:30	621 ROYAL ST	D 06	OPEN
C-17427-25	67A	3/18/25 19:37	911 IBERVILLE ST	D 02	OPEN
C-15781-25	67AR	3/17/25 7:39	301 DAUPHINE	C 02	OPEN
O-00277-25	67	3/17/25 3:30	316 CHARTRES ST	C 02	OPEN
C-15775-25	62C	3/17/25 0:00	100 POYDRAS ST	D 01	CBA
O-00253-25	67	3/16/25 20:32	BOURBON ST / TOULOUSE ST	D 06	OPEN
C-20212-25	67B	3/16/25 16:00	427 GOVERNOR NICHOLLS ST	E 03	OPEN
C-14482-25	67S	3/15/25 19:55	555 CANAL ST	C 01	CBA
C-24937-25	67S	3/15/25 14:00	406 N PETERS ST	B 01	OPEN
C-14113-25	27-62C	3/15/25 11:42	129 BURGUNDY ST	D 01	CBA
C-16307-25	67	3/15/25 8:00	635 ESPLANADE AV	E 01	OPEN

O-00301-25	67P	3/15/25 1:15	200 BOURBON ST	D 04	OPEN
C-14056-25	67P	3/15/25 0:31	441 BOURBON ST	D 05	OPEN
O-00233-25	67	3/15/25 0:00	81 FRENCH MARKET ST	E 03	OPEN
C-13338-25	67S	3/14/25 15:41	333 CANAL ST	B 01	OPEN
C-23863-25	67	3/14/25 12:00	939 IBERVILLE ST	D 02	OPEN
O-00270-25	67	3/14/25 0:20	300 BOURBON ST	D 04	OPEN
C-12380-25	67S	3/13/25 16:30	600 CANAL ST	G 04	CBW
C-11920-25	27-62B	3/13/25 5:28	215 DAUPHINE ST	D 02	OPEN
C-11950-25	62C	3/13/25 0:01	600 URSULINES ST	E 05	OPEN
C-11644-25	67	3/12/25 22:40	828 N RAMPART ST	E 04	OPEN
C-10922-25	34C	3/12/25 6:40	1200 DECATUR ST	E 03	CBA
C-11922-25	67	3/12/25 4:30	500 CANAL ST	G 04	OPEN
C-10711-25	67	3/11/25 22:15	BIENVILLE ST / BOURBON ST	D 01	OPEN
C-10471-25	67A	3/11/25 18:15	GOVERNOR NICHOLLS ST / DECATUR ST	E 03	OPEN
C-10454-25	67A	3/11/25 17:45	500 MADISON ST	E 04	OPEN
C-10205-25	67S	3/11/25 12:21	816 DECATUR ST	B 01	CBA
C-10091-25	62C	3/11/25 11:36	ROYAL ST / GOVERNOR NICHOLLS ST	E 05	CBA
C-08818-25	62C	3/10/25 2:15	800 DECATUR ST	E 04	OPEN
C-08380-25	67S	3/9/25 16:09	418 N PETERS ST	B 02	OPEN
O-00226-25	67P	3/9/25 14:45	700 CHARTRES ST	C 03	OPEN
C-13998-25	67	3/9/25 4:00	225 BOURBON ST	D 04	OPEN
C-12102-25	67	3/8/25 20:00	830 SAINT PHILIP ST	E 01	OPEN
C-07315-25	62C	3/8/25 6:10	1000 SAINT PHILIP ST	E 01	OPEN
C-07168-25	67P	3/8/25 1:30	500 BOURBON ST	D 05	OPEN
C-06655-25	67S	3/7/25 13:20	301 CANAL ST	D 01	OPEN
C-06343-25	67	3/7/25 6:20	GOVERNOR NICHOLLS ST / RIVER	E 03	OPEN
C-06548-25	67	3/7/25 1:00	500 CHARTRES ST	C 03	OPEN
C-06636-25	67	3/6/25 13:35	410 CHARTRES ST	C 03	OPEN
C-05622-25	42	3/6/25 7:00	1500 CANAL ST	J 04	CBW
C-07078-25	67P	3/6/25 3:15	516 BOURBON ST	D 05	OPEN
O-00166-25	67P	3/6/25 1:20	511 BOURBON ST	D 05	OPEN
C-04787-25	67	3/5/25 12:50	ROYAL ST / SAINT PETER ST	C 03	OPEN
C-13174-25	67S	3/5/25 11:20	213 ROYAL ST	D 02	CBA
C-06794-25	67	3/5/25 9:00	500 CANAL ST	D 01	OPEN
C-05586-25	67	3/5/25 2:00	334 ROYAL ST	C 02	OPEN
C-04291-25	34S	3/5/25 1:53	800 BLOCK CANAL ST	G 04	CBA
O-00165-25	67P	3/5/25 0:20	325 BOURBON ST	D 04	OPEN
O-00189-25	67P	3/5/25 0:18	511 BOURBON ST	D 05	OPEN
O-00272-25	67P	3/5/25 0:02	511 BOURBON ST	D 05	OPEN
O-00162-25	67P	3/4/25 23:35	DAUPHINE ST / SAINT LOUIS ST	D 03	OPEN
O-00172-25	67P	3/4/25 22:19	901 BOURBON ST	E 01	OPEN
O-00098-25	67P	3/4/25 22:07	429 BOURBON ST	D 05	OPEN
O-00091-25	67B	3/4/25 21:42	BURGUNDY ST / BIENVILLE ST	D 02	OPEN
C-05749-25	67P	3/4/25 21:15	339 BOURBON ST	D 01	OPEN
O-00125-25	67P	3/4/25 21:15	BOURBON ST / TOULOUSE ST	D 05	OPEN
O-00160-25	67P	3/4/25 21:02	339 BOURBON ST	D 04	OPEN
O-00198-25	67P	3/4/25 18:12	941 BOURBON ST	E 01	CBW
O-00122-25	67P	3/4/25 14:00	640 BOURBON ST	D 06	OPEN
O-00104-25	67P	3/4/25 13:25	503 BOURBON ST	D 05	OPEN
O-00124-25	67P	3/4/25 6:55	BOURBON ST / CONTI ST	D 05	OPEN
O-00155-25	67	3/4/25 6:15	321 BOURBON ST	D 04	OPEN
O-00175-25	67P	3/4/25 6:06	CANAL ST / BOURBON ST	D 01	OPEN
C-03330-25	67	3/4/25 5:00	800 CANAL ST	I 01	OPEN
O-00066-25	67	3/4/25 3:50	734 BOURBON ST	E 01	OPEN
O-00201-25	67P	3/4/25 0:45	500 BOURBON ST	D 05	OPEN
C-03236-25	67P	3/4/25 0:30	530 BOURBON ST	D 05	OPEN
O-00203-25	67P	3/4/25 0:05	333 BOURBON ST	D 04	OPEN
C-04463-25	67	3/3/25 23:30	700 BOURBON ST	D 06	OPEN
O-00194-25	67P	3/3/25 22:32	BOURBON ST / BIENVILLE ST	D 04	OPEN
O-00108-25	67P	3/3/25 22:20	CANAL ST / BOURBON ST	D 01	OPEN

C-03445-25	67P	3/3/25 21:30	CANAL ST / SAINT CHARLES AV	I 01	OPEN
C-10048-25	67	3/3/25 21:00	100 ROYAL ST	C 01	OPEN
O-00312-25	67	3/3/25 17:30	428 CANAL ST	G 02	OPEN
C-02923-25	67	3/3/25 6:47	CANAL ST / MAGAZINE ST	G 04	CBA
O-00093-25	67P	3/3/25 2:30	530 BOURBON ST	D 05	OPEN
O-00254-25	67	3/3/25 2:15	441 BOURBON ST	D 05	OPEN
O-00311-25	67P	3/3/25 1:00	440 BOURBON ST	D 05	OPEN
O-00116-25	67P	3/3/25 0:35	317 BOURBON ST	D 04	OPEN
O-00094-25	67P	3/3/25 0:27	800 BOURBON ST	E 01	OPEN
O-00107-25	67P	3/3/25 0:25	500 BOURBON ST	D 05	OPEN
O-00193-25	67P	3/3/25 0:05	430 BOURBON ST	D 05	OPEN
O-00168-25	67P	3/2/25 23:37	511 BOURBON ST	D 05	OPEN
O-00115-25	67P	3/2/25 23:07	735 BOURBON ST	E 01	OPEN
C-01739-25	67P	3/2/25 23:00	BOURBON ST / IBERVILLE ST	D 04	OPEN
O-00135-25	67P	3/2/25 22:32	134 ROYAL ST	C 01	OPEN
C-02823-25	67P	3/2/25 22:15	227 BOURBON ST	D 04	OPEN
O-00145-25	67P	3/2/25 21:52	700 CANAL ST	D 01	OPEN
C-05748-25	67P	3/2/25 21:45	CANAL ST / BOURBON ST	D 01	OPEN
O-00202-25	67P	3/2/25 21:15	641 BOURBON ST	D 06	OPEN
O-00051-25	67P	3/2/25 21:07	300 BOURBON ST	D 04	OPEN
C-02581-25	67P	3/2/25 21:05	600 CANAL ST	C 01	OPEN
O-00219-25	67	3/2/25 20:37	407 BOURBON ST	D 05	OPEN
O-00292-25	67P	3/2/25 19:15	550 CANAL ST	C 01	OPEN
O-00169-25	67P	3/2/25 19:15	BOURBON ST / CANAL ST	D 01	OPEN
O-00234-25	67P	3/2/25 16:55	709 BOURBON ST	D 06	OPEN
O-00048-25	67S	3/2/25 9:44	213 ROYAL ST	C 02	CBA
O-00110-25	67P	3/2/25 4:30	721 BOURBON ST	E 01	OPEN
O-00059-25	67P	3/2/25 2:22	516 BOURBON ST	D 05	OPEN
O-00097-25	67P	3/2/25 1:15	800 BOURBON ST	E 01	OPEN
O-00218-25	67P	3/2/25 1:15	530 BOURBON ST	D 05	OPEN
O-00092-25	67P	3/2/25 1:02	400 BOURBON ST	D 05	OPEN
O-00070-25	67P	3/2/25 1:02	227 BOURBON ST	D 04	OPEN
C-01578-25	67P	3/2/25 1:00	441 BOURBON ST	D 05	OPEN
O-00161-25	67P	3/2/25 0:55	227 BOURBON ST	D 04	OPEN
O-00085-25	67P	3/2/25 0:45	609 BOURBON ST	D 05	OPEN
O-00080-25	67P	3/2/25 0:30	400 BOURBON ST	D 05	OPEN
O-00211-25	67P	3/2/25 0:30	600 BOURBON ST	D 06	OPEN
O-00054-25	67P	3/2/25 0:27	529 BOURBON ST	D 05	OPEN
O-00215-25	67P	3/2/25 0:19	516 BOURBON ST	D 05	OPEN
O-00072-25	67P	3/2/25 0:11	300 BOURBON ST	D 04	OPEN
O-00111-25	67P	3/2/25 0:05	600 BOURBON ST	D 06	OPEN
O-00113-25	67P	3/2/25 0:00	BOURBON ST / TOULOUSE ST	D 05	OPEN
O-00231-25	67P	3/1/25 23:54	BOURBON ST / ORLEANS ST	D 06	OPEN
O-00071-25	67P	3/1/25 23:45	700 BOURBON ST	D 06	OPEN
O-00074-25	67P	3/1/25 23:37	200 BOURBON ST	D 04	OPEN
O-00058-25	67P	3/1/25 23:35	400 BOURBON ST	D 05	OPEN
O-00055-25	67P	3/1/25 23:30	339 BOURBON ST	D 04	OPEN
O-00128-25	67P	3/1/25 23:30	BOURBON ST / ORLEANS AV	E 01	OPEN
O-00273-25	67P	3/1/25 23:20	227 BOURBON ST	D 04	OPEN
O-00034-25	67P	3/1/25 23:15	601 BOURBON ST	D 06	OPEN
C-01047-25	67P	3/1/25 23:00	500 BOURBON ST	D 05	OPEN
O-00117-25	67P	3/1/25 22:45	522 BOURBON ST	D 05	OPEN
O-00127-25	67P	3/1/25 22:27	511 BOURBON ST	D 05	OPEN
O-00047-25	67P	3/1/25 22:22	300 BOURBON ST	D 04	OPEN
O-00031-25	67P	3/1/25 22:20	231 BOURBON ST	D 04	OPEN
O-00192-25	67P	3/1/25 22:12	BOURBON ST / SAINT LOUIS ST	D 05	OPEN
O-00147-25	67P	3/1/25 22:07	200 BOURBON ST	D 04	OPEN
O-00032-25	67P	3/1/25 22:05	BOURBON ST / IBERVILLE ST	D 04	OPEN
O-00030-25	67P	3/1/25 21:46	711 BOURBON ST	D 06	OPEN
C-00938-25	37	3/1/25 21:45	100 ROYAL ST	C 01	CBA

O-00027-25	67P	3/1/25 21:35	227 BOURBON ST	D 03	OPEN
O-00046-25	67P	3/1/25 21:15	700 BOURBON ST	D 06	OPEN
C-00992-25	67P	3/1/25 21:15	400 BOURBON ST	D 04	OPEN
C-01521-25	67P	3/1/25 21:11	300 BOURBON ST	C 08	OPEN
O-00100-25	67P	3/1/25 20:52	415 DAUPHINE ST	D 01	OPEN
O-00204-25	67P	3/1/25 20:52	500 BOURBON ST	D 05	OPEN
O-00118-25	67P	3/1/25 20:05	1000 CANAL ST	I 02	OPEN
O-00197-25	67P	3/1/25 19:15	700 BOURBON ST	D 06	OPEN
O-00120-25	67P	3/1/25 18:40	622 CANAL ST	G 04	OPEN
O-00023-25	67P	3/1/25 16:15	BOURBON ST / SAINT LOUIS ST	D 05	OPEN
O-00020-25	67P	3/1/25 2:45	227 BOURBON ST	D 03	OPEN
O-00012-25	67P	3/1/25 2:35	227 BOURBON ST	D 04	OPEN
O-00028-25	67P	3/1/25 2:05	BOURBON ST / CONTI ST	D 05	OPEN
C-03734-25	67P	3/1/25 1:15	530 BOURBON ST	D 01	OPEN
C-02914-25	67P	3/1/25 1:00	339 BOURBON ST	D 04	OPEN
O-00082-25	67P	3/1/25 0:45	624 BOURBON ST	D 06	OPEN
C-00094-25	67P	3/1/25 0:35	226 BOURBON ST	D 04	OPEN
C-00020-25	34	3/1/25 0:21	416 BOURBON ST	D 01	CBA
O-00235-25	67P	3/1/25 0:15	511 BOURBON ST	D 05	OPEN
O-00138-25	67P	3/1/25 0:05	400 BOURBON ST	D 05	OPEN

1/1/2025-3/31/2025

SPPP

Crime Against a Person

Homicide	1
Rape	1
Shooting	2
Aggravated Battery	5
Aggravated Assault	5
Armed Robbery	2
Purse Snatching	1
Simple Robbery	1
Person Crimes Total	18

Crime Against Property

Business Burglary	3
Residence Burglary	1
Simple Burglary	1
Auto Burglary	27
Auto Theft	15
Theft	366
Shoplifting	42
Property Crimes Total	455
GRAND TOTAL	473

3/1/2025 - 3/31/2025**Crime Against a Person**

Homicide	
Rape	1
Shooting	2
Aggravated Battery	1
Aggravated Assault	2
Armed Robbery	
Purse Snatching	1
Simple Robbery	1
Person Crimes Total	8

Crime Against Property

Business Burglary	1
Residence Burglary	
Simple Burglary	
Auto Burglary	10
Auto Theft	8
Theft	155
Shoplifting	16
Property Crimes Total	190
GRAND TOTAL	198

	25-Jan	25-Feb	25-Mar
Total Calls	2308	3450	3952
App Call	290	510	420
Dispatch	169	191	247
Self-Initiated	1888	2749	3285
Average Response Time (minutes)	1.5	1.4	1.4
App Call Response Time	8.0	6.0	5
Stats:			
Arrests	9	28	38
Traffic Citations	195	162	228
Parking Citations	27	34	33
Summons	22	20	29
FICs	104	103	87
Business Checks	582	759	936
Citizen Contacts	1102	1389	2659
Subjects Moved	430	918	1461
Report To Follow	9	19	21
Miles	5551	5825	6625
Hours	6434	6624	7581
Shifts Scheduled	779	1130	1164
Shifts Filled	758	1057	1079
Percentage Filled	97%	94%	93%

8th District Clearance Rate

1/1/2025 - 3/29/2025

OFFENSE	YTD 2025	YTD SOLVED	% SOLVED
HOMICIDE	2	2	100%
AGGRAVATED BATTERY	10	9	90%
SHOOTING	2	2	100%
AGGRAVATED ASSAULT	9	9	100%
AGGRAVATED RAPE	4	1	25%
ARMED ROBBERY	4	3	75%
SIMPLE ROBBERY	2	2	100%
PROPERTY SNATCHING	2	1	50%
PERSONS	35	29	83%
AGGRAVATED BURGLARY	0	0	%N/A
BUSINESS BURGLARY	6	3	50%
RESIDENCE BURGLARY	2	1	50%
SIMPLE BURGLARY	3	3	100%
AUTO BURGLARY	53	9	17%
AUTO THEFT	50	7	14%
THEFT	494	33	7%
SHOPLIFTING	47	20	43%
PROPERTY	655	76	12%
TOTAL	690	105	15%

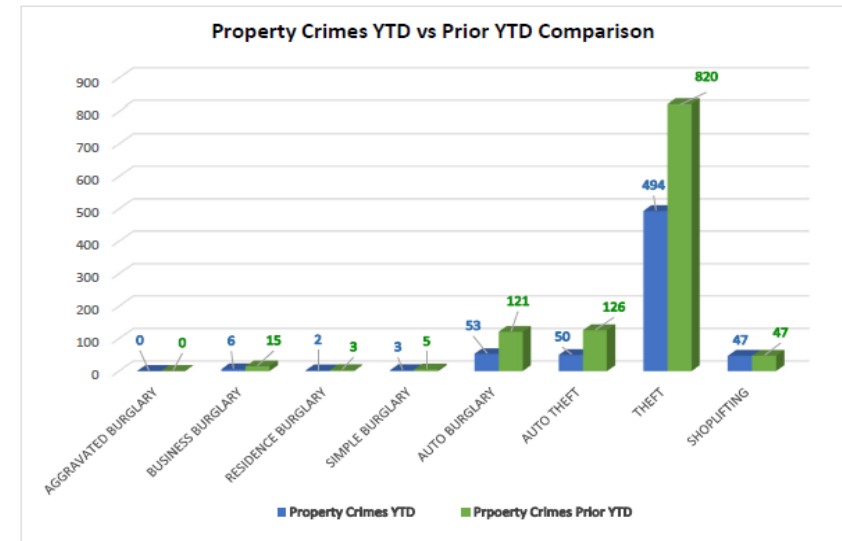
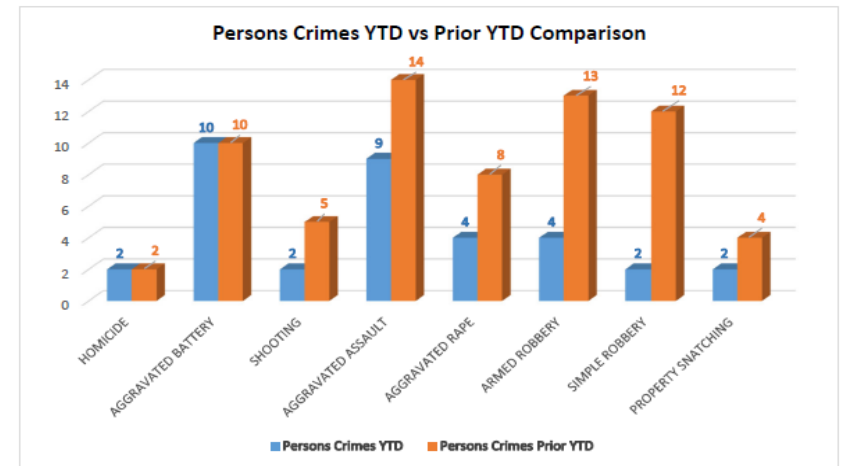
8th District YTD Comparison

YTD Comparison Calculated from MAX Week 13

1/1/2025 - 3/29/2025

OFFENSE	YTD 2025	YTD 2024	# CHANGE	% CHANGE
HOMICIDE	2	2	0	0%
AGGRAVATED BATTERY	10	10	0	0%
SHOOTING	2	5	-3	-60%
AGGRAVATED ASSAULT	9	14	-5	-36%
AGGRAVATED RAPE	4	8	-4	-50%
ARMED ROBBERY	4	13	-9	-69%
SIMPLE ROBBERY	2	12	-10	-83%
PROPERTY SNATCHING	2	4	-2	-50%
PERSONS	35	68	-33	-49%
AGGRAVATED BURGLARY	0	0	0	%N/A
BUSINESS BURGLARY	6	15	-9	-60%
RESIDENCE BURGLARY	2	3	-1	-33%
SIMPLE BURGLARY	3	5	-2	-40%
AUTO BURGLARY	53	121	-68	-56%
AUTO THEFT	50	126	-76	-60%
THEFT	494	820	-326	-40%
SHOPLIFTING	47	47	0	0%
PROPERTY	655	1137	-482	-42%
TOTAL	690	1205	-515	-43%
MASS CASUALTY DEATHS	15	0	15	100%

YTD COMPARISONS



Upper Quarter Patrol

PUBLIC SAFETY SERVICES CORP

MONTHLY REPORT – 21 April 2025

Key Performance Indicators

Key Performance Indicators	January	February	March	2025 Year to Date	2024 Monthly Average
Business Checks	803	681	729	2,213	1,561
Citizen Contacts	41	36	35	112	316
NOPD Assists	19	17	23	59	31
Subjects Moved	295	198	326	819	503
Medical (EMS Notified Rendered Aid)	4	4	9	17	9

Summary of Month Activities

3/13/2025

On March 13, 2025, at approximately 8:50 AM, Deputy Madrigal received a phone call from Jena White, an employee at the Saint Jude Community Center. White reported that Lay Minister King Rowe from Saint Jude Catholic Church stated an incident had occurred earlier that morning at approximately 7:20 AM inside the church. Deputy Madrigal, along with Detective Bruce Dave from the Investigative Services Bureau and Deputy Vinton Bailey, responded to the church to investigate. Upon arrival, deputies spoke with Lay Minister King Rowe, who provided the following statement: At approximately 7:20 AM, a male subject, later identified as Dale Mitchell (DOB: 04/11/1995), entered the church carrying food and drinks. Rowe advised that Mitchell was previously informed on multiple occasions that food and drinks were not allowed inside the church. When confronted about the violation, Mitchell became aggressive, began cursing, and made verbal threats toward Rowe in the presence of parishioners. Mitchell then spat on Rowe before escalating further. Father Solomon Gaja Om attempted to intervene in an effort to de-escalate the situation. Mitchell then turned his aggression toward Father Om, spitting at him and throwing a plastic spoon in his direction. Following this altercation, Mitchell exited the church and was last seen walking towards the Iberville housing complex wearing camouflage overalls. Deputies also spoke with Father Tony Rigoli, who reported a prior encounter with Mitchell approximately two weeks earlier. During that incident, Mitchell allegedly grabbed the clothing of a security guard who was on duty at the church. All complainants expressed concerns for their safety, as well as for the safety of parishioners. They stated that Mitchell's repeated aggressive behavior has created fear among those attending church services. Rowe, Father Om, and Father Rigoli have all expressed their intent to pursue criminal charges against Dale Mitchell. This report was submitted for further investigation.

3/13/2025

On Thursday, March 13, 2025, at approximately 10:45 AM, Deputy Loy Madrigal was conducting foot patrol in the 700 block of Royal Street when he was flagged down by Security Officer Willnisha Randall of the Inner Parish Security Agency. Randall, who was on duty at Rouses Market located at 701 Royal Street, informed Deputy Madrigal of an individual who had just shoplifted from the store and was still in the area. Upon locating the suspect, later identified as Christopher Price, (DOB: 01/02/1992). Price was wearing a dark jumpsuit with orange sandals and carrying a black backpack. During the interview, he admitted to taking food items from Rouses Market without paying, stating that he had just been released from jail that morning, had nothing to eat, and was hungry. I then spoke with the store manager, Frank Yannini, who confirmed that Price had previously been banned from the store due to multiple incidents of theft. Despite prior warnings, Price entered the store again and stole four Tempura Shrimp Rolls valued at \$44.36. The store provided a receipt confirming the stolen items and their value. Based on the investigation, Price was issued a Municipal Summons for the following offenses under the City of New Orleans Municipal Code: Theft - Value \$44.36 (MCS271 54-186} and Criminal Trespass (MCS271-54-153}. Price was advised of his mandatory court appearance on April 3, 2025, at 9:00 AM, in Section 100 of the Municipal Traffic Court, located at 1601 Perdido Street, New Orleans, LA.

Summary of Month Activities

3/14/2025

On March 14, 2025, at approximately 12:00 PM, Deputy Loy Madrigal received a phone call from a staff member of Saint Jude Catholic Church, reporting that the subject involved in the March 13, 2025, incident had just been seen walking past the church. The staff member positively identified the individual as Dale Mitchell, the same suspect who had assaulted Lay Minister King Rowe and Father Solomon Gaja Om the previous day. Upon receiving the tip, Deputy Madrigal contacted King Rowe by phone and informed him of the sighting and the subject's current whereabouts. The subject was reported to be walking in the vicinity of the 400 block of Burgundy Street. Deputy Madrigal proceeded to the area and located a male subject matching the previously provided description—wearing camouflage overalls. Upon approach, the subject was detained without incident and positively identified as Dale Mitchell. As documented in the original report, both Mr. Rowe and Father Gaja had executed written witness statements on March 13, 2025, describing the suspect's aggressive behavior, including spitting on both of them and throwing a plastic spoon at Father Gaja inside the church. Both victims expressed their desire to pursue charges. After verifying the subject's identity and confirming probable cause based on witness statements, Deputy Madrigal read Mitchell his Miranda Rights and placed him under arrest. He was taken into custody without further incident. Dale Mitchell was charged under the following Louisiana Revised Statutes: RS 14:35 – Simple Battery, RS 14:103 – Disturbing the Peace, and RS 14:63 – Criminal Trespassing

3/31/2025

As of March 31st, 2025, OPSO Detective Madrigal initiated parking enforcement. His focus will be on vehicles which are parked too close to the corner, parking in front of fire hydrants, and unauthorized parking in handicapped zones.

Municipal Arrests- 4

Summons- 3

State arrests- 1

Parking Violations - 2

EUQP Key Performance Indicators

Key Performance Indicators	January	February	March	2025 Year to Date	2024 Monthly Average
New Complaints	128	62	117	307	157
NOPD Assists	112	44	62	218	139
Medical	14	5	8	27	7
Traffic Violations	18	20	63	101	23
Municipal Arrests	2	1	3	6	3
State Arrests	1	1	2	4	2
Business Checks	45	17	17	79	19

Summary of Month Activities

3/29/2025

On Saturday March 29, 2025, detectives Tyrone Jones and Conner Berthelot responded to a call of a person shot in the 1000 block of Canal Street. Upon arrival, both detectives observed one individual who was shot in the foot, and several shell casings surrounding the victim. OPSO detectives assisted NOPD with scene control and made sure that the victim was stabilized and transported to an area hospital. On March 29th, 2025, the suspect of the shooting was arrested after a facial recognition notification was received via Project NOLA. The wanted subject was taken into custody by NOPD without incident.

3/30/2025

On Sunday, March 30, 2025, Detective Berthelot and NOPD Officer Levi Atkin observed multiple dirt bikes operating recklessly on Elysian Fields at Royal Street. Both Detective Berthelot and Officer Atkin then observed a large group of ATVs and dirt bikes at the intersection of Elysian Fields and Saint Claude Avenue. Detective Berthelot and Officer Atkin then followed one rider while attempting to flee the scene. Moments later, the operator of the ATV was successfully stopped without further incident. The subject/driver was then identified as Steven Aaron of New Orleans. Subsequent to the arrest for traffic violations, the arrested subject was later discovered to be in possession of a black throw bag containing a Glock firearm, in addition to a clear plastic bag containing green vegetable matter consistent with the aroma and appearance of marijuana. Officer Atkin then transported the arrested subject back to the 8th District station, while Detective Berthelot assisted in relocating the ATV to the district station. Further investigation revealed that the arrested subject was convicted previously for possession of narcotics. The ATV was then towed by the on-duty TAO operator. Aaron was transported to central lock up for booking and was charged as follows:

14:95.1 felon in possession of a firearm

14:95.2 possession of firearm on school property

14:99 reckless operation

14:313 disguises in public

14:97 obstruction of a highway

14:95 illegal carrying of a weapon

Bourbon Promenade

Key Performance Indicators

Key Performance Indicators	January	February	March	2025 Year to Date
Calls for Service	44	14	24	82
Individuals Moved	72	47	113	232
Summons	2	1	4	7
Traffic Violations	3	0	0	3
Municipal Arrests	1	2	3	6
State Arrests	1	1	1	3
Medical	3	5	7	15

Summary of Month Activities

3/15/2025

On Saturday, March 15, 2025, Detective Neil Madrigal assisted New Orleans Police Department Sergeant Russel Philibert with the apprehension of three females observed on Real Time Crime Center cameras selling alcohol shots illegally on Bourbon Street. All three females were apprehended on the 800 block of St. Louis Street. Detective Madrigal apprehended Angel Russel for further investigation. At that time, Angel Russel resisted detainment by pulling her hand away from Detective Madrigal when he attempted to handcuff her. Detective Connor Berthelot assisted Detective Madrigal with the apprehension of Angel Russel. After the subject was handcuffed, both Detectives attempted to escort Angel Russel to Dauphine and St. Louis. At this time, Angel Russel lifted her legs in attempt to sit down on the ground. Both Detectives then lifted Angel Russel up by her arms, brought her to the sidewalk, and placed her facing the wall. Angel Russel then kicked Detective Madrigal's right leg with her right foot. Detective Madrigal then escorted Angel Russel to Dauphine and St. Louis and placed her inside of the Orleans Parish Sheriff's Office unit where she was transported to the New Orleans Police Department 8th District station for processing. Detective Madrigal arrested Angel Russel for violation of Louisiana Revised Statute 14:108 relative to Resisting an Officer under Item Number C-13780-25



The Frontier Outreach Program – French Quarter
Travelers Aid Society (TAS) in
Partnership with FMC/FQEDD

March 2025 Monthly Report

In efforts to improve the life quality of individuals in the French Quarter area with active experiences, or notable histories of homelessness, Travelers Aid Society of Greater New Orleans has developed a program that will support connecting individuals to needed services previously inaccessible.

Progress Report: Efforts and Outcomes

For this program, three (3) case manager will be responsible for providing holistic services to unhoused individuals by offering connections to healthcare, public benefits, identification documents, and documentation support for housing needs.

The role of French Quarter outreach case managers expansion will be to consistently canvass the area on foot, engage with unhoused individuals residing in our designated zone to triage for basic needs and offering “light touch” referrals, service information, and/or case management assistance.

Breakdown of census

Client census (# of clients we have provided services) 70
70 all clients serviced this month
40 new clients serviced this month (not serviced this year)

Encounter census (# of total encounters this month) 100

Noted Densely Populated Areas (this month):

x	Elysian Fields	x	Armstrong Park
x	Governor & Decatur		Crescent City Moonwalk
	Wharf / Riverfront	x	Friendship House
	N. Peters	x	Decatur
	St. Paul's Church		Esplanade

Chronically Homeless Individuals (total # contacted this month)

*Under the Department of Housing and Urban Development's definition, a chronically homeless individual is someone who has experienced homelessness for 1 year or longer or who has experienced several episodes of homelessness in the last 3 years and has a disability

Unhoused individuals connected to housing programs 10

*These are individuals who have vouchers issued to them but were not housed by the end of the month

Individuals with returns to homelessness 11

*These are individuals who reported previously being housed in a housing program and who have since returned to homelessness

Individuals interested in housing 55

*These are NEW individuals who reported an interest in being housed.

Individuals eligible for a housing program 21

*These are NEW individuals who met all eligibility criteria (for PSH: 12 months of homelessness and qualifying diagnosis) to participate in a housing program.

Breakdown of types of services provided during the encounters

Housing (# of housing opportunities events with outreach help) 3

*There were 3 events of housing supports this month; represent assistance to 3 unique clients

2 clients moved into a Permanent Housing Placements (Settings include being newly placed in voucher-based housing, group homes, market rentals, moving in with family, etc.)

1 client moved into Transitional Housing Placements (Settings include being newly placed in Safe Havens, Emergency Motels, etc. – this number does NOT include emergency shelters)

Treatment (# of treatment events with outreach help) 0

Benefits Enrollment (# of public benefits events with outreach help) 3

*These 3 connections represent assistance to 3 unique clients; some clients need multiple benefits

3 event of assisting with of any sort of benefit assistance (recertification, new card)

Vital Documents (# of vital documents events with outreach help) 1

1 client obtained their birth certificate with outreach help

To note: Clients housed through the French Quarter Rapid Rehousing Program are not included in the Year to Date Data to prevent from duplicates.

Year to Date Data		Total
Outreach Contacts	Unique individuals served	101
	Successful contacts	230
Housing Placements	Permanent housing move-ins	3
	Transitional housing move-ins	1
	New housing program placements	0
Healthcare	Treatment connections	7
Benefits	Benefit enrollment	10
Documents	Vital documentation	1

A look at cumulative efforts for all services provided throughout the grant period.

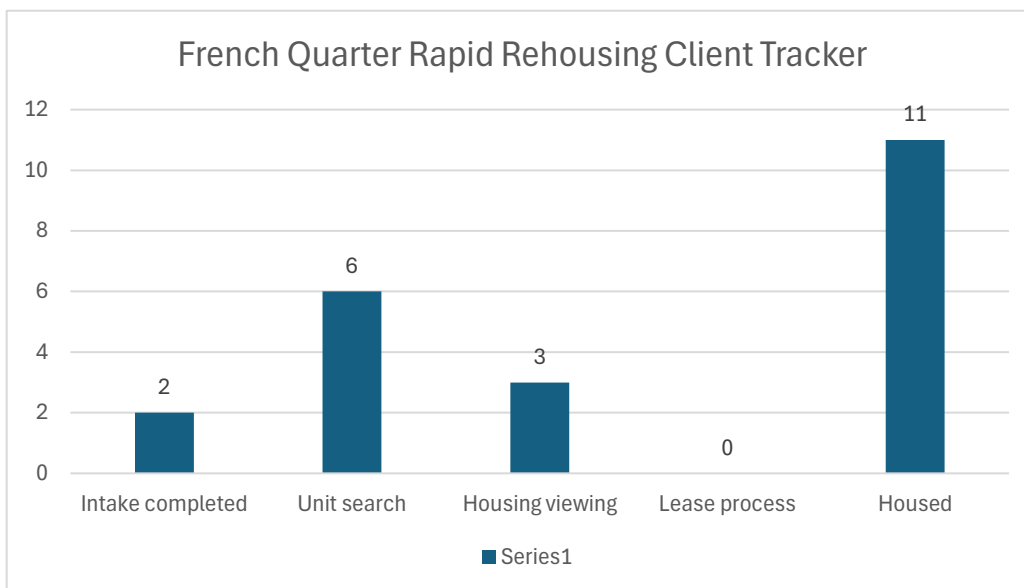
French Quarter and TAS Rapid Rehousing Program

19 clients referred to TAS FQ RRH

17 clients enrolled in TAS FQ RRH

3 clients housed this month

11 clients housed in total



Success story

This month, a case manager assisted a client with reconnecting to their housing process. For some weeks, we had lost communication with this client. However, upon reconnecting, the case manager was able to reinstate the client's housing process and reactive their navigation list status. This client had previously been in a program but, due to some miscommunications, was unable to be housed and therefore lost their housing opportunity. Our case manager was able to upload their new housing documents and the client is now waiting to be matched to a housing program.

Challenges

Given we work with different housing programs, we find it challenging to adapt to each program's requirements. Rather than a uniform process, each housing program has their policies and procedures regarding next steps after they receive a referral for a PSH or RRH individual. Because of these differences, we are often times navigating and assisting clients with things that their housing case manager should be doing. However, their lack of action prompts us to compensate them, just so that the client isn't affected by these obstacles. This ends up consuming from our time and resources, and chances to assist other clients.

Security & Enforcement Committee

Public Safety

Work in conjunction with the New Orleans Police Department

- Support NOPD's efforts in reducing crime and improving the quality of life in the French Quarter by supporting force multipliers
- Continue to increase New Orleans Police Department (NOPD) capacity through expansion of the Upper Quarter Patrol and monitor results.
- Support NOPD in the multi-agency illegal vending sweeps through court monitoring and engagement.
- Support Louisiana State Police Troop NOLA in the French Quarter

French Quarter Economic Development District Supplemental Police Patrol Program

- Oversee effective performance of the French Quarter Economic Development District (FQEDD) Supplemental Police Patrol Program (SPPP)
- Implement the FQEDD Budget items approved
- Track progress and performance of the FQEDD funded programming with Key Performance Indicator (KPI) reporting

Security & Enforcement Committee Cont'd

Public Safety - continued

French Quarter Economic Development District Other Public Safety Programs

- Travelers Aid Society of Greater New Orleans - Track the programs with KPI reporting
- Work in conjunction with the Livability Committee with shared oversight of approved budget items
- Monitor the replacement and repairs of lighting to achieve the goal of improving lighting and reducing crime
- Engage DPW on reporting / maintenance updates / issues (311)
- Ongoing procurement and maintenance of SPPP vehicles, as needed

Enforcement

French Quarter Economic Development District Other Public Safety Programs

- Monitor Dedicated Code Enforcement Inspector for focused work in the FQEDD with KPI reporting.
- Pursue engagement and support of DPW to ensure parking enforcement is properly in place to legally tow vehicles



FQEDD Covenant House New Orleans French Quarter Outreach KPIs –

Report Due **April 10, 2025**

Number of Youth Interactions:	Our outreach team contacted 14 youth in the French Quarter.
Number of Youth Served:	All encountered youth were provided with services. 5 of the youth were unduplicated youth.
Number of Direct Service Resources Distributed:	33 Hygiene kits, 40 snack bags, 25 bottled waters, 7-One day bus passes, 7 Walmart food card, 7 McDonald's cards.
Amount of Time Spent with Youth:	35 hours spent with youth encounters
Miles traveled in FQ (both on foot and by vehicle):	131 miles traveled
Success/Notes:	All 5 unduplicated youth were in-taken into shelter services.

Note:

- CH is preparing for the upcoming festival season which may contribute to an increase number of unhoused youth traveling to the city.

French Quarter Economic Development District Trust Fund														
	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	BUDGET
INCOME - BUDGET	312,500.00	312,500.00	312,500.00	312,500.00	312,500.00	312,500.00	312,500.00	312,500.00	312,500.00	312,500.00	312,500.00	312,500.00	3,750,000.00	3,750,000
INCOME - FQEDD Sales Tax	386,168.25	305,907.48	353,038.06										1,045,113.79	28%
New Remittances	385,557.56	305,901.73	353,037.05										1,044,496.34	28%
(Adjustments)	610.69	5.75	1.01										617.45	
Overdue or "Old" Remittance														
EXPENSES - BUDGET	350,770.00	350,770.00	350,770.00	350,770.00	350,770.00	350,770.00	350,770.00	350,770.00	350,770.00	350,770.00	350,770.00	350,770.00	4,209,240.00	4,209,240
EXPENSES	256,819.12	267,103.35	279,772.70										775,997.41	18%
Overtime	155,068.00	226,303.23	217,207.10										598,578.33	
Salary	57,495.00	18,280.34	14,593.92										90,369.26	
Medicare	2,321.88	3,416.19	3,252.95										8,991.02	
Group Health Insurance	22,403.31	8,811.69	9,112.55										40,327.55	
Workers' Compensation	18,669.46	7,343.20	7,593.78										33,606.44	
Life Insurance	218.76	86.11	88.96										393.83	
Unemployment Insurance	139.15	54.70	56.63										250.48	
Social Security	503.56	471.40	169.05										1,144.01	
SDT Productions (App)													0.00	
T-Mobile		2,336.49											2,336.49	
Covergint Tech													0.00	
Covenant House													0.00	
Travellers Aid Society GNO			27,697.76											
TASGNO Street Outreach														
TASGNO Rapid Rehousing														
FMC Reimbursement													0.00	
FMC Accounts Payable													0.00	
FQMD													0.00	
Greybar														
Bruchis-SPPP Parts and Supplies														
Collins Visual														
ACCOUNTS PAYABLE	0.00	0.00	139,125.00	0.00	0.00	0.00	0.00	0.00		0.00	0.00		139,125.00	
Convergint Tech													0.00	
T-Mobile													0.00	
SDT Productions (App)			139,125.00											
FQMD														
TASGNO														

Supplemental Police Patrol Program Key Performance Indices															
DESCRIPTION	January	February	March	April	May	June	July	August	September	October	November	December	Average Year to Date	KPI	Total
SPPP Officers Trained in FQ Specific Laws	100%	100%	100%										100%	100%	
App Response Time	8	6	5										6	10	
Citizen Contracts	1,102	1,389	2,659										1,717	700	5,150
Business Checks	582	759	936										759	500	2,277
Percentage of Shifts Worked	97%	94%	93%										95%	75%	
Supplemental Police Patrol Program Categories Tracked															
Description	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Historic 5-Year Avg	Total
App Calls Received	290	510	420										407	371	1,220
Dispatch Calls Responded to	169	191	247										202	100	607
Self Initiated Calls Reported	1,888	2,749	3,285										2,641		7,922
Arrests & Apprehensions	9	28	38										25	33	75
Summons	22	20	29										24		71
Traffic Citations	195	162	228										195		585
Subjects Moved	430	918	1461										936	1,328	2,809
Miles Patrolled	5,551	5,825	6,625										6,000		18,001
FQP Vehicles Available for Patrol	7	8	7										7		
Officers Assigned to the 8th District	88	88	88										88	98 (2021/10/01)	
Person Crimes in the FQ	4	5	8										6		17
Officers: Bourbon Promenade	11	11	10										11		
Parking Tickets Written	27	34	33										31		94
Hours assigned to RTCC	0	0	8										3		8

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Start Date: 1/9/2023		Street Outreach Case Management													
Responsible Party	Description	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Total
TASGNO	New clients (never seen before in Year)	47	14	40										34	101
TASGNO	Repeat contacts (clients seen earlier in month or year)	0	17	30										16	28
TASGNO	Chronically Homeless Individuals Contacted	35	21											28	
TASGNO	Encountered Individuals Who were Connected to Housing Programs but not housed by end of Month	6	5	10										7	
TASGNO	Permanent Housing Placements	1	1	2										1	4
TASGNO	Transitional Housing Placements	0	0	1										0	1
TASGNO	Clients connected to treatment	3	4	0										2	7
TASGNO	Benefits Enrollment (# connections to public benefits with outreach help):	3	4	3										3	10
TASGNO	Vital Documents (#connections to their identifying documents with outreach help:	0	0	1										0	1
TASGNO	Returns to homelessness in the District	3	3	11										6	17
TASGNO	Individuals who declined services	0	0											0	
TASGNO Rapid Rehousing	Number of individuals enrolled	16	17	17											
TASGNO Rapid Rehousing	Number of individuals moved into housing using RR	4	4	3											8
TASGNO Rapid Rehousing	Number of returns to homelessness from RR program	0	0	0											
TASGNO Rapid Rehousing	Number of individuals bridged into permanent housing program	0	0	0											
Covenant House Street Outreach	Number of new youths (never seen before in Year)	7	4	5											16
Covenant House Street Outreach	Number of repeat clients	6	7	9											22
Covenant House Street Outreach	Average hours spent with youths	39	32	35											
Covenant House Street Outreach	Miles traveled in French Quarter (on foot and by vehicle)	116	111	131											358
Covenant House Street Outreach	Count of resources provided (bus ticket, hygiene kit, meal, intake info)	92	81	119											292
French Market Corporation TASGNO Reimbursement															