



# French Quarter MANAGEMENT DISTRICT

It is all of our responsibility to preserve the French Quarter. This public service message from the FQMD highlights city sanitation laws and sanitation services that have been contracted for citizens.

## 3 Ways to Report

311 SERVICE REQUEST

Scan this QR Code  
nola311.org/service-request

REPORT DIRECTLY TO KBS

Phone: 504-835-5551

Email: FQsanitation@kbs-services.com



## Sanitation Laws

### RESIDENTIAL GARBAGE

- Place garbage in an approved, closed, roll cart, or in at least .8 mil black bags in front of your property. White plastic or paper bags and boxes are prohibited. Garbage in unauthorized containers will not be collected. *§138-38,39,42,43,47*
- Properties containing more than 4 units must hire private service. *§138-45*

### COMMERCIAL GARBAGE

- Hotels, restaurants & bars; and businesses generating more than 35 gal per pick up must hire private service. *§138-45*
- Haulers must pick up 4-8am and/or 4-6pm. *§138-42(b)*

### GARBAGE PLACEMENT

- No garbage carts on public property 9am–3:30pm. Carts must be stored on private property. *§138-42(a)*

### SIDEWALKS

- Do not litter or place garbage in public space. *§66-282*
- Keep your sidewalk clean and repaired. *§138-39; 146-190*
- Do not sweep rubbish into the street or storm drain. *§66-287*

### ANIMAL WASTE

- Immediately clean up your animal's organic waste. *§18-13*
- Carriage companies responsible for mule waste removal and sanitation; report issues to **504-658-7170** or [gtb@nola.gov](mailto:gtb@nola.gov)

## Sanitation Services

### Garbage Collection

Provide and maintain 35-gallon roll carts for solid waste (garbage)

#### SOLID WASTE COLLECTION

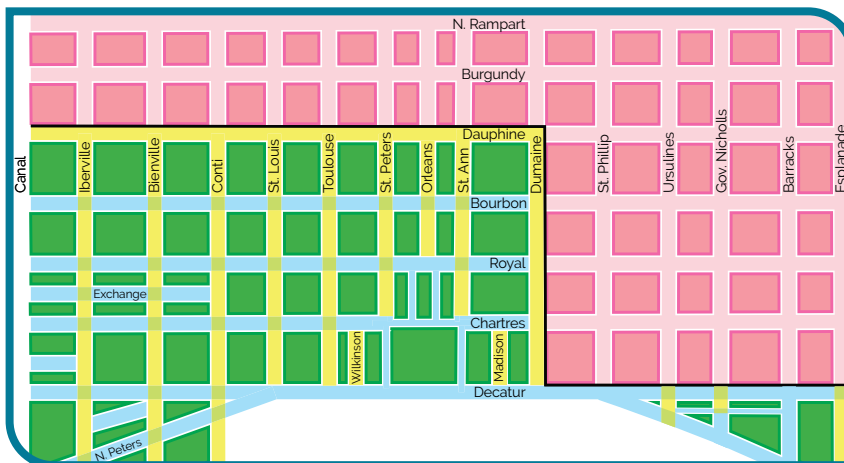
- ▣ All Areas: Daily 4–8am

#### BULKY WASTE COLLECTION

- ▣ All Areas\*: Wednesday 4–8am
- \*Residential customers only

#### CURBSIDE RECYCLING SERVICE

- ▣ All Areas: Tuesday 4–8am



### Streets & Sidewalks

#### MECHANICAL STREET SWEEPING & FLUSHING

- ▣ Residential Area: Daily sweep and flush
- ▣ Commercial Area: Daily sweep and 2x daily flush

#### SIDEWALK PRESSURE WASHING

- ▣ Residential Area: Monthly
- ▣ Commercial Area: 3x weekly
- ▣ Commercial Area: Daily

#### SIDEWALK SURFACE DEEP CLEANING

- ▣ Commercial Area North-South Streets: Monthly

#### MANUAL LITTER COLLECTION

- ▣ Keep streets, sidewalks & litter cans free of debris: 4am–12am

### Clean and Sanitize

#### ORGANIC WASTE REMOVAL

- ▣ Remove all organic waste on the streets, sidewalks and public alleys, and sanitize after removal within one hour of complaint to **311** or **504-835-5551**. Daily 4am–12am

#### PUBLIC LITTER CAN COLLECTION

##### IRON LITTER CANS

- ▣ Residential Area: Daily
- ▣ Commercial Area: 2x daily

##### SOLAR LITTER CANS

- ▣ When light is yellow or red

#### PUBLIC LITTER CAN CLEANING

##### IRON LITTER CANS

- ▣ **Daily:** Clean and sanitize exterior & opening of can
- ▣ **3x Weekly:** Clean and sanitize interior and exterior of unit with soap and water, and power wash liner

##### SOLAR LITTER CANS

- ▣ **Daily:** Clean and sanitize unit exterior and hopper
- ▣ **Weekly:** Clean and sanitize exterior and interior liner with soap and water, and power wash liner