

## SECURITY & ENFORCEMENT COMMITTEE

### Meeting Notes

Monday, 23 October 2023, 11:00 am

*Bienville House, 320 Decatur Street, New Orleans, LA 70130*

1. Call to Order, Reading of the Agenda, and Roll Call

The meeting was called to order at 11:02 am and the agenda was read into the record.

COMMITTEE MEMBERS				VOTES	
First Name	Last Name	Present	Absent	Approve mtg notes	Amend the agenda order and skip item 8
Joshua	Grippio	x		Yes	Yes
Frances	Hegenberger	x		Yes	Yes
Jessica	Dietz	x		Yes	Yes
Glade	Bilby	x		Yes	Yes
Jane	Cooper		x	-	-
Steve	Caputo	x		Yes	Yes

### INTRODUCTION OF ATTENDEES:

GUESTS		
First	Last	Role
Karley	Frankic	Executive Director
Shelby	Ursu	FQMD Coordinator
Sgt. Marc	Boudreau	SPPP Coordinator
Cpt. LeJon	Roberts	Commander of NOPD 8 <sup>th</sup> District
Alex	Dunkenberger	City's CAO Office
Eric	Smith	City's CAO Office
Heidi	Raines	FQMD Chair
Nate	Fields	Director of Homeless Services & Strategies
Alex	Fein	FQMD Commissioner
Jude	Marvis	FQBL
Alton	Jones	Parking Enforcement – Towing Unit
Sherida	Emery	Parking Enforcement – Immobilization Unit
Katrina	Craft	Parking Enforcement - Ticket Writing Unit
Erin	Holmes	VCPORA
Gretchen	Byers	VCPORA
Mamie	Gasperecz	FQMD Vice-Chair
Bob	Simms	FQMD Commissioner

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## 2. Public Comment:

No written public comment was received.

## 3. Approval of previous meeting notes

**Frances Hegenberger motioned to approve the previous meeting notes. Glade Bilby seconded the motion, and it was approved.**

## 4. Committee Chair's Comments

Chair Steve Caputo welcomed the attendees and stated that he had no comments but noted that he will be moving agenda item 10 up to agenda item six due to Cpt. LeJon Roberts' time constraints.

## 5. Presentation – Presentation on Parking Enforcement in the French Quarter.

Alton Jones introduced himself, Sherida Emery, and Katrina Craft to the Committee. Mr. Jones reported that so far in the month of October, 50 vehicles have been towed in the French Quarter and noted that this includes tows during overnight sweeps. 133 vehicles were towed during the month of September. He stated that there are habitual violators, pointing out that when these individuals' cars are towed from the French Quarter, they will pay the fine and continue to illegally park out of convenience. Mr. Jones said that Parking Enforcement is still facing challenges with manpower, especially in the towing unit, but reported that three new drivers have been recently hired. Canal Street has been an area that the towing unit has had to concentrate on, specifically the 700 block. Mr. Caputo asked why the number of tows dropped significantly from September to October. Mr. Jones answered that multiple factors could be impacting this, including the lack of manpower and the time it takes for the tow truck drivers to set up the towing equipment. Ms. Hegenberger asked how much the towing fee is. Mr. Jones replied that the towing fee is \$161.25, and tickets can range from \$30-\$40 depending on towable offenses. Mr. Bilby asked how many tow trucks are currently available. Mr. Jones answered that there are currently 12 trucks in the fleet and six drivers total, adding that some drivers are currently injured and unable to work. He noted that there are two frontline supervisors who deal with the day-to-day operations and a senior driver that works the overnight shifts. Mr. Bilby pointed out the dangers of parked cars in the French Quarter blocking corners, making it impossible for emergency vehicles to make their way through. Mr. Jones stated that he has observed an ongoing issue that when towable vehicles are removed from an area, more cars will continue to park in the same illegal parking spaces once the spots are cleared.

Mr. Caputo asked how many tow trucks are employed during the day city-wide. Mr. Jones answered that there are three trucks out daily and one at night. Mr. Caputo asked if it was feasible to have a division of Parking Enforcement focus primarily on booting vehicles since the number of tow trucks and tow truck operators is limited. Ms. Emery answered that she manages the immobilization unit and they have been booting vehicles in lieu of towing because of the lack of manpower in the towing division. Mr. Caputo asked Ms. Emery how many staff members are in the immobilization unit. She answered that she has two City employees and two contracted employees. Mr. Caputo pointed out that because it is common to see individuals remove their booted tire in order to avoid paying the boot fee, he suggested putting more than one boot on a vehicle. Cpt. Roberts stated that the Eighth District has been discussing the option of obtaining a tow truck, but this presents the challenge of finding somewhere to store the towing vehicles. He added that the NOPD is also concerned about finding a tow truck operator and finding a location to take the towed vehicles to, but pointed out that obtaining a tow truck for the Eighth District would be beneficial, stating that they could tow 20-30 cars a day. Mr. Jones stated that Parking Enforcement processes an average of 150-200 cars city-wide a month. Heidi Raines asked Mr. Jones if implementing a supplemental or incentive pay program could help to incentivize the tow truck drivers to come out and specifically work in the French Quarter at night. Mr. Jones replied that it could potentially help but noted that with the difficulties Parking Enforcement faces daily with retaining staff, the dangers the towing unit faces, and the three months that it takes to properly train the drivers, it's hard say whether this incentive pay would help. Joshua Grippo asked that because there is a lack of available space to store the towed vehicles as well as a lack of tow truck drivers, could Parking Enforcement focus more on immobilization in the French Quarter as long as they are not blocking emergency vehicle routes. Mr. Caputo stated that this is an alternative worth exploring, and pointed out that it would be easier to hire staff for the immobilization unit compared to eligible tow truck drivers who need to go through the months of proper training. He invited Parking Enforcement to return to the next Committee meeting with some thoughts and ideas on how this

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could work and what the Committee could do to help push this forward. Parking Enforcement agreed to return to the next Committee meeting to discuss this option in further detail. Mr. Jones noted that Parking Enforcement recently went to all of the hotels in the French Quarter to inform them that their valet signs are not to be placed out in the street or they will be confiscated. Karley Frankic asked what is the number of parking tickets issued in the French Quarter since the last Committee meeting that Parking Enforcement attended. Ms. Craft replied that she did not have monthly statistics, but she had weekly statistics, and the results vary. She stated that the weekly average is around 250 tickets. Ms. Frankic asked Ms. Craft what qualifies as an immediate towable offense. She answered that all safety violations qualify as immediate towable offenses, but noted that before a vehicle can be towed, a citation must be written. Ms. Craft added that all of the safety violations can be found in the City ordinance online. Mr. Caputo asked how much a parking ticket costs. Ms. Craft answered that the tickets start at \$40 but can vary depending on the violation. Mr. Jones said that all tow trucks had a ticket book so they could write citations prior to towing when appropriate.

## 6. Discussion – Discussion by Committee of Illegal Vending Sweeps

Cpt. Roberts reported that recently there have been successful illegal vending sweeps involving the NOPD and multiple City entities. He stated that the State Office of Alcohol and Tobacco Control (ATC) has been helpful by sending 10 or 15 agents once or twice a week to help perform random sweeps. Cpt. Roberts stated that the agents have been breaking into teams while performing the sweeps and it has been showing positive results. He reported that Community Liaison Officers from other districts, the Louisiana Department of Wildlife and Fisheries, the Department of Revenue and the Health Department have all assisted with the sweeps. He noted that the Health Department has been utilizing a decibel meter reader which has been effective in identifying sound ordinance violations, adding that the NOPD is working to obtain one of these meters for the Eighth District and provide the proper training for the officers on how to utilize them. Cpt. Roberts stated that several summonses and citations have been issued, but after these individuals have been cited, they come back out and continue their illegal behavior. He added that he has been disappointed to see these charges get dismissed in court for these individuals but stated that the NOPD will continue to perform these sweeps regularly with the aid of City entities. Mr. Bilby stated that he attended a court hearing last week with Jessica Dietz and witnessed a judge dismissing illegal vending charges for two or three individuals. He suggested addressing the judicial aspect as a Committee to help the NOPD. Cpt. Roberts said that the Special Operations Division has been effectively working with the Eighth District on removing guns and narcotics in some of the hotspots for criminal activity, specifically on Bourbon Street and around the 700 block of Canal Street. He stated that there will not be a complete transformation overnight, but there continues to be progress. One of the challenges NOPD is facing is that the illegal vendors are becoming more aware of the sweeps and are working around the constraints. Cpt. Roberts stated that the sweeps will be ramping up moving forward and noted that two sweeps will be performed this week- one during the day and one at night. He pointed out that with multiple special events and holidays coming up, the NOPD will be busy working to identify these illegal vendors and taking the necessary enforcement actions. He thanked the NOPD for their hard work and efforts to make the French Quarter a safer place.

## 7. Presentation – Presentation by City of New Orleans Director of Homeless Services and Strategies. To Present: Nathaniel Fields

Nathaniel Fields, the Director of Homeless Services and Strategies, introduced himself to the Committee and thanked them for allowing him to present today. Mr. Fields stated that his team is working to start moving unhoused individuals throughout the City into housing, including individuals in the encampments, and provide them with proper case management and wraparound services. He reported that yesterday five individuals were placed in housing. His team is beginning the process of decommissioning the encampments while asking the individuals in the encampments if they are willing to accept housing services. He stated that so far everyone he has spoken with has answered yes to these services. Mr. Fields stated that his program has a partnership with Odyssey House regarding mental health and addiction services, as well as a partnership with the Traveler's Aid Society of Greater New Orleans (TASGNO). He pointed out that due to the slow down on the State end regarding issuing housing vouchers, the team created a Rapid Rehousing Program. Mr. Fields said that on average it takes around 12-13 months for individuals to be placed into permanent housing, but with the Rapid Rehousing Program, this time would be cut in half. This program would be a one-time expense and would provide financial assistance to these individuals- covering their first month's security deposit and up to a year in rental assistance. This program will also provide landlord incentives, move-in kits, and bridge case management to help these individuals readjust to living on their own. He stated that

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he is hoping to get the support of the FQMD for this project as well as funding from the FQEDD to assist directly into rapid rehousing for the French Quarter specifically. He added that he is also working to move people out of the Low Barrier Shelter. Mr. Fields reported that he has received funding that will be donated to purchasing furniture packages for the Rapid Rehousing Program and is currently working on creating landlord incentives in order to find landlords who are willing be a part of the program. He is hoping that with the help of FQEDD funding, an additional 20-40 housing units can be brought in. Mr. Fields stated that the goal is to house 1,100 individuals, city-wide, this year. He noted that since his last meeting with the FQMD, he was able to release \$1M to TASGNO for case management specifically focused in the French Quarter, but pointed out that there are not enough available resources to continue working at the level he would prefer in order to dramatically improve the homelessness in the French Quarter. Mr. Grippo asked Mr. Fields what the cost breakdown per individual would be. Mr. Fields answered that the immediate cost for the first month's rent and security deposit would be \$1,500 each, totaling \$3,000, with \$1,500 a month following. Mr. Grippo asked what if these individuals don't want these services. Mr. Fields replied that it's rare that this is the case, but when it does happen, they work over a period of time to build a relationship with the individual.

Mr. Fields noted that he has observed a large number of unhoused individuals coming in and out of the French Quarter because they can easily be provided food and alcohol, which enables them to keep coming back and stressed the importance of giving to these individuals into services the right way, not the wrong way. Mr. Grippo asked how citizens can help. Mr. Fields answered that he is working on a campaign to target how to give appropriately. Regarding the Low Barrier Shelter, Mr. Fields stated that there is currently a waitlist of 45 people, adding that the need for more accessible locations for these individuals is paramount. Ms. Hegenberger asked if there were any rules or restrictions that would be implemented within the Rapid Rehousing Program once an individual is placed in housing. Mr. Fields answered that there are no restrictions, however they do inform the individuals that if they commit any felonies or use drugs, they could lose their housing. He added that making sure mental health services, medical services, and long-term case management are all in place before these individuals are housed is the first step and the key to ensuring a successful transition. Ms. Raines asked what the parameters for the Low Barrier Shelter included. Mr. Fields said that the shelter is supposed to be implementing individual care plans per person, which includes mental health services, as well as housing, food, and medical assistance. The shelter is only supposed to house these individuals for up to 18 months and then proceed to help them find housing or move them into another available shelter, but Mr. Fields noted that what is currently happening due to providers not being aware of this policy, is that there are individuals who are staying past 18 months and not leaving the facility. He noted that he is working with Unity and TASGNO to address this issue and they have created three pathways of housing: direct housing, housing through the shelter system, and housing through medical first responder services. Ms. Raines asked Mr. Fields which pathway has the best success rate in his experience. Mr. Fields responded that in Baltimore the direct housing had the best overall success rate with 80% of individuals never returning to homelessness, while the housing through medical first responder services had a low success rate of 5%.

Ms. Raines asked if there was an intake qualifying process in place to assess if an individual can sustain living on their own before being placed into housing. Mr. Fields responded that there is a measuring tool to see what the person's individual needs are that gives an idea of the range of services that could best help the individual. He added that 80-90% of unhoused people that he comes into contact with have disabilities, and some do require mental health services and medical services before transitioning into housing, but pointed out that he has witnessed first-hand successful transitions when individuals with severe disabilities moved into housing. Mr. Caputo asked how the search for landlords who are willing to be a part of the program has been going. Mr. Fields replied that he has a landlord requisition team who are cold-calling landlords and short-term rental owners throughout New Orleans to inform them of the program, adding that a lot of the landlords have been enthusiastic. He stated that 12 landlords have joined the program so far. Mr. Caputo asked what the workforce development in this program would entail. Mr. Fields answered that Job1 has a Learn To Earn program that he connects individuals to and added that a number of people he has worked with are currently working in waste and clean up jobs.

Ms. Raines stated that because this is the first public meeting where this program is being discussed she would like to open up the conversation with the Committee members to delve more into the details and concerns they may have, and to discuss the funding. Eric Smith stated that the plan for the program is to initially focus on rapid rehousing for 20 individuals. He added that the costs to consider for this program include landlord incentives, move-in kits, and rental subsidies. He stated that the rental subsidies are the largest component, landing around \$1,325 a month, but pointed out to the Committee that not every individual may need a years' worth of rental assistance. He moved on to discuss the additional care manager and noted that this is different from the already budgeted full-time TASGNO case manager because this position will solely focus on bridging

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the individual into their new home and will help them stay housed. Mr. Smith stated that administration and housing navigation services are also budget items to consider within the program. Mr. Caputo asked for further clarification regarding these last two components. Mr. Fields stated that the housing navigator's job is to get these individuals into the proper locations that would match them to homes and neighborhoods that fit their specific needs and ensure that these individuals feel comfortable navigating in the community on their own. The navigators would be working closely with the housing case managers. Mr. Smith stated that the administration fee is a one-time cost to be put towards TASGNO to expand the existing relationship between the French Quarter Economic Development District (FQEDD) and TASGNO. Mr. Smith reiterated that the Rapid Rehousing Program is a one-time cost, and the end goal is to house as many individuals as quickly as possible. Ms. Raines asked, because TASGNO's agreement came through the FQMD's Livability Committee, if Mamie Gasperecz, chair of the Livability Committee, had discussed this proposal with Mr. Smith and Mr. Fields. Ms. Gasperecz replied that she had spoken with Mr. Smith about the program and has invited Mr. Fields to present his proposal at the November Livability Committee meeting.

Mr. Bilby voiced his concern regarding the program's funding, noting that the FQMD has been working towards funding public safety initiatives, like incentives to fill police officer shifts in the district, install the Real Time Crime Center cameras, and improve the street lighting. He noted that the lack of proper lighting is a factor being attributed to the recent homicide on the River Walk, stating that funding lighting improvements is a goal that the FQMD has been working to achieve for over a year. Sgt. Marc Boudreau pointed out that the deceased from this incident was a member of the homeless encampment under the Governor Nichols wharf. Mr. Smith stated that in his budget draft the budget for the police component has been increased, noting that the Rapid Rehousing Program would not take funding away from other public safety initiatives, and added that funding can still be added into the budget to put towards street lighting improvements. He noted that the ballot language states that funding must go towards public safety and homeless services and added that there would still be a surplus balance moving forward into 2025 for public safety. Ms. Raines stated that the biggest concern is following the due process that has been established in the FQEDD, where proposals are put forward in each Committee to garner public involvement, awareness, and feedback. She pointed out that today's Committee meeting was originally planned to finalize the 2024 budget, and this Rapid Rehousing Program does not have a formal proposal. Mr. Smith pointed out that a primary complaint of residents in the City is in regard to the homeless population. Ms. Gasperecz informed the Committee that when Mr. Fields first came to the Livability Committee in the spring, he spoke of his ideas to rehouse individuals in the French Quarter. She stated that she believes that the FQMD can take this program on, adding that she is happy to start a small pilot through input from the Livability Committee. She reminded the Committee that the end goal is important. Mr. Caputo stated that he understood both sides of this conversation, and asked Mr. Fields if this program is just focused in the French Quarter, or the entire city. Mr. Fields answered that this program is city-wide, but that the funds provided by the FQEDD would be put towards focusing on rehousing individuals in the French Quarter neighborhood. Mr. Caputo asked if there would be a way to present successes and failures regularly to the Committee to monitor the progress. Ms. Raines suggested that Ms. Gasperecz could work with Mr. Fields and the Livability Committee to create key performance indices for the program. Bob Simms stated that his biggest concern as a resident of the French Quarter is being approached by unhoused individuals with severe mental health issues, adding that he thinks it would be beneficial to put funding towards helping these individuals get the resources they need.

Mr. Caputo asked when the final deadline for the 2024 budget needs to be submitted. Mr. Smith answered that once the draft is presented to the Finance and Development Committee, then it will move on to the Board of Commissioners on November 13<sup>th</sup> before being submitted to City Council. Mr. Caputo asked Mr. Smith and Mr. Fields if they could submit written documentation on the program to the Committee. Mr. Smith and Mr. Fields will send written documentation that outlines the Rapid Rehousing Program to the Committee today. Ms. Raines suggested sharing more details regarding the different pathways in the documentation. Mr. Grippo stated that though he does agree that this proposal should go through its' due diligence and follow FQMD protocol, he believes that the homeless population is a major area of concern. He pointed out that progress towards fixing streetlights and removing bollards has been at a standstill, adding that it could be more beneficial to put efforts and funding toward this program.

8. Presentation – Presentation of Eighth District Crime Statistics and the Supplemental Police Patrol Program. To Present: Sgt. Marc Boudreau

See attached report. **Mr. Bilby made a motion to amend the agenda and skip agenda item eight. Ms. Hegenberger seconded the motion, and it was approved.**

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## 9. Discussion – Discussion by Committee of French Quarter Economic Development District 2024 Budget

See attached. The Committee moved on to review highlighted items in the FQEDD 2024 budget draft. They discussed the Supplemental Police Patrol Program (SPPP) anticipated weekday incentive pay, which is a reoccurring expense. The Committee approved putting the extra funding into the budget to supplement the weekday special rate. Ms. Raines moved on to discuss the funding for the SPPP application and pointed out that the City's Chief Administration Office's (CAO) budget draft raised the amount to \$65,000 from the already budgeted amount of \$50,000 that had been previously discussed. Mr. Smith stated that this is to have a cushion of funding set aside. Mr. Caputo asked if the Request for Proposal (RFP) is currently advertised. Mr. Smith replied that he did not have a definite answer for the Committee but stated that he will get an update from procurement on the status of the RFP. The Committee agreed that they wanted to keep the budget for the app at the previously discussed amount of \$50,000. Ms. Raines stated that the CAO also added mobile internet data to the budget draft. The Committee had no objections to this budget item.

Continuing to review the budget draft, Ms. Raines stated that miscellaneous maintenance and repairs has been increased to \$20,000 by the CAO's office. She added that the FQMD has previously approved the funding of \$15,000, but opened the floor for discussion with the Committee so that they could share feedback. The Committee agreed to leave the funds for SPPP office maintenance and repairs at \$15,000. Regarding the Real Time Crime Center's (RTCC) personnel, Ms. Raines reported that at the Agreement Monitors meeting last week, Ross Bourgeois stated that he just hired a full-time employee and suggested holding off on hiring any RTCC personnel until the crime cameras are fully installed. Ms. Raines said that this can be revisited at the mid-year budget adjustment. Mr. Bourgeois spoke to the Monitors of an Equipment Maintenance Program that would be an ongoing contract with Convergent in which Convergent would repair and clean the crime cameras, as well as check for the proper connectivity. Mr. Smith stated that Mr. Bourgeois sent him the updated proposal after verifying that there was a one-year warranty in the contract with Convergent, which totals at \$56,000. Mr. Caputo asked if the City would put any funding towards the crime cameras maintenance in the future. Mr. Smith answered that because the cameras were budgeted by the FQEDD, this would not be a City budget item.

The Committee moved on to discuss the funding for a tow truck and agreed to remove this budget item for the time-being and revisit this topic at the mid-year budget adjustment. The Committee also agreed to change the budget item name of "Towing Enforcement Personnel" to "Parking Enforcement Initiative" to allow more flexibility with the funding. Regarding the Royal Street Pedestrian Mall barricades, Mr. Simms suggested putting funding towards the previous model of barricades used in the past that were sturdier, pointing out that the current barricades regularly break. Ms. Dietz added that Cpt. Roberts has requested funding for barricades with wheels. Wrapping up the discussion, Ms. Raines voiced concern over the deficit in the budget draft and stressed the importance in being able to continue funding for the reoccurring expenses in the future. She added that there is the possibility of dipping into reserves going forward. Mr. Smith stated that a recommended reserve would be anywhere between \$450,000-\$500,000 and noted that there is a current surplus of \$2M.

## 10. Discussion – Discussion by Committee of Louisiana State 2023-2024 Appropriation

Ms. Frankic reported that the Board of Commissioners has elected to hold a special Board meeting this evening at 5:30 pm at the Marriott Hotel. This meeting will focus on public input regarding the one-time \$1.5M State appropriation funding that is to be put towards public safety and quality-of-life initiatives.

## 11. Presentation – Presentation of Updates on City Safety Coordination Efforts by City Chief Administrative Office. To Present: Alex Dunkenberger

### a. FQEDD Code Enforcement Inspector Hiring Status

Alex Dunkenberger reported that the hiring process is currently underway with applicants being interviewed for the position. Mr. Dunkenberger will provide the new Director of Code Enforcement's contact information to the Committee.

## 12. New Business– To consider and take action upon any other matters that may properly come before the French Quarter Management District Security and Enforcement Committee

No new business was discussed.

## 13. Next meeting date:

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The next scheduled meeting of the Committee is Monday, November 27<sup>th</sup> 2023, at 11:00 am.

14. Adjournment

Ms. Hegenberger made a motion to adjourn. Mr. Bilby seconded the motion, and the meeting was adjourned at 1:24 pm.

## Eighth District FQTF Daily UCR Tally

8/27/2023 to 9/2/2023

	SUN 8/27	MON 8/28	TUE 8/29	WED 8/30	THU 8/31	FRI 9/1	SAT 9/2	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37							0		0
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65							0		0
Property Snatching	65P							0		0
<b>Total Persons</b>	0	0	0	0	0	0	0	0	0	0
Aggravated Burglary	60							0		0
Simple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C							0		0
Auto Theft	67A					3	4	7		7
Theft	67							0		0
Shoplifting	67S							0		0
<b>Total Property</b>	0	0	0	0	0	3	4	7	0	7
<b>Total</b>	0	0	0	0	0	3	4	7	0	7



## Eighth District FQTF Daily UCR Tally

9/3/2023 to 9/9/2023

	SUN 9/3	MON 9/4	TUE 9/5	WED 9/6	THU 9/7	FRI 9/8	SAT 9/9	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37							0		0
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Kn	64G/K	1						1		1
Simple Robbery	65							0		0
Property Snatching	65P		1					1		1
<b>Total Persons</b>	1	1	0	0	0	0	0	2	0	2
Aggravated Burglary	60							0		0
Simple Burglary	62				1			1		1
Residential Burglary	62R							0		0
Business Burglary	62B			2				2		2
Auto Burglary	62C		3	1		3	1	8		8
Auto Theft	67A	1	1		1		1	4		4
Theft	67	7	1	2		4	2	16		16
Shoplifting	67S		1	2				3		3
<b>Total Property</b>	8	5	1	7	2	7	4	34	0	34
<b>Total</b>	9	6	1	7	2	7	4	36	0	36

## Eighth District FQTF Daily UCR Tally

9/10/2023 to 9/16/2023

	SUN 9/10	MON 9/11	TUE 9/12	WED 9/13	THU 9/14	FRI 9/15	SAT 9/16
Homicide	30						
Attempted Homicide	27-30						
Aggravated Battery	34						
Agg Batt by Shooting	34S						
Aggravated Assault	37						1
Aggravated Rape	42						
Armed Robbery	64						
Armed Robbery Gun/Knife	64G/K						
Simple Robbery	65	1					
Property Snatching	65P				1		
<b>Total Persons</b>	1	0	0	0	1	0	1

Aggravated Burglary	60						
Sumple Burglary	62						
Residential Burglary	62R						
Business Burglary	62B						
Auto Burglary	62C						
Auto Theft	67A	1		1			1
Theft	67	3	1	1		1	2
Shoplifting	67S					3	1
<b>Total Property</b>	4	1	2	1	0	4	4
<b>Total</b>	5	1	2	1	1	4	5

Total	UNF	Total
0		0
0		0
0		0
0		0
1		1
0		0
0		0
0		0
1		1
1		1
3	0	3
0		0
0		0
0		0
0		0
0		0
3		3
9		9
4		4
16	0	16
19	0	19

## Eighth District FQTF Daily UCR Tally

9/17/2023 to 9/23/2023

	SUN 9/17	MON 9/18	TUE 9/19	WED 9/20	THU 9/21	FRI 9/22	SAT 9/23	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37						2	2		2
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65	1						1		1
Property Snatching	65P					1		1		1
<b>Total Persons</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>4</b>	<b>0</b>	<b>4</b>
Aggravated Burglary	60							0		0
Simple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C	2	1		1			4		4
Auto Theft	67A		1	1	1		4	7		7
Theft	67	6	1	1	1	8		17		17
Shoplifting	67S				3			3		3
<b>Total Property</b>	<b>8</b>	<b>3</b>	<b>2</b>	<b>6</b>	<b>0</b>	<b>8</b>	<b>4</b>	<b>31</b>	<b>0</b>	<b>31</b>
<b>Total</b>	<b>9</b>	<b>3</b>	<b>2</b>	<b>6</b>	<b>0</b>	<b>9</b>	<b>6</b>	<b>35</b>	<b>0</b>	<b>35</b>

## Eighth District FQTF Daily UCR Tally

9/24/2023 to 9/30/2023

	SUN 9/24	MON 9/25	TUE 9/26	WED 9/27	THU 9/28	FRI 9/29	SAT 9/30	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S	1						1		1
Aggravated Assault	37							0		0
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65							0		0
Property Snatching	65P							0		0
<b>Total Persons</b>	0	1	0	0	0	0	0	1	0	1
Aggravated Burglary	60							0		0
Simple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C	1		3	3			7		7
Auto Theft	67A	2	1	1		1	1	6		6
Theft	67	3		1		2	2	8		8
Shoplifting	67S		2	3		1		7		7
<b>Total Property</b>	6	2	4	5	4	4	3	28	0	28
<b>Total</b>	6	3	4	5	4	4	3	29	0	29

I-00094-23	9/1/2023	67A	1100 DAUPHINE ST	E 02	OPEN
I-00666-23	9/1/2023	67A	100 IBERVILLE ST	B 01	OPEN
I-01548-23	9/1/2023	27-67A	1101 N RAMPART ST	E 02	OPEN
I-01108-23	9/2/2023	67A	800 CANAL ST	D 01	OPEN
I-01313-23	9/2/2023	67AR	ST PHILIP ST / BURGUNDY ST	E 01	OPEN
I-01458-23	9/2/2023	67A	414 CANAL ST	G 02	OPEN
I-01516-23	9/2/2023	67A	800 CANAL ST	D 01	OPEN
I-02107-23	9/3/2023	67A	727 PETERS ST	C 03	OPEN
I-02135-23	9/3/2023	67	800 IBERVILLE ST	D 04	OPEN
I-02285-23	9/3/2023	64G	1000 SAINT PETER ST	D 03	CBA
I-02341-23	9/3/2023	67	400 BOURBON ST	D 05	OPEN
I-02345-23	9/3/2023	67	811 IBERVILLE ST	D 02	OPEN
I-02418-23	9/3/2023	67	739 CANAL ST	D 01	OPEN
I-02852-23	9/3/2023	67	100 BOURBON ST	D 01	OPEN
I-04060-23	9/3/2023	67	700 BOURBON ST	D 01	OPEN
I-04356-23	9/3/2023	67	907 DECATUR ST	D 03	OPEN
I-02866-23	9/4/2023	65P	600 DAUPHINE ST	D 01	CBA
I-03062-23	9/4/2023	62C	420 N RAMPART ST	D 03	OPEN
I-03089-23	9/4/2023	67A	100 IBERVILLE ST	B 01	OPEN
I-03122-23	9/4/2023	62C	300 MAGAZINE ST	C 02	OPEN
I-03577-23	9/4/2023	62C	135 IBERVILLE ST	B 02	CBW
U-00031-23	9/4/2023	67	717 ORLEANS AV	E 01	OPEN
I-04314-23	9/5/2023	67S	134 ROYAL ST	C 01	OPEN
I-04822-23	9/6/2023	62C	600 BURGUNDY ST	D 03	OPEN
I-04928-23	9/6/2023	62B	229 N RAMPART ST	D 02	OPEN
I-05072-23	9/6/2023	62B	1113 CHARTRES ST	E 05	CBW
I-05475-23	9/6/2023	67S	134 ROYAL ST	C 01	CBA
I-05585-23	9/6/2023	67S	111 BOURBON ST	D 01	OPEN
I-05769-23	9/6/2023	67P	500 BOURBON ST	D 05	OPEN
I-07269-23	9/6/2023	67	621 CANAL ST	E 01	OPEN
I-05961-23	9/7/2023	67A	BURGUNDY ST / ORLEANS AV	D 03	OPEN
I-06450-23	9/7/2023	62	1226 BOURBON ST	E 02	CBA
I-06846-23	9/8/2023	67P	339 BOURBON ST	D 04	OPEN
I-07582-23	9/8/2023	67	408 N PETERS ST	B 02	OPEN
I-07617-23	9/8/2023	62C	600 DECATUR ST	B 02	OPEN
I-07643-23	9/8/2023	62C	100 IBERVILLE ST	B 01	OPEN
I-07719-23	9/8/2023	67P	300 BOURBON ST	D 03	CBA
I-07727-23	9/8/2023	67P	BOURBON ST / IBERVILLE ST	D 04	OPEN
I-07786-23	9/8/2023	62C	300 N PETERS ST	B 02	OPEN
I-07836-23	9/9/2023	67A	500 ESPLANADE AV	F 01	OPEN
I-07906-23	9/9/2023	62C	334 N RAMPART ST	D 02	OPEN
I-08161-23	9/9/2023	67P	511 BOURBON ST	D 05	OPEN
I-08208-23	9/9/2023	67	365 CANAL ST	D 01	OPEN
I-07783-23	9/9/2023	55	CANAL ST / EXCHANGE PL	C 01	OPEN
I-08739-23	9/10/2023	67	800 SAINT ANN ST	E 01	OPEN
I-08765-23	9/10/2023	65	CANAL ST / BOURBON ST	D 01	OPEN
I-08808-23	9/10/2023	67	8 CANAL ST	A 07	CBA
I-09036-23	9/10/2023	67	334 ROYAL ST	C 02	OPEN
I-13981-23	9/10/2023	27-67A	211 DAUPHINE ST	D 02	OPEN

I-11783-23	9/11/2023	67	NULL	E 01	OPEN
I-12175-23	9/12/2023	67	700 ORLEANS AV	E 01	OPEN
I-13033-23	9/12/2023	67A	900 CANAL ST	I 01	OPEN
I-12192-23	9/13/2023	67	910 IBERVILLE ST	E 01	OPEN
I-12564-23	9/14/2023	65P	200 BOURBON ST	D 03	CBA
I-13849-23	9/15/2023	67S	134 ROYAL ST	C 01	CBA
I-13880-23	9/15/2023	67S	134 ROYAL ST	C 01	CBA
I-13921-23	9/15/2023	67S	134 ROYAL ST	C 01	CBA
I-14546-23	9/15/2023	67	200 N RAMPART ST	D 02	OPEN
I-14677-23	9/16/2023	37	800 CANAL ST	I 01	OPEN
I-14790-23	9/16/2023	67	300 BOURBON ST	D 04	OPEN
I-14870-23	9/16/2023	67S	809 DECATUR ST	E 04	OPEN
I-14987-23	9/16/2023	67	200 BOURBON ST	D 04	OPEN
I-15237-23	9/16/2023	67A	500 CANAL ST	C 01	OPEN
I-15301-23	9/17/2023	67P	900 SAINT PETER ST	D 03	OPEN
I-15322-23	9/17/2023	67P	200 BOURBON ST	D 01	OPEN
I-15419-23	9/17/2023	67	400 BOURBON ST	D 05	OPEN
I-15437-23	9/17/2023	65	2 CANAL ST	B 01	CBA
I-15458-23	9/17/2023	67P	NULL	E 01	OPEN
I-15544-23	9/17/2023	67	336 CAMP ST	D 05	OPEN
I-15698-23	9/17/2023	62C	300 N PETERS ST	B 02	OPEN
I-16320-23	9/17/2023	62C	201 CANAL ST	B 01	OPEN
I-16350-23	9/17/2023	67P	800 BOURBON ST	D 01	OPEN
I-17097-23	9/18/2023	62C	8 CANAL ST	A 03	CBA
I-16705-23	9/18/2023	67	500 SAINT LOUIS ST	D 01	OPEN
I-17152-23	9/18/2023	67A	600 URSULINES ST	E 02	OPEN
I-17570-23	9/19/2023	67	511 BOURBON ST	D 05	OPEN
I-18703-23	9/19/2023	67AR	ORLEANS AVE / BURGUNDY ST	D 03	CBA
I-18232-23	9/20/2023	67S	900 CANAL ST	I 01	OPEN
I-18284-23	9/20/2023	67A	1000 CHARTRES ST	E 05	OPEN
I-18548-23	9/20/2023	67	555 CANAL ST	C 01	OPEN
I-18786-23	9/20/2023	67S	927 ROYAL ST	E 01	OPEN
I-18817-23	9/20/2023	67S	900 CANAL ST	I 01	OPEN
I-18891-23	9/20/2023	62C	500 DECATUR ST	B 02	OPEN
I-18471-23	9/22/2023	65P	200 BOURBON ST	D 06	OPEN
I-20178-23	9/22/2023	65P	BOURBON ST / TOULOUSE ST	D 05	OPEN
I-20487-23	9/22/2023	67	NULL	E 01	OPEN
I-20761-23	9/22/2023	67P	334 ROYAL ST	C 02	OPEN
I-21155-23	9/22/2023	67P	700 BOURBON ST	D 06	OPEN
I-21231-23	9/22/2023	67P	600 BOURBON ST	D 06	OPEN
I-21405-23	9/22/2023	67	300 BOURBON ST	D 05	OPEN
I-21515-23	9/22/2023	67	700 ROYAL ST	D 01	OPEN
I-22499-23	9/22/2023	67	522 BOURBON ST	D 05	OPEN
U-00152-23	9/22/2023	67	300 BOURBON ST	D 04	OPEN
I-21269-23	9/23/2023	37	800 IBERVILLE ST	D 01	CBW
I-21310-23	9/23/2023	67A	400 ESPLANADE AV	F 01	OPEN
I-21456-23	9/23/2023	67A	800 N RAMPART ST	E 01	OPEN
I-21557-23	9/23/2023	27-67A	811 IBERVILLE ST	D 04	OPEN
I-21739-23	9/23/2023	37	200 CHARTRES ST	C 02	CBW

## 9 - FQTF UCR September 2023

## Sept FQTF UCR

I-21898-23	9/23/2023	67A	333 CANAL ST	B 01	OPEN
I-22242-23	9/24/2023	67A	BURGUNDY ST / ELYSIAN FIELDS AVE	F 01	OPEN
I-22304-23	9/24/2023	67	334 ROYAL ST	C 02	OPEN
I-22379-23	9/24/2023	67A	333 CANAL ST	B 01	OPEN
I-22850-23	9/24/2023	62C	635 SAINT ANN ST	E 04	OPEN
I-23372-23	9/24/2023	67P	200 BOURBON ST	D 04	OPEN
U-00180-23	9/24/2023	67p	941 BOURBON ST	E 01	OPEN
I-22884-23	9/25/2023	34S	100 CANAL ST	A 03	OPEN
I-23107-23	9/25/2023	67S	801 CANAL ST	D 01	OPEN
I-23396-23	9/25/2023	67S	900 CANAL ST	I 01	OPEN
I-24100-23	9/26/2023	67S	900 CANAL ST	I 01	OPEN
I-24228-23	9/26/2023	67S	619 DECATUR ST	B 02	CBA
I-24606-23	9/26/2023	67S	900 CANAL ST	I 01	OPEN
I-24804-23	9/26/2023	67A	420 N RAMPART ST	D 03	OPEN
I-25308-23	9/27/2023	67A	600 URSULINES AV	E 05	OPEN
I-25485-23	9/27/2023	67	920 SAINT LOUIS ST	D 04	OPEN
I-25844-23	9/27/2023	62C	201 CANAL ST	B 01	OPEN
I-25876-23	9/27/2023	62C	129 BURGUNDY ST	D 01	OPEN
I-25914-23	9/27/2023	62C	420 N RAMPART ST	D 03	OPEN
I-26152-23	9/28/2023	27-62	211 CONTI ST	B 02	CBA
I-26152-23	9/28/2023	27-62C	211 CONTI ST	B 02	CBA
I-26550-23	9/28/2023	62C	1000 GOVERNOR NICHOLLS ST	D 01	OPEN
U-00181-23	9/28/2023	67s	400 N PETERS ST	B 02	OPEN
I-27293-23	9/29/2023	67	124 ROYAL ST	C 01	OPEN
I-27329-23	9/29/2023	67	100 BOURBON ST	D 01	OPEN
I-27379-23	9/29/2023	67A	625 BIENVENUE ST	C 02	OPEN
I-27609-23	9/29/2023	67S	900 CANAL ST	I 01	OPEN
I-27969-23	9/30/2023	67P	ST LOUIS ST / BOURBON ST	D 04	OPEN
I-27988-23	9/30/2023	67	910 CANAL ST	D 01	OPEN
I-28656-23	9/30/2023	67A	300 BARONNE ST	C 01	OPEN

	Jan-23	23-Feb	Mar-23
Total Calls	3314	2767	2740
App Call	307	365	381
Dispatch	182	83	48
Self-Initiated	2825	2319	2311
Average Response Time	4.0	3.2	3.4
App Call Response Time	12.4	23	11
Stats:			
Arrests	14	10	14
Citations	36	42	42
Summons	8	13	7
FICs	40	41	22
Business Checks	471	289	422
Citizen Contacts	804	611	729
Subjects Moved	398	395	447
Report To Follow	13	4	13
Miles	7588	5954	8789



	Apr-23	May-23	23-Jun
Total Calls	2733	2876	3507
App Call	404	379	386
Dispatch	101	96	85
Self-Initiated	2228	2401	3036
Average Response Time	4.2	3.6	2.7
App Call Response Time			
Stats:			
Arrests	8	7	10
Citations	22	16	66
Summons	0	4	9
FICs	17	21	38
Business Checks	379	500	428
Citizen Contacts	816	989	1309
Subjects Moved	430	489	583
Report To Follow	4	11	12
Miles	6219	7814	6357
Percentage of Shifts	49.50%	50.40%	62.20%
Filled Shifts	446	469	560
Scheduled Shifts	900	930	900

	Jul-23	Aug-23	23-Sep
Total Calls	4323	4122	3731
App Call	343	329	354
Dispatch	94	105	74
Self-Initiated	3886	3699	3303
Average Response Time	1.8	4.6	2.7
App Call Response Time	10	10.5	10
Stats:			
Arrests	20	29	24
Citations	73	93	39
Summons	10	27	2
FICs	40	68	16
Business Checks	660	423	621
Citizen Contacts	1603	1292	1234
Subjects Moved	615	432	377
Report To Follow	13	25	15
Miles	8105	9314	7316
Percentage of Shifts	74.90%	75	71%
Filled Shifts	697	702	639
Scheduled Shifts	930	930	900

## 2023 SOLVED RATES

### 1/2/2023 - 9/30/2023

**NOTE: THIS CLEARANCE CHART IS BASED ON UCR CALCULATIONS WHICH INCLUDES**

OFFENSE	YTD 2023	YTD SOLVED	% SOLVED	PRIOR SOLVED
HOMICIDE	2	1	100%	1
AGGRAVATED BATTERY	39	29	79%	2
SHOOTING	19	12	63%	
AGGRAVATED ASSAULT	54	46	87%	1
AGGRAVATED RAPE	21	0	0%	
ARMED ROBBERY	35	25	74%	1
SIMPLE ROBBERY	35	17	49%	
PROPERTY SNATCHING	31	16	52%	
<b>PERSONS</b>	<b>236</b>	<b>146</b>	<b>64%</b>	<b>5</b>
AGGRAVATED BURGLARY	2	1	50%	
BUSINESS BURGLARY	40	14	35%	
RESIDENCE BURGLARY	23	4	26%	2
SIMPLE BURGLARY	14	6	50%	1
AUTO BURGLARY	854	73	10%	10
AUTO THEFT	468	46	11%	6
THEFT	1259	34	3%	1
SHOPLIFTING	201	53	27%	1
<b>PROPERTY</b>	<b>2861</b>	<b>231</b>	<b>9%</b>	<b>21</b>
<b>TOTAL</b>	<b>3097</b>	<b>377</b>	<b>13%</b>	<b>26</b>

French Quarter Economic Development District Trust Fund														
	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	BUDGET
<b>INCOME - BUDGET</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>1,000,000</b>	<b>3,000,000</b>
INCOME - FQEDD Sales Tax	13,277.00	225,112.00	290,544.00	307,951.00	279,965.00	259,120.92	264,327.92	253,398.82	215,093.16				2,108,789.82	211%
New Remittances	259,864.74	225,112.00	293,558.00	311,442.00	279,965.00	259,120.92	262,503.48	250,398.82	215,093.16				2,357,058.12	236%
2022 Online Sales Tax Adjustm	(246,587.74)													
Overdue or "Old" Remittance	-	-	449.00	10,986.00	(53.00)	36.52	1,824.44	2,908.29	942.04				17,093.29	
Benefits Refund						13,436.24							13,436.24	
Benefits Refund 2022													-	
													-	
<b>EXPENSES - BUDGET</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>250,000</b>	<b>1,000,000</b>	<b>3,000,000</b>
<b>EXPENSES</b>	<b>134,165.42</b>	<b>111,660.20</b>	<b>159,941.05</b>	<b>130,290.63</b>	<b>121,896.94</b>	<b>127,346.13</b>	<b>248,868.54</b>	<b>169,005.98</b>	<b>145,564.44</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>1,346,932.44</b>	<b>135%</b>
Overtime	115,306.90	94,410.89	113,676.97	95,831.55	79,400.42	95,801.27	210,734.84	135,367.44	112,716.31				1,053,246.59	
Salary		224.55	7,196.51	6,392.51	13,201.41	6,302.02	9,051.50	6,423.36	6,104.50				54,896.36	
Medicare	1,587.93	1,358.89	1,290.30	832.01	750.15	952.39	1,733.64	1,249.26	920.20				10,674.77	
Group Health Insurance			4,646.87	3,463.39	2,963.02	692.30	1,038.45	692.30	692.30				14,188.63	
Workers' Compensation			3,872.32	2,886.13	2,469.16	576.92	865.38	576.92	576.92				11,823.75	
Life Insurance			45.45	33.77	28.91	6.76	10.14	6.76	6.76				138.55	
Unemployment Insurance			28.90	21.55	18.41	4.30	6.45	4.30	4.30				88.21	
Social Security			-	-				2.96	1.49				4.45	
SDT Productions (App)	2,010.66	1,222.64	2,262.64	4,031.78	1,568.82	1,751.34	2,443.29	2,085.04					17,376.21	
FQMD	10,330.75	5,412.50	9,052.25	5,788.75	10,870.60	11,226.25	13,814.00	11,445.20	10,136.35				88,076.65	150,000.00
Covergint Tech													-	
Travelers Aid Society GNO	6,939.84	10,253.37	14,183.73	11,009.19	10,626.04	9,393.46	9,170.85	10,436.48	14,405.31				96,418.27	
T-Mobile						639.12	878.76	718.92						
<b>ACCOUNTS PAYABLE</b>	<b>1,734.96</b>	<b>11,159.32</b>	<b>16,896.94</b>	<b>239.64</b>	<b>239.64</b>	<b>1,751.34</b>	<b>2,292.71</b>	<b>3,601.33</b>	<b>2,609.12</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>40,525.00</b>	
Convergent Tech		11,159.32	16,737.10										27,896.42	
T-Mobile			159.84	239.64	239.64								639.12	
SDT Productions (App)						1,751.34							1,751.34	
French Market Corporation TASGNO Reimbursement	1,734.96	2,563.64	3,545.93	2,752.30	2,656.51	2,348.37	2,292.71	3,601.33	2,609.12					
Retention payment corrected in March													-	

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	2023 Budget Approved	2024 Budget Recurring Draft	2024 Budget One-Time Cost Draft	2024 for Mid- Year Consideration	Notes
Sales Tax Collections	3,000,000	3,000,000			Projected - Estimate per CAO Analyst
<b>TOTAL INCOME</b>	<b>3,000,000</b>	<b>3,000,000</b>		<b>0</b>	
<b>SPPP EXPENSES</b>					
Personnel					
Overtime - SPPP Patrol Officers	1,164,618	1,965,600			Increased to \$50/hr average per Sgt. Boudreau. * Sgt Boudreaux projects 90% of shifts filled in 2024
Weekend Special Rate	936,000	356,638			\$100/weekend shift
Anticipated Weekday Special Rate		314,404			*For Consideration - \$50/weekend shift
<b>(SPPP Patrol CEA Minimum Shifts)</b>	<b>2,100,618</b>	<b>2,636,642</b>	<b>0</b>	<b>0</b>	
Wages - Full-time Supervisor	102,850	119,872			5% COLA from 2023 + 11% Lieutenant Raise
Wages - Full-time Program Assistant	55,184	57,943			5% COLA from 2023
(Fringe, taxes, etc.)					
NOPD Overtime RTCC Assignment	135,000	13,000			
<b>(SPPP Personnel Total)</b>	<b>2,393,652</b>	<b>2,827,457</b>	<b>0</b>	<b>0</b>	
Vehicles					
SPPP Patrol Automobile	35,000				
Polaris Ranger XP 1000	30,000				
Golf Cart	16,270				
Tow Truck					
Vehicle Maintenance	35,000	15,000			decrease reflective of 2023 actual of \$1k
Technology					
SPPP Application Licensing	50,000	65,000			*Pending RFP and contracting. Increased from 50,000 to 65,000 by CAO
iPads	1,200				
Mobile Internet Data		3,000			Add by CAO
SPPP App Awareness campaign			7,500		
General Office Supplies	5,250	3,000			Decrease based on 2023 actual expense
Miscellaneous Maintenance and Repairs			20,000		*For consideration by SEC and FQEDD. Increased from 15,000 to 20,000 by CAO *Request City to match funds
Mobile Light Unit			36,816		NOPD verified 3 units to start
Speed Radar		5,000			Request by NOPD for 2 units - lease
DigiTicket Machines	8,000	8,000			Annual renewal - Leased item
NOPD Training			4,000		Speed radar training for 5 SPPP officers
<b>TOTAL SPPP EXPENSES</b>	<b>2,566,372</b>	<b>2,926,457</b>	<b>68,316</b>	<b>0</b>	
<b>OTHER PUBLIC SAFETY EXPENSES</b>					
RTCC personnel				62,000	Hold until mid-year budget adjustment for consideration per CAO & RTCC . Decreased to 1 FTE & reevaluate 2nd FTE at mid-year budget adjustment - pending review of KPIs and objectives met
RTCC FQEDD Equipment Maintenance		56,000			*Need annual contract cost from Ross Bourgeois
RTCC Attic Stock			14,688		*see proposal - backup hot spares for immediate repair of outages 10% of initial purchase
License Plate Readers		47,666			Annual Renewal - Leased item
TASGNO Case Management (Agreement with FMC)	97,963	205,636			Adding a 3rd case manager (75% FQEDD 25%FMC)
TASGNO Transportation		7,725	29,625		(75% FQEDD 25%FMC)
TASGNO Rapid Rehousing Support					*City added 10/17/2023 - For consideration by SEC & FQEDD - Pilot Program: Rapid rehousing flex fund for 20 qualified individuals while they wait for vouchers
Dedicated Code Enforcement Officer	82,000	82,000			Salary, fringe, and transportation. Dedicated to French Quarter

Tow truck personnel for special events	92,300		69,225		* City to provide additional info on quick access to CNO Parking Enforcement tow truck & personnel
Royal Street Barricade Sleeves			2,500		
TOTAL OTHER PUBLIC SAFETY EXPENSES	272,263	399,026	116,038	62,000	515,065
FQMD Administrative Fee	150,000	150,000			
TOTAL EXPENSES	2,988,635	3,475,483	184,354	62,000	
(OVER)/UNDER BUDGET	11,365	(475,483)	(184,354)	(62,000)	* Discuss Deficit in SEC and FQEDD Meetings. Determine the use of the FQEDD Fund balance for 1x expenditures.

CEA PATROL PLAN OBLIGATIONS

ZONE	SHIFT	HOURS	COST
Traffic	07:00-19:00	12	600
Zone 5	03:00-15:00	12	600
Zone 5	15:00-03:00	12	600
Zone 5	15:00-03:00	12	600
Zone 2	00:01-24:00	24	1,200
Zone 1	00:01-24:00	24	1,200
Zone 3	00:01-24:00	24	1,200
DAILY TOTAL		120	6,000
Weekly Total		840	42,000
52 Week Total			2,189,880

52 Week Budget		
NOPD Overtime average	2,184,000	
Weekend Incentive Pay	396,264	
Total	2,580,264	
Anticipated Weekday Special Rate	349,338	
Total	2,929,602	

Zone	Time	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
1	3a-7a	200	200	200	200	200	200	200	1,400
3	3a-7a	200	200	200	200	200	200	200	1,400
2	3a-7a	200	200	200	200	200	200	200	1,400
5	3a-7a	200	200	200	200	200	200	200	1,400
1	7a-11a	200	200	200	200	200	200	200	1,400
2	7a-11a	200	200	200	200	200	200	200	1,400
3	7a-11a	200	200	200	200	200	200	200	1,400
5	7a-11a	200	200	200	200	200	200	200	1,400
(Traffic)	7a-11a	200	200	200	200	200	200	200	1,400
1	11a-3p	200	200	200	200	200	200	200	1,400
2	11a-3p	200	200	200	200	200	200	200	1,400
3	11a-3p	200	200	200	200	200	200	200	1,400
5	11a-3p	200	200	200	200	200	200	200	1,400
(Traffic)	11a-3p	200	200	200	200	200	200	200	1,400
1	3p-7p	200	200	200	200	200	200	200	1,400
2	3p-7p	200	200	200	200	200	200	200	1,400
3	3p-7p	200	200	200	200	200	200	200	1,400
5	3p-7p	200	200	200	200	200	200	200	1,400
5	3p-7p	200	200	200	200	200	200	200	1,400
(Traffic)	3p-7p	200	200	200	200	200	200	200	1,400
1	7p-11p	200	200	200	200	200	200	200	1,400
2	7p-11p	200	200	200	200	200	200	200	1,400
3	7p-11p	200	200	200	200	200	200	200	1,400
5	7p-11p	200	200	200	200	200	200	200	1,400
5	7p-11p	200	200	200	200	200	200	200	1,400
1	11p-3a	200	200	200	200	200	200	200	1,400
2	11p-3a	200	200	200	200	200	200	200	1,400
3	11p-3a	200	200	200	200	200	200	200	1,400
5	11p-3a	200	200	200	200	200	200	200	1,400
5	11p-3a	200	200	200	200	200	200	200	1,400
NOPD Overtime average		6,000	6,000	6,000	6,000	6,000	6,000	6,000	42,000
Weekend Incentive Pay Shifts		30					16	30	7,600
									49,600
Anticipated Weekday Special Rate			30	30	30	30	14		6,700

		INCREMENT	QUANTITY	NOTES	
Personnel*					
NOPD Overtime average	50	hour			
Weekend Incentive Pay	100	Shift		Approved by Civil Service	
NOPD Supervisor	119,872	annual	1		
Program assistant	57,943	annual	1		
Deputized Civil Enforcement	82,000	annual	2	Salary, fringe, and transportation	
RTCC Staff	62,000	annual	1		
SPPP App					
Licensing Fee	50,000	annual	1		
Vehicle Purchase					
Automobile	35,000	unit	1	Minimum Vehicles on patrol	5
Polaris	30,000		1	Current Vehicle Fleet	10
Golf Cart	8,135		2	Vehicles on order	0
Bike				Minimum Vehicle Count	8
Tow Truck	120,000		1	Miles per shift	15
Equipment Purchase				minimum tablets on patrol	5
iPad	300	unit	4	current tablet count	9
				minimum tablet count	8
Equipment Lease					
Digi-ticket machines	1,000	unit	8		
Mobile Light Unit	12,272	unit	3		
TASGNO					
Landlord incentive & move-i	3,000	person			
Rapid rehousing	13,764	person/year			

Rental Subsidies/Utilities (including security deposit)	636,281					
Case Management	111,897					
Housing Navigation	19,287					
Administration	76,747					
<b>Total Eligible for Public Funding</b>	<b>844,212</b>					
Landlord Incentives (Hold Fees)	46,000					
Move-In Kits	60,000					
Expanded Management Capacity						
<b>Total Needed in Private Funding</b>	<b>106,000</b>					
<b>TOTAL</b>	<b>950,212</b>					
1147.00	13764.00	40	550,560.00			
1325.58	15906.96	40	636,278.40			
<b>CAO RECOMMENDATION</b>						
Rapid Rehousing Support						
Landlord Incentives	1,500.00	20	30,000.00		40	60,000.00
Move-in Kit	1,500.00	20	30,000.00		40	60,000.00
Rental Subsidies	15,906.96	20	318,139.20		40	636,278.40
Case Manager	55,948.00	1	55,948.00		2	111,896.00
Adminsitration	38,373.50	1	38,373.50		2	76,747.00
Housing Navigation Services	9,643.50	1	9,643.50		2	19,287.00
<b>TOTAL</b>			<b>482,104.20</b>			<b>964,208.40</b>



License Plate Recognition				
16	AU-K-CRH2-740-LTE	1 year subscription of Clouddrunner CR-H2 Automatic License Plate Recognition (ALPR) 740nm sensor kit with LTE data plan	-	-
16	Con-Ancillary	1 prepaid year to AutoVu ClouddrunnerTM CR-H2 subscription with LTE data plan, includes 90 days retention	2,979.10	47,665.60
				<b>47,665.60</b>
Attic Stock				
1	Z4-01711001	Q6100-E 60Hz Out Camera, 4X5 MP Multistream D/N	1,745.00	1,745.00
1	Z4-01959004	Q6135-LE PTZ camera, IR illumination (660ft) with 32x optical zoom, Autofocus and Focus Recall. HDTV 1080p @ 60fps (1920x1080)	2,569.00	2,569.00
4	Z4-02218001	P3727-PLE Panoramic Camera, 4x2MP, 360 IR	1,405.00	5,620.00
2	Z4-02060001	P3818-PVE 13MP 180 degree panoramic camera	1,880.00	3,760.00
		Freight/Warranty		994.44
				<b>14,688.44</b>
<b>TOTAL</b>				<b>62,354.04</b>

Balance Forward Summary		
2021-2023 Overall Revenue Estimate	\$ 6,527,000	
2021-2023 SPPP Required Spending (Including the end of 2021)	\$ 4,333,333	
2021-2023 SPPP Estimated Spending	\$ 2,881,520	
2021-2023 Other Estimated Spending	\$ 952,125	does not include
YE 2023 - FQEDD Balance Estimated	\$ 2,693,354	
YE 2023 SPPP Rollover Estimated	\$ 1,451,812	
YE 2023 Other Rollover Estimated	\$ 1,241,542	
2024		
Description	Budget (\$)	
SPPP Rollover	\$ 1,600,000	
Non-Obligated Rollover	\$ 800,000	
Estimated 2024 Revenue	\$ 3,000,000	
Estimated Total	\$ 5,400,000	
Amount required to SPPP	\$ 3,600,000	
Amount for Public Safety	\$ 1,800,000	
2024 ROLLOVER-INCOME-BUDGET SUMMARY		10/17/2023
SPPP Rollover Estimate	1,600,000	1,422,453
SPPP Dedicated 2024 Income	2,000,000	2,000,000
<b>SUBTOTAL</b>	<b>3,600,000</b>	<b>3,422,453</b>
SPPP 2024 Expenses	2,926,457	2,994,773
<b>NET TOTAL SPPP</b>	<b>673,543</b>	<b>427,680</b>
Other Public Safety Rollover Estimate	800,000	1,321,804
Other Public Safety 2024 Income	1,000,000	1,000,000
<b>SUBTOTAL</b>	<b>1,800,000</b>	<b>2,321,804</b>
Other Public Safety Expenses & Admin Fee	549,026	665,065
<b>NET OTHER PUBLIC SAFETY</b>	<b>1,250,974</b>	<b>1,656,739</b>

	2024 Budget Draft	2025 RECURRING	2026 RECURRING
<b>Sales Tax Collections</b>			
SPPP Dedicated	2,000,000	2,000,000	2,000,000
Other Public Safety Programs	1,000,000	1,200,000	1,200,000
<b>TOTAL INCOME</b>	<b>3,000,000</b>	<b>3,200,000</b>	<b>3,200,000</b>
<b>SPPP EXPENSES</b>			
Personnel			
Overtime - SPPP Patrol Officers	1,965,600	2,063,880	2,167,074
Weekend Special Rate	356,638	356,638	356,638
Anticipated Weekday Special Rate	314,404	314,404	314,404
<b>(SPPP Patrol CEA Minimum Shifts)</b>	<b>2,636,642</b>	<b>2,734,922</b>	<b>2,838,116</b>
Wages - Full-time Supervisor	119,872	125,865	132,159
Wages - Full-time Program Assistant	57,943	60,840	63,882
(Fringe, taxes, etc.)			
NOPD Overtime RTCC Assignment	13,000	13,650	14,333
<b>(SPPP Personnel Total)</b>	<b>2,827,457</b>	<b>2,935,277</b>	<b>3,048,489</b>
Vehicles			
SPPP Patrol Automobile			
Polaris Ranger XP 1000			
Scooters			
Golf Cart			
Tow Truck			
Vehicle Maintenance	15,000	15,750	16,538
Technology			
SPPP Application Licensing	65,000	65,000	65,000
Mobile Internet Data	3,000	3,000	3,000
SPPP App Awareness campaign	7,500		
General Office Supplies	3,000	3,000	3,000
Miscellaneous Maintenance and Repairs	20,000		
Mobile Light Unit	36,816		
Speed Radar	5,000	5,000	5,000
DigiTicket Machines	8,000	8,000	8,000
NOPD Training	4,000	4,000	4,000
<b>TOTAL SPPP EXPENSES</b>	<b>2,994,773</b>	<b>3,039,027</b>	<b>3,153,027</b>
<b>SPPP DEDICATED REMITTANCES &amp; ROLLOVER</b>	<b>3,422,453</b>	<b>2,427,680</b>	<b>1,388,653</b>
<b>YEAR END ESTIMATED SPPP ROLLOVER</b>	<b>427,680</b>	<b>(611,347)</b>	<b>(1,764,374)</b>
<b>OTHER PUBLIC SAFETY EXPENSES</b>			
RTCC Personnel			
Crime Cameras			
RTCC FQEDD Equipment Maintenance	56,000	56,000	56,000
RTCC Attic Stock	14,688		
License Plate Readers	47,666	47,666	47,666
TASGNO Case Management	205,636	211,805	218,159
TASGNO Transportation	37,350	8,111	8,517
TASGNO Rapid Rehousing Support	0		
Dedicated Code Enforcement Officer	82,000	84,460	86,994
Tow truck personnel for special events	69,225	69,225	69,225
Royal Street Barricade Sleeves	2,500		
<b>TOTAL OTHER PUBLIC SAFETY EXPENSES</b>	<b>515,065</b>	<b>477,267</b>	<b>486,560</b>
FQMD Administrative Fee	150,000	150,000	150,000
<b>TOTAL OTHER PUBLIC SAFETY &amp; FEES</b>	<b>665,065</b>	<b>627,267</b>	<b>636,560</b>
<b>OTHER PUBLIC SAFETY REMITTANCES &amp; ROLLOVER</b>	<b>2,321,804</b>	<b>2,856,739</b>	<b>3,429,473</b>
<b>YEAR END ESTIMATED OTHER PUBLIC SAFETY ROLLOVER</b>	<b>1,656,739</b>	<b>2,229,473</b>	<b>2,792,912</b>
<b>TOTAL EXPENSES</b>	<b>3,659,837</b>	<b>3,666,294</b>	<b>3,789,587</b>
<b>(OVER)/UNDER BUDGET</b>	<b>2,084,420</b>	<b>1,618,125</b>	<b>1,028,539</b>
<b>Rollover</b>			
SPPP Dedicated	1,422,453	427,680	(611,347)
Other Public Safety Programs	1,321,804	1,656,739	2,229,473
			1,618,125

# Upper Quarter Patrol

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*MONTHLY REPORT – 23 October 2023*

# Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	August	September	2023 Year to Date	2022 Monthly Average
Business Checks	2,982	1,821	2,720	3,559	3,088	2,501	3,125	2,738	2,889	25,423	2,273
Citizen Contacts	1,303	783	1,291	2,493	1,994	1,392	2,107	1,446	1,252	14,061	1,107
NOPD Assists	19	12	17	22	16	11	19	25	31	172	26
Subjects Moved	541	487	702	1,384	1,102	889	662	451	397	6,615	526
Medical (EMS Notified Rendered Aid)	7	5	9	16	9	7	13	11	7	84	8

# Summary of Month Activities

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9/13/2023

- At approximately 4:45pm, UFQ Detail Deputies responded to an NOPD radio call for service of a medical incident involving a double overdose. Upon arriving on scene within 2 minutes, Deputies immediately observed 2 unresponsive individuals (1 female/1 male). After a quick assessment of the matter, UFQ Det. Collura immediately administered Narcan in an effort to revive both subjects. Shortly thereafter, both individuals became conscious and alert. The female refused to identify herself, as well as any further medical treatment. The male subject was transported to UMC by EMS for further medical evaluation.

# Summary of Month Activities

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9/29/2023

- At about 6:48pm, Deputy D. Vicknair, while assigned to the Upper French Quarter Patrol in the 100 block of Bourbon, overheard a call of a 103 (disturbance) in the 200 block of Bourbon via NOPD dispatch. It was further relayed that a white female attired in black shorts and a gold top was reportedly pushing pedestrians, throwing objects and disrobing. At about 7:05pm, Officer Vicknair was able to identify and approach an individual in the 100 block of Bourbon matching the description . The female, identified as Lori Watley, began screaming profanities and stating that someone was trying to kill her. Given her mental state, UFQ Deputy Vicknair took Watley into custody as a measure to protect herself, and the general public from potential harm. N.O.P.D Sgt. D. Joseph was contacted via radio and advised of the apprehension. No victims could be located; therefore, the subject was not criminally charged. Due to the unavailability of NOPD, Sgt. Joseph requested Deputy Vicknair transport Watley to the hospital for medial evaluation. Vicknair then transported the female to United Medical Center where she was turned over to hospital staff.
- Operationally, in the past month, UFQ administrators have terminated 3 UFQ detail members for failure to follow UFQ policies and directives. Additionally, 6 new patrol personnel have been onboarded and scheduled for training.

**September 2023 French Quarter Street Outreach Report**  
**Travelers Aid Society (TAS) Frontlines Outreach Team in Partnership with the FMC/FQEDD**

**POPULATION ENCOUNTERED – DESCRIPTIVE STATISTICS**

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<b>Outreach Contacts in September</b>	<b>144</b>
# New clients (never seen before in 2023).....	<b>15</b>
# Repeated contacts with clients (contacts with clients seen earlier in month or year).....	<b>129</b>
# Unique Clients Contacted in September.....	<b>50</b>
(all new individuals and repeat individuals contacted this month, without duplication)	

**Densely Populated Areas:** Jackson Square, Saint Louis Cathedral, French Market Place, Governor Nicholls Wharf, Esplanade Neutral Ground, Decatur Street, Latrobe Park, Iberville Street, River Front/Walk

**Total # of Chronically Homeless Individuals Contacted in September:** **38**  
{Under the Department of Housing and Urban Development's definition, a chronically homeless individual is someone who has experienced homelessness for 1 year or longer or who has experienced several episodes of homelessness in the last 3 years *and* has a disability. Chronic status based on client reported homeless time.}

**Total # of Encountered Individuals who were connected to housing programs (have vouchers issued to them) but were not housed by end of month** **1**  
These individuals have (or had at any point in the month) a housing voucher issued to them but did not move into housing by the end of the month. This can be because their housing program is still looking for an available/affordable unit or because they are not in sufficient contact with their housing program. Because 10 of the 50 encountered individuals were housed prior to or during this month, this means 2.5% of (1 of the 40) encountered individuals who were still homeless by September 30<sup>th</sup> are connected to housing vouchers (which could pay their rent) but are not connected to actual available housing where they can use their vouchers.

**Total # of Encountered Individuals who reported previously being housed in a housing program after a period of homelessness and who have since returned to homelessness ("returns to homelessness")** **2**  
These individuals have previously not only been connected to/approved for housing assistance from a program like Unity or HANO but had also moved into that housing after a period of homelessness and have since returned to homelessness again. This number does not include individuals who maintain their housing but choose to spend time outside for social/personal reasons and/or who are temporarily sleeping outside because they have lost access to their housing for now (e.g., due to misplaced keys or water shutoff).

**TRAVELERS AID SOCIETY FRONTLINES OUTREACH TEAM EFFORTS AND OUTCOMES**

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**Housing (# of connections to housing opportunities with outreach help)** **6**

\*These 6 connections to housing supports represent assistance to 4 unique clients

6 clients moved into a Permanent Housing Placements (Settings include being newly placed in voucher-based housing, group homes, market rentals, moving in with family, etc.)

0 clients moved into Transitional Housing Placements (Settings include being newly placed in Safe Havens, Emergency Motels, etc. – this number does NOT include emergency shelters)

0 clients were newly linked to housing assistance/subsidy (Linkages include being matched to a voucher, enrolled in a housing program, or approved for rent and deposit help – does not mean move-in has occurred yet, just that a subsidy was newly assigned in client's name)

0 clients were assisted in returning home after a brief period of homelessness caused by logistic errors (situations include mediating conflict with landlords/neighbors, getting locks changed/new keys, etc.)



**Treatment (# of connections to treatment with outreach help):****13**

\*These 13 connections represent assistance to 7 unique clients; some clients need several forms of treatment  
6 instances of helping clients attend primary or specialist medical or mental health appointments  
0 clients were assisted in enrolling in Assertive Community Treatment (ACT) Teams  
6 instance of assisting with direct wound care or the direct provision of medication/medical supplies  
1 instances of accompanying, visiting, or otherwise assisting clients during hospitalization  
0 instances of assisting clients to enter detox, rehab, or the Sobering Center

**Benefits Enrollment (# of connections to public benefits with outreach help):****14**

\*These 14 connections represent assistance to 14 unique clients; some clients need multiple benefits  
11 clients were approved for SNAP/Food Stamps with outreach help  
3 clients were enrolled in Medicaid with outreach help  
0 clients were connected to monthly SSI/SSDI benefits with outreach help

**Vital Documents (# of identifying documents obtained or re-obtained with outreach help):****4**

\*These 4 documents represent assistance to 4 unique clients; some clients need multiple documents  
2 clients obtained their birth certificate with outreach help  
1 client obtained their state ID with outreach help  
0 clients obtained their Social Security cards with outreach help

TOTAL: Jan – Sept 2023	Outreach Contacts	Housing Placements	Treatment Connections	Benefits Enrollments	Vital Documents Obtained
	220 unique individuals; 857 total contacts	16 permanent move-ins; 0 transitional move-ins; 14 new program placements; 0 returns-to-home	101	122	98

**Outreach Successes:**

This month, the French Quarter outreach team moved six unique individuals into permanent housing from the streets of the French Quarter. Two of these individuals had unique housing needs and had been looking for housing (with voucher subsidies assigned to them) since May of this year, so we were particularly excited to assist them finally found housing. Two other individuals from this group of six had gotten their vouchers within the past 45 days prior to their move in. The two remaining individuals were assisted to increase their income and find housing on the rental market on their own without a subsidy by one of our outreach workers, which marks the first time in this project that our outreach team has been able to help individuals move into permanent housing by increasing their income sufficient such that they could find a place of their own to rent on the open rental market without a subsidy. Welcome home to these six individuals!

## **Outreach Challenges, Our Team's Response, and Systemic Barriers**

### **Outreach Challenge: Continued State Voucher Program Pause and Continued Staff Capacity Limitations**

A major challenge of the past now-three month has been the continued pause of new referrals into the state permanent housing program due to requests from the state so that their staff have more time to staff cases of incoming referrals. We wrote about this extensively in prior months and so won't describe the situation again. At current time, we have several clients who have completed all steps of the housing application process but who are waiting for a voucher to be assigned to them and we have limited insight on when voucher matches will be able to be made for them.

For clients who have already moved in, however, we face adjacent issues of limited staff capacity. In the past 9 months of this new project, our two outreach case managers have moves 16 unique individuals into permanent housing, all of whom may continue to need significant assistance as they adjust to living in housing, but not all of whom may receive enough assistance along those lines from their assigned case management programs. As we have written about before, after our outreach workers have gained the trust of their clients, their clients may prefer to continue to reach out to them specifically for assistance, even if/after they are assigned another housing case manager who is meant to "take over" their case. Our two-person outreach team thus stretches between serving individuals living on the streets of the French Quarter and continuing to serve the clients they've already housed from the streets (with hopefully lighter-and-lighter touches over time).

### **Travelers Aid Response:**

We continue to advocate for all of our unhoused clients to be matched to voucher programs as quickly as possible, which has allowed us to have some vulnerable clients still matched to housing programs despite the state housing program voucher pause. Similarly, with our already-housed clients who need continued assistance beyond what their own housing programs/housing case managers can provide, we continue facilitate their enrollment into other programs that can support them – Assertive Community Treatment Teams, the Law Enforcement Assisted Diversion Team, and various medical and in-home case management programs that exist around the city as often as we can. This is especially true for the two clients this month we housed without a subsidy – while it is impressive they were able to leverage their income and find an apartment to rent on their own with our outreach team's assistance, they are also affected by medical and mental health conditions that require significant case management assistance.

### **Systemic Challenges Highlighted by this Case:**

As we have written about before, the state voucher pause highlights how all elements of a homeless response system – (a) intake and application processes provided by outreach workers/shelters/drop-in centers, (b) voucher availability, and (c) the availability of affordable housing to all people (whether they have vouchers or not) must all work in tandem together. Similarly, housing programs must provide sufficient support to keep individuals in housing so that they do not return to homelessness. In reality, it is very difficult to transition out of homelessness while still living in poverty while also managing the symptoms of various medical, mental health, or substance use conditions (especially in a region with more limited behavioral health/day program options for poor people), which means that no housing program or housing case manager (or outreach case manager) can independently meet all the needs of a formerly homeless individual in most cases. Even when the homeless response system is working well on all its own fronts, other systems that affect and support individuals living in poverty in the city of New Orleans must also be able to absorb and support these individuals' non-housing needs for social, medical, mental health, and substance use-related care.