

SECURITY & ENFORCEMENT COMMITTEE

Meeting Notes

Monday, 28 August 2023, 11:00 am

Bienville House, 320 Decatur Street, New Orleans, LA 70130

1. Call to Order, Reading of the Agenda, and Roll Call

The meeting was called to order at 11 am and the agenda was read into the record.

COMMITTEE MEMBERS				VOTES
First Name	Last Name	Present	Absent	Approve mtg notes
Joshua	Grippio	x		Yes
Frances	Hegenberger	x		Yes
Jessica	Dietz	x		Yes
Glade	Bilby	x		Yes
Jane	Cooper	x		Abstain
Steve	Caputo		x	-

INTRODUCTION OF ATTENDEES:

GUESTS		
First	Last	Role
Karley	Frankic	Executive Director
Shelby	Ursu	FQMD Coordinator
Sgt. Marc	Boudreau	SPPP Coordinator
Matt	Pincus	Public Safety Services Corp.
Cpt. LeJon	Roberts	Commander of NOPD 8th District
Lt. Chuck	Ward	Dept. Commander of NOPD 8 th District
Alex	Dunkenberger	City's CAO Office
Eric	Smith	City's CAO Office

2. Public Comment:

Two public comments from Robert Simms were read into the record.

From: **Bob S** <nolabob74@gmail.com>

Date: Sun, Aug 27, 2023 at 11:58 PM

Subject: Public Comment - Agenda item 12

To: <publiccomments@fqmd.org>

If you are in the area near the 8th District Police Station, please drop in and see the transformation of the inside of the Station. Much has been accomplished, including new flooring, improved lighting, a new coat of paint, new furniture and a new break room (thanks

Page 1 of 5

The French Quarter Management District is a state political subdivision created by the Louisiana Legislature as a means for the residential and business communities to work together to protect, preserve and maintain the world famous French Quarter as a safe, clean, vibrant and friendly neighborhood for residents, businesses, and visitors.

French Quarter MANAGEMENT DISTRICT

Fluffy) but there are many more items that still need attention. Jessica Dietz, in her role as President of COPS 8, is doing an awesome job in leading the effort and has been very successful in getting businesses and individuals to donate funds and time. Committee members and guests - please consider donating funds to COPS8 so additional improvements can be made to the Station.

From: **Bob S** <nolabob74@gmail.com>
Date: Mon, Aug 28, 2023 at 12:29 AM
Subject: Public Comment -Agenda Item 9
To: <publiccomments@fqmd.org>

I cannot attend today's meeting but would like to make the following public comment:

The Real Time Crime Center (RTCC) is a great resource for NOPD. Once the new cameras are installed the amount of French Quarter video feeds handled by the RTCC will dramatically increase. Additional RTCC staffing is required but we should not take NOPD officers off patrols to watch RTCC video feeds except for special situations authorized by the Commander. This committee should take an active role in finding qualified candidates for the RTCC.

3. Approval of previous meeting notes

Glade Bilby motioned to approve the previous meeting notes. Frances Hegenberger seconded the motion, and it was approved. Jane Cooper abstained due to her absence from July's Committee meeting.

4. Committee Chair's Comments

Ms. Cooper thanked Jessica Dietz and Cpt. LeJon Roberts for their hard work on improvements at the Eighth District Station. Ms. Cooper began the meeting by addressing towing enforcement and asked Cpt. Roberts if he had updates on Tow Allocation Operator (TAO) statistics from private towing companies to share with the Committee. Cpt. Roberts did not have any statistics but did report that there are four new tow trucks, making a total of 11 towing vehicles. Ms. Cooper asked Alex Dunkenberger if he had any updates regarding the pay scale and possible incentives for the tow truck operator positions. Mr. Dunkenberger did not have any updates but stated that Zepporah Edmonds with Parking Enforcement will be attending the September Committee meeting. Mr. Bilby added that a Parking Enforcement manager had informed him that there have been four recent applicants applying for the available tow truck operator positions.

Ms. Cooper thanked Cpt. Roberts for explaining the importance of the Supplemental Police Patrol Program (SPPP) in the French Quarter to the NOPD Superintendent. Ms. Cooper asked Karley Frankic if she had any updates with Nate Fields, the Director of Homeless Services. Ms. Frankic stated that she and Mr. Fields met with Clutch Consulting and discussed possible solutions for moving the unhoused individuals out of the various encampments in the City. In the model that was discussed, the hope would be for these individuals to find housing, but Ms. Frankic pointed out that this presents challenges with offering outreach services to ensure the individuals have a successful transition. Ms. Frankic asked the Committee if they would be interested in having Mr. Fields come to a future Committee meeting. The Committee agreed that they would like Mr. Fields to attend a Committee meeting to discuss his plan for aiding the unhoused individuals City-wide.

Mr. Bilby brought up his concerns regarding unhoused individuals loitering under the awning at the Astor Crowne Plaza's entrance on Canal Street. Businesses in the vicinity want the awning to be completely removed so that these individuals are less likely to loiter in the area. Cpt. Roberts stated that he has a meeting with the General Manager and the Director of Security at the Astor Hotel this Wednesday to discuss strategic plans to solve this issue, and that he will invite the Upper Quarter Patrol (UQP) team and the Community Liaison Officers (CLOs) to attend the meeting as well. Ms. Cooper suggested that it would be a good idea to have the Downtown Development District (DDD) attend this meeting as well.

a. Update on Remove, Lock, Take

Ms. Cooper reported that both Premium Parking and Park First have their Remove, Lock, Take signage installed, and that the French Market Corporation (FMC) as well as the DDD are both pursuing their own printing and production of signage. Ms. Frankic added that the DDD had 100 signs delivered last week, and they plan to order another 100. Leslie Alley with FMC informed Ms. Frankic that they are currently ordering signage for their Elysian Fields lots. Cpt. Roberts stated that the signage

French Quarter MANAGEMENT DISTRICT

is presenting positive results already, and reported that at last night's Saints game, there were zero auto-burglaries. Cpt. Roberts added that Lt. Chuck Ward suggested having the District Assist Response Team (DART) in the Eighth District for every special event going forward.

b. Update on July Downtown Development District meeting

Ms. Cooper reported that she and Ms. Frankic attended a City Council meeting last week and that Ms. Frankic's presentation regarding the French Quarter Economic Development District (FQEDD) was well done. Hiring for the Code Enforcement position was discussed, as well as hiring an individual who can perform title searches. Ms. Cooper stated that the City is now requiring businesses in the DDD to show evidence of commercial garbage contracts for occupational license renewals and suggested that if this is formally set in motion within the DDD, then the French Quarter should follow this example. Ms. Cooper added that the DDD is now doing their own repairs outside of contracts with the City.

5. Presentation – Presentation on the monthly report of the Upper Quarter Patrol. To present: Matthew Pincus

See attached report. Matt Pincus reported that individuals shoplifting from Walgreens is still an ongoing issue. Ms. Dietz asked if there was anything the Committee could do to improve this situation and pointed out the use of time and resources being dedicated towards chasing after these individuals. Cpt. Roberts stated that the Organized Retail Crime Alliance (ORCA), which consists of members from different areas of jurisdiction throughout the City, has been partnering up to identify repeat shoplifting offenders. Cpt. Roberts added that the District Attorney's office is working to build cases on these repeat offenders, but the Eighth District currently does not have the manpower to assist ORCA in these efforts. Mr. Pincus reported that last weekend a repeat offender attempted to shoplift from a Walgreens location multiple times in one day, and at that point Walgreens pursued pressing charges with NOPD assisting with the arrest. Cpt. Roberts noted that property crimes are skyrocketing nationwide right now, and person crimes are trending down.

6. Presentation – Presentation of Eighth District Crime Statistics and the Supplemental Police Patrol Program. To Present: Sgt. Marc Boudreau

See attached report. Joshua Grippo stated that he would like to look into metrics to gauge the proactivity of the SPPP. Mr. Grippo voiced his concerns related to recent crimes in the French Quarter and informed the Committee that he witnessed SPPP officers drive past two unconscious individuals with needles on the sidewalk. Sgt. Boudreau responded that realistically, the SPPP cannot stop for every single individual, and that there are certain factors that the officers consider when dealing with these individuals, e.g., if medical assistance is required. Cpt. Roberts stated that he believes the SPPP is proactive, and that their assistance with the Eighth District is invaluable. Cpt. Roberts noted that, year-to-date, there have been three homicides in the district. Ms. Cooper encouraged the Committee to continue to use the SPPP app to report any incidents in the district. Mr. Grippo suggested more advertising for the application so that more residents are aware of it and are more likely to utilize it.

a. Impact of weekend shift pay incentive

Sgt. Boudreau reported that staffing is up 13% and attributes this to the incentive pay and added that weekend staffing is up 25% since May. Sgt. Boudreau noted that he will lose coverage of his officers this weekend due to Decadence.

7. Presentation – Presentation of Travelers Aid Society of Greater New Orleans Case Management July Report. To present: Karley D. Frankic

See attached report. Ms. Frankic reported that there were ten new clients for the month of July, and that this was the third month in a row that TASGNO has had fewer than 12 new clients. This means TASGNO has saturated the area and has been seeing mainly repeat individuals working with the case managers. Ms. Frankic added that there have been eight permanent move-ins year-to-date. There are still the challenges regarding getting new housing vouchers through the State, and finding them affordable, quality housing. Ms. Frankic informed the Committee that the maximum amount for a housing voucher is \$1,008. If an individual has zero income, this voucher must also include utilities, which makes the task of finding dignified, quality units even more challenging. Ms. Frankic reported that during the month of July, twelve individuals were connected with treatment, five people were enrolled with benefits, and five people were provided with their vital documents. Ms. Cooper asked Ms. Frankic to inform the Committee on what to do in the event that they see a mentally unstable unhoused individual who may present a danger to themselves or others. Ms. Frankic stated that calling 911 would be the first course of action if there is

French Quarter MANAGEMENT DISTRICT

present danger in the situation, noting that 911 will connect the caller to the Mental Health Crisis line. Ms. Frankic noted that Unity has released a resource guide for mental health emergencies and added that calling 211 is also an option. If a Committee member sees an unhoused individual or encampment that is new to the area, Ms. Frankic recommended the Committee send her the information so that she can relay this to Angela Owczarek with TASGNO.

8. Discussion- Real Time Crime Center

The Committee discussed their observations from their Real Time Crime Center (RTCC) tours last week. Ms. Cooper brought up the previously discussed RTCC staffing pilot to the Committee and asked for input from the NOPD as well as Committee members regarding staffing the RTCC with civilians or with the NOPD. Cpt. Roberts stated that he would prefer staffing to be NOPD and added that he already has officers who have experience working there during special events. Cpt. Roberts added that NOPD will be staffed at RTCC this weekend during Decadence. The Committee agreed that the objective of the staffing pilot is a good arrest. Sgt. Boudreau noted that NOPD officers working at the RTCC are not officers that would normally sign up for vehicle patrols and therefore would not be taking away from staffing those shifts.

Mr. Bilby stated that he would like to see more active use of the License Plate Readers (LPRs). Cpt. Roberts responded that when a vehicle is involved in a crime, the NOPD will use the LPRs as a resource.

9. Updates on City Safety Coordination Efforts by City Chief Administrative Office. To present: Alex Dunkenberger

a. FQEDD Code Enforcement Inspector Hiring Status

Mr. Dunkenberger reported that the position is in process with Civil Service, and he will be speaking with the HR representative this week for further clarifications regarding the timeline.

b. Statistics and Impact of City Enforcement Sweeps

Cpt. Roberts reported that he will be receiving statistics from the last sweep after today's MAX meeting and added that there are no illegal vending or Parking Enforcement sweeps this weekend due to Decadence, but that they will be ramping up after this weekend. Cpt. Roberts also stated that he will be meeting with Councilman King and the City Attorney to discuss the progress made so far with illegal vending sweeps.

10. Discussion- Economic Development District Funding

Eric Smith reported that the estimated revenue for 2024 should land around \$3 million, making a total of \$5.4 million including the 2023 SPPP rollover funds. Mr. Smith stated that \$3.6 million of this total is required for the SPPP, leaving \$1.8 million available for other public safety programs. Ms. Cooper suggested that the Committee brainstorm ideas for where this funding could best be allocated.

Mr. Bilby discussed the improvements of the recent renovations at the Eighth District Station and proposed to the Committee the idea of putting funding towards renovating the SPPP Task Force office. Mr. Bilby estimated that the required costs for the renovations would be \$6,450.00. The committee discussed the figure and including a contingency amount be included. The Committee agreed to take this idea forward with the FQEDD Agreement Monitors. Ms. Frankic told the Committee to send any other ideas they may have regarding the budget to Ms. Cooper so that these ideas can be carried forward to the upcoming Agreement Monitors meetings. Cpt. Roberts stated that the Eighth District Station renovations have boosted the morale of the officers and thanked the French Quarter Management District (FQMD) and the Committee.

Ms. Hegenberger asked for updates regarding the crime cameras. Ms. Cooper responded that All Star is making progress getting the power at the needed level in order for the Rampart Street and Canal Street cameras to soon go live.

11. Updates on Streetlighting Fieldwork: Karley Frankic

Ms. Frankic reported that staff from FQMD and Vieux Carre Property Owners, Residents, and Associates (VCPORA) have been continuing to conduct streetlight fieldwork throughout the French Quarter. Ms. Frankic explained to the Committee the multiple data points that need to be ascertained, which include identifying the streetlight asset IDs, cross-checking these IDs with the new 5G poles, linking poles to their appropriate vendors, and verifying poles that need repairs, or that have been knocked down. Ms. Frankic stated that 90% of this fieldwork has been completed, with only Burgundy Street, Jackson Square,

French Quarter

MANAGEMENT DISTRICT

and the area around the Mint left. Once complete, this information will be sent to City Hall. Ms. Frankic added that once the weather is cooler, FQMD staff will conduct a nighttime assessment to check light functionality. Sarah Porteous with the Department of Public Works (DPW) informed Ms. Frankic that All Star has currently been conducting their own nighttime assessments and have reported 55 outages that should be repaired within 15 days. Ms. Frankic stated that the All Star contract expired again, and this was brought up at the FQEDD briefing with City Council. Ms. Frankic added that procurement through All Star for new streetlights will be necessary for the nine new installation spots. Sgt. Boudreau asked if it was a possibility to pay All Star on weekends to repair the French Quarter lights with leftover FQEDD funds. Mr. Smith responded that there would need to be a separate contract for this and stated that he will speak with Sarah Porteous and report back with a quote.

12. New Business– To consider and take action upon any other matters that may properly come before the French Quarter Management District Security and Enforcement Committee

No new business was discussed.

13. Next meeting date:

The next scheduled meeting of the Committee is Monday, September 18th, 2023, at 11:00 am.

14. Adjournment

Ms. Hegenberger made a motion to adjourn. Mr. Grippo seconded the motion, and the meeting was adjourned at 12:02 pm.

Upper Quarter Patrol

PUBLIC SAFETY SERVICES CORP

MONTHLY REPORT – 28 August 2023

Key Performance Indicators

Key Performance Indicators	January	February	March	April	May	June	July	2023 Year to Date	2022 Monthly Average
Business Checks	2,982	1,821	2,720	3,559	3,088	2,501	3,125	19,796	2,273
Citizen Contacts	1,303	783	1,291	2,493	1,994	1,392	2,107	11,363	1,107
NOPD Assists	19	12	17	22	16	11	19	116	26
Subjects Moved	541	487	702	1,384	1,102	889	662	5,767	526
Medical (EMS Notified Rendered Aid)	7	5	9	16	9	7	13	66	8

Summary of Month Activities

- On 7/12 at approximately 5pm, OPSO Det. Bennie Collura, while conducting routine patrol in the 700 block of Canal St., was flagged down by two male subjects, who had reportedly just been pickpocketed by two black males. One of the victims then alerted Det. Collura to a shirtless black male attired in dark colored shorts as being the perpetrator of the offense. Collura then approached the suspect, at which point, a foot chase ensued. After pursuing the subject for 3 blocks, an apprehension was made at Iberville and Bourbon. NOPD also arrived on scene to assist. The subject was arrested and transported to CLU, where he was booked accordingly.

Summary of Month Activities

- On 7/19 at about 8:45am, UFQ Detail Deputies, while on foot patrol in the 800 block of Canal St., observed a black male running from Walgreens (801 Canal) while possessing 2 cases of beer. Upon noticing the deputies in pursuit, the fleeing suspect discarded the property and fled towards Rampart St, and then unknown. Deputies recovered the stolen merchandise and returned it to Walgreens.
- On 7/20 at approximately 8:20pm, UFQ deputies, while conducting a business check at Walgreens (801 Canal), observed a black male filling a bag with various personal hygiene items, cosmetics and electric grooming devices. As deputies confronted the offender, he immediately surrendered the bag with its contents to deputies without incident. Walgreens declined to press charges. The individual was identified and warned not to return to the business.

Eighth District FQTF Daily UCR Tally

6/25/2023 to 7/1/2023

	SUN 6/25	MON 6/26	TUE 6/27	WED 6/28	THU 6/29	FRI 6/30	SAT 7/1	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37							0		0
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K						1	1		1
Simple Robbery	65							0		0
Property Snatching	65P						1	1		1
Total										
Persons	0	0	0	0	0	0	2	2	0	2
Aggravated Burglary	60							0		0
Simple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C						2	2		2
Auto Theft	67A							0		0
Theft	67						1	1		1
Shoplifting	67S						1	1		1
Total										
Property	0	0	0	0	0	0	4	4	0	4
Total	0	0	0	0	0	0	6	6	0	6

Eighth District FQTF Daily UCR Tally

7/2/2023 to 7/8/2023

	SUN 7/2	MON 7/3	TUE 7/4	WED 7/5	THU 7/6	FRI 7/7	SAT 7/8
Homicide	30						
Attempted Homicide	27-30						
Aggravated Battery	34						
Agg Batt by Shooting	34S	1					
Aggravated Assault	37	1					
Aggravated Rape	42						
Armed Robbery	64						
Armed Robbery Gun/Kn	64G/K				1	1	
Simple Robbery	65						
Property Snatching	65P				1		

Total Persons	2	0	0	0	2	1	0
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Aggravated Burglary	60						
Sumple Burglary	62						
Residential Burglary	62R		1				
Business Burglary	62B	1					
Auto Burglary	62C	1					1
Auto Theft	67A		1	1	1		1
Theft	67	3	1	3	1	1	6
Shoplifting	67S			1		2	

Total Property	5	2	5	3	5	3	8
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Total	7	2	5	3	7	4	8
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Total	0
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5

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0
1
1
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5
19
3

31

36

UNF	Total
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	0
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	2
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	1

0	5
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	1
	1
	2
	5
	19
	3

0	31
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0	36
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Eighth District FQTF Daily UCR Tally

7/9/2023 to 7/15/2023

	SUN 7/9	MON 7/10	TUE 7/11	WED 7/12	THU 7/13	FRI 7/14	SAT 7/15	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34					1		1		1
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37							0		0
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65	1						1		1
Property Snatching	65P							0		0
Total Persons	0	1	0	0	0	1	0	2	0	2
Aggravated Burglary	60							0		0
Simple Burglary	62							0		0
Residential Burglary	62R			1				1		1
Business Burglary	62B							0		0
Auto Burglary	62C	1		1				2		2
Auto Theft	67A	5	1				3	9		9
Theft	67	1		1		2	5	9		9
Shoplifting	67S	1		2	1			4		4
Total Property	6	3	1	4	1	2	8	25	0	25
Total	6	4	1	4	1	3	8	27	0	27

Eighth District FQTF Daily UCR Tally

7/16/2023 to 7/22/2023

	SUN 7/16	MON 7/17	TUE 7/18	WED 7/19	THU 7/20	FRI 7/21	SAT 7/22	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37					1	1	2		2
Aggravated Rape	42	1						1		1
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65							0		0
Property Snatching	65P							0		0
Total Persons	0	1	0	0	0	1	1	3	0	3
Aggravated Burglary	60							0		0
Sumple Burglary	62							0		0
Residential Burglary	62R	1						1		1
Business Burglary	62B					1		1		1
Auto Burglary	62C	2		1			1	4		4
Auto Theft	67A		1	1	2	1	2	7		7
Theft	67		1	1	3	1		6		6
Shoplifting	67S	1	1	1	1	1		6		6
Total Property	4	3	2	3	6	4	3	25	0	25
Total	4	4	2	3	6	5	4	28	0	28

Eighth District FQTF Daily UCR Tally

7/23/2023 to 7/29/2023

	SUN 7/23	MON 7/24	TUE 7/25	WED 7/26	THU 7/27	FRI 7/28	SAT 7/29
Homicide	30						
Attempted Homicide	27-30						
Aggravated Battery	34						
Agg Batt by Shooting	34S						
Aggravated Assault	37	1					
Aggravated Rape	42						
Armed Robbery	64						
Armed Robbery Gun/Knife	64G/K						
Simple Robbery	65						
Property Snatching	65P						1

Total Persons	0	1	0	0	0	0	1
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Aggravated Burglary	60						
Sumple Burglary	62						
Residential Burglary	62R						
Business Burglary	62B		1		1		
Auto Burglary	62C	3					
Auto Theft	67A	1	2				
Theft	67	3	1	1	2	2	3
Shoplifting	67S		1				

Total Property	7	4	2	2	2	2	3
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Total	7	5	2	2	2	2	4
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Total	0
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UNF	Total
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0	24
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Eighth District FQTF Daily UCR Tally

7/30/2023 to 8/5/2023

		SUN 7/30	MON 7/31	TUE 8/1	WED 8/2	THU 8/3	FRI 8/4	SAT 8/5
Homicide	30							
Attempted	27-30							
Aggravated	34							
Agg Batt b	34S							
Aggravated	37	1						
Aggravated	42							
Armed Rob	64							
Armed Rob	64G/K							
Simple Rob	65		1					
Property S	65P							

Total Persons	1	1	0	0	0	0	0	0
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Aggravated	60							
Sumple Bu	62							
Residential	62R							
Business B	62B							
Auto Burgl	62C	1						
Auto Theft	67A							
Theft	67	2	4					
Shoplifting	67S	1						

Total Property	4	4	0	0	0	0	0	0
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Total	5	5	0	0	0	0	0	0
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Total	0
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UNF	Total
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0	8
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0	10
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G-00948-23	7/1/2023 23:13	64G	300 BLK N PETERS ST	B 02	OPEN
G-00941-23	7/1/2023 0:00	65PD	500 N RAMPART ST	D 01	CBW
G-00232-23	7/1/23 2:00	67	739 CANAL ST #4429	D	OPEN
G-03688-23	7/1/2023 4:45	62C	333 CANAL ST	B 01	OPEN
G-00466-23	7/1/23 11:00	62C	400 CANAL ST	G	OPEN
G-00654-23	7/1/23 15:15	67S	333 CANAL ST	B	OPEN
G-02455-23	7/2/2023 2:00	67	400 SAINT PETER	B 02	OPEN
G-06627-23	7/2/2023 3:00	67	300 BOURBON ST	D 04	OPEN
G-01558-23	7/2/2023 3:00	67P	530 BOURBON ST	D 05	OPEN
G-01167-23	7/2/2023 4:13	34S	ROYAL ST & SAINT LOUIS ST	C 03	CBW
G-02217-23	7/2/2023 9:55	62C	700 N RAMPART ST	D 03	OPEN
G-01795-23	7/2/2023 20:23	37	615 PERE ANTOINE AL	C 03	CBA
G-01927-23	7/2/2023 23:22	62B	916 N PETERS ST	B 02	OPEN
G-02113-23	7/3/2023 2:15	67	555 CANAL ST #4906	C 01	OPEN
G-02266-23	7/3/2023 11:54	27-67A	800 BARRACKS ST	E 02	OPEN
G-03446-23	7/4/2023 0:30	67	1005 SAINT PETER ST #35	D 03	OPEN
G-03324-23	7/4/2023 2:00	27-67A	1000 IBERVILLE ST	G 01	OPEN
G-03739-23	7/4/2023 2:30	67	500 BOURBON ST	D 05	OPEN
S-00140-23	7/4/2023 7:45	67P	BOURBON ST & CONTI ST	D 05	OPEN
G-03414-23	7/4/2023 11:00	62R	735 ESPLANADE AV	F 02	CBA
G-04360-23	7/5/2023 3:00	67A	100 BURGUNDY ST	D 01	OPEN
G-04697-23	7/5/2023 15:00	67	114 ROYAL ST	C 01	OPEN
G-04717-23	7/5/2023 16:18	67S	301 CANAL ST	B 01	CBA
G-05308-23	7/6/2023 1:00	67A	334 ROYAL ST	D 01	OPEN
G-05618-23	7/6/2023 3:00	67C	333 CANAL ST	B 01	OPEN
G-05621-23	7/6/2023 4:30	67	1000 TOULOUSE ST	D 01	OPEN
G-05351-23	7/6/2023 10:44	65P	600 CANAL ST	A 03	OPEN
G-05653-23	7/6/2023 12:15	67	540 BURGUNDY ST	D 01	OPEN
G-05907-23	7/6/2023 22:03	64G	800 BIENVILLE ST	D 04	OPEN
G-05979-23	7/6/2023 23:55	67P	440 BOURBON ST	D 04	OPEN
G-06025-23	7/7/2023 1:12	67	300 BOURBON ST	D 03	OPEN
G-06070-23	7/7/2023 2:55	64K	800 SAINT LOUIS ST	D 05	CBA
G-06278-23	7/7/2023 9:05	67S	800 CANAL ST	I 01	OPEN
G-06348-23	7/7/2023 10:37	67S	619 DECATUR ST	C 03	OPEN

S-00089-23	7/8/2023 4:52	67	700 IBERVILLE ST	D 01	OPEN
G-07194-23	7/8/2023 5:30	67	600 CONTI ST	B 02	OPEN
G-07657-23	7/8/2023 7:15	67	316 CHARTRES ST #402	C 02	OPEN
G-07526-23	7/8/2023 11:00	67	634 ESPLANADE AV	E 05	OPEN
G-07461-23	7/8/2023 14:30	67	751 DECATUR ST	C 02	OPEN
G-07864-23	7/8/2023 21:45	67A	300 BURGUNDY ST	D 02	OPEN
G-08215-23	7/8/2023 22:00	67	200 BOURBON ST	D 04	OPEN
G-10033-23	7/8/2023 22:30	62C	500 DECATUR	C 03	OPEN
G-07986-23	7/9/2023 2:00	27-67A	100 DECATUR ST	B 01	OPEN
G-08071-23	7/9/2023 3:00	67	300 BOURBON ST	D 04	OPEN
G-08592-23	7/9/2023 10:00	67A	SAINT ANN ST & DAUPHINE ST	E 01	OPEN
G-08539-23	7/9/2023 16:00	67A	707 DUMAINE ST	E 01	OPEN
G-08657-23	7/9/2023 16:39	67A	408 CANAL ST	G 02	OPEN
G-08815-23	7/9/2023 23:30	67AR	GOVERNOR NICHOLLS ST & BOURBON ST	E 02	OPEN
G-08880-23	7/10/2023 0:00	27-67A	1100 DAUPHINE	E 02	OPEN
G-09132-23	7/10/2023 12:00	65	700 CANAL ST	D 01	OPEN
G-09486-23	7/10/2023 12:15	62C	418 N PETERS ST	B 02	OPEN
G-09275-23	7/10/2023 12:30	67S	509 DUMAINE ST	E 04	OPEN
G-10258-23	7/11/2023 14:00	67	424 BOURBON ST	D 05	OPEN
G-11001-23	7/12/2023 11:03	67S	134 ROYAL ST	C 01	CBA
G-11042-23	7/12/2023 11:50	67S	801 CANAL ST	D 01	OPEN
G-11586-23	7/12/2023 22:10	62C	717 ORLEANS AV	E 01	OPEN
G-11598-23	7/12/2023 23:18	62R	1131 DAUPHINE ST	D 01	OPEN
G-11830-23	7/13/2023 7:54	67S	801 CANAL ST	D 01	CBA
G-12707-23	7/14/2023 3:00	34C	500 BOURBON ST	D 04	CBW
G-13972-23	7/14/2023 11:00	67P	701 BOURBON ST	D 06	OPEN
G-13445-23	7/14/2023 19:35	67	700 CANAL ST	D 01	OPEN
G-14282-23	7/15/2023 1:58	67	621 SAINT LOUIS ST	C 03	OPEN
G-13881-23	7/15/2023 2:23	67	420 BOURBON ST	D 05	OPEN
G-13831-23	7/15/2023 4:45	27-67A	700 ORLEANS AV	E 01	OPEN
G-14188-23	7/15/2023 13:30	27-67A	200 conti ST	B 02	OPEN
G-14142-23	7/15/2023 13:41	67	8 canal ST	A 03	OPEN
G-14226-23	7/15/2023 14:40	27-67A	333 CANAL ST	D 01	OPEN
G-14415-23	7/15/2023 16:30	67	911 BURGUNDY ST	E 01	OPEN

G-14507-23	7/15/2023 21:00	67	911 BURGUNDY ST	E 01	OPEN
G-16808-23	7/16/2023 0:15	62R	931 SAINT ANN ST #E	E 1	OPEN
G-14938-23	7/16/2023 2:45	62C	100 IBERVILLE ST	B 2	OPEN
G-14938-23	7/16/2023 5:00	62C	111 IBERVILLE ST	B 1	OPEN
G-15179-23	7/16/2023 17:30	67S	809 DECATUR ST	E 4	OPEN
G-16161-23	7/17/2023 3:15	67A	900 SAINT PETER ST	D 6	CBA
G-16162-23	7/17/2023 5:00	67	827 SAINT PETER ST	D 6	OPEN
G-18562-23	7/17/2023 12:15	67S	916 CANAL ST	I 1	OPEN
G-16078-23	7/17/2023 16:40	27-42	300 ROYAL ST	C 02	OPEN
G-16632-23	7/18/2023 0:00	62C	111 IBERVILLE ST	B 1	OPEN
G-16460-23	7/18/2023 1:14	67S	800 CANAL ST	I 1	CBA
G-17712-23	7/19/2023 2:00	67	400 BOURBON ST	D 5	OPEN
G-18657-23	7/19/2023 2:45	67A	600 S PETERS	C 2	OPEN
G-17708-23	7/19/2023 9:45	67S	619 DECATUR ST	C 2	CBA
G-20663-23	7/20/2023 4:00	67	530 BOURBON	C 2	OPEN
G-18709-23	7/20/2023 12:00	67S	619 DECATUR ST	C 3	CBA
G-18771-23	7/20/2023 13:45	67	700 BOURBON	C 2	OPEN
G-19295-23	7/20/2023 19:00	67A	111 IBERVILLE ST	B 2	OPEN
G-19475-23	7/20/2023 23:21	67A	100 BURGUNDY ST	D 1	OPEN
G-19271-23	7/20/2023 23:37	67	800 BOURBON ST	D 1	OPEN
G-20287-23	7/21/2023 6:30	67A	700 N RAMPART ST	D 3	OPEN
G-19491-23	7/21/2023 7:11	67S	801 CANAL ST	D 1	OPEN
G-19709-23	7/21/2023 11:51	37	500 GOVERNOR NICHOLLS ST	E 01	CBA
G-19793-23	7/21/2023 12:15	67B	300 CANAL ST	B 1	OPEN
G-20898-23	7/21/2023 23:57	62C	500 DECATUR ST	B 2	OPEN
G-20417-23	7/22/2023 3:37	27-67A	500 MADISON ST	E 4	OPEN
G-20651-23	7/22/2023 5:15	27-62C	600 URSULINES AV	E 5	OPEN
G-20952-23	7/22/2023 6:00	67A	401 IBERVILLE ST	B 1	OPEN
G-20714-23	7/22/2023 11:40	37	917 DECATUR ST	D 02	CBA
G-26854-23	7/23/2023	67	100 CANAL ST	A 03	OPEN
G-21349-23	7/23/2023	62C	103 IBERVILLE ST	B 01	OPEN
G-21398-23	7/23/2023	62C	300 N PETERS ST	B 02	OPEN
G-22054-23	7/23/2023	67	334 ROYAL ST	C 02	OPEN
G-21840-23	7/23/2023	62C	342 N RAMPART ST	D 03	CBA

G-21351-23	7/23/2023	67	530 BOURBON ST	D 04	OPEN
G-22420-23	7/23/2023	27-67A	600 URSULINES AV	E 05	OPEN
G-24111-23	7/24/2023	67	100 IBERVILLE ST	B 01	OPEN
G-22889-23	7/24/2023	37	500 URSULINES ST	D 01	CBA
G-22825-23	7/24/2023	67S	619 DECATUR ST	D 01	OPEN
G-23017-23	7/24/2023	67A	600 BOURBON ST	D 06	OPEN
G-22781-23	7/24/2023	67A	300 CANAL ST	G 02	OPEN
G-27887-23	7/25/2023	62B	209 N PETERS ST	B 02	CBA
G-23960-23	7/25/2023	67	1100 CHARTRES ST	E 05	OPEN
G-25672-23	7/26/2023	67	700 DECATUR ST	B 02	OPEN
G-24365-23	7/26/2023	67P	400 DAUPHINE ST	D 03	OPEN
G-26717-23	7/27/2023	67	800 DECATUR ST	B 02	CBA
G-25906-23	7/27/2023	37D	900 N RAMPART ST	E 01	CBW
G-25590-23	7/27/2023	67	1001 DAUPHINE ST	E 02	OPEN
G-26817-23	7/28/2023	67	124 ROYAL ST	B 01	OPEN
G-26582-23	7/28/2023	67	200 ROYAL ST	D 01	OPEN
G-27642-23	7/29/2023	67	738 TOULOUSE ST	D 01	OPEN
G-27501-23	7/29/2023	65P	400 BOURBON ST	D 01	OPEN
G-28009-23	7/29/2023	67	511 BOURBON ST	D 05	OPEN
G-27760-23	7/29/2023	67	640 BOURBON ST	D 06	OPEN
G-28188-23	7/30/2023	37	833 CANAL ST	D 01	CBA
T-00004-23	7/30/2023	67S	801 CANAL ST	D 01	OPEN
G-28384-23	7/30/2023	62C	407 BURGUNDY ST	D 03	OPEN
T-00054-23	7/30/2023	67	739 IBERVILLE ST	D 04	OPEN
G-29241-23	7/30/2023	67C	900 SAINT ANN ST	E 01	OPEN
G-29443-23	7/31/2023	67	NULL	C 03	OPEN
G-29639-23	7/31/2023	65	100 DECATUR ST	D 01	OPEN
G-29090-23	7/31/2023	67P	500 BOURBON ST	D 05	OPEN
G-29270-23	7/31/2023	67	827 TOULOUSE ST	D 06	OPEN
G-29769-23	7/31/2023	27-67	1034 SAINT ANN ST	E 01	CBA

	Jan-23	23-Feb	Mar-23
Total Calls	3314	2767	2740
App Call	307	365	381
Dispatch	182	83	48
Self-Initiated	2825	2319	2311
Average Response Time	4.0	3.2	3.4
App Call Response Time	12.4	23	11
Stats:			
Arrests	14	10	14
Citations	36	42	42
Summons	8	13	7
FICs	40	41	22
Business Checks	471	289	422
Citizen Contacts	804	611	729
Subjects Moved	398	395	447
Report To Follow	13	4	13
Miles	7588	5954	8789

	Apr-23	May-23	23-Jun
Total Calls	2733	2876	3507
App Call	404	379	386
Dispatch	101	96	85
Self-Initiated	2228	2401	3036
Average Response Time	4.2	3.6	2.7
App Call Response Time			
Stats:			
Arrests	8	7	10
Citations	22	16	66
Summons	0	4	9
FICs	17	21	38
Business Checks	379	500	428
Citizen Contacts	816	989	1309
Subjects Moved	430	489	583
Report To Follow	4	11	12
Miles	6219	7814	6357
Percentage of Shifts	49.50%	50.40%	62.20%
Filled Shifts	446	469	560
Scheduled Shifts	900	930	900

	Jul-23
Total Calls	4323
App Call	343
Dispatch	94
Self-Initiated	3886
Average Response Time	1.8
App Call Response Time	10
Stats:	
Arrests	20
Citations	73
Summons	10
FICs	40
Business Checks	660
Citizen Contacts	1603
Subjects Moved	615
Report To Follow	13
Miles	8105
Percentage of Shifts	74.90%
Filled Shifts	697
Scheduled Shifts	930

2023 SOLVED RATES

1/2/2023 - 8/1/2023

OFFENSE	YTD 2023	YTD SOLVED	% SOLVED	PRIOR SOLVED
HOMICIDE	2	1	100%	1
AGGRAVATED BATTERY	37	27	78%	2
SHOOTING	15	11	73%	
AGGRAVATED ASSAULT	43	41	98%	1
AGGRAVATED RAPE	17	0	0%	
ARMED ROBBERY	29	19	69%	1
SIMPLE ROBBERY	31	14	45%	
PROPERTY SNATCHING	19	10	53%	
PERSONS	193	123	66%	5
AGGRAVATED BURGLARY	1	1	100%	
BUSINESS BURGLARY	26	10	38%	
RESIDENCE BURGLARY	23	3	22%	2
SIMPLE BURGLARY	10	4	50%	1
AUTO BURGLARY	759	52	8%	10
AUTO THEFT	389	27	8%	6
THEFT	929	34	4%	1
SHOPLIFTING	148	53	36%	1
PROPERTY	2285	184	9%	21
TOTAL	2478	307	13%	26

French Quarter Economic Development District Trust Fund														
	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	BUDGET
INCOME - BUDGET	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	1,000,000	3,000,000
INCOME - FQEDD Sales Tax	13,277.00	225,112.00	290,544.00	307,951.00	279,965.00	259,120.92	264,327.92						1,640,297.84	164%
New Remittances	259,864.74	225,112.00	293,558.00	311,442.00	279,965.00	259,120.92	262,503.48						1,891,566.14	189%
2022 Online Sales Tax Adjustme	(246,587.74)													
Overdue or "Old" Remittance	-	-	449.00	10,986.00	(53.00)	36.52	1,824.44						13,242.96	
Benefits Refund						13,436.24							13,436.24	
Benefits Refund 2022													-	
													-	
EXPENSES - BUDGET	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	1,000,000	3,000,000
EXPENSES	134,165.42	111,660.20	159,941.05	130,290.63	121,896.94	127,346.13	248,868.54	-	-	-	-	-	1,033,077.98	103%
Overtime	115,306.90	94,410.89	113,676.97	95,831.55	79,400.42	95,801.27	*****						805,162.84	
Salary		224.55	7,196.51	6,392.51	13,201.41	6,302.02	9,051.50						42,368.50	
Medicare	1,587.93	1,358.89	1,290.30	832.01	750.15	952.39	1,733.64						8,505.31	
Group Health Insurance			4,646.87	3,463.39	2,963.02	692.30	1,038.45						12,804.03	
Workers' Compensation			3,872.32	2,886.13	2,469.16	576.92	865.38						10,669.91	
Life Insurance			45.45	33.77	28.91	6.76	10.14						125.03	
Unemployment Insurance			28.90	21.55	18.41	4.30	6.45						79.61	
Social Security			-	-									-	
SDT Productions (App)	2,010.66	1,222.64	2,262.64	4,031.78	1,568.82	1,751.34	2,443.29						15,291.17	
FQMD	10,330.75	5,412.50	9,052.25	5,788.75	10,870.60	11,226.25	13,814.00						66,495.10	150,000.00
Covergint Tech													-	
Travelers Aid Society GNO	6,939.84	10,253.37	14,183.73	11,009.19	10,626.04	9,393.46	9,170.85						71,576.48	
T-Mobile						639.12								
ACCOUNTS PAYABLE	-	11,159.32	16,896.94	239.64	239.64	1,751.34	-	-	-	-	-	-	30,286.88	
Convergint Tech		11,159.32	16,737.10										27,896.42	
T-Mobile			159.84	239.64	239.64								639.12	
SDT Productions (App)						1,751.34							1,751.34	
Retention payment corrected in March													-	

Supplemental Police Patrol Program Key Performance Indices															
DESCRIPTION	January	February	March	April	May	June	July	August	September	October	November	December	Average Year to Date	KPI	Total
SPPP Officers Trained in FQ Specific Laws	100%	100%	100%	100%	100%	100%	100%						100%	100%	
App Response Time	12	23	11	12			10						14	10	
Citizen Contracts	804	611	729	816	989	1,309	1,603						980	700	6,861
Business Checks	471	389	422	379	500	428	660						464	500	3,249
Percentage of Shifts Filled	67%	59%	67%	50%	50%	62%	75%						61%	75%	
Supplemental Police Patrol Program Categories Tracked															
Description	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Historic 5-Year Avg	Total
App Calls Received	307	365	381	404	379	386	343						366	371	2,565
Dispatch Calls Responded to	182	83	48	101	96	85	94						98	100	689
Self Initated Calls Reported	2825	2319	2311	2733	2401	3036	4323						2850		19,948
Arrests & Apprehensions	14	10	14	8	7	10	20						12	33	83
Summons / Traffic Citations	8 / 36	13 / 42	7 / 42	0 / 22	4 / 21	9 / 66	10 / 73						43	58	170
Subjects Moved	398	395	447	430	489	583	615						480	1,328	3,357
Miles Patrolled	7,588	5,954	8,789	6,219	7,814	6,357	8,105						7,261		50,826
SPPP Vehicles Available for Patrol	8	8	8	8	8	8	9						8		57
Officers Assigned to the 8th District	73	73	73	73	72	72	72						73	98 (2021/1	508
Person Crimes in the FQ	13	9	14	13	25	15	16						15		105
Officers: Bourbon Promenade	15	15	15	14	14	14	14						14		101

Real Time Crime Center Programs															
Responsible Party	Description	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Total
Start Date: 2/1/2023 Crime Camera Installation															
Public Safety	Crime Cameras Installed	0	0	0	0	0	0	0							-
Public Safety	Cameras Online	0	0	0	0	0	0	0							-
Public Safety	Time Cameras Down													#DIV/0!	
Start Date: License Plate Readers Installation															
Public Safety	License Plate Readers Installed	0	15	15	15	15	16	16							92
Public Safety	Cameras Online	0	15	15	15	15	16	16							92
Public Safety	Time Cameras Down		0	0	0	0	0	0						0	
Start Date: RTCC Crime Camera Staffing Pilot															
SPPP Supervisor	% of Shifts Filled													#DIV/0!	
	% Cameras Online													#DIV/0!	
SPPP Supervisor	# Cameras Offline > 1 Day													#DIV/0!	-
SPPP Supervisor	Video Downloads (Officer Assists)													#DIV/0!	-

Start Date: Parking Enforcement Pilot														Year to Date Average	Total
Responsible Party	Description	January	February	March	April	May	June	July	August	September	October	November	December		
Public Works	Shifts Filled	25	0	0	0	5								6	30
Public Works	Citations Written	270	0	0	0	159								86	429
Public Works	Vehicles Towed	24	0	0	0	0								5	24
Public Works	Vehicles Booted	0	0	0	0	0								0	-
Public Works	Values of Fines Issued	\$ -	\$ -	\$ -	\$ -	\$ -								\$ -	\$ -
	Nights of Enforcement	3	0	0	0	2								1	5

Start Date:		Dedicated French Quarter Code Enforcement Officer													
Responsible Party	Description	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Total
Code Enforcement	Citations Issued	0	0	0	0	0	0	0						0	-
Code Enforcement	Violations sent to adjudication	0	0	0	0	0	0	0						0	-
Code Enforcement	# Residential issues vs # Business issues	0	0	0	0	0	0	0						0	-
Code Enforcement	Value of fines issues	0	0	0	0	0	0	0						0	-

Start Date: Streetlight Installation														Year to Date Average	Total
Responsible Party	Description	January	February	March	April	May	June	July	August	September	October	November	December		
Public Works	Installed Locations	0	0	0	0	0	0	0						0	-
Public Works	Outages													#DIV/0!	-
Public Works	Repairs													#DIV/0!	-

Start Date: 1/9/2023 Street Outreach Case Management															
Responsible Party	Description	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Total
TASGNO	New clients (never seen before in Year)	54	21	66	13	11	8	10						26	183
TASGNO	Repeat contacts (clients seen earlier in month or year)	35	138	160	107	112	90	105						107	747
TASGNO	Unique Clients Contacted	54	60	99	43	44	33	42						54	375
TASGNO	Chronically Homeless Individuals Contacted	30	34	71	35	34	26	31						37	261
TASGNO	Encountered Individuals Who were Connected to Housing Programs but not housed by end of Month	1	2	3	1	3	5	4						3	19
TASGNO	Permanent Housing Placements	0	0	1	1	2	1	3						1	8
TASGNO	Transitional Housing Placements	0	0	0	0	0	0	0						0	-
TASGNO	Clients connected to treatment	2	9	17	10	14	15	12						11	79
	Benefits Enrollment (# connections to public benefits with outreach help):	9	24	23	8	18	11	5						14	98
	Vital Documents (#connections to their identifying documents with outreach help):	10	16	23	13	13	7	5						12	87
TASGNO	Returns to homelessness in the District		5	8	6	6	3	6						6	34

Public Meeting	January	February	March	April	May	June	July	August	September	October	November	December
FQMD Board Meeting	1/9/2023	2/13/2023	3/13/2023	4/1/2023	5/8/2023	6/12/2023	7/10/2023					
FQMD Security & Enforcement Committee Meeting	1/23/2023	2/27/2023	3/27/2023	4/24/2023	5/22/2023	6/26/2023	7/24/2023					
Quarterly City Council Briefing		2/2/2023			5/25/2023							

July 2023 French Quarter Street Outreach Report

Travelers Aid Society (TAS) Frontlines Outreach Team in Partnership with the FMC/FQEDD

POPULATION ENCOUNTERED – DESCRIPTIVE STATISTICS

<u>Outreach Contacts in July</u>	115
# New clients (never seen before in 2023).....	10
# Repeated contacts with clients (contacts with clients seen earlier in month or year).....	105
# Unique Clients Contacted in July.....	42
(all new individuals and repeat individuals contacted this month, without duplication)	

Densely Populated Areas: Jackson Square, Saint Louis Cathedral, French Market Place, Governor Nicholls Wharf, Esplanade Neutral Ground, Decatur Street, Latrobe Park, Iberville Street, River Front/Walk

Total # of Chronically Homeless Individuals Contacted in July: 31
{Under the Department of Housing and Urban Development's definition, a chronically homeless individual is someone who has experienced homelessness for 1 year or longer or who has experienced several episodes of homelessness in the last 3 years *and* has a disability. Chronic status based on client reported homeless time.}

Total # of Encountered Individuals who were connected to housing programs (have vouchers issued to them) but were not housed by end of month 4
These individuals have (or had at any point in the month) a housing voucher issued to them but did not move into housing by the end of the month. This can be because their housing program is still looking for an available/affordable unit or because they are not in sufficient contact with their housing program. Because 7 of the 42 encountered individuals were housed prior to or during this month, this means 11.42% of (4 of the 35) encountered individuals who were still homeless by July 31st are connected to housing vouchers (which could pay their rent) but are not connected to actual available housing where they can use their vouchers.

Total # of Encountered Individuals who reported previously being housed in a housing program after a period of homelessness and who have since returned to homelessness ("returns to homelessness") 6
These individuals have previously not only been connected to/approved for housing assistance from a program like Unity or HANO but had also moved into that housing after a period of homelessness and have since returned to homelessness again. This number does not include individuals who maintain their housing but choose to spend time outside for social/personal reasons and/or who are temporarily sleeping outside because they have lost access to their housing for now (e.g., due to misplaced keys or water shutoff).

TRAVELERS AID SOCIETY FRONTLINES OUTREACH TEAM EFFORTS AND OUTCOMES

Housing (# of connections to housing opportunities with outreach help) 5
*These 5 connections to housing supports represent assistance to 4 unique clients
3 clients moved into a Permanent Housing Placement (Settings include being newly placed in voucher-based housing, group homes, market rentals, moving in with family, etc.)
0 clients moved into Transitional Housing Placements (Settings include being newly placed in Safe Havens, Emergency Motels, etc. – this number does NOT include emergency shelters)
2 clients were newly linked to housing assistance/subsidy (Linkages include being matched to a voucher, enrolled in a housing program, or approved for rent and deposit help – does not mean move-in has occurred yet, just that a subsidy was newly assigned in client's name)

0 clients were assisted in returning home after a brief period of homelessness caused by logistic errors (situations include mediating conflict with landlords/neighbors, getting locks changed/new keys, etc.)

Treatment (# of connections to treatment with outreach help): **12**

*These 12 connections represent assistance to 7 unique clients; some clients need several forms of treatment
 11 instances of helping clients attend primary or specialist medical or mental health appointments
 0 clients were assisted in enrolling in Assertive Community Treatment (ACT) Teams
 1 instance of assisting with direct wound care or the direct provision of medication/medical supplies
 0 instances of accompanying, visiting, or otherwise assisting clients during hospitalization
 0 instances of assisting clients to enter detox, rehab, or the Sobering Center

Benefits Enrollment (# of connections to public benefits with outreach help): **5**

*These 5 connections represent assistance to 5 unique clients; some clients need multiple benefits
 5 clients were approved for SNAP/Food Stamps with outreach help
 0 clients were enrolled in Medicaid with outreach help
 0 clients were connected to monthly SSI/SSDI benefits with outreach help

Vital Documents (# of identifying documents obtained or re-obtained with outreach help): **5**

*These 5 documents represent assistance to 5 unique clients; some clients need multiple documents
 1 client obtained their birth certificate with outreach help
 4 clients obtained their state IDs with outreach help
 0 clients obtained their Social Security cards with outreach help

TOTAL: Jan – July 2023	Outreach Contacts	Housing Placements	Treatment Connections	Benefits Enrollments	Vital Documents Obtained
	183 unique individuals; 584 total contacts	8 permanent move-ins; 0 transitional move-ins; 12 new program placements; 0 returns- to-home	79	98	87

Outreach Successes:

This month, two individuals who have been homeless for many years in the French Quarter both moved into permanent supportive housing in New Orleans via the assistance of the Travelers Aid outreach team, and an additional third individual was aided by our outreach team to relocate to another state to reunite with his family and live long-term with them. All of these three individuals were well-known on the streets of the French Quarter, and one in particular in and around Jackson Square. We have helped each to work on other goals as well, and notably two are sober for the first time in years and the third is newly on psychiatric medications for his mental health conditions. We look forward to seeing their continued success as we keep in touch with them as they transition into stable housing and life off of the streets.

Outreach Challenges, Our Team's Response, and Systemic Barriers

Outreach Challenge: Continued State Voucher Program Pause and Shortage of Affordable, Accessible Units

A major challenge of the past two month has been the continued pause of new referrals into the state permanent housing program due to requests from the state so that their staff have more time to staff cases of incoming referrals. We wrote about this extensively last month and so won't describe the situation again but will rather share some more specific data about our work with unhoused individuals in the French Quarter and how that work is affected both by the voucher pause as well as by a shortage of affordable, accessible units for those who already have their vouchers.

By the end of July, Travelers Aid's two French Quarter outreach workers had, in seven months, assisted 8 individuals to move into permanent housing. As of the writing of this report in early August, one more has been assisted to move in, bringing the total to 9. Given that the process to gather and complete the documents to prove one's eligibility for housing (which includes obtaining/completing: proof of length of time spent homeless, proof of income, proof of disabling conditions, proof of health insurance, vital documents, and an extensive housing application packet) can take several months per client and that clients must in most cases have been homeless for 12 months prior to being considered eligible, this amount of move-ins in the first months of the project in an area with no previous services should definitely be considered a success.

At the same time, there are currently 5 other individuals sleeping on the streets of the French Quarter who have vouchers-in-hand through the work of the Travelers Aid French Quarter outreach team, and all of these individuals will continue to be unhoused until affordable, accessible units can be found for them. Notably, one of these individuals uses a wheelchair and has had his voucher since May but he nor his case worker have yet been able to find a unit at the voucher price that he can enter and live in safely in his wheelchair.

Similarly, two other individuals have had all their documents submitted for voucher approval - one for just over a week and the other for over three weeks and both are waiting on voucher approval, which is less likely to come while the state voucher pause is in effect - we have had some clients accepted/matched to vouchers in other, smaller local housing programs, but these spots are fewer and rarer. Two other individuals will be submitted as soon as their medical records are returned from local hospitals, and then they too will be waiting on voucher approval.

In total, there is an almost equal number of individuals who have already moved in and ended their homelessness via the assistance of the Travelers Aid French Quarter Outreach program (8 by 7/31/23; 9 as of 8/10/23) as who either already have vouchers in hand and are still looking for housing (5 as of 8/10/23) or who are waiting for their vouchers to be assigned to them after submitting all paperwork for consideration (2 as of 8/10/23, with another 2 to be submitted within the week - when those 2 individuals have everything submitted, the number of move ins and the number of those individuals looking for housing or awaiting voucher assignment will be equal at 9 each).

Travelers Aid Response:

Last month, we wrote that we had been told that pause was expected to be (at least somewhat) lifted by mid-July 2023, which would allow a better flow of clients into housing. By early August, however, the pause is still in effect, and we are still awaiting the return of new voucher issuances from this program. As we wrote last month, despite this pause, we have still been able to have some clients who have been experiencing homelessness in the French Quarter newly approved for vouchers, including 2 individuals who were newly matched to vouchers in August. We have accomplished these approvals largely by continued advocacy for our clients and keeping abreast of openings in any other programs outside of the paused state program, even though these openings are very few.

Systemic Challenges Highlighted by this Case:

As we wrote about last month, this issue highlights the interlocking relationship between (a) sufficient outreach services to assist people to complete the process to be assigned their vouchers, (b) sufficient housing vouchers being made available to those who are eligible, (c) sufficient affordable, accessible housing for individuals who have vouchers, and (d) sufficient case management, supportive services, and housing protections to keep formerly homeless individuals in housing, as well as (e) generally affordable housing relative to local wages that prevents inflow into homelessness.