

### SECURITY & ENFORCEMENT COMMITTEE

### Meeting Notes

Monday, 22 May 2023, 11:00 am

Bienville House, 320 Decatur Street, New Orleans, LA 70130

#### 1. Call to Order, Reading of the Agenda, and Roll Call

The meeting was called to order at 11:02 am and the agenda was read into the record.

COMMITTEE	VOTES			
First Name	Last Name	Present	Absent	Approve mtg notes
Joshua	Grippo	Х		Yes
Frances	Hegenberger	Х		Yes
Jessica	Dietz	Х		Yes
Glade	Bilby	Х		Yes
Jane	Cooper	Х		Yes
Steve	Caputo	Х		Yes

#### INTRODUCTION OF ATTENDEES:

GUESTS		
First	Last	Role
Karley	Frankic	Executive Director
Cpt. LeJon	Roberts	Commander of NOPD 8 <sup>th</sup> District
Sgt. Marc	Boudreau	SPPP Coordinator
Matt	Pincus	Public Safety Services Corp.
Bob	Simms	Commissioner
Shelby	Ursu	FQMD Coordinator
Alton	Jones	Parking Enforcement
Zepporiah	Edmonds	Parking Enforcement
Sherida	Emery	Parking Enforcement
Chad	Pellerin	Resident

#### 2. Public Comment:

Public comment from Chad Pellerin was read into the record.

From: Chad Pellerin < <a href="mailto:chadpellerin69@gmail.com">chadpellerin69@gmail.com</a>>
Date: Monday, May 22<sup>nd</sup>, 2023 at 10:24 AM



To: < publiccomments@fqmd.org >

Subject: Public Comment Security Enforcement Committee May 22

I wish to comment on Item With 8<sup>th</sup> District Comie Statistics and Supplemental Police Patrol Program, Item 6 on today's agenda by Sgt Boudeau

I would like the update that may have been discussed with the Captain in March from a group of neighbors on 800 block of Orleans concerning the redeployment of the Bourbon Street Patrol into the lower part of the street, particularly at 700-800 blocks of Bourbon Street. Our neighbors meeting with the Captain for NONPAC meeting in April was devoted to other matters and not a meeting back with neighbors. Please let us know any update on our request for Chad Pellerin, resident, 819 Orleans Avenue Non paid spokesperson.

Cpt. LeJon Roberts confirmed that the 700 block of Bourbon at the 800 block of Orleans is a priority area of concern for being sufficiently patrolled and getting enough light at the intersections. The Promenade unit makes frequent passes through the area nightly and parking on the corner when availability permits. The SPPP is also patrolling through every night to help deter criminal activities at that intersection. Bourbon Promenade staffing is stretched thin. One officer is currently detailed on the night watch and one promenade officer is currently injured.

3. Approval of previous meeting notes

Mr. Bilby motioned to approve the previous meeting notes, Ms. Hegenberger seconded the motion, and it was approved unanimously.

- 4. Committee Chair's Comments
  - a. Remove, Lock, Take Auto Theft Prevention Signage Program Update

150 signs are printed and awaiting pickup by Premium Parking and Park First so that they may begin the installation. Surface parking lots are the first priority spots due to these areas being hotspots for car break-ins. Fifty decals will be going onto the pay kiosks. The sign and decal files have been shared with the Faubourg Marigny Improvement Association and the Downtown Development District so that signs might be manufactured by their districts. Another print run for the signage may be necessary in the future.

b. Update on 2023 work plan with the approved changes

Included in packet, see attached. Jane Cooper noted that the bollards have been removed from the updated 2023 work plan.

Ms. Cooper added that she encourages all Committee members to attend the emergency Town Hall meeting concerning Councilman King's proposed ordinance and send messages to all of the councilmen of their perspectives.

5. Presentation – Presentation on the monthly report of the Upper Quarter Patrol. To present: Matthew Pincus

See attached report. Subjects moved has increased in April- with a total of 1,384. Matt Pincus stated that there is an uptick in overnight sleepers in front of businesses, some who are regulars and some who may be new to the area. Mr. Pincus reported of the ongoing shoplifting issues at Walgreens, primarily the Canal and Royal Street locations. Because Walgreens does not want to pursue criminal charges, the UQP can only recover and return the stolen items to the store. Cpt. Roberts confirmed that Walgreens' corporate policy states that they will not engage in pursuing criminal charges.

6. Presentation – Presentation of Eighth District Crime Statistics and the Supplemental Police Patrol Program. To Present: Sgt. Marc Boudreau

See attached reports. Sergeant Marc Boudreau reported that only 50% of shifts were filled last month due to French Quarter Fest, Jazz Fest, and officers being pulled to work at other details.

Ms. Cooper added that on May 11<sup>th</sup> and 12<sup>th</sup> there was a sweep for illegal vending with citations and summons being issued.

Page **2** of **4** 

The French Quarter Management District is a state political subdivision created by the Louisiana Legislature as a means for the residential and business communities to work together to protect, preserve and maintain the world famous French Quarter as a safe, clean, vibrant and friendly neighborhood for residents, businesses, and visitors.



7. Presentation – Presentation of Travelers Aid Society of Greater New Orleans Case Management February\* Report. To present: Karley D. Frankic

\*Karley Frankic noted the typo on the agenda stating the TASGNO report for today's committee meeting is from April, not February.

See attached report. For April, TASGNO had 13 new clients they have not seen this year and 107 repeat clients. One person was moved into permanent housing. Ten clients were connected with treatment, 8 with benefits, and 13 were helped with getting their vital documents, a necessary first step towards finding permanent housing. Ms. Frankic also noted that the lack of quality affordable housing units is an ongoing challenge.

8. Presentation – Presentation on Parking Enforcement in the French Quarter. To Present: Alton Jones

Alton Jones introduced Sherida Emery and Zepporiah Edmonds from Parking Enforcement to the Committee.

Ms. Emery reported that there have been over 600 citations written in the French Quarter within the last year. Supplemental overnight sweeps are from 10pm to 2am.

Parking Enforcement participated in the May 12<sup>th</sup> illegal vending sweep. The NOPD has been providing protection to the unarmed Parking Enforcement staff. Cpt. Roberts afforded officers overtime to work with Parking Enforcement for the night sweeps. Daytime sweeps are also performed in freight and loading zones. Hotels are illegally using curb space for valet parking. If tow trucks are unavailable, vehicles will be booted in lieu of towing.

Ms. Edmonds added that resources are limited, and staffing is stretched thin in both the ticketing and towing departments, but that they enforce the French Quarter daily and zero in on conflict areas. Ms. Emery added that once more personnel are hired the overnight shifts will be ramped back up. Around 60 Parking Enforcement positions have been allocated in the City's annual budget, and pre-Covid nearly all positions had been filled. Recruitment post-Covid has been a challenge with many of these positions still open resulting in half of the personnel on staff. Parking Enforcement is planning to begin using social media to help with the recruitment efforts and to deploy technology to help with enforcement in freight zones and residential permit parking areas. Hourly pay is \$15.00. They currently have around 25 staff members in the ticketing department, 7 drivers in the towing department, and 11 tow trucks. Parking Enforcement uses Key Performance Indicators to measure effectuation, but do not use quotas.

Mr. Bilby inquired as to how Parking Enforcement will address the illegal parking at street corners that block emergency and first responder vehicles from being able to navigate the narrow streets of the French Quarter. Ms. Edmonds responded that this infraction is eligible for an immediate tow and that there is a towing phone line available 24 hours a day at 504-658-8100. Enforcement for residential permit parking was suspended during Covid but is now ramping up. Mr. Jones added that peak towing enforcement is between 5:30-8:00pm. Electric vehicles have been presenting challenges for the towing department because these vehicles require specialized equipment.

Ms. Cooper invited the Parking Enforcement team to come back to the Security and Enforcement Committee meeting in September to share performance metrics including number of new hires, net gain, number of sweeps, tickets, and tows. The Committee and the Parking Enforcement team agreed to meeting three times yearly going forward.

- 9. Update on City Safety Coordination by Alex Dunkenberger
  - a. Streetlight Action Plan for installation of 16 new FQEDD Funded lights

Ms. Frankic presented on Alex Dunkenberger's behalf.

A walkabout was held on Monday, May 15<sup>th</sup>, 2023, with members from the New Orleans Police Department, Department of Public Works, French Quarter Management District, as well as Legacy, the contractor who oversees repairs that are done by All Star. Crime hotspots were a point of focus as well as infrastructure. Ms. Frankic noted that a lot of streetlights were out and that there were 5G poles that need lanterns installed. Locations were found for 8 new lamps to be installed. Ms. Frankic created a map showing the light locations in crime hotspots which is now being reviewed by NOPD, DPW, and the CAO's office. There should be recommendations made within the next month. All of the streetlight knockdowns found during the walk

Page **3** of **4** 

The French Quarter Management District is a state political subdivision created by the Louisiana Legislature as a means for the residential and business communities to work together to protect, preserve and maintain the world famous French Quarter as a safe, clean, vibrant and friendly neighborhood for residents, businesses, and visitors.



about have also been noted on the map. Ms. Frankic encouraged the Committee members to use 311's website and upload a photo of any streetlight knockdowns they discover that way an immediate paper trail is made.

b. FQEDD Code Enforcement Inspector hiring status

Code Enforcement is in the process of hiring inspectors now. Once a French Quarter Inspector position is filled, a walk about will be scheduled.

c. FQEDD Supplemental Police Patrol Program Application Request for Proposals

The RFP is drafted and is in review in the CAO's office. There is no timeline for when it will be released, but it is close to going out.

10. New Business—To consider and take action upon any other matters that may properly come before the French Quarter Management District Security and Enforcement Committee

Jessica Dietz stated that there is a security issue with the side and front doors at the 8<sup>th</sup> District station. Cpt. Roberts added that at night the desk officer is often by themself, and officer safety and security are paramount. A formal estimate is still needed, but Ms. Dietz estimates that the repairs per sets of doors would fall between \$2,000-\$3,000. Ms. Frankic will look into the FQEDD budget to ascertain if funds might be available for the repairs if the City has not fixed their building out of their maintenance funds.

11. Next meeting date: 26 June 2023

The next schedule meeting of the committee is Monday, June 26th, at 11:00 am.

12. Adjournment

Ms. Hegenberger made a motion to adjourn, Mr. Bilby seconded that motion, and the meeting was adjourned at 12:10 pm.



### SECURITY & ENFORCEMENT COMMITTEE

2023 WORK PLAN

### **PUBLIC SAFETY**

#### WORK IN CONJUNCTION WITH THE NEW ORLEANS POLICE DEPARTMENT

Support NOPD's efforts in reducing crime and improving the quality of life in the French Quarter

 Continue to increase New Orleans Police Department presence through implementation of the Upper Quarter Patrol and monitor results

#### FRENCH QUARTER ECONOMIC DEVELOPMENT DISTRICT SPPP

Oversee effective performance of the French Quarter Economic Development District Supplemental Police Patrol Program (SPPP) commonly referred to as the French Quarter Task Force

- Implement the FQEDD Midyear Budget Adjustment and Budget items approved for the years of 2022 and 2023
- Monitor the expansion of crime cameras to reduce crime and reduce illegal guns in the French Quarter
- Oversee installation of License Plate Readers at entry points to the French Quarter
- Work with the City of New Orleans to complete the RFP process for the SPPP application, select, and implement the vendor services

### FRENCH QUARTER ECONOMIC DEVELOPMENT DISTRICT OTHER PUBLIC SAFETY PROGRAMS

Work In conjunction with the Livability Committee to forward the approved budget items with shared oversight

- Travelers Aid Society of Greater New Orleans, implement case managers for the homeless and track progress of the program with KPI reporting.
- Monitor the replacement and repairs of lighting to achieve 100% of the goal of improving lighting and reducing crime in the French Quarter

#### **ENFORCEMENT**

#### FRENCH QUARTER ECONOMIC DEVELOPMENT DISTRICT OTHER PUBLIC SAFETY PROGRAMS

- Implement additional traffic and towing enforcement and track progress with Key Performance Indices reporting
- Hire Dedicated Code Enforcement Officer for focused work in the French Quarter and monitor Key Performance Indices

# Upper Quarter Patrol

PUBLIC SAFETY SERVICES CORP

MONTHLY REPORT - 22 May 2023

## Key Performance Indicators

Key Performance Indicators	January	February	March	April	2023 Year to Date	2022 Monthly Average
Business Checks	2,982	1821	2,720	3,559	11,082	2,273
Citizen Contacts	1,303	783	1,291	2,493	5,870	1,107
NOPD Assists	19	12	17	22	70	26
Subjects Moved	541	487	702	1,384	3,114	526
Medical (EMS Notified Rendered Aid)	7	5	9	16	37	8

## Summary of Month Activities

### 4/8/2023

Felix's restaurant management received a phone call from a hostile ex-employee expressing his intention to return to the premises. The recently terminated employee stated that he would be returning to collect his remaining pay, and would "flash the place up" if he was denied. Given the obvious urgency of the matter, the assistant manager immediately initiated a call to 911. While he remained on the phone for multiple minutes with the operator, the general manager, Matt Shaw, contacted UFQ detail administrator, Matthew Pincus, in an effort to get additional assistance. At this point, 2 UFQ Deputies were immediately contacted and requested to respond to the incident. Moments later, Matt Pincus received a follow up text that the ex-employee had in fact arrived at the restaurant and was attempting to enter the management office without authorization. Within the next 2 minutes, UFQ Deputies arrived on location and proceeded into the restaurant. Almost simultaneously, a responding NOPD unit arrived on scene. All responding personnel then proceeded up the stairwell, where they contacted two black males seated outside of the management office. A pat down of both subjects revealed a concealed firearm in the waistband of one individual. Both subjects were taken into custody without incident, placed under arrest and charged accordingly.

## Summary of Month Activities

- UFQ Deputies continue to contact individuals with stolen property during routine patrols. The majority of this merchandise is being taken from Walgreens, likely both the Canal and Royal St. locations. Because these businesses are not interested in pursuing criminal charges, UFQ personnel can only recover and return property to store staff.
- Activity in all categories this month is the highest recorded since UFQ patrols have commenced. The rise in statistical data is directly related to increased patrol hours resulting in substantially more business checks and subjects moved. Additionally, recent events such as French Quarter Fest and Jazz Fest have brought substantial visitors to the FQ resulting in increased citizen contacts, subjects moved and EMS requests.

4 - FQTF UCR April 2023 FQ UCR Tally Week 1

### Eighth District FQTF Daily UCR Tally

3/26/2023 to 4/1/2023

Homicide
Attempted Homicide
Aggravated Battery
Agg Batt by Shooting
Aggravated Assault
Aggravated Rape
Armed Robbery
Armed Robbery Gun/Knife
Simple Robbery
Property Snatching

Aggravated Burglary
Sumple Burglary
Residential Burglary
Business Burglary
Auto Burglary
Auto Theft
Theft
Shoplifting

		SUN	MON	TUE	WED	THU	FRI	SAT	Total	UNF	Total
		3/26	3/27	3/28	3/29	3/30	3/31	4/1	TOtal	UNF	TOtal
	30								0		0
	27-30								0		0
	34								0		0
	34S								0		0
	37								0		0
	42								0		0
	64								0		0
e	64G/K								0		0
	65								0		0
	65P								0		0
i	Total										
	Persons	0	0	0	0	0	0	0	0	0	0
	60								0		0
	62								0		0
	62R								0		0
	62B								0		0
	62C								0		0
	67A								0		0
	67							3	3		3
	67S								0		0
ĺ	Total										
	Property	0	0	0	0	0	0	3	3	0	3
	Total	0	0	0	0	0	0	3	3	0	3

4/2/2023 to 4/8/2023

Total

Homicide
Attempted Homicide
Aggravated Battery
Agg Batt by Shooting
Aggravated Assault
Aggravated Rape
Armed Robbery
Armed Robbery Gun/Kn
Simple Robbery
Property Snatching

		SUN	MON	TUE	WED	THU	FRI	SAT
		4/2	4/3	4/4	4/5	4/6	4/7	4/8
	30							
	27-30							
	34	1						
	34S	1						
	37							1
	42							
	64							
n	64G/K						1	
	65							
	65P							

Total		UNF	Total
0			0
0			0
1			1
1			1
1			1
0			0
0			0
1			1
0			0
0	1		0

4

0

0

1 0

11

3

0

21

25

Aggravated Burglary
Sumple Burglary
Residential Burglary
Business Burglary
Auto Burglary
Auto Theft
Theft
Shoplifting

Persons	2	0	0	0	0	1	1
60							
62							
62R			1				
62B							
62C	3			2	5		1
67A		1			1		1
67	3		2		1		
67S							
Total							
Property	6	1	3	2	7	0	2
Total	8	1	3	2	7	1	3

0		
1		
0		
0		
_		
4	0	
0		
0		
1		
0		
11		
3		
6		
0		
21	0	
25	0	

4 - FQTF UCR April 2023 FQ UCR Tally Week 3

### Eighth District FQTF Daily UCR Tally

4/9/2023 to 4/15/2023

Homicide
Attempted Homicide
Aggravated Battery
Agg Batt by Shooting
Aggravated Assault
Aggravated Rape
Armed Robbery
Armed Robbery Gun/Knife
Simple Robbery
Property Snatching

	SUN	MON	TUE	WED	THU	FRI	SAT
	4/9	4/10	4/11	4/12	4/13	4/14	4/15
30							
27-30							
34							
34S							
37			1				
42							
64							
64G/K			1				
65				1			
65P			1				

Tota
0
0
0
0
1
0
0
1
1
1

0

Aggravated Burglary Sumple Burglary Residential Burglary Business Burglary Auto Burglary Auto Theft Theft Shoplifting

Total							
Persons	0	0	3	1	0	0	0
60			1				
62				1		1	
62R						1	
62B				1			
62C	2		1				
67A							
67	2	1	1	5	5	4	2
67S			2				1
Total							
Property	4	1	5	7	5	6	3
Total	4	1	8	8	5	6	3

4
1
2
1
1
3
0
20
3
31
35

Total

0

0

0

0

0

0

	1
	2
	1
	1
	3
	0
	20
	3
0	31

4/16/2023 to 4/22/2022

Homicide
Attempted Homicide
Aggravated Battery
Agg Batt by Shooting
Aggravated Assault
Aggravated Rape
Armed Robbery
Armed Robbery Gun/Knife
Simple Robbery
Property Snatching

	SUN	MON	TUE	WED	THU	FRI	SAT
	4/16	4/17	4/18	4/19	4/20	4/21	4/22
30							
27-30							
34							1
34S							
37	2	1	1				
42							
64							
64G/K							
65							
65P							

UNF	Total
	0
	0
	1
	0
	4
	0
	0
	0
	0
	0

0

0

Aggravated Burglary
Sumple Burglary
Residential Burglary
Business Burglary
Auto Burglary
Auto Theft
Theft
Shoplifting

•							
Total							
Persons	2	1	1	0	0	0	1
60							
62							
62R				1			
62B		1					
62C			1	1			
67A	1		1		3		
67		1	1		1	5	
67S					1	1	
		•	-	-	-	-	
Total							
Property	1	2	3	2	5	6	0
Total	3	3	4	2	5	6	1

U	
0	
	- -
5	
0	
0	
1	
1	
5	
5	
8	
2	
19	
24	

Total

0

0

0

4

0

0

0

	0
	0
	1
	1
	2
	5
	8
	2
0	19

5

4/23/2022 to 4/29/2022

Homicide
Attempted Homicide
Aggravated Battery
Agg Batt by Shooting
Aggravated Assault
Aggravated Rape
Armed Robbery
Armed Robbery Gun/Knife
Simple Robbery
Property Snatching

		SUN	MON	TUE	WED	THU	FRI	SAT
		4/23	4/24	4/25	4/26	4/27	4/28	4/29
	30							
	27-30							
	34							
	34S							
	37							
	42							
	64							
e	64G/K							
	65							
	65P							

Total	UNF	Total
0		0
0		0
0		0
0		0
0		0
0		0
0		0
0		0
0		0
0		0

Aggravated Burglary
Sumple Burglary
Residential Burglary
Business Burglary
Auto Burglary
Auto Theft
Theft
Shoplifting

Total							
Persons	0	0	0	0	0	0	0
			•		•		
60							
62							
62R							
62B			1				
62C			4		1		2
67A		1					
67	3	2	1	2		2	6
67S				1		1	
Total							
Property	3	3	6	3	1	3	8
Total	3	3	6	3	1	3	8

0	
	_
0	
0	
0	
1	
7	
1	
16	
2	
27	

27

0
0
0
1
7
1
16
2

0

4/30/2022 to 5/6/2022

	SUN	MON	TUE	WED	THU	FRI	SAT		Total	]	UNF	I
	4/30	5/1	5/2	5/3	5/4	5/5	5/6		TOtal		UNF	1
30									0			
27-30									0			
34								1	0	1		
34S									0			
37									0			
42								1	0	1		
64									0			
64G/K									0			
65								1	0	1		
65P									0	1		
								_		-		
Total												Ī
Persons	0	0	0	0	0	0	0		0		0	
		•		•	•	•	•					
60									0			
62									0			
62R									0			1
62B									0			1
62C									0			1
67A									0			
67	3								3			1
67S									0	]		1
								_		-		
Total										]		1
Property	3	0	0	0	0	0	0		3		0	
								_		-		
Total	3	0	0	0	0	0	0		3		0	

					T
D-04441-23	2/20/2023 0:00	67	8 CANAL ST	A 03	OPEN
D-01599-23	3/31/2023 2:00	67P	700 BOURBON ST	D 06	OPEN
D-02462-23	3/31/2023 22:00	67P	200 BOURBON ST	D 04	OPEN
D-04732-23	4/2/2023 0:00	67	555 CANAL ST #1809	C 01	OPEN
D-01056-23	4/2/2023 1:13	34S	700 BOURBON ST	D 05	CBA
D-01074-23	4/2/2023 1:50	67P	DAUPHINE ST & ORLEANS AV	D 06	OPEN
D-01524-23	4/2/2023 6:00	67	1133 ROYAL ST #4	E 02	OPEN
D-01435-23	4/2/2023 11:30	62C	1021 CONTI ST	D 03	OPEN
D-01408-23	4/2/2023 11:44	62C	111 IBERVILLE ST	B 01	CBA
D-02264-23	4/2/2023 17:30	62C	520 CHARTRES ST	D 01	OPEN
D-01829-23	4/2/2023 20:25	34C	700 BOURBON ST	D 01	CBA
D-02464-23	4/3/2023 3:00	67A	1100 BOURBON ST	D 01	OPEN
D-03219-23	4/4/2023 2:00	67	555 CANAL ST #752	C 01	OPEN
D-03299-23	4/4/2023 9:00	62R	1012 ORLEANS ST	D 03	CBA
D-03592-23	4/4/2023 13:40	67	739 BOURBON ST	C 03	OPEN
D-05363-23	4/5/2023 21:00	62C	301 CANAL ST	B 01	OPEN
D-05118-23	4/5/2023 21:15	62C	1039 BIENVILLE ST	D 02	OPEN
D-05377-23	4/6/2023 1:15	67A	1025 BIENVILLE ST	D 02	OPEN
D-05539-23	4/6/2023 2:30	62C	385 IBERVILLE ST	B 02	OPEN
D-05526-23	4/6/2023 3:00	62C	1000 IBERVILLE ST	D 01	OPEN
D-05280-23	4/6/2023 3:07	67P	DUMAINE ST & BOURBON ST	E 01	OPEN
D-05708-23	4/6/2023 5:00	62C	420 N RAMPART	D 03	OPEN
D-05762-23	4/6/2023 13:50	62C	201 CANAL ST	B 01	OPEN
D-06534-23	4/6/2023 18:00	62C	BIENVILLE ST & N PETERS ST	B 01	OPEN
D-06675-23	4/7/2023 4:30	64G	100 BURGUNDY ST	D 01	OPEN
D-07577-23	4/8/2023 7:30	62C	1000 IBERVILLE ST	D 01	OPEN
D-08056-23	4/8/2023 22:06	37	116 BOURBON ST	D 01	СВА
D-08113-23	4/8/2023 23:20	67A	DAUPHINE ST & IBERVILLE ST	D 01	OPEN
D-08812-23	4/9/2023	67	621 ST. LOUIS	С	OPEN
D-08817-23	4/9/2023	62C	1000 iberville	D	OPEN
D-08849-23	4/9/2023	62C	1000 Iberville	D	CBA
D-08607-23	4/9/2023	67P	700 BIENVILLE	D	OPEN
D-09154-23	4/10/2023	67	116 BOURBON	D	OPEN
P-00028-23	4/11/2023	67P	BOURBON / ST. LOUIS	D	OPEN
D-10460-23	4/11/2023	67S	619 ROYAL	D	OPEN
D-10365-23	4/11/2023	62C	936 N. Rampart	E	OPEN
D-10585-23	4/11/2023	67S	927 ROYAL	E	OPEN
D-10180-23	4/11/2023	60	719 Esplanade	F	CBW
D-10042-23	4/11/2023 2:10	37	818 SAINT LOUIS ST	D 05	СВА
D-10095-23	4/11/2023 4:14	65P	GUNDY ST & GOVERNOR NICHOL	E 01	OPEN
D-10917-23	4/11/2023 22:29	64G	400 ESPLANADE AV	E 03	OPEN
D-11225-23	4/12/2023	62	207 N. Peters	В	OPEN
P-00046-23	4/12/2023	67P	718 BOURBON	В	OPEN
D-11658-23	4/12/2023	67	BOURBON / CONTI	D	OPEN
P-00033-23	4/12/2023	67P	411 BOURBON	D	OPEN
			•		

D-11735-23	4/12/2023	67	1014 ROYAL	E	OPEN
D-11090-23	4/12/2023	62B	901 Decatur	Е	OPEN
D-11038-23	4/12/2023 2:39	65	300 BOURBON ST	D 04	OPEN
D-12537-23	4/13/2023	67	800 DECATUR	В	OPEN
P-00047-23	4/13/2023	67P	333 BOURBON	D	OPEN
P-00048-23	4/13/2023	67P	400 BOURBON	D	OPEN
D-12361-23	4/13/2023	67	941 BOURBON	E	OPEN
D-12217-23	4/13/2023	67	300 CANAL	G	OPEN
P-00049-23	4/14/2023	67	129 CHARTRES	C	OPEN
P-00052-23	4/14/2023	67	621 ST. LOUIS	C	OPEN
D-13102-23	4/14/2023	67	800 BIENVILLE	D	CBA
D-13586-23	4/14/2023	62	923 Governor Nicholls	E	CBW
P-00051-23	4/14/2023	67	1009 BOURBON	E	OPEN
D-13898-23	4/14/2023	62R	1229 Burgundy	<u>_</u>	OPEN
D-14328-23	4/15/2023	67S	134 Royal	C	CBA
D-14328-23	4/15/2023	67P	500 Bourbon	D	OPEN
D-14108-23	4/15/2023	67P	400 Bourbon	D	OPEN
D-14384-23	4/16/2023 0:55	37	BOURBON ST & ORLEANS ST	E 01	CBW
D-15142-23	4/16/2023 15:00	37D	CANAL ST & BOURBON ST	D 01	CBW
	4/16/2023 15:30	67A	500 ESPLANADE AV	E 05	OPEN
D-15902-23		37		D 04	
D-16122-23	4/17/2023 1:19		400 BOURBON ST		CBA
D-16667-23	4/17/2023 4:30	67	400 BOURBON ST	D 01	OPEN
D-16421-23	4/17/2023 10:32	62B	365 CANAL ST	B 01	OPEN
D-18240-23	4/18/2023 1:00	62C	500 DECATUR ST	B 02	OPEN
D-17120-23	4/18/2023 1:59	37 67	CANAL ST & ROYAL ST	D 01	CBA
D-17215-23	4/18/2023 3:00		555 CANAL ST #962	C 01	OPEN
D-18191-23	4/18/2023 22:30	27-67A	500 DECATUR ST	B 02 E	OPEN
D-18479-23	4/19/2023	62R	1238 DAUPHINE ST		OPEN
D-18463-23	4/19/2023 4:00	62C	500 TOULOUSE ST	C 03	OPEN
D-19450-23	4/20/2023 2:00	67A	708 DECATUR ST	B 02	OPEN
D-19323-23	4/20/2023 9:38	67S	134 ROYAL ST	C 01	OPEN
D-20481-23	4/20/2023 17:25	67	1241 ROYAL ST	E 02	OPEN
D-20044-23	4/20/2023 21:30	67A	800 ESPLANADE AV	E 02	OPEN
D-20333-23	4/20/2023 21:45	67A	225 N PETERS ST	B 02	UNF
D-20064-23	4/21/2023 0:10	67	BURGUNDY ST & SAINT LOUIS ST	D 03	OPEN
D-20100-23	4/21/2023 0:15	67P	800 CONTI ST	D 04	OPEN
D-20918-23	4/21/2023 1:30	67	300 BOURBON ST	E 03	OPEN
D-20188-23	4/21/2023 2:00	67	BOURBON ST & CANAL ST	D 01	OPEN
D-21551-23	4/21/2023 4:00	67A	400 ESPLANADE AV	F 01	OPEN
D-20398-23	4/21/2023 10:00	67B	733 SAINT PETER ST #70116	B 06	OPEN
D-20667-23	4/21/2023 11:00	67	1005 BARRACKS ST	E 02	OPEN
D-21644-23	4/22/2023 15:03	34C	BOURBON & SAINT LOUIS	D 05	OPEN
D-22333-23	4/23/2023	67P	941 Bourbon	С	OPEN
P-00100-23	4/23/2023	67	541 Bourbon	D	OPEN
D-22294-23	4/23/2023	67	Bourbon / Canal	I	OPEN
D-23465-23	4/24/2023	67A	385 Iberville	В	OPEN
D-23310-23	4/24/2023	67	214 Royal	С	OPEN

### 4 - FQTF UCR April 2023

D-22969-23	4/24/2023	67	701 Bourbon	D	OPEN
D-24124-23	4/25/2023	62C	333 Canal	В	СВА
D-24184-23	4/25/2023	62C	200 Decatur	В	OPEN
D-24194-23	4/25/2023	62B	635 Canal	С	СВА
D-24467-23	4/25/2023	62C	600 Royal	С	OPEN
D-25042-23	4/25/2023	62C	420 N. Rampart	D	OPEN
D-24276-23	4/25/2023	67P	441 Bourbon	D	OPEN
D-25615-23	4/26/2023	67S	333 Canal	В	OPEN
D-24241-23	4/26/2023	67	739 Canal	D	OPEN
D-25365-23	4/26/2023	67P	Bourbon / Canal	D	OPEN
D-26398-23	4/27/2023	62C	111 iberville	В	OPEN
D-27439-23	4/28/2023	67S	134 Royal	С	CBW
D-27709-23	4/28/2023	67	227 Bourbon	D	OPEN
D-27804-23	4/28/2023	67	817 St. Louis	D	OPEN
D-28668-23	4/29/2023	62C	111 iberville	В	OPEN
D-29237-23	4/29/2023	62C	433 St. Peter	В	OPEN
P-00153-23	4/29/2023	67B	400 St. Peter	В	OPEN
P-00153-23	4/29/2023	67B	400 St. Peter	В	OPEN
D-28643-23	4/29/2023	67F	334 Royal	С	OPEN
D-28765-23	4/29/2023	67F	Canal / Royal	С	OPEN
P-00157-23	4/29/2023	67P	511 Bourbon	D	OPEN
P-00157-23	4/29/2023	67P	511 Bourbon	D	OPEN
D-29673-23	4/30/2023	67	541 Bourbon	D	OPEN
D-29518-23	4/30/2023	67P	Bourbon/ Canal	D	OPEN
P-00163-23	4/30/2023	67P	200 Bourbon	D	OPEN

### 4 - FQTF UCR April 2023

	Jan-23	23-Feb	Mar-23
Total Calls	3314	2767	2740
App Call	307	365	381
Dispatch	182	83	48
Self-Initiated	2825	2319	2311
Average Response Time	4.0	3.2	3.4
App Call Response Time	12.4	23	11
Stats:			
Arrests	14	10	14
Citations	36	42	42
Summons	8	13	7
FICs	40	41	22
Business Checks	471	289	422
Citizen Contacts	804	611	729
Subjects Moved	398	395	447
Report To Follow	13	4	13
Miles	7588	5954	8789

### 4 - FQTF UCR April 2023

	Apr-23
Total Calls	2733
App Call	404
Dispatch	101
Self-Initiated	2228
Average Response Time	4.2
App Call Response Time	
Chaha	
Stats:	0
Arrests	8
Citations	22
Summons	0
FICs	17
Business Checks	379
Citizen Contacts	816
Subjects Moved	430
Report To Follow	4
Miles	6310
Miles	6219
Percentage of Shifts	49.50%
Filled Shifts	446
Scheduled Shifts	900

### 2023 CLEARANCE RATES 1/2/2023 - 5/1/2023

.

OFFENSE	YTD	YTD	%	PRIOR
OTTENSE	2023	CLEARED	CLEARED	CLEARANCES
HOMICIDE	2 ·	1	100%	1
AGGRAVATED BATTERY	21 ·	13	71%	2
SHOOTING	7 ·	4	57%	
AGGRAVATED ASSAULT	22 ·	19	91%	1
AGGRAVATED RAPE	13 ·	0	0%	
ARMED ROBBERY	22 ·	15	73%	1
SIMPLE ROBBERY	13 、	6	46%	
PROPERTY SNATCHING	12 、	4	33%	
PERSONS	112	62	60%	5
AGGRAVATED BURGLARY	1 ·	1	100%	
BUSINESS BURGLARY	14 ·	3	21%	
RESIDENCE BURGLARY	14 ·	2	29%	2
SIMPLE BURGLARY	4 ·	2	75%	1
AUTO BURGLARY	342 ·	31	12%	9
AUTO THEFT	209 ·	11	7%	4
THEFT	439 ·	24	6%	1
SHOPLIFTING	75 ·	35	48%	1
PROPERTY	1098	109	12%	18
TOTAL	1210	171	16%	23

2023\_FQEDD\_Monthly\_Report\_Data Trust Fund

French Quarter Eco	onomic <u>De</u>	evelopm <u>e</u> r	nt Distri <u>ct</u>	Trust Func	<u> </u>					_			_	
	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	BUDGET
INCOME - BUDGET	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	1,000,000	3,000,000
INCOME - FQEDD Sales Tax	13,277.00	225,112.00	290,544.00	307,951.00									836,884.00	84%
New Remittances	259,864.74	225,112.00	290,544.00	307,951.00									1,083,471.74	108%
2022 Online Sales Tax Adjustme	(246,587.74)													
Overdue or "Old" Remittance	-	-	449.00	10,986.00									11,435.00	
Benefits Refund													=	
Benefits Refund 2022													=	
				15,000.00									15,000.00	
EXPENSES - BUDGET	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	1,000,000	3,000,000
EXPENSES	134,165.42	111,660.20	159,941.05	113,492.69	-	-	-	-	-	-	-	-	533,807.55	53%
Overtime	115,306.90	94,410.89	113,676.97	95,831.55									419,226.31	
Salary		224.55	7,196.51	6,392.51									13,813.57	
Medicare	1,587.93	1,358.89	1,290.30	832.01									5,069.13	
Group Health Insurance			4,646.87	3,463.39									8,110.26	
Workers' Compensation			3,872.32	2,886.13									6,758.45	
Life Insurance			45.45	33.77									79.22	
Unemployment Insurance			28.90	21.55									50.45	
Retention Payment**			15,000.00										15,000.00	
Social Security			-	-									-	
SDT Productions (App)	2,010.66	1,222.64	2,262.64	4,031.78									9,527.72	
FQMD	10,330.75	5,412.50	9,052.25										24,795.50	150,000.00
Covergint Tech													=	
Traverlers Aid Society GNO	6,939.84	10,253.37	14,183.73										31,376.94	
ACCOUNTS PAYABLE	- ,	- ,	-	16,797.94	-		-	-	-	-	-		16,797.94	
FQMD				5,788.75									5,788.75	
Traverlers Aid Society GNO			1	11,009.19									11,009.19	
FQMD invoice was submitted 5/s	عدادا النبي مما	May											=	
Traveler's Aid Invoice was submitted 5/s		,	Anu										=	
Traveler's Ald Invoice was submi	itleu 4/30 not 4/1 \$	so will be paid in i	viay										=	

Supplemental Police Patrol Program Key Perfomance Indices														
DESCRIPTION	January	February	March	April	May	June	July	August	September	October	November	December Average Year to Date	KPI	Total
SPPP Officers Trained in FQ Specific Laws	100%	100%	100%	100%								100%	100%	
App Response Time	12	23	11	12								15	10	
Citizen Contracts	804	611	729	816								740	700	2,960
Business Checks	471	389	422	379								415	500	1,661
Percentage of Shifts Filled	67%	59%	67%	50%								61%	75%	
Supplemental Police Patrol Program C	ategories	Tracked												
Description	January	February	March	April	May	June	July	August	September	October	November	December Year to Date Average	Historic 5-Year Avg	Total
App Calls Received	307	365	381	404								364	371	1,457
Dispatch Calls Responded to	182	83	48	101								104	100	414
Self Initated Calls Reported	2825	2319	2311	2733								2547		10,188
Arrests & Apprehensions	14	10	14	8								12	33	46
Summons / Traffic Citations	8 / 36	13 / 42	7 / 42	0 / 22								43	58	170
Subjects Moved	398	395	447	430								418	1,328	1,670
Miles Patrolled	7,588	5,954	8,789	6,219								7,138		28,550
SPPP Vehicles Available for Patrol	8	8	8	8								8		
Officers Assigned to the 8th District	73	73	73	73								73	98 (2021/1	0/01)
Person Crimes in the FQ	13		14	13								13		40
Officers: Bourbon Promenade	15	15	15	14								15		

2023\_FQEDD\_Monthly\_Report\_Data RTCC

	Real Time Crime Center Programs	S												
Responsible Party	Description	January	February	March	April	May	June	July	August	Septembe	October	NovemberDecembe	Year to Date	Total
Start Date: 2/1/2023	Crime Camera Installation													
Public Safety	Crime Cameras Installed	0	0	0	0									-
Public Safety	Cameras Online	0	0	0	0									-
Public Safety	Time Cameras Down												#DIV/0!	
Start Date:	License Plate Readers Installation													
Public Safety	License Plate Readers Installed	0	15	15	15									45
Public Safety	Cameras Online	0	15	15	15									45
Public Safety	Time Cameras Down		0	0	0								0	
Start Date:	RTCC Crime Camera Staffing Pilot													
SPPP Supervisor	% of Shifts Filled												#DIV/0!	
	% Cameras Online												#DIV/0!	
SPPP Supervisor	# Cameras Offline > 1 Day												#DIV/0!	-
SPPP Supervisor	Video Downloads (Officer Assists)												#DIV/0!	-

2023\_FQEDD\_Monthly\_Report\_Data Parking Enforcement

Start Date:	Parking Enforcement Pilot														
Responsible Party	Description	January	February	March	April	May	June	July	August	September	October	NovemberDe	cember	Year to Date Average	Total
Public Works	Shifts Filled	25	0	0	0									6	25
Public Works	Citations Written	270	0	0	0									68	270
Public Works	Vehicles Towed	24	0	0	0									6	24
Public Works	Vehicles Booted	0	0	0	0									0	-
Public Works	Values of Fines Issued	\$ -	\$ -	\$ -	\$ -									\$ - \$	<b>)</b> -
	Nights of Enforcement	3	0	0	0									1	3

2023\_FQEDD\_Monthly\_Report\_Data Code Enforcment

Start Date:	Dedicated French Quarter Code Enforce	ement Office	er												
Responsible Party	Description	January	February	March	April	May	June	July	August	Septembe	October	November	December	Year to Date Average	Total
Code Enforcement	Citations Issued	0	0	0	0									0	-
Code Enforcement	Violations sent to adjudication	0	0	0	0									0	-
Code Enforcement	# Residential issues vs # Business issues	0	0	0	0									0	-
Code Enforcement	Value of fines issues	0	0	0	0									0	-

2023\_FQEDD\_Monthly\_Report\_Data Streetlight Installation

Start Date:	Streetlight Installation														
Responsible Party	Description	January	February	March	April	May	June	July	August	Septembei	October	November	December	Year to Date Average	Total
Public Works	Installed Locations	0	0	0	0									0	-
Public Works	Outages													#DIV/0!	-
Public Works	Repairs													#DIV/0!	-

2023\_FQEDD\_Monthly\_Report\_Data

Homeless Services

Start Date: 1/9/2023	Street Outreach Case Management													
Responsible Party	Description	January	February	March	April	May	June	July	August	Septembe	e October	November Decembe	Year to Date Average	Total
TASGNO	New clients (never seen before in Year)	54	21	66	13								39	154
TASGNO	Repeat contacts (clients seen earlier in month or year)	35	138	160	107								110	440
TASGNO	Unique Clients Contacted	54	60	99	43								64	256
TASGNO	Chronically Homeless Individuals Contacted	30	34	71	35								43	170
TASGNO	Encountered Individuals Who were Connected to Housing Programs but not housed by end of Month	1	2	3	1								2	7
TASGNO	Permanent Housing Placements	0	0	1	1								1	2
TASGNO	Transitional Housing Placements	0	0	0	0								0	-
TASGNO	Clients connected to treatment	2	9	17	10								10	38
	Benefits Enrollment (# connections to public benefits with outreach help):	9	24	23	8								16	64
	Vital Documents (#connections to their identifying documents with outreach help:	10	16	23	13								16	62
TASGNO	Returns to homelessness in the District		5	8	6								6	19

2023\_FQEDD\_Monthly\_Report\_Data Public Mtgs & Reports

Public Meeting	January	February	March	April	May	June	July	August	September	October	November	December
FQMD Board Meeting	1/9/2023	2/13/2023	3/13/2023	4/1/2023	5/8/2023							
FQMD Security & Enforcement Committee Meeting	1/23/2023	2/27/2023	3/27/2023	4/24/2023	5/22/2023							
Quarterly City Council Briefing		2/2/2023			5/25/2023							

### April 2023 French Quarter Street Outreach Report Travelers Aid Society (TAS) Frontlines Outreach Team in Partnership with the FMC/FQEDD

### POPULATION ENCOUNTERED – DESCRIPTIVE STATISTICS

Outreach Contacts in April	120
# New clients (never seen before in 2023)	13
# Repeated contacts with clients (contacts with clients seen earlier in month or year)	107
# Unique Clients Contacted in April	43
(all new individuals and repeat individuals contacted this month, without duplication)	

<u>Densely Populated Areas</u>: Duncan Plaza, Main Branch of the New Orleans Public Library, Claiborne Avenue between Iberville and Poydras Streets (under the I-10 elevated expressway), 100-900 blocks of Canal Street

### Total # of Chronically Homeless Individuals Contacted in April:

35

{Under the Department of Housing and Urban Development's definition, a chronically homeless individual is someone who has experienced homelessness for 1 year or longer or who has experienced several episodes of homelessness in the last 3 years *and* has a disability. Chronic status based on client reported homeless time.}

### <u>Total # of Encountered Individuals who were connected to housing programs (have vouchers issued to them) but were not housed by end of month</u>

1

These individuals have (or had at any point in the month) a housing voucher issued to them but did not move into housing by the end of the month. This can be because their housing program is still looking for an available/affordable unit or because they are not in sufficient contact with their housing program. Because 3 of the 43 encountered individuals were housed prior to or during this month, this means 2.5% of (1 of the 40) encountered individuals who were still homeless by April 30<sup>th</sup> are connected to housing vouchers (which could pay their rent) but are not connected to actual available housing where they can use their vouchers.

### <u>Total # of Encountered Individuals who reported previously being housed in a housing program after a period of homelessness and who have since returned to homelessness ("returns to homelessness")</u>

6

These individuals have previously not only been connected to/approved for housing assistance from a program like Unity or HANO but had also moved into that housing after a period of homelessness and have since returned to homelessness again. This number does not include individuals who maintain their housing but choose to spend time outside for social/personal reasons and/or who are temporarily sleeping outside because they have lost access to their housing for now (e.g., due to misplaced keys or water shutoff).

### TRAVELERS AID SOCIETY FRONTLINES OUTREACH TEAM EFFORTS AND OUTCOMES

#### Housing (# of connections to housing opportunities with outreach help)

- \*These 3 connections to housing supports represent assistance to 2 unique clients
  - 1 client moved into a Permanent Housing Placement (Settings include being newly placed in voucher-based housing, group homes, market rentals, moving in with family, etc.)
  - 0 clients moved into Transitional Housing Placements (Settings include being newly placed in Safe Havens, Emergency Motels, etc. this number does NOT include emergency shelters)
  - 2 clients were newly linked to housing assistance/subsidy (Linkages include being matched to a voucher, enrolled in a housing program, or approved for rent and deposit help does not mean move-in has occurred yet, just that a subsidy was newly assigned in client's name)

O clients were assisted in returning home after a brief period of homelessness caused by logistic errors (situations include mediating conflict with landlords/neighbors, getting locks changed/new keys, etc.)

### <u>Treatment</u> (# of connections to treatment with outreach help):

10

- \*These 10 connections represent assistance to 6 unique clients; some clients need several forms of treatment
  - 4 instances of helping clients attend primary or specialist medical or mental health appointments
  - 1 client was assisted in enrolling in Assertive Community Treatment (ACT) Teams
  - 3 instances of assisting with direct wound care or the direct provision of medication/medical supplies
  - O clients were accompanied to, visited in, or otherwise assisted during hospitalization
  - 2 clients were assisted to enter detox, rehab, or the Sobering Center

#### Benefits Enrollment (# of connections to public benefits with outreach help):

8

- \*These 8 connections represent assistance to 7 unique clients; some clients need multiple benefits
  - 6 clients were approved for SNAP/Food Stamps with outreach help
  - 1 client was enrolled in Medicaid with outreach help
  - 1 clients was connected to monthly SSI/SSDI benefits with outreach help

### Vital Documents (# of identifying documents obtained or re-obtained with outreach help):

- \*These 13 documents represent assistance to 10 unique clients; some clients need multiple documents
  - 5 clients obtained their birth certificates with outreach help
  - 4 clients obtained their state IDs with outreach help
  - 4 clients obtained their Social Security card with outreach help

TOTAL: Jan – April 2023	Outreach Contacts	Housing Placements	Treatment Connections	Benefits Enrollments	Vital Documents Obtained
	154 unique individuals; 416 total contacts	2 permanent move-ins; 0 transitional move-ins; 4 new program placements; 0 returns- to-home	38	64	62

### **Outreach Successes:**

### Move-In and ACT Enrollment:

S is a young individual who has been living on the streets of the French Quarter for the past year. He had made several attempts to connect to housing and public benefits throughout that year, but reported difficulties getting approved or following up for services that required him to keep a telephone or come to offices at specific times, given his phones were often stolen and he felt unable to make appointments across town on foot with no way to tell time. The French Quarter outreach team has met with S regularly over the past several months and assisted in the completion of his housing application. S was approved for housing and moved into a recently remodeled studio apartment near downtown in April and we are excited to see what his life can look like now that he is safely off the streets. S will also be receiving support from an ACT team who will help him manage his medical and mental health needs to stay stably in housing.

### Over \$10,000 in SSA Payments:

B is an older gentleman who has been living outside for years and who has been unable to find help connecting to services. The French Quarter outreach team has been engaging with B for the past several months and, this month, was able to assist him in sorting out his Social Security disability payments, which B has been stuck trying to figure out for months. Due to the time delay, B was then given over \$10,000 in backpay from Social Security and plans to use the funds to relocate to a state where he has more connections and hopes to buy a trailer. We are happy to have supported B in getting the money he is owed so that he can live his life where he prefers, safely indoors.

#### **Outreach Challenges, Our Team's Response, and Systemic Barriers**

Increasingly, our French Quarter outreach team is getting individuals approved for housing vouchers that enable them to rent studio or one-bedroom apartments in the metro area. These vouchers generally offer limited choices of where individuals can live, however, because it is legal in Louisiana for landlords to categorically discriminate against individuals who pay their rent with vouchers and to simply disallow this entire group of people from applying to their properties (a form of discrimination that is illegal in 20+ other states currently). Such discriminatory housing practices, combined with the continually increasing rental prices in the metro area mean that individuals holding vouchers have limited choices of where they can live, especially given that most voucher caps are currently around \$1000 for a studio or one-bedroom apartment, which must include utilities for those individuals who do not have another source of income with which they can put utilities in their name (which is the case for many of those living on the streets in the French Quarter).

So, while we are excited to assist more and more individuals through the housing process, we are finding that the majority of the housing units available to our clients, especially anywhere near their community or known services, are often poorly kept-up in terms of maintenance standards and/or are in relatively unsafe areas of town that are subject to a lot of violence and drug usage. While this is still an improvement from staying outside, it does not fully serve the health and potential of our clients quite as much as safe, well-kept, affordable housing units could, especially because houseless individuals often are extremely marginalized and may have significant mental health issues and traumas related to living in such unsafe environments.

On a client-by-client basis, we are doing as much legwork as possible to help our clients find safe, affordable units with landlords who are willing to rent to them and are benefitted in this effort by the larger Travelers Aid team having existing landlord relationships. However, we are working with more clients across all departments of Travelers Aid than there are safe, affordable units available at any given moment in time. Additionally, clients who have been previously housed seem more likely to return to the streets if the conditions in their housing/apartment felt unsafe, unclean, or too far from services – if formerly houseless individuals feel that they are not able to improve their lives in housing due to that housing's poor quality, they are more likely to leave that housing, and thus return to the streets.

On a large scale, we hope this information can be used to push for more legal protections for voucher holders locally and in Louisiana and that the prioritization of safe, well-kept, affordable housing is taken seriously by the city. As our

outreach team builds relationships with more and more unhoused individuals in the French Quarter, we find they are by and large interested in improving their quality of life and moving to safe, affordable housing, but we cannot help them do so if not enough safe, affordable housing exists.