

SECURITY & ENFORCEMENT COMMITTEE

Meeting Notes

Monday, 24 April 2023, 11:00 am

Bienville House, 320 Decatur Street, New Orleans, LA 70130

1. Call to Order, Reading of the Agenda, and Roll Call

The meeting was called to order at 11:03 am and the agenda was read into the record.

COMMITTEE MEMBERS				VOTES
First Name	Last Name	Present	Absent	Approve mtg notes
Joshua	Grippio	X		Yes
Frances	Hegenberger		X	-
Jessica	Dietz	X		Yes
Glade	Bilby	X		Yes
Jane	Cooper	X		Abstain
Steve	Caputo	X		Yes

INTRODUCTION OF ATTENDEES:

GUESTS		
First	Last	Role
Karley	Frankic	Executive Director
Cpt. LeJon	Roberts	Commander of NOPD 8 th District
Sgt. Marc	Boudreau	SPPP Coordinator
Lt. Travis	Ward	New Deputy Commander for the 8 th District
Matt	Pincus	Public Safety Services Corp.
Bob	Simms	Commissioner
Alex	Dunkenberger	City CAO's office FQEDD Liaison

Cpt. Roberts introduced Lt. Travis Ward who is taking over as Deputy Commander for the 8th District as Lt. Palumbo has been moved to NOPD Headquarters.

2. Public Comment:

No written public comment was received at the beginning of the meeting.

3. Approval of previous meeting notes

Mr. Grippio motioned to approve the previous meeting notes. Mr. Bilby seconded the motion, and it was approved.

4. Committee Chair's Comments

- a. 2023 Committee Work Plan Review

French Quarter MANAGEMENT DISTRICT

The Committee Chair reviewed the 2023 work plan and progress made year to date with Upper Quarter Patrol providing additional patrols and Travelers Aid Society providing homeless case management. Staff will be reaching out to the new Director of Homeless Services and Strategies to schedule a meeting to further expand coordination around homeless services in the Quarter. FQEDD Key Performance Indices are helping to measure successes as the committee goes through the year. Mr. Bilby would like to take the removal of the Bourbon Street bollards off the work plan list and put enforcement at the top of the list. Mr. Caputo said the bollards have been an issue for three years and their damaged condition makes the French Quarter look trashy, along with the busted barricades and graffiti leads people to believe that they can litter. Mr. Bilby noted that during French Quarter Fest there were cars parked to the corners of intersections and this would make it impossible to get fire trucks through the neighborhood during an emergency. Chair Cooper agreed to remove the bollards from the work plan. Ms. Cooper suggested bringing the top Parking Enforcement leader to the next meeting. Cpt. Roberts suggested inviting Alton Jones. Ms. Cooper would like to provide them questions ahead of the meeting.

5. Presentation – Presentation on the monthly report of the Upper Quarter Patrol. To present: Matthew Pincus

See attached report, adding “3/1/2023 While on routine foot patrol, UFQ detail deputies were flagged down by a DDD Ranger in reference to a mentally unstable male at the intersection of Royal and Canal. Upon arrival, deputies observed the male subject smashing glass bottles in the street while yelling profanities. Before the officers could approach the subject, he proceeded east on Royal St. and then left on to Iberville towards Bourbon. At this point, NOPD arrived on scene and detained the subject without further incident. Once detained, the subject expelled a razor blade from his mouth. Despite this, no injuries were observed. NOPD then transported the male to UMC for further observation.”

The Chair noted the increase in KPIs, Mr. Pincus noted that this correlates to the increase in shifts filled. April is on track to continue as such.

6. Presentation – Presentation of Eighth District Crime Statistics and the Supplemental Police Patrol Program. To Present: Sgt. Marc Boudreau

See attached reports.

Sgt. Boudreau noted that all SPPP Patrol Officers are trained to issue traffic citations. The CEA states that there should be an officer in all zones and a dedicated traffic enforcement officer from 7a -7p. The SPPP traffic enforcement shift is filled after the zone shifts are followed. The committee discussed conflicting reports about parking ticket books and machines being made available to the SPPP. Sgt. Boudreau said he has been trying to get handheld machines from Parking Enforcement. Sgt. Boudreau noted that the FQEDD funded supplemental parking enforcement in the 2023 budget but DPW did not have staff sign up for those shifts again this past month. Sgt. Boudreau noted that officers are writing traffic and moving citations, not necessarily parking tickets. Mr. Dunkenberger said the Administration are looking at having a DPW representative assigned to liaise with the FQEDD.

7. Presentation - Update on the Royal Street Pedestrian Mall barricade mobilization. To present: Sgt. Marc Boudreau

Cpt. Roberts reported that as of 4/17 the mall is now being staffed by NOPD on an overtime basis during mall hours. Peter Moss is going to buy barricade cover sleeves to show that Royal Street is a pedestrian mall. This is a 90-day trial period until NOHSEP can hire the grounds patrol officers to take over for NOPD. The Superintendent has approved 45 hours per week for these shifts. Ms. Dietz has a preliminary design that shows the days/hours and brings awareness to the residents and businesses. Cpt. Roberts noted that coupled with the increased presence of the overtime officers walking, biking, and mounted patrol from Orleans to Bienville, the neighborhood should see

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increased presence and compliance. Cpt. said that the street performers seem happy. Presentation – Presentation of Travelers Aid Society of Greater New Orleans Case Management February Report. To present: Karley D. Frankic

See attached report. Ms. Frankic highlighted that within these first three months the team has gotten two people into housing. TASGNO additionally reported during the FQEDD Agreement Monitors' meeting that there is an uptick in unhoused population during festival season.

Cpt. Roberts said that he and CLOs visited the Gove, Nicholls and Esplanade wharfs, and as the river is rising, folks are moving out from under the wharves. However, he is not seeing an uptick in property crimes that one often sees when the homeless population increases or is moved geographically. Cpt. Roberts talked to Nathaniel Roberts, the new Director of Homeless Services and Strategies about this issue. It is very dangerous under the wharfs with drug use and person crimes, including sexual assault. The state Dept. of Transportation is starting to get involved with homeless encampments in the State's right-of-way. One must be documented as being homeless for a year in order to get a housing voucher. Cpt. Roberts said that there is a high priority to get additional police details and beds open at the low barrier shelter and this should provide a reprieve of the homeless density.

8. Update on Auto Theft Prevention Signage Program by Karley D. Frankic

Ms. Frankic reported that the signs are being designed to use "Remove" instead of "Hide" and will be manufactured locally. She will share draft design with the team once received from the vendor.

9. Update on City Safety Coordination by Alex Dunkenberger

Alex Dunkenberger has been assigned to be the liaison from the CAO's office to work with the FQEDD and FQMD.

a. Streetlights

i. Contract for Repairs Report

Legacy, the City's Project Management Contractor overseeing All Star's repair contract, recently reported that so far All Star has completed:

- 54 Outages restored
- 17 Refractors/lens cleaned
- 18 Fixtures replace/reset
- 12 Reinstallations
- 12 Entergy coordination / Additional Work
- 13 Pending Outages

Total Number of Tier 1 Outages Remaining for District C is 23.

ii. Action Plan for installation of 16 new FQEDD Funded lights

Ms. Frankic reported that the next step is a walk about of the NOPD identified crime hotspots with DPW and Legacy to look at each site for existing infrastructure and identify locations for the 16 new light poles.

b. Bourbon Street Crash Bollard

i. Timeline to removal

The Bourbon Street Bollard removal was pulled into a City-Wide Bollard Plan. Mott McDonald is to provide three designs and it is now in a three-month assessment that should be done at the end of May.

ii. Action Plan for replacement of bollards on pedestrian malls

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c. FQEDD Code Enforcement Inspector hiring status

Mr. Dunkenberger and Ms. Frankic met and clarified confusion at City Hall that it was a code enforcement inspector and not a sanitation ranger approved in the 2023 budget. Mr. Dunkenberger would like to do a walkabout in the French Quarter to see the types of infractions that the inspector would be focused on. Code Enforcement just hired a new inspector and are working to increase wages so he is hopeful this position can be hired soon.

d. FQEDD Supplemental Police Patrol Program Application Request for Proposals

Mr. Dunkenberger reported that a draft of the RFP is done and in review. It will be posted once it is finalized.

10. New Business– To consider and take action upon any other matters that may properly come before the French Quarter Management District Security and Enforcement Committee

No new business was discussed.

11. Next meeting date: 22 May 2023

The next scheduled meeting of the committee is Monday, May 22nd, at 11:00 am at Bienville House.

12. Adjournment

Mr. Grippo made a motion to adjourn, Mr. Caputo seconded the motion, and the meeting was adjourned at 12:00 pm

Upper Quarter Patrol

PUBLIC SAFETY SERVICES CORP

MONTHLY REPORT – 24 April 2023

Key Performance Indicators

Key Performance Indicators	January	February	March	2023 Year to Date	2022 Monthly Average
Business Checks	2,982	1821	2,720	7,523	2,273
Citizen Contacts	1,303	783	1,291	3,377	1,107
NOPD Assists	19	12	17	48	26
Subjects Moved	541	487	702	1,730	526
Medical (EMS Notified Rendered Aid)	7	5	9	21	8

Summary of Month Activities

3/11/2023

While conducting walking patrols, UFQ Detail personnel contacted an adult male in the 100 block of Royal St. unresponsive to touch or verbal commands. EMS was requested and arrived on scene to render aid. Upon further medical assessment, it was determined that although the male subject had been drinking, hospitalization was not required. At this point, the Sobering Center was contacted and apprised of the situation. Once Sobering Center arrived and initiated evaluation of the male, it was learned that the individual would voluntarily enter the treatment program. Sobering Center staff then transported the individual to the Sobering Center facility located at 732 North Claiborne Ave.

3/27/2023

While conducting a routine business check at 801 Canal , Walgreens, UFQ Deputies observed a male individual in possession of a large overstuffed bag. Upon observing the approaching officers, the male suspect discarded the bag on a nearby shelf and hurriedly exited the front doors of the store. Upon further examination of the bag's contents, Deputies discovered an abundance of store merchandise. Deputies attempted to apprehend the suspect, but to no avail. The store merchandise was returned to Walgreen's staff.

Summary of Month Activities

- UFQ Administrator Matthew Pincus met with 8th District Commander, Captain Lejon Roberts, in an effort to promote communication and provide background on the UFQ's operations and duties. As per Captain Robert's request, on duty UFQ personnel, while on routine patrol, will assist NOPD in monitoring and insuring that barricades are in place during the Royal Street Promenade hours.
- For the first time since the inception of the UFQ Patrol Detail, UFQ officers worked a combined total of 402 hours during the week of French Quarter Fest. This is certainly a milestone for the program. We are currently optimistic that this trend will continue through the festival season and into the summer months.

Eighth District FQTF Daily UCR Tally

2/26/2023 to 3/4/2023

	SUN 2/26	MON 2/27	TUE 2/28	WED 3/1	THU 3/2	FRI 3/3	SAT 3/4	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37				1			1		1
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65							0		0
Property Snatching	65P							0		0
Total Persons	0	0	0	0	1	0	0	1	0	1
Aggravated Burglary	60							0		0
Sumple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C			1			2	3		3
Auto Theft	67A				1			1		1
Theft	67			3	2	4	4	13		13
Shoplifting	67S							0		0
Total Property	0	0	0	4	3	4	6	17	0	17
Total	0	0	0	4	4	4	6	18	0	18

Eighth District FQTF Daily UCR Tally

3/5/2023 to 3/11/2023

	SUN 3/5	MON 3/6	TUE 3/7	WED 3/8	THU 3/9	FRI 3/10	SAT 3/11	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37							0		0
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Kn	64G/K							0		0
Simple Robbery	65							0		0
Property Snatching	65P							0		0
Total Persons	0	0	0	0	0	0	0	0	0	0
Aggravated Burglary	60							0		0
Simple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C					1		1		1
Auto Theft	67A	1	2				1	4		4
Theft	67			4	3	3	3	13		13
Shoplifting	67S			1				1		1
Total Property	1	2	0	5	3	4	4	19	0	19
Total	1	2	0	5	3	4	4	19	0	19

Eighth District FQTF Daily UCR Tally

3/12/2023 to 3/18/2023

	SUN 3/12	MON 3/13	TUE 3/14	WED 3/15	THU 3/16	FRI 3/17	SAT 3/18	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34	1						1		1
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37	1						1		1
Aggravated Rape	42		1					1		1
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K					2		2		2
Simple Robbery	65				1			1		1
Property Snatching	65P							0		0
Total Persons	2	1	0	0	1	2	0	6	0	6
Aggravated Burglary	60							0		0
Sumple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C	1					1	2		2
Auto Theft	67A	1					2	3		3
Theft	67		2	1		2	2	11		11
Shoplifting	67S							0		0
Total Property	2	2	1	0	2	2	7	16	0	16
Total	4	3	1	0	3	4	7	22	0	22

Eighth District FQTF Daily UCR Tally

3/19/2023 to 3/25/2022

	SUN 3/19	MON 3/20	TUE 3/21	WED 3/22	THU 3/23	FRI 3/24	SAT 3/25	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S	1						1		1
Aggravated Assault	37		2					2		2
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K	1						1		1
Simple Robbery	65			1				1		1
Property Snatching	65P							0		0
Total Persons	1	1	2	1	0	0	0	5	0	5
Aggravated Burglary	60							0		0
Sumple Burglary	62							0		0
Residential Burglary	62R							0		0
Business Burglary	62B							0		0
Auto Burglary	62C			1	2			3		3
Auto Theft	67A	2	1			1		4		4
Theft	67			2	1	2		6		6
Shoplifting	67S							0		0
Total Property	2	1	3	3	3	0	1	13	0	13
Total	3	2	5	4	3	0	1	18	0	18

Eighth District FQTF Daily UCR Tally

3/26/2022 to 4/1/2022

	SUN 3/26	MON 3/27	TUE 3/28	WED 3/29	THU 3/30	FRI 3/31	SAT 4/1	Total	UNF	Total
Homicide	30							0		0
Attempted Homicide	27-30							0		0
Aggravated Battery	34							0		0
Agg Batt by Shooting	34S							0		0
Aggravated Assault	37			1	1			2		2
Aggravated Rape	42							0		0
Armed Robbery	64							0		0
Armed Robbery Gun/Knife	64G/K							0		0
Simple Robbery	65							0		0
Property Snatching	65P							0		0
Total Persons	0	0	0	1	1	0	0	2	0	2
Aggravated Burglary	60							0		0
Sumple Burglary	62							0		0
Residential Burglary	62R					1		1		1
Business Burglary	62B			1				1		1
Auto Burglary	62C			2				2		2
Auto Theft	67A	1		1				2		2
Theft	67	1	1	1	2			5		5
Shoplifting	67S		1	1				2		2
Total Property	2	2	1	5	2	1	0	13	0	13
Total	2	2	1	6	3	1	0	15	0	15

Eighth District FQTF Daily UCR Tally

1/30/2022 to 2/5/2022

	SUN 1/30	MON 1/31	TUE 2/1	WED 2/2	THU 2/3	FRI 2/4	SAT 2/5
30							
27-30							
34							
34S							
37							
42							
64							
64G/K							
65							
65P							

Total
0
0
0
0
0
0
0
0
0
0
0

UNF	Total
	0
	0
	0
	0
	0
	0
	0
	0
	0
	0
	0

Total Persons	0	0	0	0	0	0	0

0

0	0
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60							
62							
62R							
62B							
62C							
67A							
67							
67S							

0
0
0
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0
0

	0
	0
	0
	0
	0
	0
	0
	0

Total Property	0	0	0	0	0	0	0

0

0	0
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Total	0	0	0	0	0	0	0

0

0	0
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C-00256-23	3/1/2023	62C	433 St. Peter	B	OPEN
C-00620-23	3/1/2023	67P	334 Royal	C	OPEN
C-00944-23	3/1/2023	67	800 Iberville	D	OPEN
O-00003-23	3/1/2023	67P	Canal / St. Charles	G	OPEN
C-01856-23	3/2/2023	67A	1020 S. Peters	B	OPEN
O-00005-23	3/2/2023	67P	606 Iberville	C	OPEN
C-01373-23	3/2/2023	67P	216 Bourbon	D	OPEN
C-02084-23	3/2/2023 23:40	37	400 BOURBON ST	D 01	CBA
C-02856-23	3/3/2023	67	334 Royal	C	OPEN
C-02364-23	3/3/2023	67P	700 Bourbon	D	OPEN
C-02509-23	3/3/2023	67F	500 Bourbon	D	OPEN
C-02632-23	3/3/2023	67	921 Canal	D	OPEN
C-03307-23	3/4/2023	62C	600 Decatur	B	OPEN
C-03329-23	3/4/2023	67	100 Bourbon	D	OPEN
C-03334-23	3/4/2023	67F	711 Bourbon	D	OPEN
C-03181-23	3/4/2023	27/67C	910 Bienville	D	CBA
C-03186-23	3/4/2023	62C	400 Esplanade	E	OPEN
C-03310-23	3/4/2023	67	900 Bourbon	E	OPEN
C-04088-23	3/5/2023 0:45	67A	1000 BARRACKS ST	E 02	OPEN
C-04803-23	3/6/2023 0:45	67A	100 canal ST	B 01	OPEN
C-05004-23	3/6/2023 2:15	67A	1300 DAUPHINE ST	E 02	OPEN
C-06816-23	3/8/2023	67S	801 Canal	D	OPEN
O-00034-23	3/8/2023	67F	Bourbon / St. Ann	E	OPEN
O-00030-23	3/8/2023	67P	721 Bourbon	E	OPEN
O-00032-23	3/8/2023	67B	1001 N. Peters	E	OPEN
C-07257-23	3/8/2023	67F	300 Canal	G	OPEN
O-00039-23	3/9/2023	67P	Bourbon / Orleans	D	OPEN
O-00040-23	3/9/2023	67P	522 Bourbon	D	OPEN
O-00037-23	3/9/2023	67P	721 Bourbon	E	OPEN
C-08093-23	3/9/2023	21	1040 St. Charles	G	OPEN
O-00043-23	3/10/2023	67P	440 Bourbon	D	OPEN
C-09530-23	3/10/2023	67P	St. Louis / Bourbon	D	OPEN
C-09343-23	3/10/2023	62C	900 S PETERS ST	D	OPEN
O-00045-23	3/10/2023	67P	Carondelet / Canal	I	OPEN
C-09853-23	3/10/2023 20:15	67A	829 DUMAINE ST	E 01	OPEN
C-09703-23	3/11/2023	67	619 Bourbon	D	OPEN
C-09883-23	3/11/2023	67F	300 Bourbon	D	OPEN
C-10288-23	3/11/2023	67	600 Bourbon	I	OPEN
C-10047-23	3/11/2023 14:00	67A	BOURBON ST & ORLEANS ST	E 01	OPEN
C-10882-23	3/12/2023	62C	Ursulines / N. Front	C	CBA
C-10973-23	3/12/2023	67A (UNF)	700 Bienville	D	UNF
C-11167-23	3/12/2023	67A	1000 Burgundy	E	OPEN
C-10496-23	3/12/2023 0:22	37	300 BOURBON ST	D 04	CBA
C-10609-23	3/12/2023 4:45	34C	400 BOURBON ST	D 05	CBA
O-00050-23	3/13/2023	67P	511 Bourbon	D	OPEN

O-00051-23	3/13/2023	67P	511 Bourbon	D	OPEN
C-11813-23	3/13/2023 12:30	42	300 ROYAL ST	C 02	OPEN
O-00059-23	3/14/2023	67P	Bourbon / Iberville	D	OPEN
O-00066-23	3/16/2023	67P	511 Bourbon	D	OPEN
C-14589-23	3/16/2023	67P	300 Bourbon	D	OPEN
C-14886-23	3/16/2023 16:10	65	IBERVILLE ST & ROYAL ST	B 01	OPEN
O-00070-23	3/17/2023	67P	Decatur / N. Peters	B	OPEN
C-15673-23	3/17/2023	67	500 Iberville	C	OPEN
C-15821-23	3/17/2023 14:10	64G	501 ESPLANADE AV	F 01	CBA
C-16188-23	3/17/2023 21:10	64K	501 DAUPHINE ST	D 04	CBA
C-16808-23	3/18/2023	67	Conti / Decatur	B	OPEN
C-16873-23	3/18/2023	67	600 Decatur	B	OPEN
C-16758-23	3/18/2023	67AR	Iberville / N. Front	B	OPEN
C-16553-23	3/18/2023	67	415 Dauphine	D	OPEN
C-16668-23	3/18/2023	67P	339 Bourbon	D	OPEN
C-16891-23	3/18/2023	62C	200 N. Rampart	D	OPEN
C-16752-23	3/18/2023	67A	700 Govenor Nicholls	E	OPEN
C-17419-23	3/19/2023 1:00	67A	900 N RAMPART ST	E 01	OPEN
C-18595-23	3/19/2023 3:00	64G	800 ORLEANS AV	E 01	CBA
C-17303-23	3/19/2023 4:30	67A	200 DAUPHINE ST	C 02	OPEN
C-18105-23	3/20/2023 1:30	34S	1000 TOULOUSE ST	D 03	CBA
C-18719-23	3/20/2023 14:00	67AR	228 N RAMPART ST	D 02	CBA
C-19188-23	3/21/2023 2:30	67	301 DAUPHINE ST	D 02	OPEN
C-22672-23	3/21/2023 6:04	67	917 DUMAINE ST	E 01	OPEN
C-19319-23	3/21/2023 7:00	37	decatour ST & URSULINES ST	E 03	OPEN
C-19404-23	3/21/2023 8:00	37	S PETERS ST & CANAL ST	G 02	OPEN
C-19409-23	3/21/2023 8:50	62C	420 N RAMPART ST	A 03	OPEN
C-20798-23	3/22/2023 2:00	67	BOURBON ST & CANAL ST	D 01	OPEN
C-20564-23	3/22/2023 7:14	62C	420 N RAMPART ST	D 03	OPEN
C-20467-23	3/22/2023 8:04	62C	2000 ROYAL ST	F 01	OPEN
C-20804-23	3/22/2023 14:30	65	CANAL ST & BOURBON	D 04	OPEN
C-21501-23	3/23/2023 7:30	67P	BOURBON ST & CANAL ST	D 01	OPEN
C-22388-23	3/23/2023 19:45	67A	1300 ROYAL ST	C 02	UNF
C-22307-23	3/23/2023 21:38	67	300 BOURBON ST	D 04	CBA
C-22694-23	3/23/2023 22:30	67A	911 IBERVILLE ST	D 02	OPEN
C-23593-23	3/25/2023 0:48	67	522 BOURBON ST	D 05	OPEN
C-23960-23	3/25/2023 8:00	67A	100 CHARTRES ST	C 01	UNF
C-24568-23	3/26/2023 2:45	67	701 BOURBON ST	D 04	OPEN
C-24938-23	3/26/2023 6:11	67A	1000 IBERVILLE ST	D 03	OPEN
C-25549-23	3/27/2023 7:26	67S	801 CANAL ST	D 04	OPEN
C-26072-23	3/27/2023 16:50	67	ROYAL ST & TOULOUSE ST	D 01	OPEN
C-27109-23	3/28/2023 15:30	67S	541 CHARTRES ST	A 03	CBA
C-28041-23	3/29/2023 1:00	67P	800 IBERVILLE ST	A 02	OPEN
C-27610-23	3/29/2023 5:06	62B	901 CHARTRES ST	G 02	OPEN
C-27722-23	3/29/2023 6:00	62C	1000 S PETERS ST	D 01	OPEN
C-27820-23	3/29/2023 9:05	62C	500 WILKINSON ST	A 02	OPEN
C-28171-23	3/29/2023 14:30	67A	700 DECATUR ST	C 01	OPEN

C-28468-23	3/29/2023 21:20	37	821 BARRACKS ST	E 02	CBA
C-29506-23	3/30/2023 18:35	34C	700 SAINT LOUIS ST	A 03	CBA
C-30151-23	3/30/2023 21:00	67	515 SAINT PHILIP ST	C 02	OPEN
C-29622-23	3/30/2023 22:37	67	135 CHARTRES ST	D 02	OPEN
C-29814-23	3/31/2023 5:30	62R	317 BURGUNDY ST #H	D 01	OPEN

		Jan-23	23-Feb	Mar-23
Total Calls		3314	2767	2740
App Call		307	365	381
Dispatch		182	83	48
Self-Initiated		2825	2319	2311
Average Response Time		4.0	3.2	3.4
App Call Response Time		12.4	23	11
Stats:				
Arrests		14	10	14
Citations		36	42	42
Summons		8	13	7
FICs		40	41	22
Business Checks		471	289	422
Citizen Contacts		804	611	729
Subjects Moved		398	395	447
Report To Follow		13	4	13
Miles		7588	5954	8789

2023 CLEARANCE RATES

1/2/2023 - 4/1/2023

OFFENSE	YTD 2023	YTD CLEARED	% CLEARED	PRIOR CLEARANCES
HOMICIDE	1	0	100%	1
AGGRAVATED BATTERY	16	10	75%	2
SHOOTING	2	1	50%	
AGGRAVATED ASSAULT	15	13	93%	1
AGGRAVATED RAPE	6	0	0%	
ARMED ROBBERY	16	11	75%	1
SIMPLE ROBBERY	10	5	50%	
PROPERTY SNATCHING	6	3	50%	
PERSONS	72	43	67%	5
AGGRAVATED BURGLARY	0	0	%N/A	
BUSINESS BURGLARY	6	1	17%	
RESIDENCE BURGLARY	11	1	27%	2
SIMPLE BURGLARY	2	1	100%	1
AUTO BURGLARY	225	22	14%	9
AUTO THEFT	163	9	8%	4
THEFT	313	20	7%	1
SHOPLIFTING	58	25	45%	1
PROPERTY	778	79	12%	18
TOTAL	850	122	17%	23

French Quarter Economic Development District Trust Fund														
	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date	BUDGET
INCOME - BUDGET	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	750,000	3,000,000
INCOME - FQEDD Sales Tax	13,277.00	225,112.00	290,544.00										528,933.00	71%
New Remittances	259,864.74	225,112.00	290,544.00										775,520.74	103%
2022 Online Sales Tax Adjustm	(246,587.74)													
Overdue or "Old" Remittance	-	-	449.00										449.00	
Benefits Refund													-	
Benefits Refund 2022													-	
													-	
EXPENSES - BUDGET	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	250,000	750,000	3,000,000
EXPENSES	134,165.42	111,660.20	159,941.05	-	-	-	-	-	-	-	-	-	405,766.67	54%
Overtime	115,306.90	94,410.89	113,676.97										323,394.76	
Salary		224.55	7,196.51										7,421.06	
Medicare	1,587.93	1,358.89	1,290.30										4,237.12	
Group Health Insurance			4,646.87										4,646.87	
Workers' Compensation			3,872.32										3,872.32	
Life Insurance			45.45										45.45	
Unemployment Insurance			28.90										28.90	
Retention Payment**			15,000.00										15,000.00	
Social Security			-										-	
SDT Productions (App)													-	
FQMD	10,330.75	5,412.50											15,743.25	150,000.00
Covergint Tech													-	
Travelers Aid Society GNO	6,939.84	10,253.37	14,183.73										31,376.94	
ACCOUNTS PAYABLE	2,010.66	1,222.64	11,314.89	-	-	-	-	-	-	-	-	-	14,548.19	
SDT Productions (App)	2,010.66	1,222.64	2,262.64										5,495.94	
Travelers Aid Society GNO			9,052.25										9,052.25	
													-	
* Includes December 2022													-	
**This was erroneously deducted from FQEDD and will be corrected													-	

Supplemental Police Patrol Program Key Performance Indices															
DESCRIPTION	January	February	March	April	May	June	July	August	September	October	November	December	Average Year to Date	KPI	Total
SPPP Officers Trained in FQ Specific Laws	100%	100%	100%										100%	100%	
App Response Time	12	23	11										15	10	
Citizen Contracts	804	611	729										715	700	2,144
Business Checks	471	389	422										427	500	1,282
Percentage of Shifts Filled	67%	59%	67%										64%	75%	
Supplemental Police Patrol Program Categories Tracked															
Description	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Historic 5-Year Avg	Total
App Calls Received	307	365	381										351	371	1,053
Dispatch Calls Responded to	182	83	48										104	100	313
Self Initated Calls Reported	2825	2319	2311										2485		7,455
Arrests & Apprehensions	14	10	14										13	33	38
Summons / Traffic Citations	8 / 36	13 / 42	7 / 42										49	58	148
Subjects Moved	398	395	447										413	1,328	1,240
Miles Patrolled	7,588	5,954	8,789										7,444		22,331
SPPP Vehicles Available for Patrol	8	8	8										8		
Officers Assigned to the 8th District	73	73	73										73	98 (2021/10/01)	
Person Crimes in the FQ	13		14										14		27
Officers: Bourbon Promenade	15	15	15										15		

Real Time Crime Center Programs															
Responsible Party	Description	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Total
Start Date: 2/1/2023 Crime Camera Installation															
Public Safety	Crime Cameras Installed	0	0	0											-
Public Safety	Cameras Online	0	0	0											-
Public Safety	Time Cameras Down													#DIV/0!	
Start Date: License Plate Readers Installation															
Public Safety	License Plate Readers Installed	0	14	14											28
Public Safety	Cameras Online	0	14	14											28
Public Safety	Time Cameras Down													#DIV/0!	
Start Date: RTCC Crime Camera Staffing Pilot															
SPPP Supervisor	% of Shifts Filled													#DIV/0!	
	% Cameras Online													#DIV/0!	
SPPP Supervisor	# Cameras Offline > 1 Day													#DIV/0!	-
SPPP Supervisor	Video Downloads (Officer Assists)													#DIV/0!	-

Start Date: Parking Enforcement Pilot														Year to Date	Total
Responsible Party	Description	January	February	March	April	May	June	July	August	September	October	November	December	Average	
Public Works	Shifts Filled	25	0											13	25
Public Works	Citations Written	270	0											135	270
Public Works	Vehicles Towed	24	0											12	24
Public Works	Vehicles Booted	0	0											0	-
Public Works	Values of Fines Issued		0											0	-
	Nights of Enforcement	3	0											2	3

Start Date:		Dedicated French Quarter Code Enforcement Officer												Year to Date Average	Total
Responsible Party	Description	January	February	March	April	May	June	July	August	September	October	November	December		
Code Enforcement	Citations Issued	0	0	0										0	-
Code Enforcement	Violations sent to adjudication	0	0	0										0	-
Code Enforcement	# Residential issues vs # Business issues	0	0	0										0	-
Code Enforcement	Value of fines issues	0	0	0										0	-

Start Date: Streetlight Installation		January	February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Total
Public Works	Installed Locations	0	0	0										0	-
Public Works	Outages													#DIV/0!	-
Public Works	Repairs													#DIV/0!	-

Start Date: 1/9/2023 Street Outreach Case Management															
Responsible Party	Description	January	February	March	April	May	June	July	August	September	October	November	December	Year to Date Average	Total
TASGNO	New clients (never seen before in Year)	54	21	66										47	141
TASGNO	Repeat contacts (clients seen earlier in month or year)	35	138	160										111	333
TASGNO	Unique Clients Contacted	54	60	99										71	213
TASGNO	Chronically Homeless Individuals Contacted	30	34	71										45	135
TASGNO	Encountered Individuals Who were Connected to Housing Programs but not housed by end of Month	1	2	3										2	6
TASGNO	Permanent Housing Placements	0	0	1										0	1
TASGNO	Transitional Housing Placements	0	0	0										0	-
TASGNO	Clients connected to treatment	2	9	17										9	28
	Benefits Enrollment (# connections to public benefits with outreach help):	9	24	23										19	56
	Vital Documents (#connections to their identifying documents with outreach help:	10	16	23										16	49
TASGNO	Returns to homelessness in the District		5	8										7	13

Public Meeting	January	February	March	April	May	June	July	August	September	October	November	December
FQMD Board Meeting	1/9/2023	2/13/2023	3/13/2023	4/1/2023								
FQMD Security & Enforcement Committee Meeting	1/23/2023	2/27/2023	3/27/2023	4/24/2023								
Quarterly City Council Briefing		2/2/2023										

March 2023 French Quarter Street Outreach Report
Travelers Aid Society (TAS) Frontlines Outreach Team in Partnership with the FMC/FQEDD

POPULATION ENCOUNTERED – DESCRIPTIVE STATISTICS

Outreach Contacts in March	226
# New clients (never seen before in 2023).....	66
# Repeated contacts with clients (contacts with clients seen earlier in month or year).....	160
# Unique Clients Contacted in March.....	99
(all new individuals and repeat individuals contacted this month, without duplication)	

Densely Populated Areas: French Market, Latrobe Park, Jackson Square, Moonwalk, Under the Gov. Nicholls Wharf, Decatur St, Esplanade Neutral Ground across from Checkpoint Charlies (Esplanade and Decatur)

Total # of Chronically Homeless Individuals Contacted in March: 71
{Under the Department of Housing and Urban Development's definition, a chronically homeless individual is someone who has experienced homelessness for 1 year or longer or who has experienced several episodes of homelessness in the last 3 years *and* has a disability – client self-reporting used for this number.}

Total # of Encountered Individuals Who were Connected to Housing Programs (have vouchers issued to them) but not housed by end of month 3

These individuals have (or had at any point in the month) a housing voucher issued to them but did not move into housing by the end of the month. This can be because their housing program is still looking for an available unit for them that is within the voucher price or because they are not in sufficient contact with their housing program to be able to view and select from available units. Because 5 encountered individuals were housed prior to or during this month, this means 3 of the 94 encountered individuals who were still homeless by March 31st (3.19%) are connected to housing vouchers (which could pay their rent) but are not connected to actual available housing where they can use their vouchers.

Total # of Encountered Individuals who reported previously being housed in a housing program after a period of homelessness and who have since returned to homelessness (“returns to homelessness”) 8

These individuals have previously not only been connected to/approved for housing assistance from a program like Unity or HANO but had also moved into that housing after a period of homelessness and have since returned to homelessness again. This number does not include individuals who maintain their housing but choose to spend time outside for social/personal reasons and/or who are temporarily sleeping outside because they have lost access to their housing for now (e.g., due to misplaced keys or water shutoff).

TRAVELERS AID SOCIETY FRONTLINES OUTREACH TEAM EFFORTS AND OUTCOMES

Housing (# of connections to housing opportunities with outreach help)

- 1 client moved into Permanent Housing Placements (Settings include voucher-based housing, group homes, living with family, market rentals)
- 0 clients moved into Transitional Housing Placements (Settings include Safe Havens, Emergency Motels, etc. – this number does NOT include emergency shelters)
- 2 clients were newly linked to housing assistance/subsidy (Linkages include being matched to a voucher, enrolled in a housing program, or approved for rent and deposit help – does not mean move-in has occurred yet, just that a subsidy was newly assigned in client’s name)

Treatment (# of connections to treatment with outreach help): **17**

- *These 17 connections to treatment represent assistance to 15 unique individuals
 - 8 instances of assisting clients with attending medical, mental health, or specialist care appointments
 - 1 instance of enrolling a client in an Assertive Community Treatment (ACT) Team
 - 5 instances of direct provision of wound care, durable medical equipment, or medication
 - 1 instance of accompanying, visiting, or otherwise assisting a client through hospitalization
 - 2 instances of assisting clients to enter detox, rehab, or the Sobering Center

Benefits Enrollment (# connections to public benefits with outreach help): **23**

- *These 23 connections to public benefits represent assistance to 21 unique individuals.
 - 17 clients were approved for SNAP/Food Stamps with outreach help
 - 6 clients were enrolled in Medicaid with outreach help
 - 0 clients were approved for monthly SSI/SSDI benefits with outreach help

Vital Documents (# vital documents obtained with outreach help): **23**

- *These 23 documents were obtained to assist 20 unique individuals.
 - 10 clients had their Louisiana State IDs obtained with outreach help
 - 7 clients obtained their birth certificates with outreach help
 - 6 clients obtained their Social Security Cards with outreach help

TOTAL: January – March 2023	Outreach Contacts	Housing Placements	Treatment Connections	Benefits Enrollments	Vital Documents Obtained
	141 unique individuals; 474 total contacts	1 permanent move-in; 0 transitional move-ins; 2 new program placements	28	56	49

Outreach Success Stories

H is an elderly man that been unhoused since Katrina. We began working with H in early February and have been able to sign him up for food stamps, replace vital documents, establish an online banking account for social security deposits, and helped him with to locate and pay for a storage unit. Also, we established care for him with a primary care physician, a psychiatrist, and advocated for him to be admitted to the low barrier shelter, which has been especially important because H’s new psychiatric medications, although necessary, place H at risk on the street as they cause heavy sedation, especially as individuals initially adjust to their effects. Now that H is in the shelter, he has been able to receive assistance to safely gain medication compliance and continue to receive assistance with transportation to medical appointments while we wait for his housing voucher to be processed.

N is a gentleman who has been homeless in the French Quarter for over a decade. Since their start in January, our outreach workers assisted him to enter and remain in a substance use recovery facility. While he was there, our outreach team completed his homeless documentation and assisted him in replacing his vital

documents. After his time in rehab ended, we assisted him to be seen for his medical and mental health needs and submitted his housing application. On March 22nd, the client was placed in permanent housing, through which he will also receive ongoing support from a housing case worker who will help provide ongoing support including groceries, mental health care and other resources needed to continue to rebuild his life. In less than 90 days, N's decade-plus of homelessness ended! He is now home enjoying watching his TV and truly resting for the first time in a long time.

Outreach Challenges, Our Team's Response, and Systemic Barriers

Challenges that were at the forefront for our outreach team this week included significant bureaucratic hurdles, including with the Social Security Administration (SSA). Notably, an individual who needs their Social Security Card must present some proof of identity to obtain it. Without a state ID, one of the few alternative proofs accepted by the SSA is a recent certified medical record, but SSA will only accept these records if they have a stamp, a wet signature signed in pen by the medical facility, and a recent cover page. Accordingly, we often obtain such records from our clients from area hospitals, but not all hospitals are equally aware of or willing to print the records as requested by SSA, meaning our outreach workers must submit some forms and requests for SSA cards multiple times before a client can be approved to have a replacement SSA card issued to them, at which point they still must wait for the card to arrive in our mail at Travelers Aid, 1-2 weeks later.

Similarly, the process to be approved for disability payments through the Supplemental Security Income (SSI) program at SSA is full of logistic hurdles and can take months or years to complete. There are currently hardly any free resources available for unhoused individuals to receive application assistance to apply to SSI. Our outreach team helps with applications to the extent that capacity is available to do so, but this task alone could easily be several case workers' full-time jobs. Otherwise, clients must seek help from for-profit attorney offices who will take a significant portion of their SSI backpay if they are approved for benefits.

Finally, our outreach team is increasingly encountering individuals who report having been homeless in and around the French Quarter for years. Notably, 71 people encountered this month self-reported a year or more of homelessness in the past three years, meaning they are chronically homeless and would be eligible for housing assistance. However, many of these individuals have never touched the services system before, and thus we have limited to no proof of their homelessness (via letters from outreach workers, shelters, etc.) which is required for them to actually be approved for a housing voucher. We can document these individuals' homelessness moving forward, and in the meantime we are finding creative ways to prove their homelessness, by searching through EMS pick up reports, police field reports, and other documents that may be able to help prove individuals have been sleeping on the street for years, so that we can help them end their homelessness as quickly as possible.